



Northern Health
and Social Care Trust



Trust Board Performance Report October 2025

Prepared and issued by
Strategic Planning, Performance & ICT
20 November 2025



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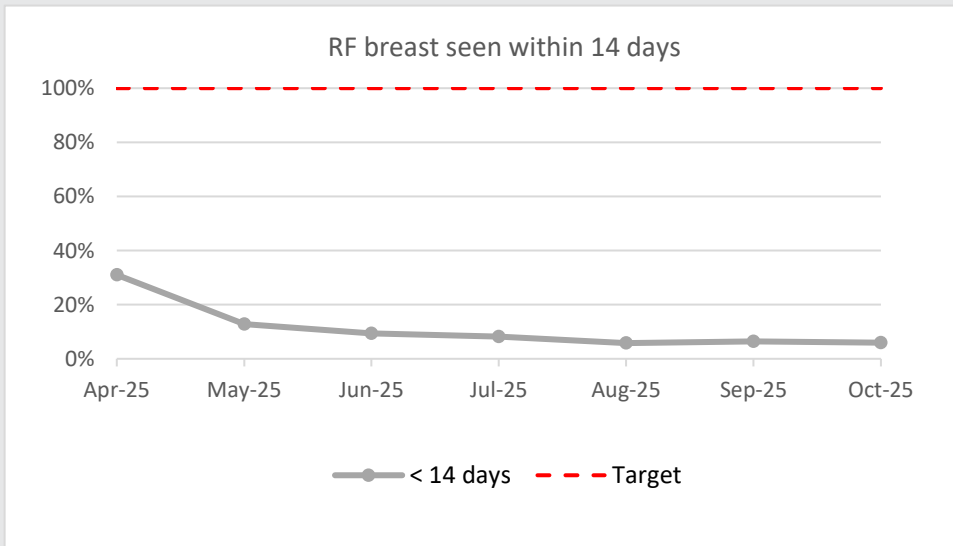
Introduction

- The transition to encompass has meant that many performance metrics have had to be validated in detail as well as working with epic/encompass on build issues which continue to be affecting a range of reports. As metrics' confidence levels increase they will be included in the Trust Board report and data will be caveated where appropriate.
- The Trust continues to be monitored on the new System Oversight Measures (SOMs). Validated metrics have been published for Quarter 1 and Quarter 2, with new metrics being added as they become available in the encompass system.
- Changes from last month's report:
 - p17: ED performance regional comparison chart included (previously in table format)
 - p18: patients not waiting in ED was not included last month due to data quality concerns; these have been addressed although data is not available for July and August
 - p39: overdue SAIs chart included (previously in table format)



Cancer Care

14 Day Breast Target – Regional Performance



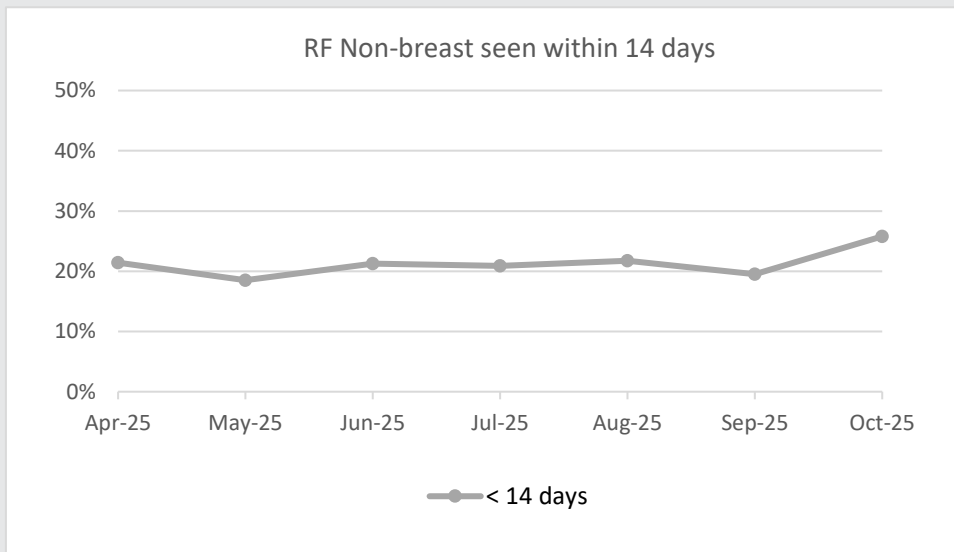
October 2025 – 5.98% seen within 14 Days

Source: HSC System Oversight Measures (SharePoint)



Cancer Care

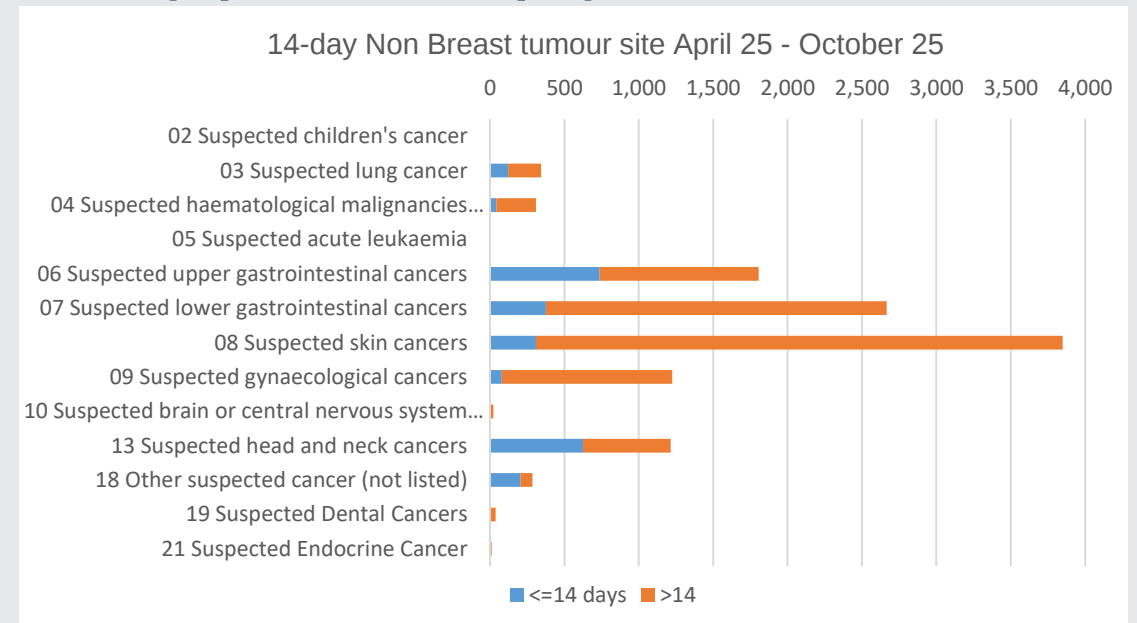
14 Day Non-Breast Performance



October 2025 – 25.79% seen within 14 Days

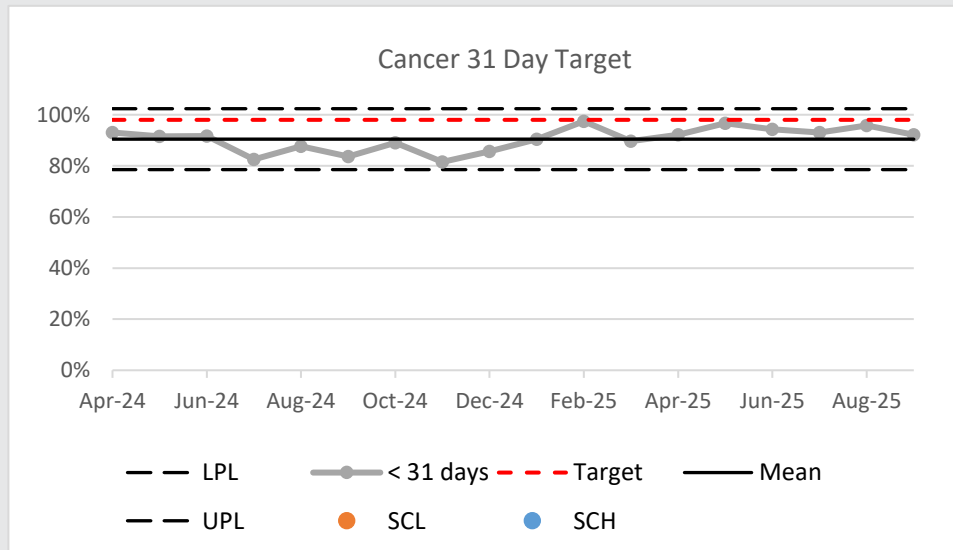
Source: HSC - PAS Two Week First Seen - EPIC (686119)

