

How you and your loved ones receive care in Outpatients is changing.

The Northern Trust is improving the way you receive care when you attend an Outpatient appointment to see a Doctor.

Why is this important for me?

We want to be certain that the improvements we make will have a positive impact on you and your loved ones, when you attend for an appointment. The best way to make sure of this is by listening to what you tell us; that way we can be sure that we are improving the things that matter most to you; we will know what parts of our Outpatient department work well and where you feel we need to do better.

If you, or a loved one, attend Outpatient appointments in any of the following areas:

- ❖ Ballymena Health and Care Centre
- ❖ Causeway Hospital
- ❖ Mid-Ulster
- ❖ Moyle
- ❖ Antrim Area Hospital
- ❖ Whiteabbey

it is very important that you tell us how we are doing so far.

You can do this by [CLICKING HERE](#) to take our anonymous survey.

Thank you, we value your contribution.

HAVE YOUR SAY – TODAY!