

Freedom of Information Request

In the period 25 February 2022 to 01 May 2022 in the BT44 8 postcode area:

How many new domiciliary care packages were listed as available on the NHSCT brokerage system?

11 new domiciliary care packages were listed as available between 25 Feb and 1 May 2022.

How many new domiciliary care packages were accepted to be delivered by domiciliary care agencies?

3 new domiciliary care packages were accepted between 25 Feb and 1 May 2022

What was the average waiting time for a new domiciliary package of care in that period and in that postcode area?

The average waiting time for the 3 packages accepted between 25 Feb and 1 May 2022 was 214 days.

How many people assessed to require a care package in this timeframe and in this postcode area did not receive their domiciliary care package?

10 of the 11 packages listed as available between 25 Feb and 1 May 2022 were not accepted in this period.

For those care packages which were begun to be delivered in this timeframe and in this postcode area, what hourly rate was agreed with the domiciliary care provider?

Hourly rates for the packages brokered by the Trust were £18.00 and £21.46. One of the packages was arranged through direct payments where a regional tariff of £13.19 applies.