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Appendix 1 - Northern Local Commissioning Group (NLCG) Needs Assessment – Residential Care Needs of Older People 29 September 2014
Appendix 2 - Northern Health and Social Care Trust Response to Making Choices, Meeting the Current and Future Accommodation Needs of Older People

Both appendices are available on the Trust website www.northerntrust.hscni.net

Alternative formats
This document can be made available, upon request, in other formats including Braille, large print, computer disk, audio tape or in another language for anyone not fluent in English. For alternative formats please contact:

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Transforming Your Care (TYC) the regional review of health and social care recommends that home should be the hub of care and older people should be supported to remain at home and within their local community. In response we are proposing some changes to our provision of statutory residential care.

It is important to emphasise that any proposed changes are underpinned by the Minister’s commitment that residents will not be required to leave their home if they don’t want to or as long as their needs can be safely met there. The Minister gave this commitment to residents in his letter of May 2015.

We have worked closely with the Northern Local Commissioning Group (NLCG) to develop our proposals. The changes that we are proposing are part of a wider change in the provision of care in the community. People are living longer and we can all celebrate the benefits of a thriving older community. However, we need to change the way we deliver services so that appropriate services are available for everyone who needs them.

Older people are entitled to and want to make choices about the way they live and how they get access to care and support when they need it. We continue to develop services to support people to remain at home and residential care will still be available to those who need and choose it, through our own services and through independent providers, across all areas of the Trust.

We want to provide the very best services that we can for older people and we want to hear your views on the proposals we have set out in this document. At the heart of our plans are the people who use our services, now and in the future. We look forward to the period of consultation which will give us an opportunity to listen to your views, to develop services that meet your needs and make best use of available resources.

With best wishes.
Dr Anthony Stevens
Section 1 - About the Trust

Our Vision

“To deliver excellent integrated services in partnership with our community”

Our values are Core

1. We will treat the people who use our services and our colleagues with compassion;
2. We will display openness and honesty with our patients, clients and colleagues, acting with integrity, providing professional, high quality services and support;
3. We will respect the dignity, diversity and individuality of all our patients, clients and colleagues promoting equality and addressing inequality;
4. We will strive for excellence, as a community of leaders, through consistent delivery of services and applied learning.

The Northern Health and Social Care Trust (the Trust) was established on 1 April 2007 under the Northern Health and Social Services (Establishment) Order (Northern Ireland) 2006.

The Trust provides a wide range of acute hospital, community care, social services and services in people’s own homes across the whole of the Northern Trust area, which has a population of approximately 465,000. The map below shows the area covered by the Northern Trust. It is one of five Health and Social Care Trusts in Northern Ireland. The services the Trust provides are commissioned by the Regional Health and Social Care Board and the Trust is also accountable to the Department of Health and Social Services and Public Safety.
The Trust Headquarters are located at Bretten Hall, Antrim Area Hospital, 45 Bush Road, Co Antrim, BT41 2PX.

In providing health and social care services, the staff of the Trust often work closely with others including local GPs, other agencies and providers, delivering services from a large number of Trust premises, and in people’s own homes and in other community settings. The Trust purchases some services from other independent providers, primarily nursing and residential homes, also from independent domiciliary care providers and a range of non-residential services such as day care and counselling, working with the community and voluntary sector.

The Trust currently employs 11,711 staff across a range of disciplines.
Section 2 – Introduction

In June 2011, the then Minister for Health, Social Services and Public Safety, Edwin Poots, asked for a review of Health and Social Care (HSC) services in Northern Ireland to;

- see whether services met the needs of our people,
- identify the kind of reforms that should made, and
- outline how reforms could be achieved.

This review was called ‘Transforming Your Care’. The review took account of the major pressures for change which included the fact that there are more older people in Northern Ireland than ever before. The review sought the opinions of those who might use the service in future, setting these in the context of the financial pressures on services. The review team was asked to make sure that any plans would respond to all those pressures, and suggest how to make best use of the money available. The review also focused on changes that would most benefit patients and carers and aimed to ensure that we would have safe, high quality services that are fit for the future.

After consulting the public about the review’s recommendations, Minister Poots announced his plans for reform to the Northern Ireland Assembly in March 2013. He stated that these plans will affect everyone who uses health and social care services in the future. The plans included more support for older people who want to remain at home and changes to the care arrangements for older people who are unable to do so. They also included plans to reduce the number of statutory residential care homes and arrangements to provide this type of care in other ways.

