



## Trust Board Briefing Paper

**Date of Meeting:** 27 May 2021

**Subject:** Business Case for Extension and Enhancement of Patient Flow Management (PFM) & Digital Dictation Speech Report (DDSR) systems

**Presented by:** Neil Martin, Director Strategic Development & Business Services

**Purpose:** To seek approval for the business case to support projects for development of Patient Flow Management (PFM) and Digital Dictation Speech Report (DDSR) systems during 2021/2022.

### **Background:**

Both Patient Flow Management (PFM) and Digital Dictation Speech Report (DDSR) are integral systems with NHSCT and while benefits of implementing both systems are already being realised, it is important to ensure the systems are fully optimised and developed. There are more service areas and developments that need to be included in their solutions.

### **BODY OF THE PAPER – PFM/DDSR Business Case**

This business case seeks to secure approval to proceed with further development of both these solutions and to seek funding, via NHSCT Capital Programme for both the development work and the project staff to realise these developments.

The objectives of this project are:

#### Patient Flow Management

To improve the functionality of the system in its current state by implementing agreed changes, agreed by PFM Project Board and following consultation with all service areas currently utilising the system. On-going project.

To further explore and analyse a mobile version of the PFM solution for updating of data at the bedside. To be achieved as a pilot for one ward in AAH by March 2022.

To further expand and improve functionality for Community Care services to allow for the tracking of patient journey through recovery services and core community

teams, to include consideration of the regional transition paperwork supporting discharge planning for adults from hospital to transitional settings. To be achieved by March 2022.

Management Information - to continue providing support and management information to the site co-ordination hub. To be achieved by March 2022.

To roll the solution out to new areas as authorised by the Project Board, including the provision of virtual wards. To be achieved by March 2022.

#### Digital Dictation Speech Report

To further develop dictation via mobile devices and extend the G2 mobile app to up to 400 users. Analyse the use of G2 dictation via G2 mobile app on not-Trust smartphones. To be achieved by March 2022.

Collaborate with Western and Southern Trusts to further analyse the work required for G2 Voice recognition integration with Patient Centre. To be achieved by March 2022.

The project will be evaluated following implementation by the Information System Project Manager to identify objectives met, any benefits realised and recommendations regarding potential further roll-out.

**Conclusion/ Action Required:** Seek approval for Business Case.