14 Day (Non-Breast) by Tumour Site



Cancer Care

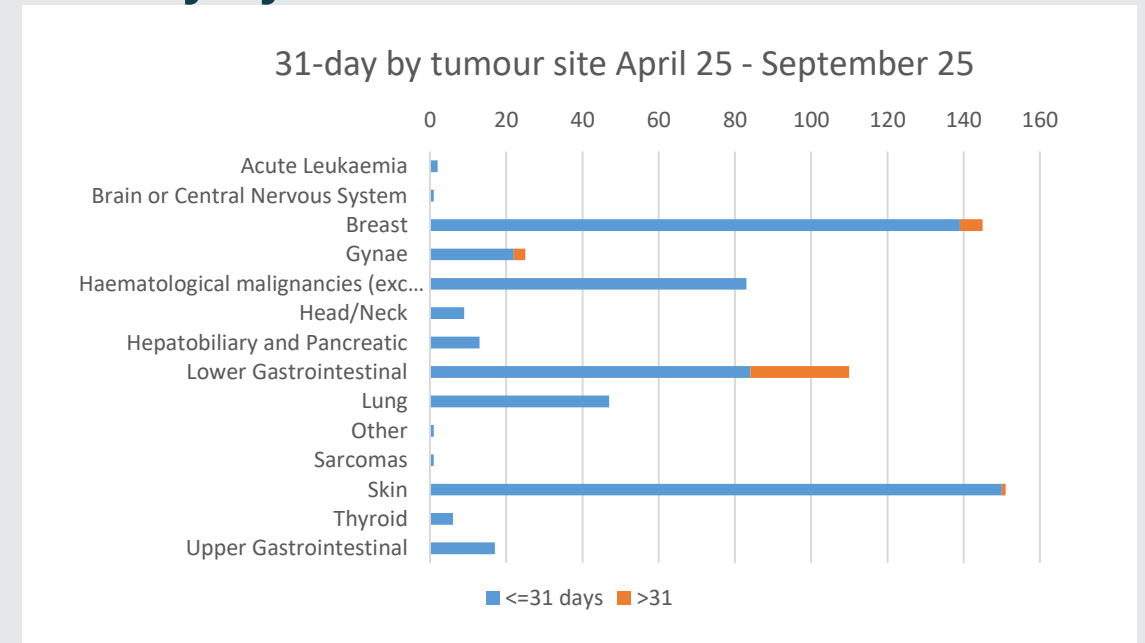
31 Day Target



September 2025 – 92.2% < 31 Days

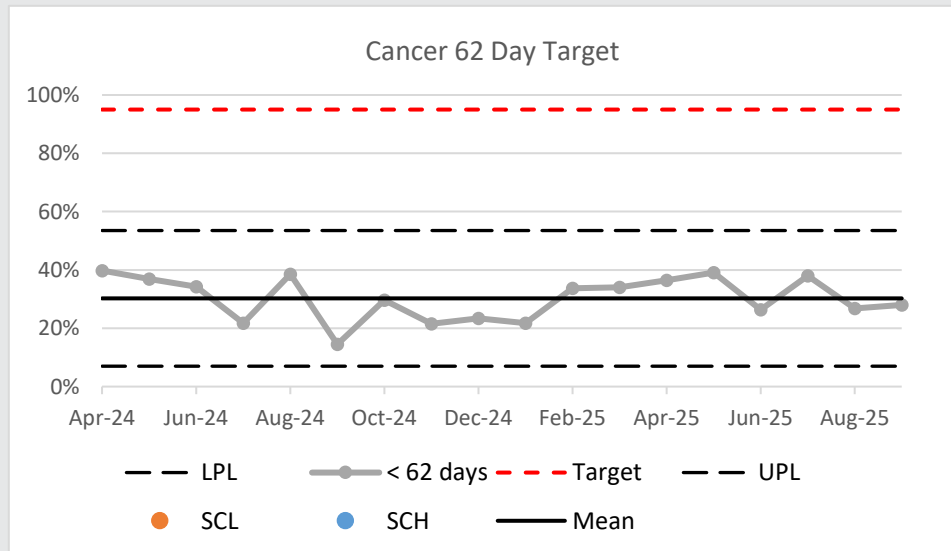
Source: Cancer Pathway Management Dashboard – EPIC (101727)

31 Day by Tumour Site



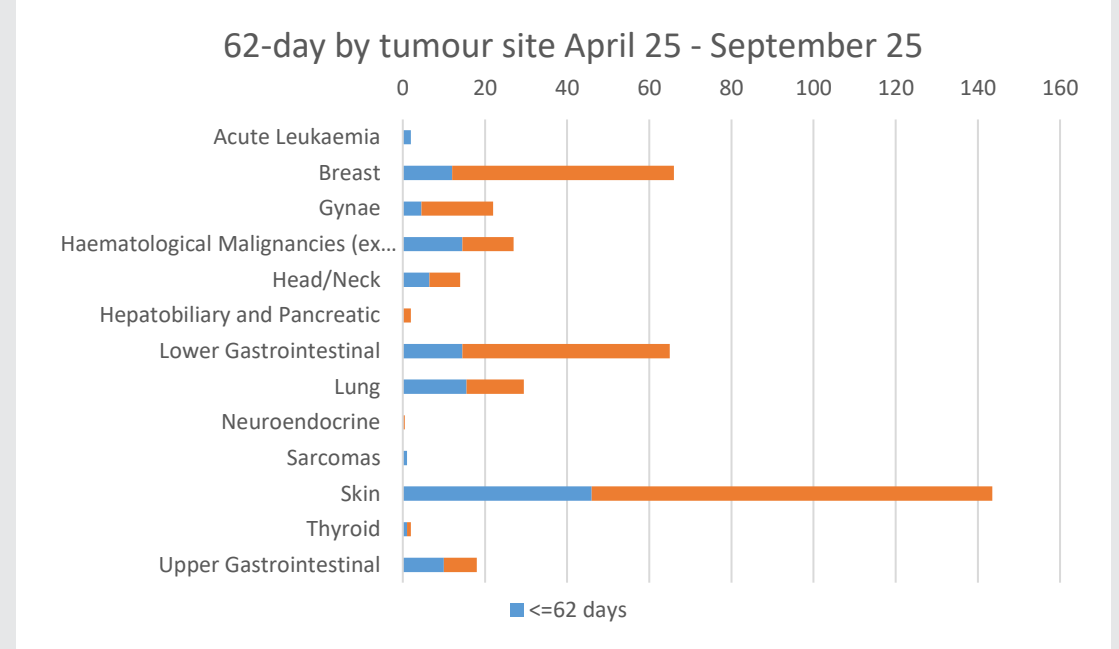
Cancer Care

62 Day Target



September 2025 – 28.0% < 62 Days

62 Day by Tumour Site

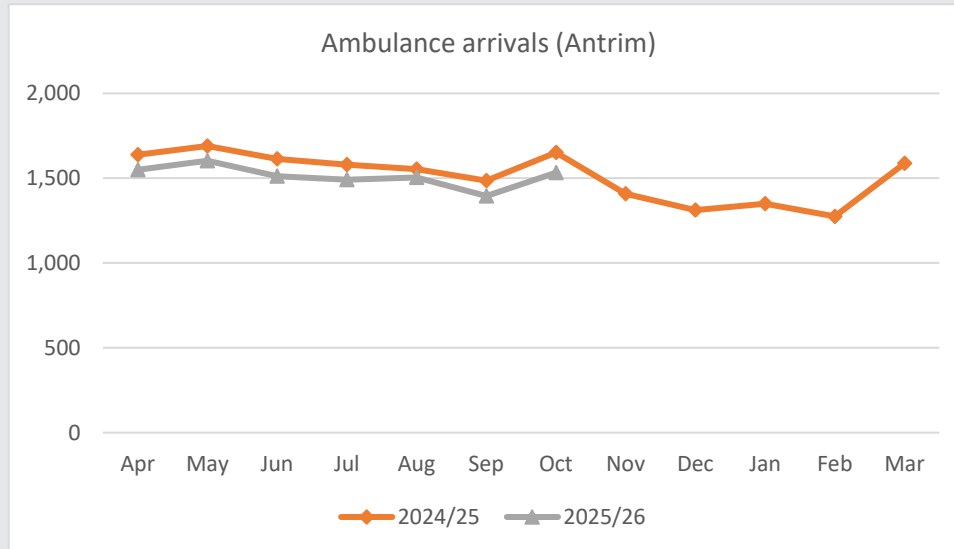


Source: Cancer Pathway Management Dashboard – EPIC (101727)



Unscheduled Care Ambulance Arrivals

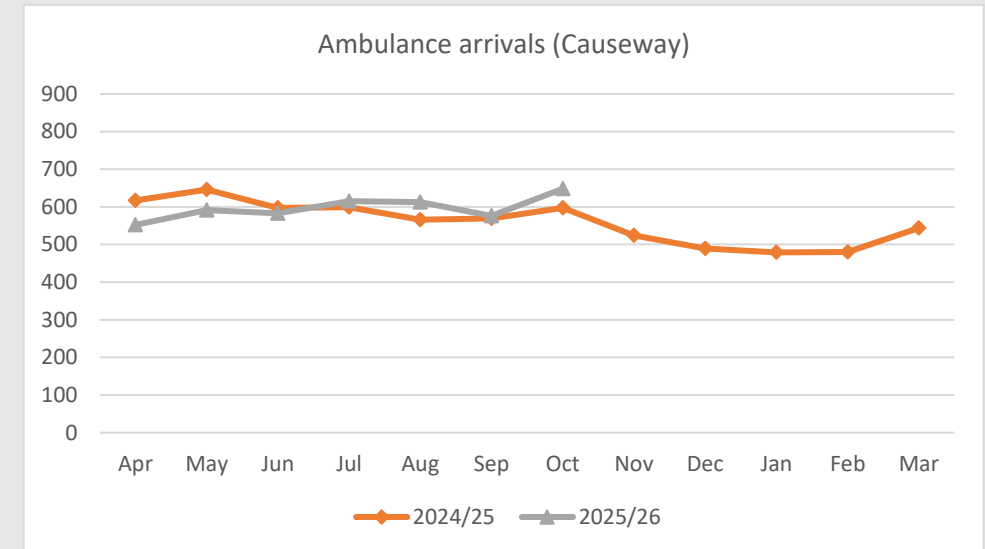
Antrim



April - October 2025 5.5% decrease YTD compared to same period last year

Source: Northern Ireland Ambulance Service (NIAS)

Causeway



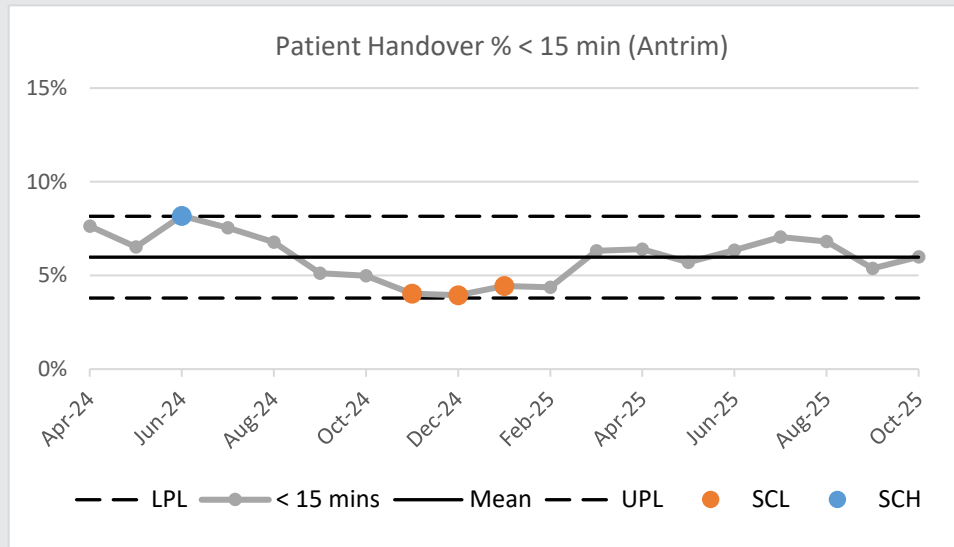
April - October 2025 0.3% decrease YTD compared to same period last year