In Spring 2013, some Trusts responded to the Transforming Your Care recommendation to reduce the number of statutory residential care homes by saying they wanted to consult on the future of their homes. As a result of public concern the former Minister Poots stopped these consultations and asked the Health and Social Care Board (HSCB) to review this and set up a Regional Review Group.
In a statement to the Northern Ireland Assembly on 7 May 2013, Minister Poots stated that the “the policy has not, and will not, change; and I now want to state clearly to Assembly members that I am fully in support of the Transforming Your Care approach regarding the care of older people – that is, promoting independence, social inclusion, re-ablement, and support in the community, for as long as is possible”. (Minister Poots, Oral Statement to NI Assembly 7 May 2013.)

In November 2013 the Health and Social Care Board consulted publicly on proposed criteria that would be used by Trusts in assessing each of their statutory residential care homes. The post consultation report, Making Choices- Meeting the Current and Future Accommodation Needs of Older People was published in June 2014.

Following the consultation process we were asked by the Health and Social Care Board to apply the criteria to our statutory residential homes. We also took into consideration a needs assessment of older people’s services in each locality carried out by the Northern Local Commissioning Group (NLCG) in September 2014 (see Appendix 1 – available on www.northerntrust.hscni.net). We then presented our proposals to the Health and Social Care Board and the Local Commissioning Group.

The Health and Social Care Board agreed at its Board Meeting on Friday, 19 May 2015 that the Trust proposals should proceed to consultation.

We now wish to consult with the local population on our proposed changes to the provision of our statutory residential homes. This consultation document specifically deals with statutory residential care homes for older people. It does not deal with nursing homes or residential care homes in the private and voluntary sector or homes which provide care for older people with specialist needs.

The proposals detailed in this consultation document are also placed in the context of ministerial guarantees, supported by the Health and Social Care Board and the Health and Social Care Trusts, that current permanent residents in Trust homes can remain in their home for as long as they wish or for as long as their care needs can be met there.
Section 3 - Purpose of this document

The purpose of this document is to explain what our proposals are in relation to our statutory residential homes and to seek your views. The document considers the following.

- A commitment that those people currently living in statutory residential care homes will be able to remain in their existing home for as long as they wish and as long as their care needs can be appropriately met.
- The decrease in demand for residential care as a result of people choosing alternative types of care and support.
- The development of our community services to make sure that people are supported in their own homes and in home like settings.
- Our proposals for our 7 statutory residential care homes in line with the development of a range of alternative services.
- The benefits to older people of the proposed changes.

This consultation document is the first step in a 3-step process.

- Step 1: Local consultation on proposed changes to statutory residential care provision, commencing Summer 2015.
- Step 2: Consider feedback / impact from consultation and make final recommendations for change to be considered by the Trust Board in Autumn 2015.
- Step 3: Subject to Trust Board and Ministerial approval of the recommendations for change, commence implementation of changes and monitor them in line with commitment that the current permanent residents within statutory residential homes will be able to remain in their existing home for as long as they wish and as long as their care needs can be appropriately addressed.
Section 4 – Current model of care

There are seven Trust residential homes for older people as follows.

- Clonmore in Newtownabbey
- Joymount in Carrickfergus
- Lisgarel in Larne
- Pinewood in Ballymena
- The Roddens in Ballymoney
- Rosedale in Antrim
- Westlands in Cookstown

4.1 - Profile of places

The number and type of places available within our 7 statutory residential homes is detailed below.

**Table 1: Number and type of places by statutory residential home**

<table>
<thead>
<tr>
<th>Residential home</th>
<th>Bed Numbers</th>
<th>Permanent Residents *</th>
<th>Short Breaks</th>
<th>Intermediate Care</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Clonmore</strong></td>
<td>40</td>
<td>17</td>
<td>0</td>
<td>11</td>
</tr>
<tr>
<td><strong>Joymount</strong></td>
<td>40</td>
<td>28</td>
<td>4</td>
<td>6</td>
</tr>
<tr>
<td><strong>Lisgarel</strong></td>
<td>40</td>
<td>23</td>
<td>5</td>
<td>8</td>
</tr>
<tr>
<td><strong>Pinewood</strong></td>
<td>30</td>
<td>5</td>
<td>4</td>
<td>18</td>
</tr>
<tr>
<td><strong>The Roddens</strong></td>
<td>29</td>
<td>12</td>
<td>5</td>
<td>5</td>
</tr>
<tr>
<td><strong>Rosedale</strong></td>
<td>30</td>
<td>10</td>
<td>3</td>
<td>7</td>
</tr>
<tr>
<td><strong>Westlands</strong></td>
<td>29</td>
<td>16</td>
<td>3</td>
<td></td>
</tr>
</tbody>
</table>

There are currently 111 permanent residents living is our statutory residential homes (as of 31 May 2015).

