

Freedom of Information Request

Q1 A detailed breakdown of costs, including staff time and resources of its EMA service from its establishment in April 2020 to 5 October 2020

Response:

The Trust is unable to identify the costs of the EMA service separately as the staff and associated resources are inherent in our core baseline service.

There is no means within the Trust's Finance Information system to separately identify these costs. To provide this would require a substantial manual exercise, which the Trust considers would exceed 18 hours of staff time. Therefore the Trust is applying Section 12 (1) of the FOIA, which states that a public authority is not obliged to comply with a request, if the staff time taken to determine whether the information is held, locating, retrieving and extracting the information, would exceed 18 hours (at a cost exceeding £450).

Q2 A detailed explanation of the downturn in Trust services in April 2020 that enabled the Trust to fund an EMA service

Response:

The NHSCT, due to covid-19 restrictions that were put in place as per regional guidance, downturned the majority of face to face appointments within the Family Planning service and utilised a telephone triage system to continue to offer services. The capacity created by the pausing of face to face contacts was utilised to facilitate the EMA service.

Q3 A detailed explanation of the upturn or reestablishment of Trust services that precipitated the lack of resource leading to the withdrawal of the EMA service on 5 October 2020.

Response:

The Family Planning and GUM service work as an integrated model and so far have re-established, operating at 70% pre-Covid capacity. Work continues to return to full service delivery whilst adhering to current social distancing guidance.

October 2020