Unscheduled Care

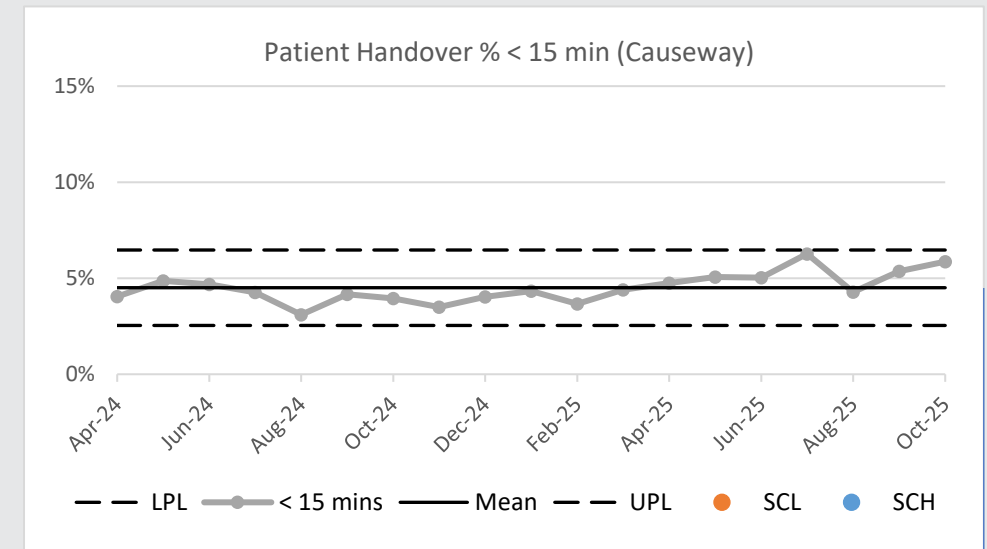
Ambulance Patient Handover within 15 minutes

Antrim



October 2025 – 6% within 15 minutes

Causeway



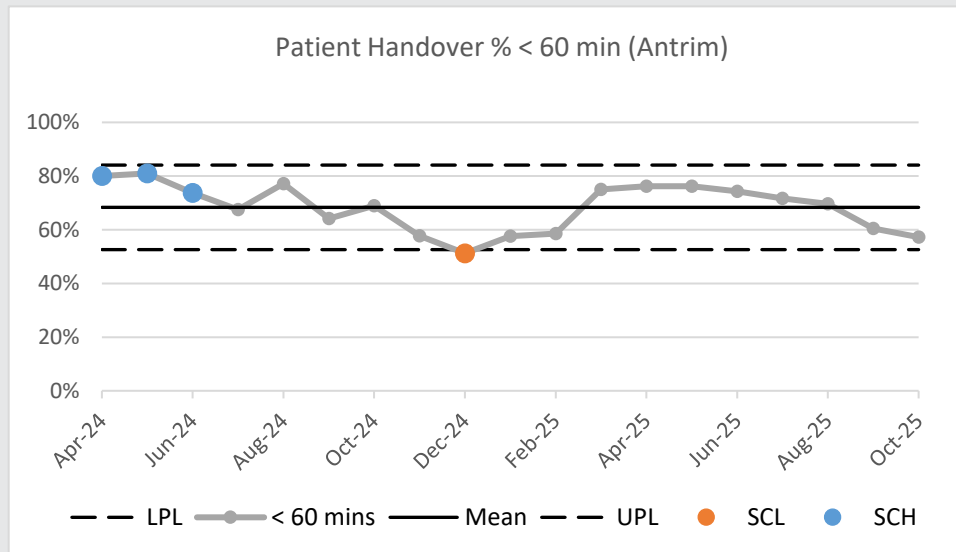
October 2025 – 6% within 15 minutes

Source: Northern Ireland Ambulance Service (NIAS)



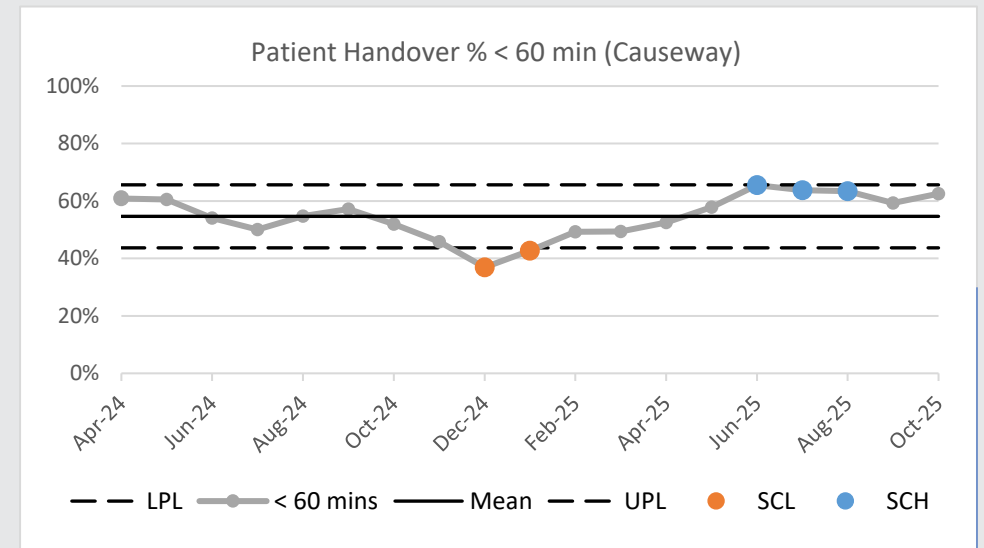
Unscheduled Care Ambulance Patient Handover within 60 minutes

Antrim



October 2025 – 57% within 60 minutes

Causeway



October 2025 – 63% within 60 minutes

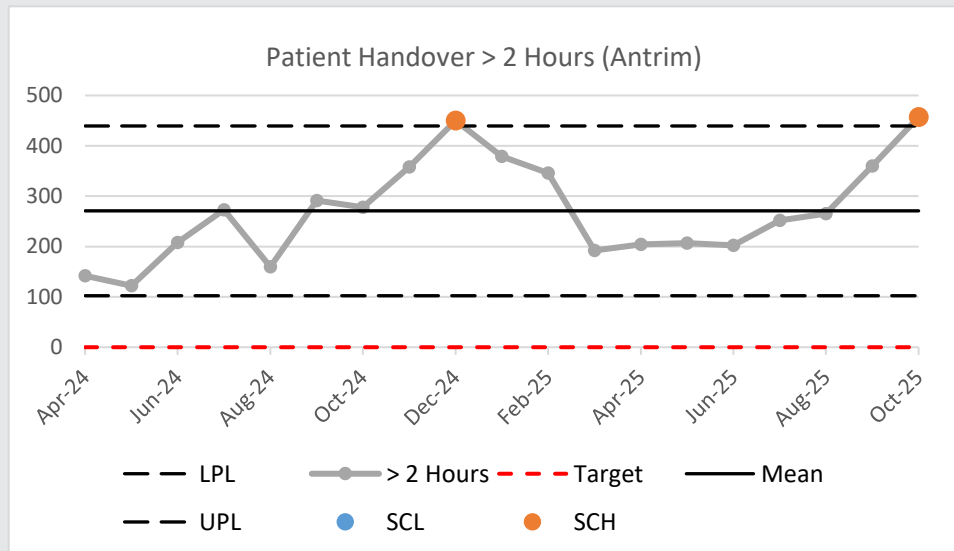
Source: Northern Ireland Ambulance Service (NIAS)