*Permanent residents are defined as those who received a letter from the Minister and the HSCB in May 2015 underpinning the commitment that they could remain in their homes for as long as they wished or their needs could be met there.
Section 5 - Why we believe change is necessary

Information is now widely available that describes the changing make-up of our local population, including the rising number of older people. Table 2 details current population of Northern area residents aged 65 years and over. Figures 1 and 2 illustrate that growth in the 65+ and 85+ population is greater in the Northern Trust area.

Table 2: Current Population for Northern Local Commissioning Group (NLCG) Residents Aged 65+ by Age Band and Local Government District

<table>
<thead>
<tr>
<th>LGD</th>
<th>65-74</th>
<th>75-84</th>
<th>85+</th>
<th>Total 65+</th>
</tr>
</thead>
<tbody>
<tr>
<td>Antrim</td>
<td>4,549</td>
<td>2,347</td>
<td>798</td>
<td>7,694</td>
</tr>
<tr>
<td>Ballymena</td>
<td>6,117</td>
<td>3,707</td>
<td>1,393</td>
<td>11,217</td>
</tr>
<tr>
<td>Ballymoney</td>
<td>2,751</td>
<td>1,570</td>
<td>570</td>
<td>4,891</td>
</tr>
<tr>
<td>Carrickfergs</td>
<td>3,783</td>
<td>2,174</td>
<td>747</td>
<td>6,704</td>
</tr>
<tr>
<td>Coleraine</td>
<td>5,887</td>
<td>3,495</td>
<td>1,192</td>
<td>10,574</td>
</tr>
<tr>
<td>Cookstown</td>
<td>2,950</td>
<td>1,577</td>
<td>613</td>
<td>5,140</td>
</tr>
<tr>
<td>Larne</td>
<td>3,350</td>
<td>1,862</td>
<td>661</td>
<td>5,873</td>
</tr>
<tr>
<td>Magherafelt</td>
<td>3,445</td>
<td>1,928</td>
<td>711</td>
<td>6,084</td>
</tr>
<tr>
<td>Moyle</td>
<td>1,756</td>
<td>934</td>
<td>339</td>
<td>3,029</td>
</tr>
<tr>
<td>Newtownabbey</td>
<td>7,488</td>
<td>4,551</td>
<td>1,701</td>
<td>13,740</td>
</tr>
<tr>
<td>NLCG Total</td>
<td>42,076</td>
<td>24,145</td>
<td>8,725</td>
<td>74,946</td>
</tr>
<tr>
<td>NI Total</td>
<td>155,300</td>
<td>90,550</td>
<td>33,284</td>
<td>279,134</td>
</tr>
</tbody>
</table>

Source: NISRA, Mid-Year Estimates 2013

Figure 1
Figure 2

Figure 3 and Table 3 below illustrate that from March 2012 to March 2014 there was a 7.6% decrease in the uptake of residential care placements across the statutory and independent sector.

Figure 3
Table 3

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Residential Care</td>
<td>829</td>
<td>838</td>
<td>829</td>
<td>819</td>
<td>788</td>
<td>778</td>
<td>781</td>
<td>781</td>
<td>766</td>
</tr>
<tr>
<td>Nursing Care</td>
<td>1612</td>
<td>1586</td>
<td>1567</td>
<td>1540</td>
<td>1496</td>
<td>1502</td>
<td>1520</td>
<td>1564</td>
<td>1575</td>
</tr>
</tbody>
</table>

Over the last number of years we have asked older people and carers to tell us about the types of care services they would like to see provided in the future. The majority of people tell us that they want support so they can stay at home for as long as possible. People who previously would have had to leave their home to move to residential and nursing home care want to have more choice.

We believe older people should be supported in their own homes and in home like settings that promote independence, such as sheltered or supported housing. Where their needs cannot be met in such settings, residential and nursing home care will be available.

