

Freedom of Information Request

Business Intelligence/Benchmarking Tools FOI

- 1. Does your organisation use a Business Intelligence (BI) solution*? If yes, please mark an x in the table below against the BI tool/tools the organisation uses**

BI Tools	Please Mark an 'x'
Actuate	
Alteryx	
Birst	
Bitam	
Board International	
GoodData	
IBM	
Infor	
Information Builders	
Jaspersoft	
Logi Analytics	
Looker	
Microsoft Power BI	
MicroStrategy	
Oracle	
Panorama Software	
Pentaho	
Prognoz	
Pyramid Analytics	
Qlik	x
Salient Management Company	
SAP	
SAS	
Splash BI	
Tableau	
Targit	
Tibco Software	
Yellowfin	
Other	

- 2. What was the annual cost of the BI solution for 20/21 (April 2020- March 2021)?**
 Ans: £46,134 per annum
- 3. How many users in the organisation use the BI Tool?**
 Ans: 600 users.
- 4. Does the organisation have a dedicated in-house BI/informatics team? If yes, how many FTEs are in the BI/informatics team?**
 Ans: 5 FTEs
- 5. Which department do the BI/informatics team report into in the organisation?**
 Ans: Strategic Development and Business Services
- 6. Could you please provide the name and job title of the person who leads the BI/informatics team?**
 Ans: Technical Innovation Manager

- 7. Does the organisation use a benchmarking tool**? If yes, please mark an x in the table below against the benchmarking tool/tools the organisation uses**

Benchmarking Tools	Please Mark an 'x'
Actuate	
Alteryx	
Birst	
Bitam	
Board International	
GoodData	
IBM	
Infor	
Information Builders	
Jaspersoft	
Logi Analytics	
Looker	
Microsoft Power BI	
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Qlik	
Salient Management Company	
SAP	
SAS	
Splash BI	
Tableau	
Targit	
Tibco Software	
Yellowfin	
Other	x

- 8. What was the annual cost of the benchmarking tool for 20/21 (April 2020-March 2021)?**

Ans: £39,000 per annum

- 9. Does the organisation subscribe to any benchmarking services? e.g Dr Foster**

Ans: Yes - CHKS

- 10. Which departments / specialties are the biggest users of a) BI tools and b) benchmarking tools in the organisation? e.g Finance, HR**

Ans: a) Acute Hospital Services and Mental Health Services

b) Acute Hospital Services, Governance

- 11. Does your organisation have a data warehouse***? If yes, please state if the data warehouse is on premise or in- cloud?**

Ans: Yes - On Premise



12. Does the organisation use any other third-party systems to provide managed reporting? If yes, please state the name/names of the other third-party system/systems used? e.g Beautiful Information, Public View

Ans: No

A **Business Intelligence tool is a type of application designed to retrieve, analyse, transform, and report data for business intelligence normally in the form of interactive dashboards*

***A **Benchmarking tool** is used to compare the performance of the business processes and products with the best performances of other companies inside and outside the industry.*

****A **data warehouse** is a type of data management system/central repository of information that is designed to enable and support BI activities, especially analytics.*