Unscheduled Care

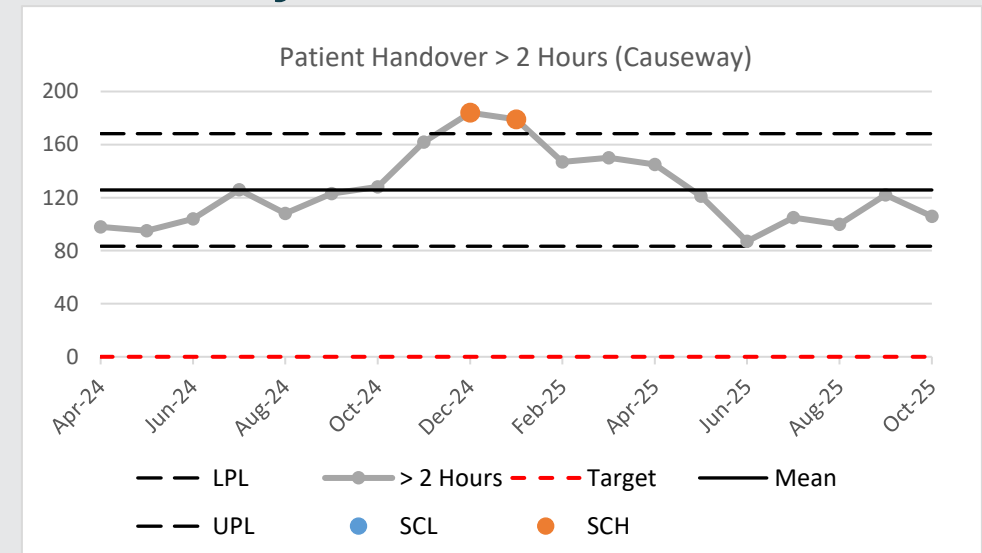
Ambulance Patient Handover > 2 hours

Antrim



October 2025 – 457 over 2 hours

Causeway



October 2025 – 106 over 2 hours

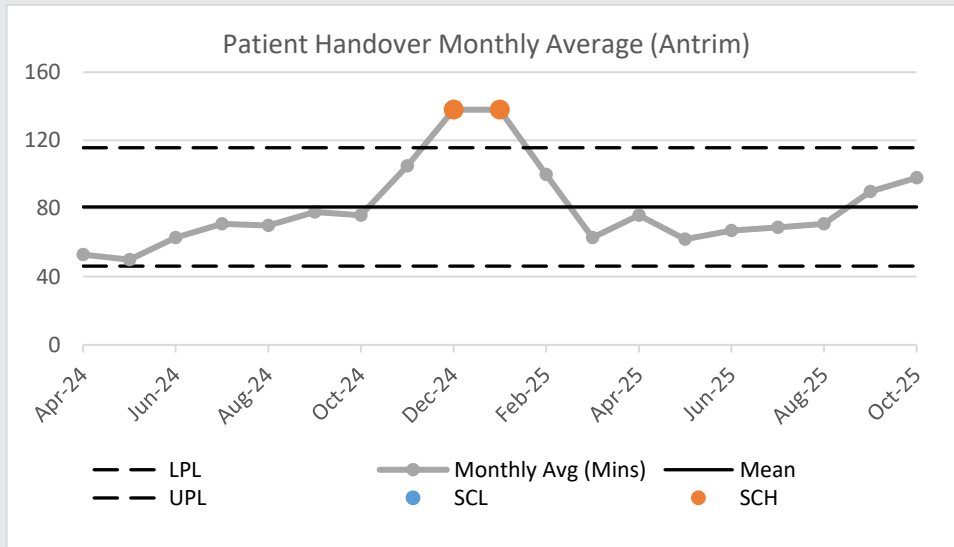
Source: Northern Ireland Ambulance Service (NIAS)



Unscheduled Care

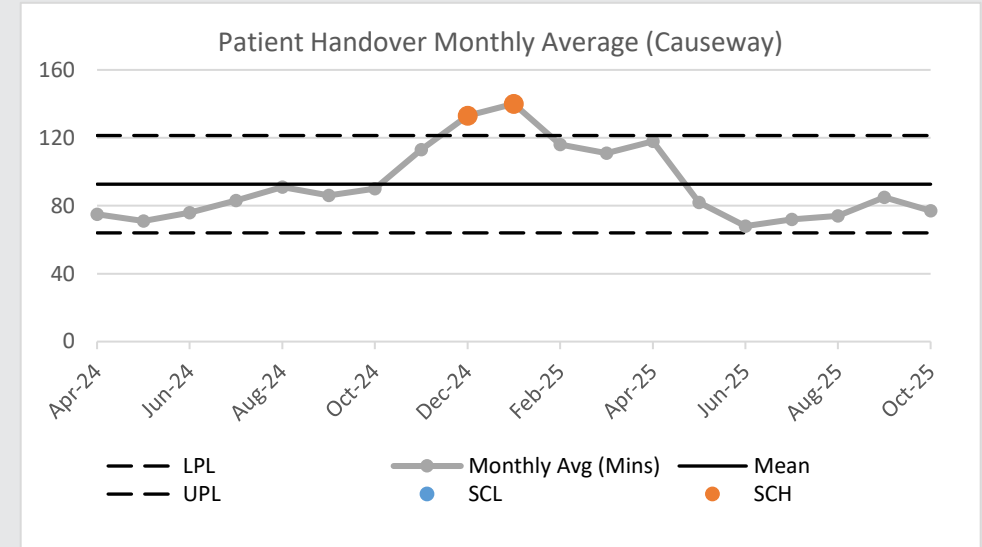
Ambulance Patient Handover, Monthly Average

Antrim



October 2025 – Monthly Average 98 minutes

Causeway



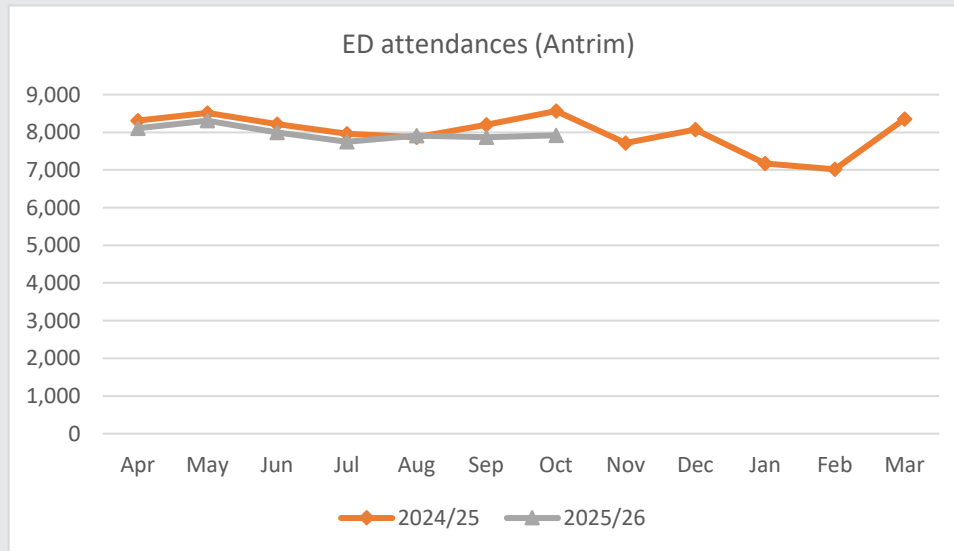
October 2025 – Monthly Average 77 minutes

Source: Northern Ireland Ambulance Service (NIAS)



Unscheduled Care ED Attendances

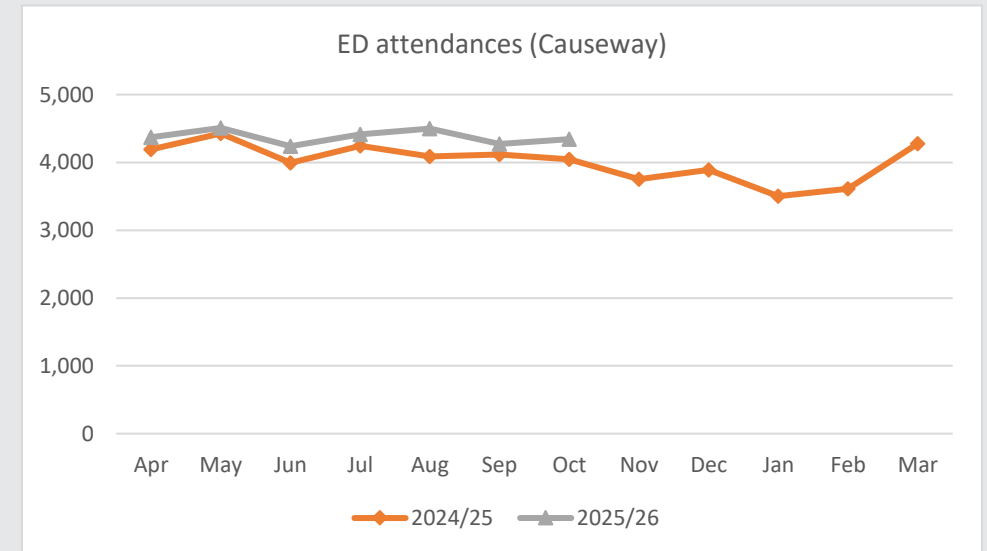
Antrim



April - October 2025 3.1% decrease YTD compared to same period last year

Source: HSC Emergency Care Waits – EPIC (692848)

Causeway

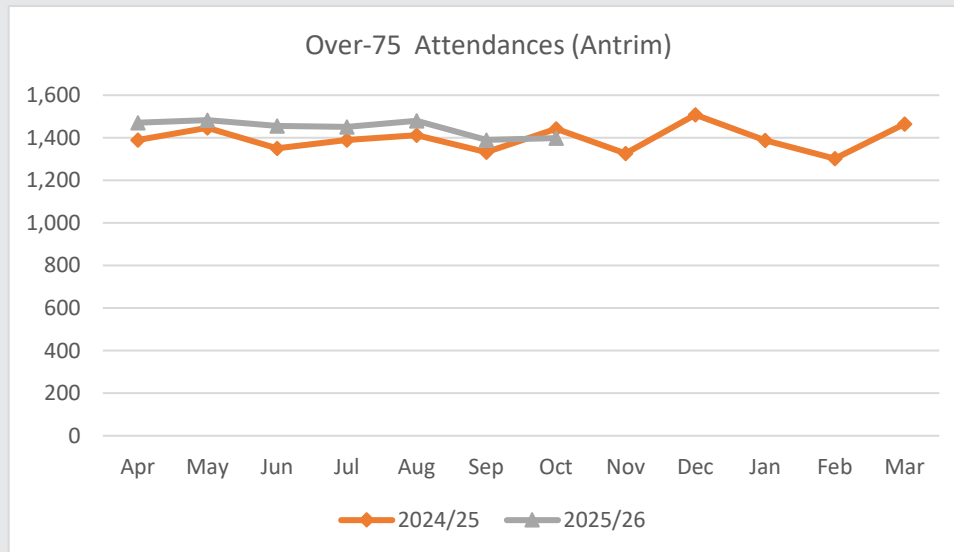


April - October 2025 5.3% increase YTD compared to same period last year



Unscheduled Care Over - 75 ED Attendances

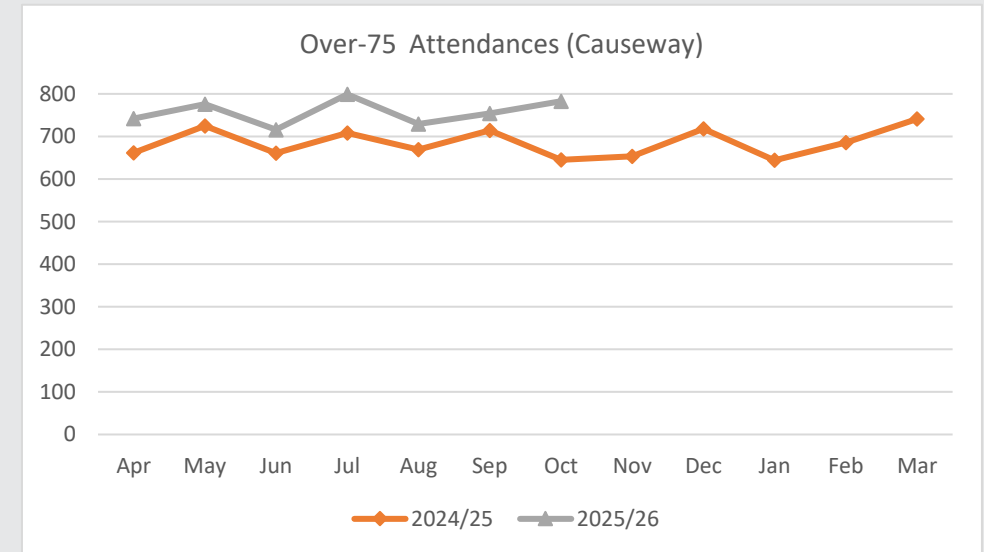
Antrim



April - October 2025 3.7% increase YTD compared to same period last year

Source: HSC Emergency Care Waits – EPIC (692848)

