

Freedom of Information Request

Contact details for the following or most senior equivalent roles:	Name	Email	Note
CIO or Director of ICT	Neil Martin		<p>Divisional Director of Strategic Development and Business Services is the Director with responsibility for ICT within the Trust. Up to date contact details are maintained publically on the Northern Trust website at the link below.</p> <p>https://www.northerntrust.hscni.net/about-the-trust/corporate-information/organisational-structure/divisional-directors/</p>
CCIO	James Nelson		
Head of Digital			<p>Head of Digital (or equivalent) is provided centrally for the whole of the HSC in NI by the Health and Social Care Board. The Health and Social Care Board can be contacted to request this information.</p>
IT Operations Manager			<p>Due to the security implementations of phishing campaigns we do not disclose specific details of the person in charge. If you need to contact the person in charge please email ICT.Security@northerntrust.hscni.net</p>
IT Strategy Manager			<p>Due to the security implementations of phishing campaigns we do not disclose specific details of the person in charge. If you need to contact the person in charge please email ICT.Security@northerntrust.hscni.net</p>

CFO or Director of Finance	Owen Harkin		Executive Directors (including the Executive Director of Finance) up to date contact details are maintained publically on the Northern Trust website at the link below. http://www.northerntrust.hscni.net/about-the-trust/corporate-information/organisational-structure/executive-directors/
Director of Transformation	Neil Martin		

What primary software systems do you use?

Deployed Systems	Product Name	Vendor	Version	Contract end date	Number of licenses	Note
Human Resources	HRPTS	HCL/SAP				<i>NHSCT uses a regionally procured and managed solutions in these areas. As such, NHSCT does not hold this information locally within the Trust. The solution is managed by Business Services Organisation, ITS, Centre House, 79 Chichester Street, Belfast BT1 4JE</i>
Finance	Finance Procurement & Logistics	Advanced Business Solutions				
EMR/EHR/EPR	Electronic Clinical Record	Orion Health				

Any Social Care Systems	<i>SOSCARE</i>	<i>BRM</i>				
Contact Centre	<i>None</i>					
Email and Collaboration	<i>MS Exchange</i> <i>MS Outlook</i> <i>MS Lync</i>	<i>Microsoft</i>		<i>As per enterprise agreement below</i>		

What computing devices do you provide for your staff?

Computing Devices	Number of Devices	Operating System version
MS Windows	8220	Due to implementation of security protocols individual versions of operating systems on devices are not made available.
Apple Mac	3	
Chrome Devices	0	

Android Phones	0	
Apple iPhones	2301	
Apple iPads	367	

Infrastructure Services	Supplier	Contract type and expiry
Details of any software Enterprise Agreement.	Microsoft	EAS – Jan. 2021 SCE – Feb. 2021
Details of any Business Process Outsource arrangement for technology	None	
Who provides your data centre?	NHSCT	None as provided internally
What Software as a Service packages do you use?	None	
Do you use any public Cloud infrastructure services (AWS/Azure/Google/UKCloud)?	None	