There continues to be a need for nursing home care provision. Nursing homes provide care for those whose needs have to be met directly by nursing staff or staff under the supervision of a nurse. Throughout Northern Ireland this form of care is provided solely by the independent sector. Over past years, there has also been a significant development of new and modern independent sector nursing homes across the Northern area. Despite the growing number of older people we expect that the demand for nursing home places will remain steady as more people will be able to access care at home or make a choice for supported living options with access to appropriate care.

Developments in a wider range of services for older people have meant that demand for residential care is reducing. In the last five years at least 11 statutory residential care homes for older people have closed across Northern Ireland. Where the change has been made, residents and their families/carers have been involved. In some cases residents have moved to other accommodation such as supported housing and independent sector residential homes.
We currently do not have a waiting list for older people requiring residential care and there are approximately 80 residential care vacancies across the Trust area in independent sector homes.

The assessment of local need for older people’s services carried out by the Northern Local Commissioning Group (NLCG) identified a number of key findings as follows.

- Just under 92% of people over 65 live independently in their own home.
- Less than 1% of people over 65 are in residential care in either the statutory or independent sector.
- Despite a 5.4% increase in the over 65 population from 2012 - 2014, there was a 7.6% decrease in the uptake of residential care placements across both the statutory and independent sector.

Section 6 – Commitment to developing a range of alternative services

The Northern Local Commissioning Group (NLCG) has made the following investments in community services.

- £6 million in domiciliary care over a 4 year period.
- Developments in home care reablement services which reduces the demand for long-term domiciliary care.
- Availability of sheltered housing and support from the community and voluntary sector.

Our reablement home care service focuses on encouraging people to maintain their independence and reduces dependence on long-term services. The reablement service can help an older person to regain lost skills and rebuild their confidence.

Intermediate care and rehabilitation services are provided both in people’s own homes and in a range of community hospitals, residential and nursing homes. This promotes faster recovery from illness at home, supports earlier discharge from hospital, avoids the need for long term care and helps maintain independence.
Most people return directly home from hospital with the support of the Integrated Rehabilitation and Stroke Services Team who provide a time limited period of on-going assessment and treatment. In recent years there has been additional investment in these teams to support people who have had illnesses such as strokes so they can continue their rehabilitation at home.

Day care services have been reformed to provide short-term individualised programmes to support people who may have had falls and are at risk of admission to care. Day care services now focus on reablement programmes designed to educate, support and improve the health and independence of service users and deliver measurable outcomes over clearly defined time periods. The programmes help people gain skills so they can remain in their own homes for longer and they provide an opportunity to help older people connect with local community and voluntary services. They also provide longer term support for those with progressive illnesses. Direct Payments are also available to older people who wish to arrange their own services and we are moving ahead on the implementation of self-directed support. Self-directed support enables individuals and families to have informed choice about the way care is provided to them and includes a range of service delivery options.

Access to a wider range of housing based schemes, including sheltered housing, has expanded in recent years. In working with the Northern Ireland Housing Executive and Housing Associations we are developing more supported living accommodation. Older people will have the choice of living within a more communal setting with flexibility about the amount of support or care they need and having the benefits of being a home owner or tenant. Supported living combines all the advantages of living in your own home with the benefits of access to on-site support and care teams. We are currently progressing with two such schemes: one in Ballycastle and one at Greenisland.

Floating support services, developed in partnership with the Northern Ireland Housing Executive, continue to expand across the Trust to help older people with basic support tasks.

We have been working with a number of community and voluntary sector organisations to enhance the range of support available for older people, both in their own homes and local communities. The role of the community navigator, the link between older people, statutory services and the community and voluntary sector has been a successful initiative in the Trust area.
A range of equipment aids can now be used to support people living at home. These include devices such as falls detectors, low and high temperature sensors, movement sensors and carer pager alerts. Telecare and telehealth services support people with higher levels of dependency to stay at home and carer support is available through short breaks.

We are fortunate to have a range of quality voluntary and community groups who complement services provided by the Trust and we see this sector, along with independent providers of nursing home care, residential care and domiciliary care, as vital partners in future developments.

Section 7 - Application of regional criteria

Following the Health and Social Care Board’s public consultation on the criteria to be applied in planning for the future of statutory residential homes, we applied the criteria to each of our statutory residential homes.