Causeway



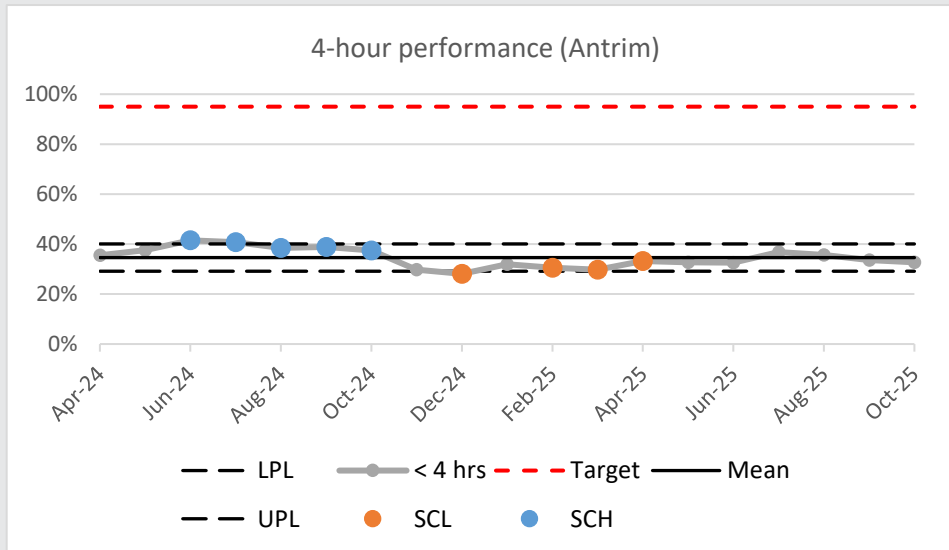
April - October 2025 10.8% increase YTD compared to same period last year



Unscheduled Care

ED 4-hour performance

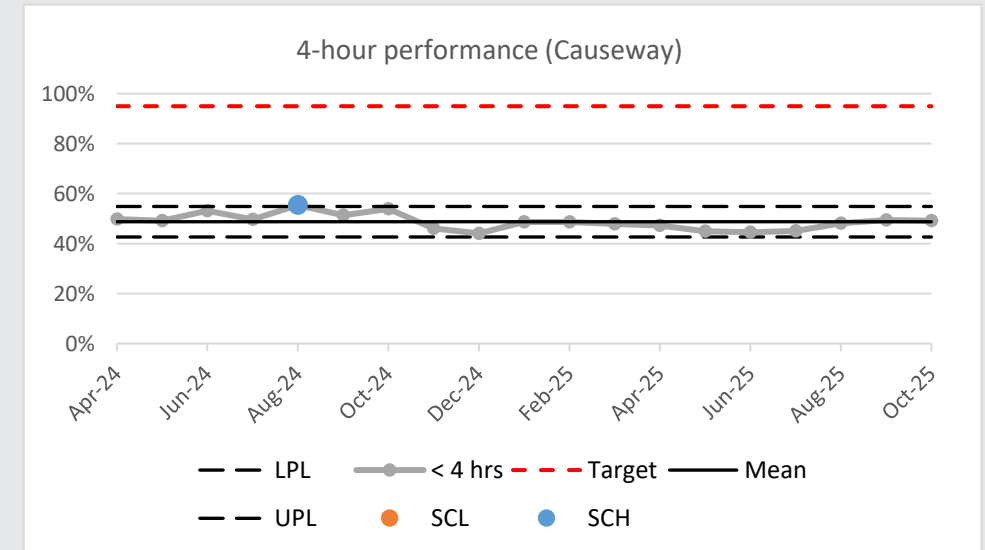
Antrim



October 2025 – 32.7% within 4 hours

Source: HSC Emergency Care Waits – EPIC (692848)

