

Outpatient Department

Patient Satisfaction Survey Results 2019

In February 2019 we asked for feedback to help us continually improve our services to everyone in our community.

We had a positive response with **296** responses from people in our community.

83%

reported being very satisfied or satisfied with the time they had to wait before they were offered an appointment.



93%

reporting being very satisfied or satisfied with their outpatient appointment.



If you would like any more information please speak to a member of our staff. A copy of the full report and findings is available on the Northern Trust website under A-Z of Services, Outpatients Department.

**Your feedback helps us to provide the best possible service to you.
Thank you to everyone who took part.**

