

Useful phone numbers

Ambulance Service	999
Minor Injuries Unit, Whiteabbey Hospital	(028) 9055 2635
Minor Injuries Unit Mid Ulster Hospital	(028) 7936 6720
Dalriada Urgent Care	(028) 2566 3500

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Minor Injuries Unit
Whiteabbey and
Mid Ulster Hospitals

To ensure patient safety, Accident and Emergency Services will no longer be provided at Whiteabbey and Mid Ulster Hospitals from 24 May 2010. This means that patients who require an emergency hospital admission will be treated at other acute hospital sites where specialist and support services are available to meet their needs. If you require an ambulance telephone 999.

What services will be available?

Whiteabbey and Mid Ulster Hospitals will have Minor Injuries Units (MIU) which offer treatment to anyone aged five and over with a minor injury without the need for a referral or appointment.

You may also be referred by your GP, or other health professional.

The unit is staffed by Emergency Nurse Practitioners (ENP) who are experienced A&E nurses with additional training in assessment, diagnosis and treatment of a wide range of conditions.

Staff at the unit treat minor injuries such as:

- **Injuries to upper and lower limbs.**
- **Broken bones, sprains, bruises and wounds.**
- **Bites – human, animal and insect.**
- **Burns and scalds.**
- **Abscesses and wound infections.**
- **Minor head injuries.**

- **Broken noses and nosebleeds.**
- **Foreign bodies in the eyes and nose.**

What happens when I arrive at the unit?

The receptionist will ask for your name, address, date of birth, contact telephone number and details of your GP and next of kin.

We need this information so we can produce a clinical record for you. All the information that you give us is confidential.

How long you wait to be seen depends on two things: the seriousness of your condition and how many patients with more serious or urgent needs arrive in the unit while you are waiting.

You will be seen by an ENP who will assess, diagnose and treat your injuries. You may need x-rays, a urine test or a blood test before a diagnosis can be made. The ENP will arrange these tests if necessary.

If your condition is more serious, or the ENP cannot deal with your problem, you will be referred to your GP or an A&E Department at Antrim Hospital or to another clinic.

Opening times

The unit is open from 9.00am – 5.00pm, Monday – Friday, excluding public holidays.

Minor Injuries Unit

If you or a child over 5 years old suffers a minor injury you can go to the Minor Injuries Unit at Whiteabbey or Mid Ulster Hospital between 9.00 am and 5.00 pm Monday to Friday only. Minor Injuries are also treated 24 hours each day for patients of all ages at both Antrim and Causeway Hospitals. You will be assessed and treated by an experienced nurse with specialist training in Minor Injury. X-rays can be performed if necessary.

If you do not think an ambulance is required but you or a relative is unwell and needing medical advice, contact your GP or out-of-hours provider, **Dalriada Urgent Care on 2566 3500.**

REMEMBER, MINOR INJURIES UNITS DO NOT TREAT ANY CHILD YOUNGER THAN FIVE YEARS OF AGE. CHILDREN WHO ARE YOUNGER THAN THIS MUST BE TAKEN TO AN A&E DEPARTMENT

Going home

When you are ready to leave the unit, you may be given a letter to give to your GP with information regarding your injury. This helps him/her to give a better service to you.

Some patients are asked to return to the hospital to attend an outpatient clinic. Clinic appointments will be sent to you in the post in the next few days.