Causeway

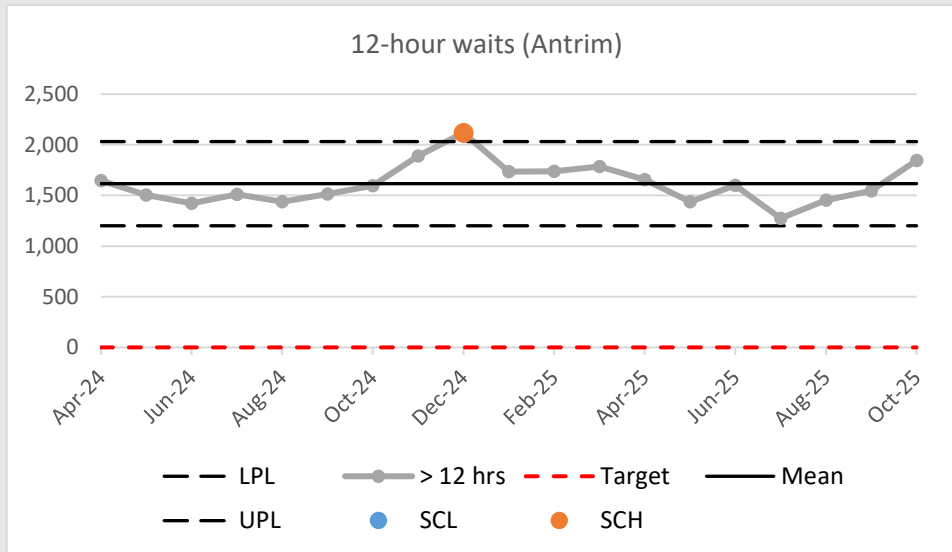


October 2025 – 49.2% within 4 hours



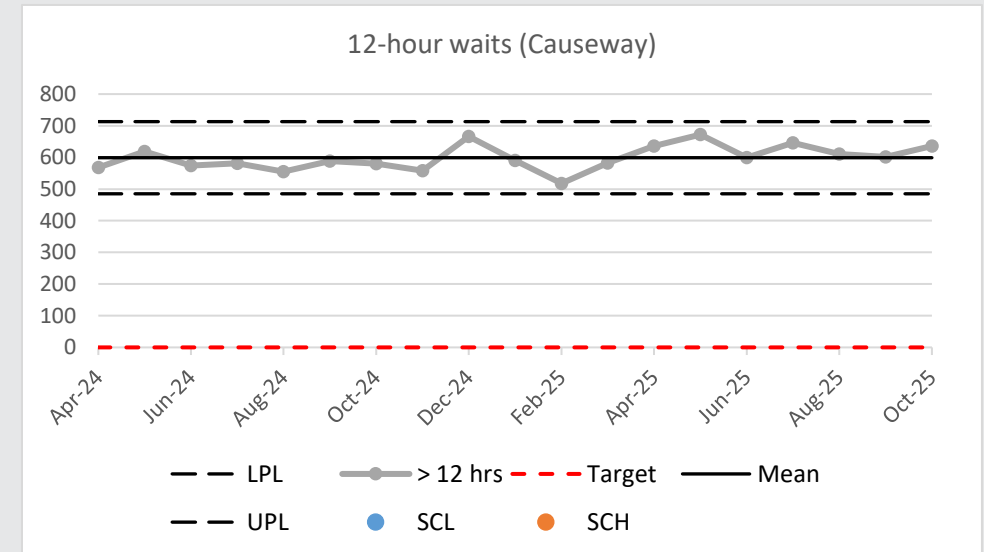
Unscheduled Care ED 12-hour performance

Antrim



October 2025 – 1,844 over 12 hours

Causeway

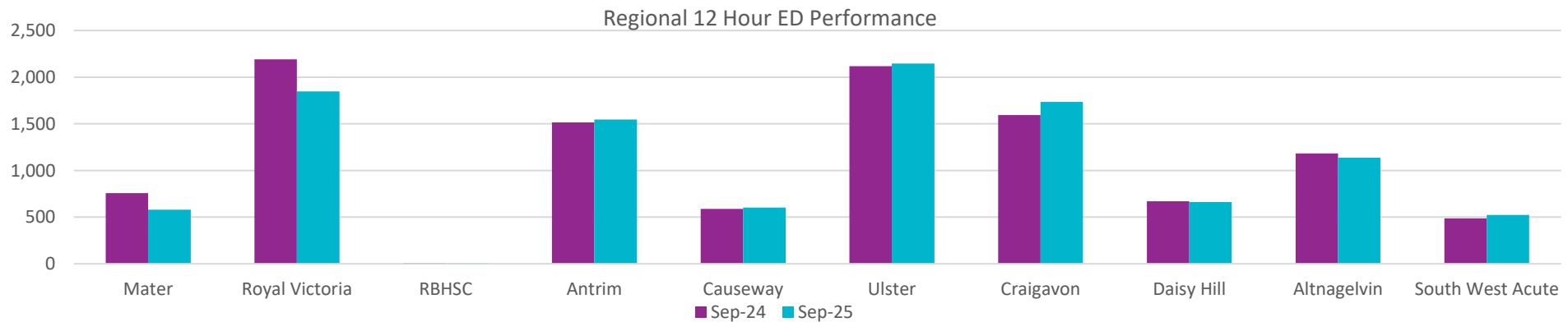
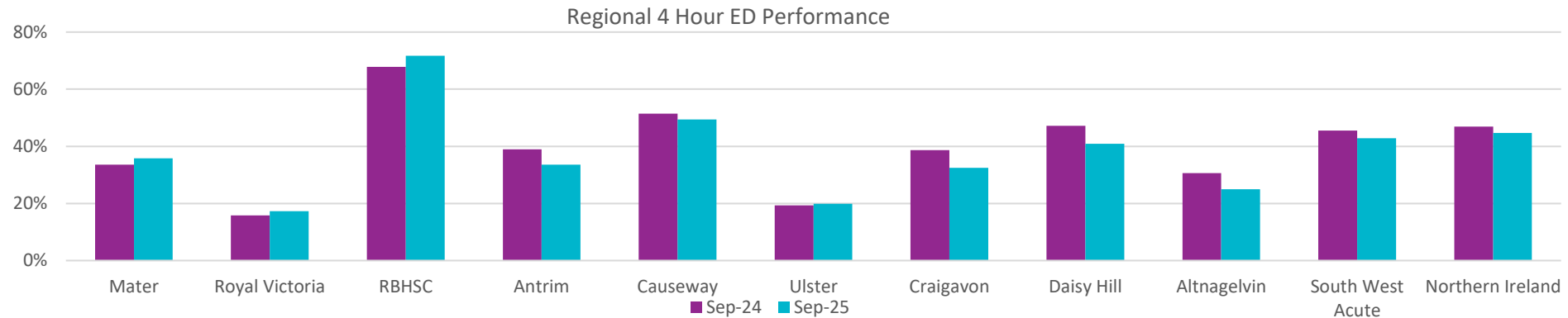


October 2025 – 636 over 12 hours

Source: HSC Emergency Care Waits – EPIC (692848)



Unscheduled Care Regional 4 & 12 Hour ED Performance



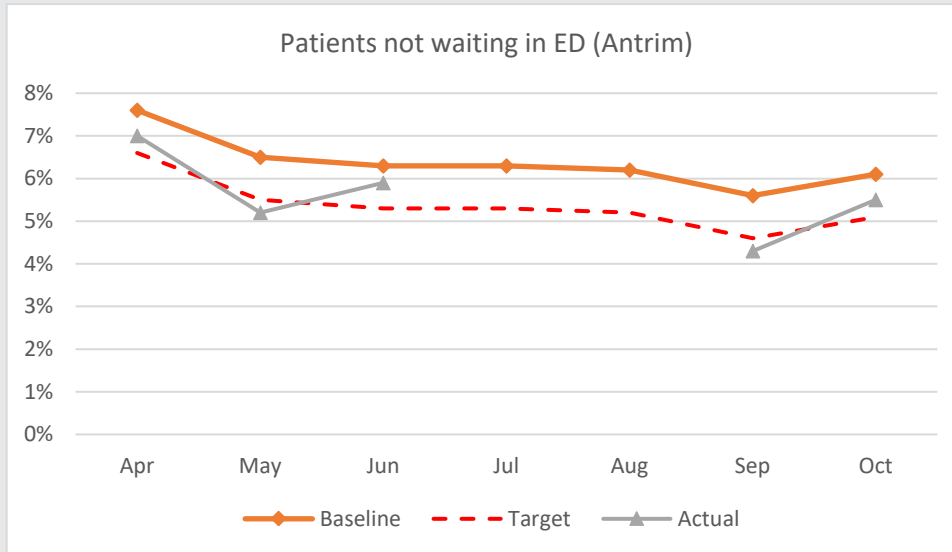
Source: Emergency Care Waiting Times – Department of Health



Unscheduled Care

Patients not waiting in ED

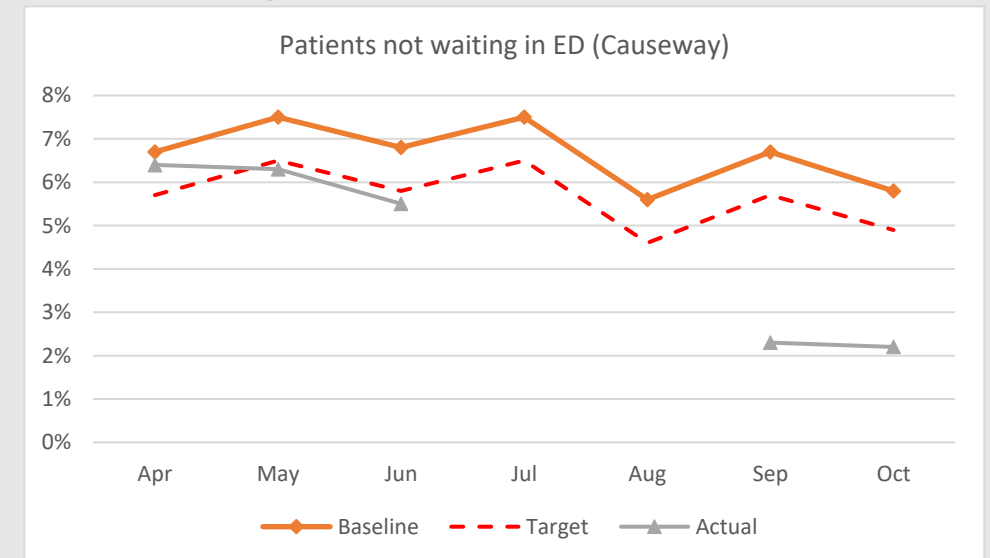
Antrim



October 2025 – 5.5% against target of 5.1%

Source: System Oversight Measures (SOMs)

