

Freedom of Information Request Reference

Dental

Please answer the below questions in relation to your organisations staff bank utilisation for each staffing group	Medical & Dental	Allied Health Professionals (AHPs) Physio	Allied Health Professionals (AHPs) Radiography	Nursing & Midwifery	Non-Medical Non-Clinical (including admin and estates)
1a. Does your organisation have staff bank? (an entity of staff managed by either the organisation or a third-party, who are temporarily contracted to take on shifts)	No	Yes	Yes	Yes	
1b. If yes, what type of bank is in place: i) Internal bank supported by third-party technology ii) Managed bank iii) Outsourced bank iv) In-house (no third-party involved, possibly managed on Excel)	N/A	iv) Yes -in-house	In-house	i)Yes - Internal Bank supported by third-party technology - eRoster.ii) yes - managed bank iii) Yes - Agencies iv) Yes- Also other in-house bank - ie LD/PHN	
2a. What is the monthly average number of workers (headcount) on the bank in the last 12 months?	N/A	12	15	Approximately 1200	
2b. What is the monthly average utilisation rate for your bank in the last 12 months? (calculated based on the % of vacant shifts filled by bank workers)	N/A	31%	approx 40% for B'mena HCC & other sites 5 % (excl agency)	57.8% (does not include agency used)	
2c. What is the average utilisation rate for your bank in November 2019?	N/A	39%	As above	60.1% (exc agency)	
2d. What is the average utilisation rate for your bank in December 2019?	N/A	32%	As above	50.5% (exc agency)	
2e. What is the average utilisation rate for your bank in January 2020?	N/A	42%	As above	56.8% (exc agency)	

Please answer the below questions in relation to the organisations staff bank supplier for each staffing group	Medical & Dental	Allied Health Professionals (AHPs)	Allied Health Professionals (AHPs)	Nursing & Midwifery	Non-Medical Non-Clinical (including admin and estates)
3a. Please state the name of the third-party supplier(s) used to manage the supply of your bank staff, inclusive of any outsourced or managed arrangements (i.e. NHSP, Patchwork, Allocate, Liaison, PlusUs, Locum's Nest etc)	N/A	N/A	n/a	RosterPro	

3b. Please state the name of the software used to book and manage your bank staff (i.e. NHSP:Connect, TempRE Bank, Allocate BankStaff etc.)	N/A	N/A	n/a	RosterPro Central	
3c. Do your bank workers book shifts via a mobile app? If yes, please state the name of the app being used	N/A	N/A	n/a	No	
3d. Do your bank workers submit electronic timesheets using the software?	N/A	N/A	Trust electronic monthly timesheet.	No	
3e. Does your organisation make use of an API (Application Programming Interface) i.e. allows for interaction/communication with other software.	N/A	N/A	n/a	No	
3ei. If yes to the above, please state the software integrations that are currently being utilised e.g. Ryalto with NHSP, Reed with Patchwork etc.	N/A	N/A	n/a	N/a	
4a. What framework was used to procure the supplier?	N/A	N/A	n/a	N/a	
4b. What is the contract start date? (dd/mm/yy)	N/A	N/A	n/a	N/a	
4c. What is the contract end date? (dd/mm/yy)	N/A	N/A	n/a	N/a	
4d. What was the average monthly fee paid to the supplier in the last 12 months?	N/A	N/A	n/a	N/a	
4e. What is the pricing structure of the fees paid to the supplier? I.e. % of costs processed, fixed transactional fee, license fee etc	N/A	N/A	n/a	N/a	