The criteria applied to each of the homes included:

- **Quality of Care:** Based on a range of quality measures such as care inspections, complaints, compliments and vulnerable adult investigation.
- **Availability and Accessibility of Alternative Services:** Fulfilled through the Northern Local Commissioning Group’s (NLCG) needs assessment, which mapped out the landscape of how accessible and available other current and planned local services (apart from statutory residential care homes), for older people in the northern area are.
- **Care Trends:** Based on number of permanent admissions to both statutory and independent residential care homes, demand for domiciliary care and number of alternative forms of accommodation.
- **Best Use of Public Money:** Based on cost comparison with independent sector and 5 year investment needed.

The maximum potential weighted score across the criteria measured was 2250. The following table summarises the scoring per residential home/locality across each of the criteria.
Though there are differences in the scoring attributed to each home, the score does not reflect the availability and accessibility of alternative services which was not scored but must be considered in the context of any service change.

The homes, from highest to lowest score, are ranked as follows:

Pinewood - 1350
Rosedale - 1190
Westlands - 1160
Joymount - 1090
Lisgarel - 1060
The Roddens - 1000
Clonmore - 940

The application of the criteria is detailed in “Response to Making Choices: Meeting the current and future accommodation needs of older people” which can be seen in Appendix 2 (available on www.northerntrust.hscni.net).

Three of the four criteria contributed to the scoring applied to each home, as outlined in Appendix 2. However, the criterion, ‘Availability and Accessibility of Alternative Services’, which was not scored, was also central to the decision making in relation to the future of each home. It is important to note that the Trust’s proposals are based not only on the application and scoring of 3 criteria, but are strongly informed by the availability of alternative residential accommodation in the locality or neighbouring locality.
Section 8 - Our proposals

These proposals are presented in the context of the previous Minister's commitment to current permanent residents that they can remain in their existing home for as long as they wish and as long as their care needs can be met.

We propose to maintain the following homes as residential care facilities.

- Lisgarel in Larne
- Joymount in Carrickfergus
- Clonmore in Newtownabbey
- Rosedale in Antrim

The current lack of suitable alternatives across these areas or in adjoining localities, alongside the number of permanent and long-term temporary residents currently accommodated in each home, would indicate that these homes will be required into the future.

We propose to re-start long-term admissions to these homes to make best use of resources and to accommodate older people who choose to access these homes following a needs assessment.

We propose to change the use of Pinewood in Ballymena.

Alongside the permanent residents, Pinewood currently provides 16 rehabilitation beds. As we move towards having rehabilitation beds in a smaller number of settings we propose to further develop Pinewood as a rehabilitation facility to cover the Ballymena and Antrim areas.

We are committed to providing care to the current permanent and long-term temporary clients in Pinewood for as long as they wish or their needs can be met in the home. It is anticipated that this change of focus will only proceed at the rate beds become available. It is also anticipated that capital spend will be required to update areas of Pinewood for this purpose. As Pinewood is proposed to be the rehabilitation facility for Ballymena and Antrim, intermediate bed use in Rosedale will reduce and we propose that there would be no further long-term admissions to Pinewood. Service users from the Ballymena area...
who require long-term residential care will be accommodated in homes in the independent sector in the Ballymena area or, if someone chooses a statutory setting, in Rosedale in Antrim.

In making this proposal the Trust believes that:

- There is adequate alternative provision in the Ballymena and Antrim areas to meet the demand for residential care, especially as Rosedale is proposed to be retained as a residential home with a reducing number of rehabilitation beds. The Trust is not proposing that any permanent or long-term resident moves from either home.
- Pinewood would be developed as a rehabilitation care facility, thus being used in an alternative way in supporting hospital discharge and prevention of unnecessary admission to long-term care.
- The increase in the number of people in receipt of domiciliary care in both localities, as illustrated in the Northern Local Commissioning Group’s Needs Assessment, indicates the direction of travel of greater investment in domiciliary care in supporting more people to live at home in line with Transforming Your Care.

We propose phasing out The Roddens in Ballymoney and Westlands in Cookstown.

It is important to note that in line with the Ministerial commitment given to permanent residents, which will also apply to long-term temporary residents in both homes, residents can stay in these homes as long as they wish or their needs can be met. We propose to stop any further long-term admissions to either home in order to achieve eventual closure.

