

Freedom Of Information Request

Q1 How much did your organisation spend on translation services (written) in the financial years 2015/16, 2016/17, 2017/18, 2018/19 and 2019/20?

Q2 How much did your organisation spend on interpreting services (oral) in the financial years 2015/16, 2016/17, 2017/18, 2018/19 and 2019/20?

Financial Year	Spend on Translation services (written) £	Spend on Interpreting services (oral) £	Comments
2015/16	23,326	450,798	
2016/17	22,204	420,295	
2017/18	25,128	471,473	
2018/19	30,486	602,109	
2019/20	44,448	594,483	

Note: Spend on Interpreting Services excludes British Sign Language (BSL).

Q3 What languages are covered by the above spendings?

Languages for which translation services (written) are contracted and paid for				
2015/2016	2016/2017	2017/2018	2018/2019	2019/2020
Bulgarian	Chinese	Arabic	Arabic	Arabic
Cantonese	Czech	Bulgarian	Bulgarian	Bulgarian
Chinese	German	Cantonese	Chinese	Cantonese
Czech	Irish	Chinese	Czech	Czech
French	Latvian	Czech	English	English
Hungarian	Lingala	English	Farsi	Hungarian
Latvian	Lithuanian	French	German	Irish
Lithuanian	Polish	Latvian	Hungarian	Latvian
Mandarin	Portuguese	Lithuanian	Latvian	Lithuanian
Nepali	Romanian	Mandarin	Lithuanian	Mandarin
Polish	Russian	Pashto	Mandarin	Polish
Portuguese	Slovakian	Polish	Pashto	Portuguese
Romanian	Tetum	Portuguese	Polish	Romanian
Russian	Thai	Romanian	Portuguese	Russian
Slovakian	Urdu	Russian	Romanian	Slovakian
Somalian		Slovakian	Russian	
Spanish		Spanish	Slovakian	
Thai		Tetum	Spanish	
Urdu		Thai	Tetum	
			Urdu	

Languages for which interpreting services (oral) are contracted and paid for				
2015/2016	2016/2017	2017/2018	2018/2019	2019/2020
Polish	Polish	Polish	Polish	Polish
Lithuanian	Romanian	Romanian	Romanian	Romanian
Portuguese	Lithuanian	Lithuanian	Arabic	Arabic
Romanian	Portuguese	Slovak	Slovak	Slovak
Slovak	Slovak	Portuguese	Lithuanian	Lithuanian
Chinese - Mandarin	Chinese - Mandarin	Chinese - Mandarin	Portuguese	Portuguese
Czech	Czech	Czech	Bulgarian	Bulgarian
Chinese - Cantonese	Chinese - Cantonese	Chinese - Cantonese	Chinese - Mandarin	Chinese - Mandarin
Russian	Russian	Russian	Russian	Czech
Hungarian	Tetum	Bulgarian	Hungarian	Russian
Latvian	Hungarian	Hungarian	Chinese - Cantonese	Hungarian
Tetum	Latvian	Latvian	Tetum	Chinese - Cantonese
Bulgarian	Bulgarian	Pashto Central	Latvian	Cantonese
Pashto Central	Spanish	Tetum	Pashto Central	Tetum
Thai	French	Spanish	Spanish	Latvian
Bengali	Arabic	Urdu	Urdu	Spanish
Hindi	Urdu	Bengali	Italian	Urdu
Urdu	Bengali	French	Bengali	Bengali
Turkish	Pashto Central	Malayalam	Farsi	Turkish
Somali	Punjabi	Turkish	Farsi	Italian
Punjabi	Turkish	Italian	Turkish	Japanese
Arabic	Thai	Pashto Northern	Thai	Hindi
French	Somali	Somali	Punjabi	Somali
Farsi	Malayalam	Hindi	Malayalam	Pashto Central
Italian	Farsi	Thai	French	Albanian
Spanish	Hindi	Farsi	Japanese	Farsi
Malayalam	Pashto Northern	Punjabi	Hindi	French
Japanese	Japanese	Moldovian	Somali	Malayalam
Chinese - Hakka	Moldovian	Japanese	Estonian	Thai
Moldovian	Ukrainian	Tagalog	Chinese - Hakka	Punjabi
Tagalog	Italian	Ukrainian		Chinese - Hakka
Ukrainian	Tagalog			Moldovian
				Ukrainian

Q4 What was the total expenditure Budget for each of these five years?

Years	Amount
2015/16	£636m
2016/17	£691m
2017/18	£727m
2018/19	£721m
2019/20	£866m