Causeway

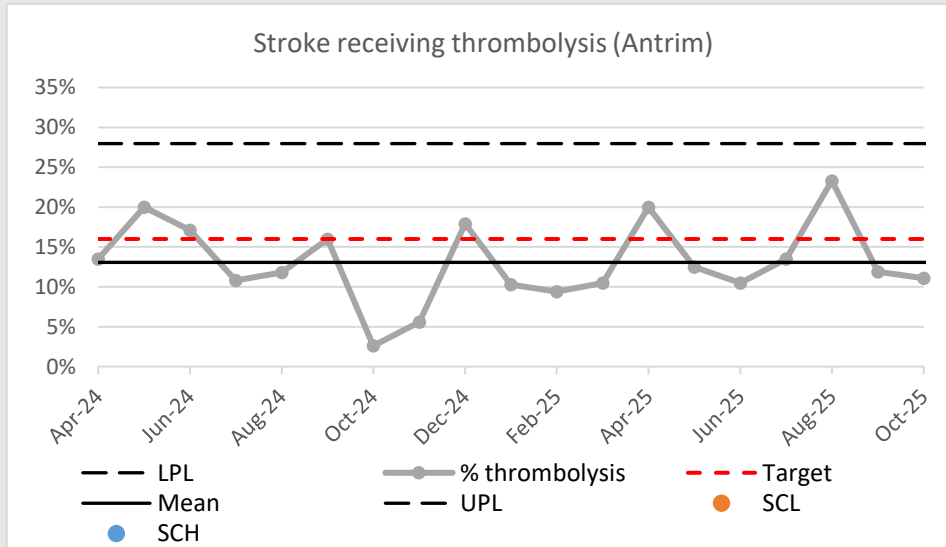


October 2025 – 2.2% against target of 4.9%



Unscheduled Care Stroke - Thrombolysis

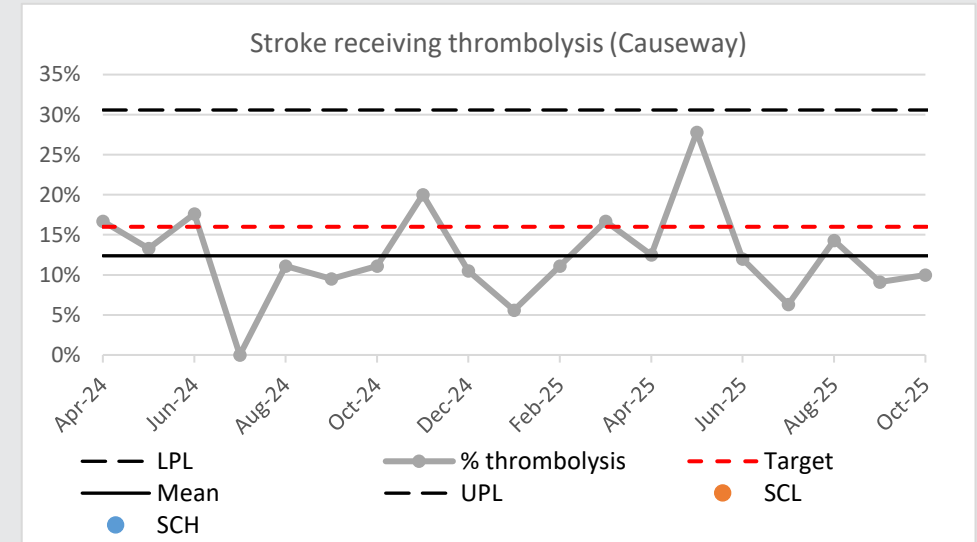
Antrim



October 2025 – 11% against target of 16%

Source: Manual Return

Causeway

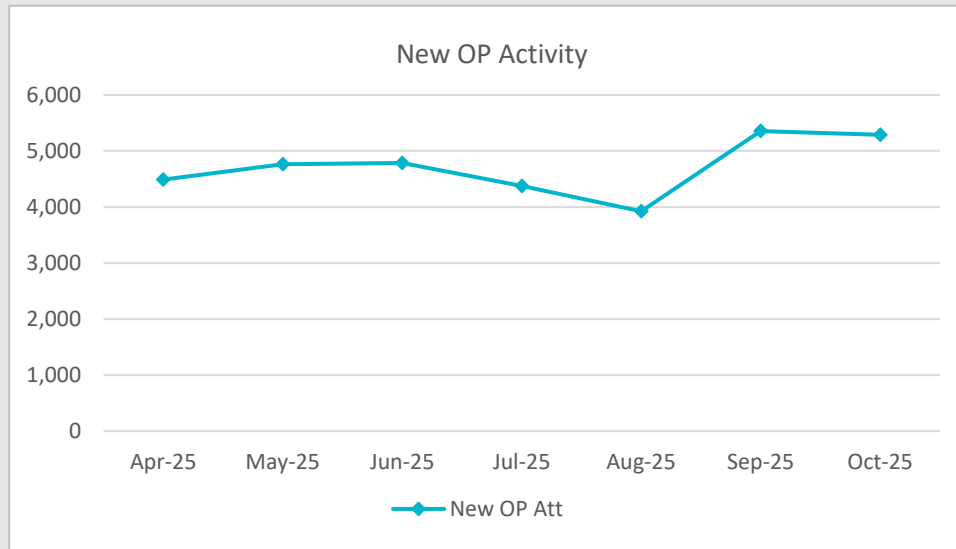


October 2025 – 10% against target of 16%



Elective Care Outpatients

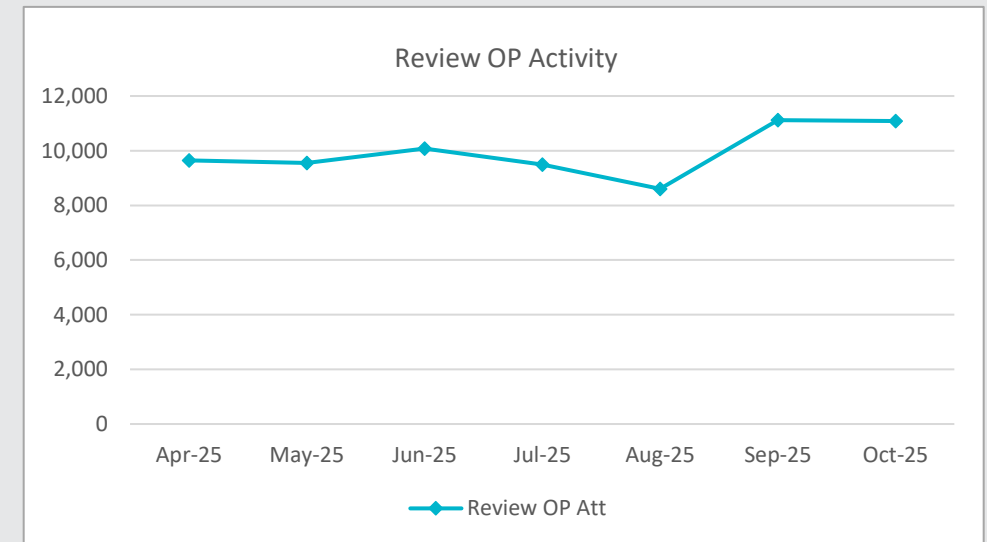
New Attendances



October 2025 – 5,286 New OP Attendances (Consultant)

Source: QOAR & V-QOAR

Review Attendances



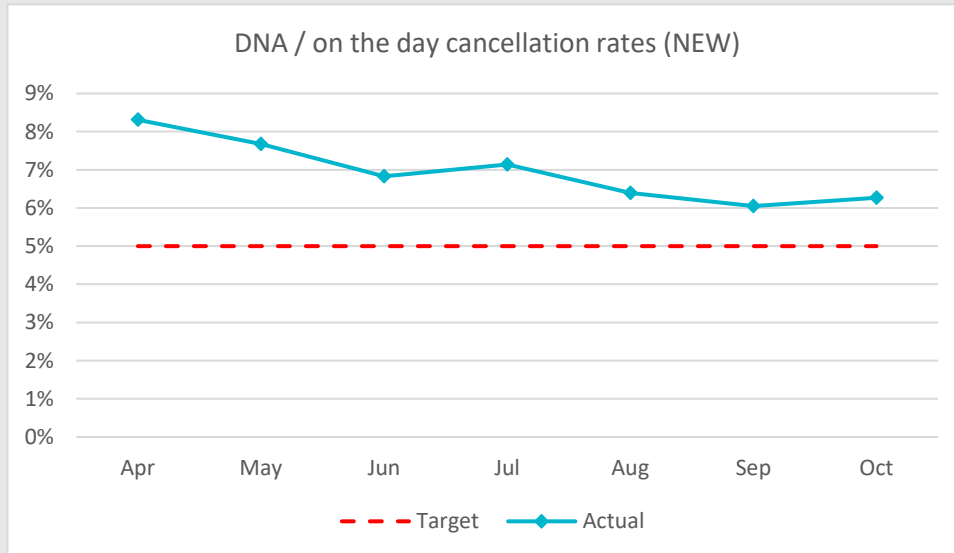
October 2025 – 11,090 Review OP Attendances (Consultant)



Elective Care

Outpatient DNAs / on the day cancellation rates

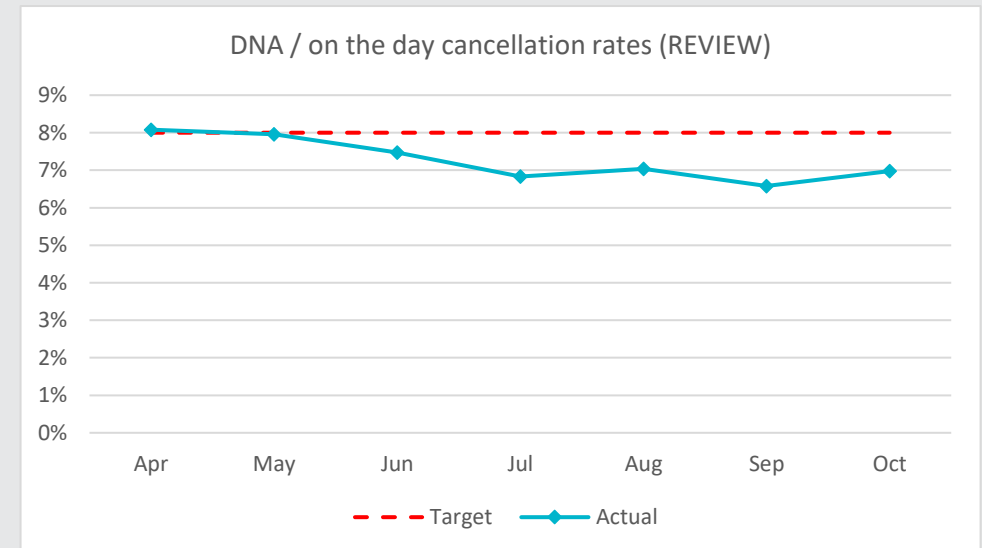
New



October 2025 – 6.27% New Appointment DNA rate

Source: System Oversight Measures (SOMs)

Review

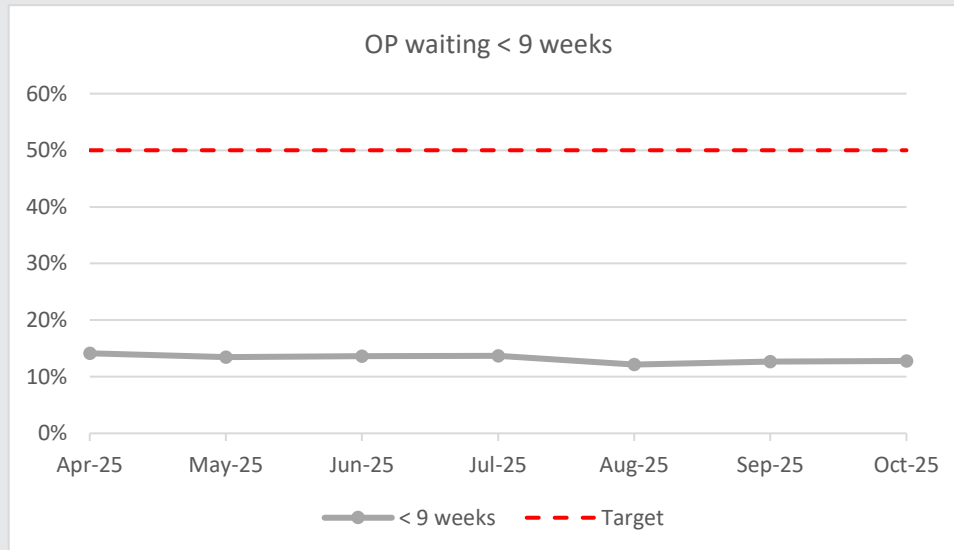


October 2025 – 6.98% Review Appointment DNA rate



Elective Care Outpatient Waits

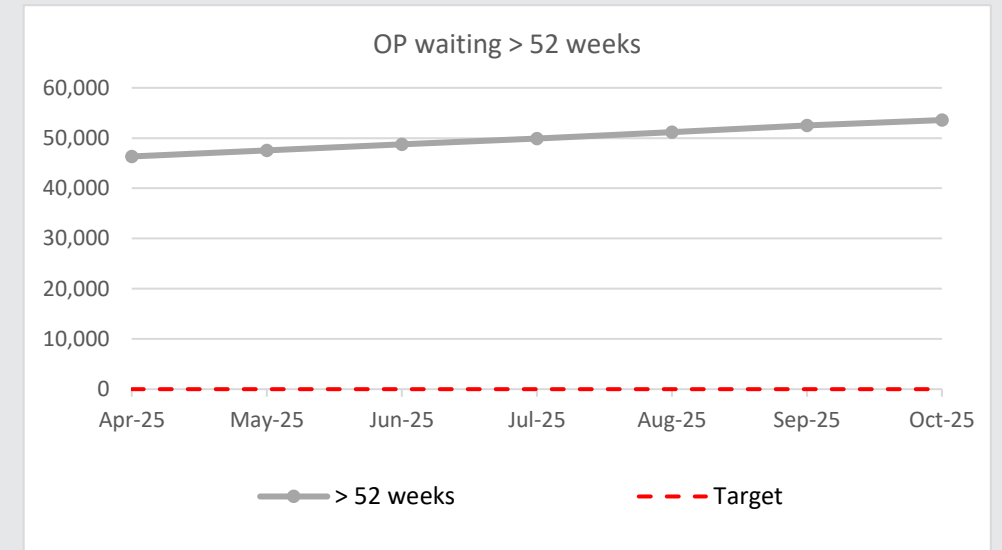
9 Week Waits



October 2025 – 12.81% within 9 weeks against a target of 50%

Source: HSC System Oversight Measures (SharePoint)