In respect of Westlands the level of alternative availability within independent sector homes in both the Cookstown (and Magherafelt) areas would indicate capacity is much greater than demand. Although the number of people receiving domiciliary care has reduced minimally in Cookstown over the 5 year period, as referenced in the Northern Local Commissioning Group’s Needs Assessment, the number of older people in receipt of a domiciliary care package in the Cookstown area is proportionately higher than other areas of the Trust. Despite scoring higher than a number of other homes which the Trust proposes to maintain, the range of alternatives in both Cookstown and
Magherafelt (from where Westlands draws residents) has been a key element in the development of our proposals. As our rehabilitation service continues to develop Westlands will not be required to provide rehabilitation places, thus further reducing the demand on its beds.

We remain committed to the provision of both the Adult and Day Centres attached to Westlands. We also want to develop the Westlands site as a hub for community services, building on the range of services provided in the Community Care Services Centre and using accommodation freed up to re-locate staff so that staff who provide services to older people in the Cookstown area can be based in the same building.

Although The Roddens in Ballymoney scored higher than Clonmore, one of the homes we propose retaining, the availability of alternative residential beds in Ballymoney and Coleraine indicates that alternatives can be found for people requiring residential care from the Ballymoney area in the future.

The Roddens will not be required to provide rehabilitation beds as a result of the development of our rehabilitation service, thus further reducing the demand on its beds. We propose to stop any further long-term admissions to The Roddens in order to achieve eventual closure.

At this point we have no alternative plans for the use of The Roddens. We have significant estate in the Ballymoney area including the former Route Hospital site, the Robinson Hospital site and Armour Day Centre.

No definitive timescale can be placed on the eventual closure of either Westlands or The Roddens as we will honour the Minister’s commitment to long-term residents. We will work with residents and relatives in both homes to ensure that anyone who wishes to move to alternative permanent residential accommodation will be supported and we will also endeavour to maintain a vibrant environment for remaining residents.

In making these proposals we would wish to re-iterate our commitment to the aims of Transforming Your Care, particularly in respect of a shift of emphasis from statutory residential models of care for older people to the development of a wider range of community services that will support more people living at home. These proposals go partially towards that strategic goal and we would
welcome the opportunity to work collaboratively with a range of stakeholders to widen the availability of alternatives to residential accommodation.

The proposed changes, alongside the development of new ways of delivering services for older people, will offer the following benefits.

- Improvements in the range and level of services available to older people locally. This includes reablement services being available across all Trust areas, the extension of the acute care at home service, maximising the use of day care services and the development for supported living schemes Greenisland and Ballycastle.

- Older people having greater choice about the care they receive. Older people will continue to be proactively involved in decisions about their ongoing and future health and social care needs.

- Older people getting the support and care to maintain their independence and live at home.

- Continued provision of nursing and residential care for older people who cannot be cared for in their own home

- Current permanent residents within statutory residential homes will be able to remain in their existing home for as long as they wish and as long as their care needs can be met.

As the residential and nursing home sector is a dynamic one and there may be further development of alternative residential care, we will keep the pattern of admissions and demand under review.
Affected staff

We value and respect our staff and will keep them informed at every stage. The principles of the Trust's Management of Change Human Resource Framework provide a robust and transparent process for supporting staff through the change process. The principles of fairness, dignity and equity of treatment will be applied in the management of staff undergoing this change process. Steps will be taken to ensure that the implementation process in no way conflicts with the requirements of existing equality and anti-discrimination legislation. Existing arrangements such as reasonable adjustments for individual staff will remain. All staff will be kept fully informed and supported during this change process.

Promoting equality of opportunity and good relations

We are committed to promoting equality of opportunity and good relations in all aspects of our work. Section 75 of the Northern Ireland Act 1998 requires us to have due regard to the need to promote equality of opportunity between:

• Persons of different religious belief, political opinion, racial group, age, marital status or sexual orientation;
• Men and women generally,
• Persons with a disability and persons without; and
• Persons with dependants and persons without

We are also required to have regard to the desirability of promoting good relations between persons of different religious belief, political opinion or racial group.

The Human Rights Act, which came into effect on 2 October 2000, makes it unlawful to act in a way which is incompatible with the European Convention on Human Rights. In keeping with these legislative requirements, we have completed an Equality Impact Assessment (EQIA) on our proposals for the future of statutory residential care for older people. A copy of the EQIA report is available on our website at: http://www.northerntrust.hscni.net.
Your views

We are keen to hear from anyone, and any group, who has opinions about these proposals. In particular, we want to hear from people who are potential future users of statutory residential care homes and their families and carers.

