

Freedom of Information Request

1. How many reports did you receive from whistleblowers in 2019 and in 2020?

2019 - 9 concerns received & 2 taken forward through formal process;
2020 – 13 concerns received and 9 taken forward through formal process.

2. How many people do you have in your organisation that are trained/permitted to take reports from whistleblowers?

The Trust has 17 Advocates for Openness who any staff member wishing to raise a concern can contact.

3. What training have the people in question number 2 received in whistleblowing?

Advocates for Openness received training on 21st June 2017.

What cost, if any, was there for this training?

£2590.80

4. Which organisation delivered each course?

Training was provided by Protect (formerly Public Concern at Work)

5. What is the name of the person that arranged this training and what is their email address?

The Senior HR Manager – Workforce Governance, Planning & Information arranged the training in 2017, they are no longer employed by the NHSCT.

6. What methods do you have for whistleblowers to contact a person that is authorised to take their report and what are the specific details of these, i.e., email addresses, telephone numbers etc?

There are several options available to staff to raise their formal concern within the Trust:

- Concern can be raised with their Line manager;
- Advocates for Openness – their names, contact numbers and e-mail addresses for available on Staffnet for staff to access including details of the Trust Raising Concerns Champion (Non Executive Director);
- Contact details for Workforce Governance Department also available on Staffnet for staff to access.
- Dedicated email address and telephone number for individuals to directly contact the HR Manager – Workforce Governance

7. What are the email addresses for the people authorised to receive whistleblower reports?

Please see attached Advocates List

8. How many whistleblowers have left the organisation within 12 months of making a report?

Concerns are raised anonymously therefore the Trust does not hold this information.

9. How many whistleblowers have made an allegation of 'detriment' against your organisation?

None.



The Trust Advocates for Openness have been appointed from across the organisation to:

- Ensure that any issue about which a concern has been raised is dealt with properly and promptly and escalated appropriately through all management levels
- Intervene if there are any indications that the person who raised a concern is suffering any recriminations
- Work with managers and HR to address the culture in an organisation and tackle any obstacles to raising concerns.

You can contact any Advocate you choose to and they will be able to offer you practical support, guidance and information to ensure that your concern can be resolved.

NHSCT - Advocates for Openness

ADVOCATE	ROLE	DIV/DIR	CONTACT DETAILS
Paul Corrigan	Non-Executive Director	-	028 9442 4327 karen.okane@northerntrust.hscni.net
Lee Wilson	Professional Head of Social Work & Social Care Governance	Community Care	lee.wilson@northerntrust.hscni.net
David McIlwaine	Financial Services Manager	Finance	028 2563 5333 david.mcilwaine@northerntrust.hscni.net
Jacqui Reid	Assistant Director	Human Resources	028 9441 3232 jacqui.reid@northerntrust.hscni.net
Lee Emery	HR Manager		028 9441 3232 lee.emery@northerntrust.hscni.net
Julie Johnston	HR Manager		028 9441 3232 julie.johnston@northerntrust.hscni.net
Karen McWatters	Senior HR Manager		028 9441 3232 karen.mcwatters@northerntrust.hscni.net
Tom Clarke	Senior HR Manager		028 9441 3232 tom.clarke@northerntrust.hscni.net
Gareth Lewis	Consultant	Medicine & Emergency Medicine	028 9442 4000 gareth.lewis@northerntrust.hscni.net
Anita White	Acute Care of Elderly Services & Hospital SW Lead		028 9442 4642 anita.white@northerntrust.hscni.net
Louise Christie	Locality Manager	Mental Health, Learning Disability & Community Well-being	028 9441 3313 louise.christie@northerntrust.hscni.net
Joy Hammond	Head Of Conditioning Management Programme & OT		028 9441 3118 joy.hammond@northerntrust.hscni.net
Donald McWhirter	General Manager, Portering & Site Support Services	Nursing (Including Support Services)	028 9442 4982 donald.mcwhirter@northerntrust.hscni.net
Nicola Lyons	Information Governance Manager	Strategic Development & Business Services	028 2766 1227 nicola.lyons@northerntrust.hscni.net
Lynne McCartney	Services Manager, Physiotherapy	Surgical & Clinical Services	028 2766 0328 lynne.mccartney@northerntrust.hscni.net
Caroline Keown	Assistant Director	Women, Children & Families	028 9442 4000 caroline.keown@northerntrust.hscni.net
Sean Falls	Principal Practitioner		028 9055 2243 sean.falls@northerntrust.hscni.net