

Freedom of Information Request

1. Who are the current suppliers of Electronic Patient Record software to the Trust?

Northern Health and Social Care Trust (NHSCT) does not currently use an EPR solution. Regionally, for the whole of Northern Ireland, a contract has been awarded to EPIC for the provision of an EPR solution. NHSCT will avail of this product and implement it in line with the regional implementation programme schedule.

a. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?

NHSCT cannot supply this information, as the contract is not managed within NHSCT. It is managed for Health & Social Care (HSC) Northern Ireland on a regional basis.

b. What are the annual licence/support & maintenance charges associated with the solution.

NHSCT cannot supply this information, as the contract is not managed within NHSCT. It is managed for HSC Northern Ireland on a regional basis.

c. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies?

NHSCT cannot supply this information as the contract management and procurement of the EPR is managed on a regional basis for HSC Northern Ireland as a whole. This function does not sit within NHSCT.

2. Who are the current suppliers of digital dictation software to the Trust?

G2 Speech.

a. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?

Contract is renewed annually and is next due for renewal in August 2021 (via SBS framework contract).

b. What are the annual licence/support & maintenance charges associated with the solution

£43,463

c. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies?

Contract Manager: ICT Security & Governance Manager

Procurement: Business Services Organisation, Procurement & Logistics Service (BSO PALS). This organisation is not part of NHSCT. Organisation Chart is therefore not held by NHSCT.

4. Does the Trust utilise voice recognition software if so who is the provider??

Voice Recognition is part of the G2 Speech digital dictation solution. Answers provided in Q2 above.

a. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?

b. What are the annual licence/support & maintenance charges associated with the solution

c. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies?

4. Does the Trust have an outsourced transcription service if so who is the provider?

No.

a. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?

b. What are the annual licence/support & maintenance charges associated with the solution

c. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies?

5. Does the Trust utilise any EPMA (Electronic Prescribing) software if so who is the provider?

No.

a. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?

b. What are the annual licence/support & maintenance charges associated with the solution

c. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies?

7. Does the Trust utilise electronic whiteboard functionality on wards if so who is the provider?

Supplier: Cambio Limited; Product: Patient Flow Manager.

a. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?

Contract is renewed annually and is next due for renewal in April 2021.

b. What are the annual licence/support & maintenance charges associated with the solution

£28,114.

c. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies?

Contract Manager: ICT Security & Governance Manager

Procurement: Business Services Organisation, Procurement & Logistics Service (BSO PALS). This organisation is not part of NHSCT. Organisation Chart is therefore not held by NHSCT.

8. Does the Trust employ an electronic document management service if so who is the provider?

No.

a. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?

b. What are the annual licence/support & maintenance charges associated with the solution

c. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies?

9. Does the Trust have a published digital transformation plan?

The Digital Transformation Plan is a regional document that applies to all HSC Trusts within Northern Ireland and is held and managed by the eHealth Team, Health & Social Care Board. It is not held within NHSCT.

c. a. where is this available?

Available by contacting the eHealth Team, Health & Social Care Board, Linenhall Street, Belfast BT2 8BS

11. Who within the Trust is responsible for digital transformation, please supply contact details, including email address/format.

Director Strategic Development & Business Services
Neil Martin, Bretten Hall, Antrim Area Hospital, Bush Road, Antrim BT41 2PX
email: neil.martin@northerntrust.hscni.net

12. Could you please supply a current organisational chart for medical records, operations management and digital transformation programmes?

Please see attached.

13. Does the Trust have an in-house development team or do they outsource?

Neither - development services are largely supplied to all Trusts by a regional HSC Team. Business Services Organisation, Information Technology Services, 69-87 Chichester Street, Belfast BT1 4JE

a).if inhouse, how many staff are employed

b) if outsourced, which organisation do you use?

14. What business intelligence or analytics tools if any do the trust use to process clinical data?

Qlik, Business Objects, Crystal Reports, MS Access/Excel.