We welcome your views on our proposals and our EQIA and a comments form is available at the end of this document and also on our website for you to complete, however, we welcome your comments in any format. We are consulting for 14 weeks and comments should be returned to the Equality Unit by 2 October 2015.

If you would like a copy of this document or any of the supporting documents or appendices please contact the Equality Unit, details below. Contact the Equality Unit if you have any queries about this consultation document or the EQIA report and its availability in alternative formats (including Braille, disk and audio cassette, and in minority languages to meet the needs of those who are not fluent in English).

Equality Unit
Route Complex
8e Coleraine Road
Ballymoney
BT53 6BP
Tel: 028 2766 1377
Fax: 028 2766 1209
E-mail: equality.unit@northerntrust.hscni.net

Following consultation a feedback report will be made available. When making any decision we will consider all the feedback we receive on our proposals and on the EQIA. After the feedback has been considered by our Trust Board, our final proposals will be considered by the Health and Social Care Board and must be endorsed by the Minister of Health, Social Services and Public Safety. We expect that our final decision and feedback report will be available on our website in Autumn/Winter 2015.
MAKING CHOICES: Proposed Changes in Provision of Statutory Residential Care in the Northern Health and Social Care Trust

Comments Form

The aim of this consultation is to obtain views from stakeholders and the Trust would be most grateful if you would respond by completing this form. Please answer each question by writing your comments in the space provided. An electronic version of this comments form is also available on our website www.northerntrust.hscni.net. The closing date for this consultation is 2 October 2015 and we need to receive your feedback on or before that date. You can respond to the consultation document by e-mail, letter or fax as follows:

Equality Unit
Route Complex
8e Coleraine Road
Ballymoney
Co Antrim
BT53 6BP
Telephone: 028 2766 1377
Fax: 028 2766 1209
Text (SMS): 07825 667 154
Textphone: 028 2766 1377
E-mail: equality.unit@northerntrust.hscni.net
Website: www.northerntrust.hscni.net
What is your view of the Trust’s proposal to retain a statutory residential home in areas where there is a lack of available alternative residential accommodation?

Please detail below.
The Trust has proposed that Westlands would be phased out as a residential home and the building be developed as a community hub, accommodating staff who provide support to older people in the area. Would you agree with this proposal?

- Yes [ ]
- No [ ]

Please provide any comments below.
The Trust has proposed that The Roddens will be phased out as a residential home. We have sufficient community facilities in the Ballymoney area and we do not intend retaining the building for any purpose. Would you agree with this proposal?

Yes [ ]  No [ ]

Please provide any comments below.
Would you agree with the Trust’s proposal to develop Pinewood in Ballymena as the rehabilitation unit for the Ballymena and Antrim area?

Yes [ ] No [ ]

Please provide any comments below.
What services would you wish to see the Trust expanding on or developing that would support more people living at home?
The Trust is committed to promoting equality of opportunity and good relations. Having considered our EQIA (available on our website www.northerntrust.hscni.net) please provide details below if you feel our proposals will have an impact on any of the nine equality categories.
Are there any other comments or views you would wish to express?
So that we can acknowledge receipt of your comments please fill in your name and address or that of your organisation. You may withhold this information if you wish but we will not then be able to acknowledge receipt of your comments.

Name: 
Position: 
Organisation: 
Address: 

I am responding: as an individual (please tick) 
on behalf of an organisation  

Are you currently a resident in a statutory care home for older people?
Yes  
No  

Are you a family member/carer for a person who is currently a resident in a statutory care home?
Yes  
No  

*Please indicate if you wish your response to be treated as anonymous.
Yes  
No
Before you submit your response, please read this section on Freedom of Information Act 2000 and the confidentiality of responses to public consultation exercises.


The Northern Health and Social Care Trust will publish an anonymised summary of the responses received to our consultation process. However, under the Freedom of Information Act (FOIA) 2000, particular responses may be disclosed on request, unless an exemption(s) under the legislation applies.

Under the FOIA anyone has right to request access to information held by public authorities; the Northern Trust is such a public body. Trust decisions in relation to the release of information that the Trust holds are governed by various pieces of legislation, and as such the Trust cannot automatically consider responses received as part of any consultation process as exempt. However, confidentiality issues will be carefully considered before any disclosures are made.
Equal Opportunities Monitoring

We are happy to take anonymous responses, but we are keen to be able to see what the response rate is across the Trust area and meet with our statutory requirement to capture Section 75 related data. So we would appreciate it if you would fill in the questions about you and where you live.

Please insert relevant information or tick appropriate box:

**Date of birth:**

**Gender**

| Male | Female |

**Marital Status**

| Single | Married/civil partnership | Other |

**Community Background**

<table>
<thead>
<tr>
<th>I am a member of the roman catholic community</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>I am a member of the protestant community</td>
<td></td>
</tr>
<tr>
<td>I am a member of neither the roman catholic of protestant community</td>
<td></td>
</tr>
</tbody>
</table>
**Religious belief: please tick the box which reflects you religious belief**

<table>
<thead>
<tr>
<th>Religious Belief</th>
</tr>
</thead>
<tbody>
<tr>
<td>Buddhist</td>
</tr>
<tr>
<td>Christian</td>
</tr>
<tr>
<td>Hindu</td>
</tr>
<tr>
<td>Jewish</td>
</tr>
<tr>
<td>Muslim</td>
</tr>
<tr>
<td>Sikh</td>
</tr>
<tr>
<td>None</td>
</tr>
<tr>
<td>Other</td>
</tr>
</tbody>
</table>

**Ethnic Background: which of these ethnic groups do you consider you belong to?**

<table>
<thead>
<tr>
<th>Ethnic Background</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bangladeshi</td>
</tr>
<tr>
<td>Black African</td>
</tr>
<tr>
<td>Black Caribbean</td>
</tr>
<tr>
<td>Black Other</td>
</tr>
<tr>
<td>Chinese</td>
</tr>
<tr>
<td>Filipino</td>
</tr>
<tr>
<td>Indian</td>
</tr>
<tr>
<td>Irish Traveller</td>
</tr>
<tr>
<td>Mixed ethnic group</td>
</tr>
<tr>
<td>Pakistani</td>
</tr>
<tr>
<td>White</td>
</tr>
<tr>
<td>Other</td>
</tr>
</tbody>
</table>
### Nationality

<table>
<thead>
<tr>
<th>Nationality</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>British</td>
<td></td>
</tr>
<tr>
<td>English</td>
<td></td>
</tr>
<tr>
<td>Filipino</td>
<td></td>
</tr>
<tr>
<td>Indian</td>
<td></td>
</tr>
<tr>
<td>Irish</td>
<td></td>
</tr>
<tr>
<td>Latvian</td>
<td></td>
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<tr>
<td>Lithuanian</td>
<td></td>
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<tr>
<td>Northern Irish</td>
<td></td>
</tr>
<tr>
<td>Pakistani</td>
<td></td>
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<tr>
<td>Polish</td>
<td></td>
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<tr>
<td>Portuguese</td>
<td></td>
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<tr>
<td>Scottish</td>
<td></td>
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<tr>
<td>Welsh</td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td></td>
</tr>
</tbody>
</table>

### Do you have caring responsibilities (tick each box which applies to your circumstance)

<table>
<thead>
<tr>
<th>Caring Responsibilities</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>A child (children)</td>
<td></td>
</tr>
<tr>
<td>A dependent older person</td>
<td></td>
</tr>
<tr>
<td>A person(s) with a disability</td>
<td></td>
</tr>
<tr>
<td>None of the above</td>
<td></td>
</tr>
</tbody>
</table>
Disability

Do you consider yourself as having a disability?

<table>
<thead>
<tr>
<th>Yes</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>No</td>
<td></td>
</tr>
</tbody>
</table>

Sexual Orientation: My sexual orientation is towards:

<table>
<thead>
<tr>
<th>Of the opposite sex</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Of the same sex</td>
<td></td>
</tr>
<tr>
<td>Of the same and the opposite sex</td>
<td></td>
</tr>
<tr>
<td>I do not wish to answer</td>
<td></td>
</tr>
</tbody>
</table>

Political opinion: please tick the appropriate box to indicate your political opinion

<table>
<thead>
<tr>
<th>Broadly Nationalist</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Broadly Unionist</td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td></td>
</tr>
<tr>
<td>I do not wish to answer</td>
<td></td>
</tr>
</tbody>
</table>