52 Week Waits

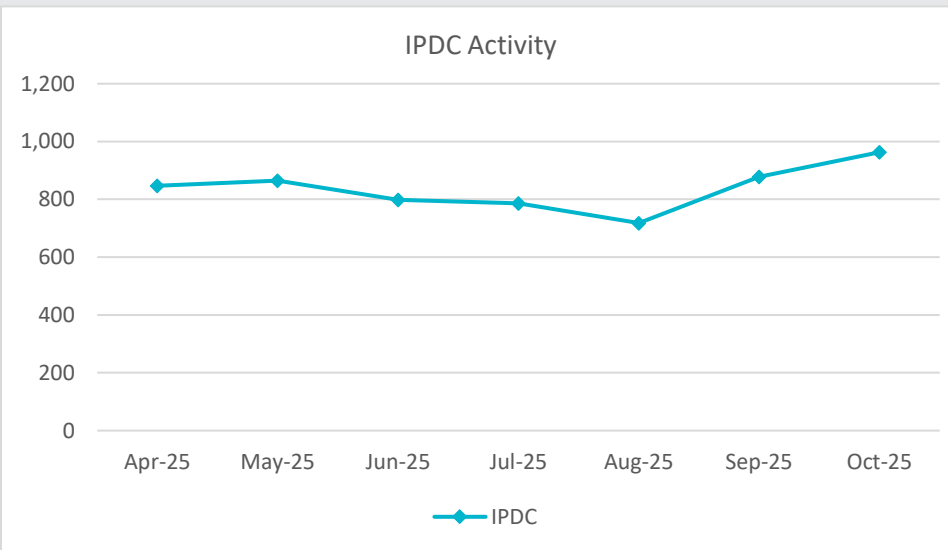


October 2025 – 53,584 waits >52 weeks against a target of 0



Elective Care

Inpatients & Day Cases



October 2025 – 963 Inpatients & Day Cases

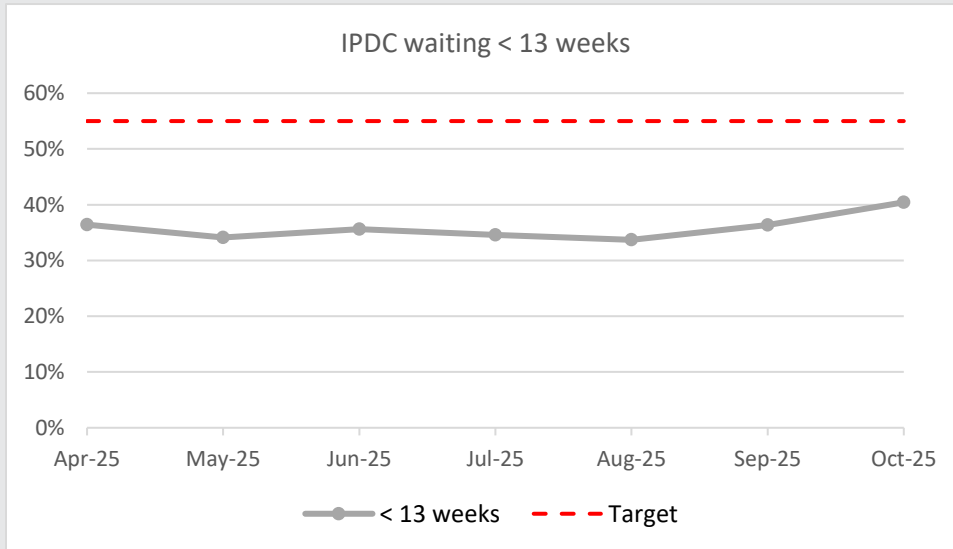
Source: Encompass SDP Dashboard



Elective Care

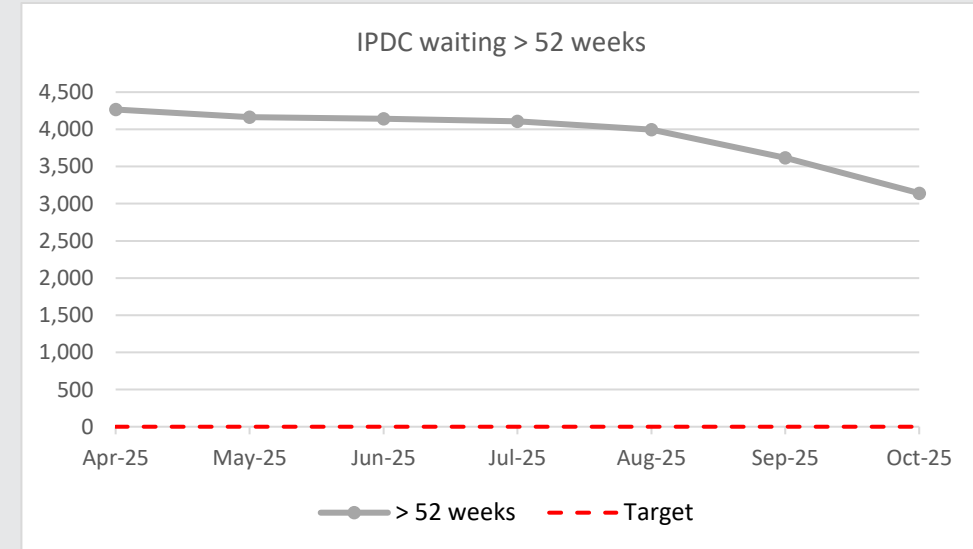
Inpatient / Day Case Waits

13 Week Waits



October 2025 – 40.43% within 13 weeks against a target of 55%

52 Week Waits



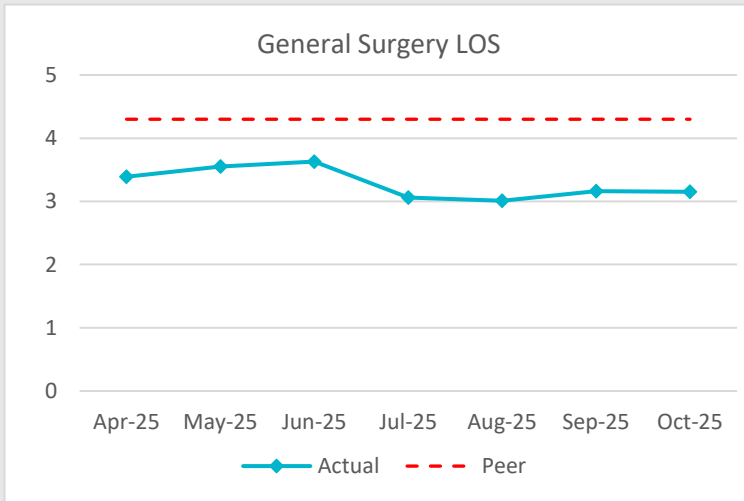
October 2025 – 3,141 waits >52 weeks against a target of 0

Source: HSC System Oversight Measures (SharePoint)

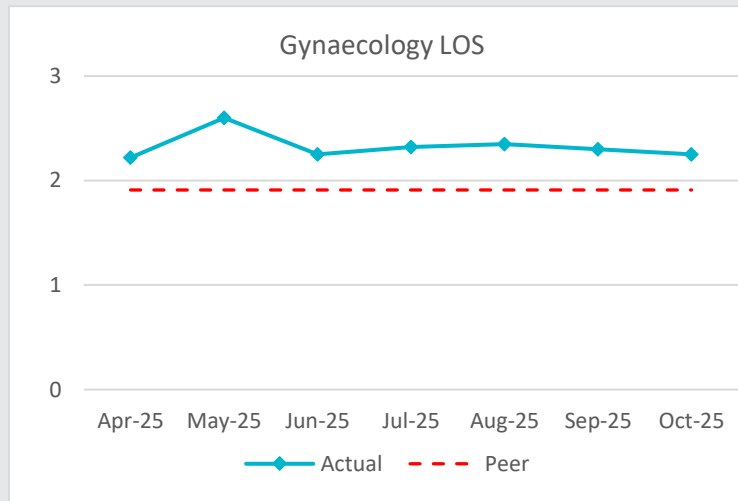


Elective Care

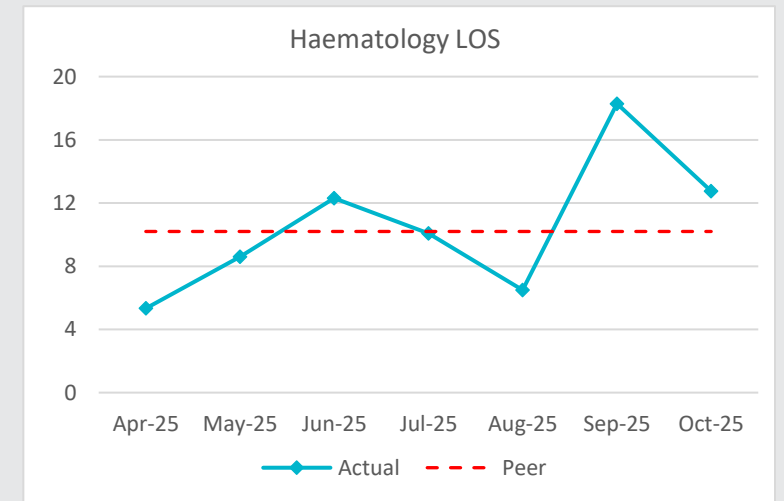
Average Length of Stay



October 25 – 3.15 against peer 4.30



October 25 – 2.25 against peer 1.91



October 25 – 12.75 against peer 10.2

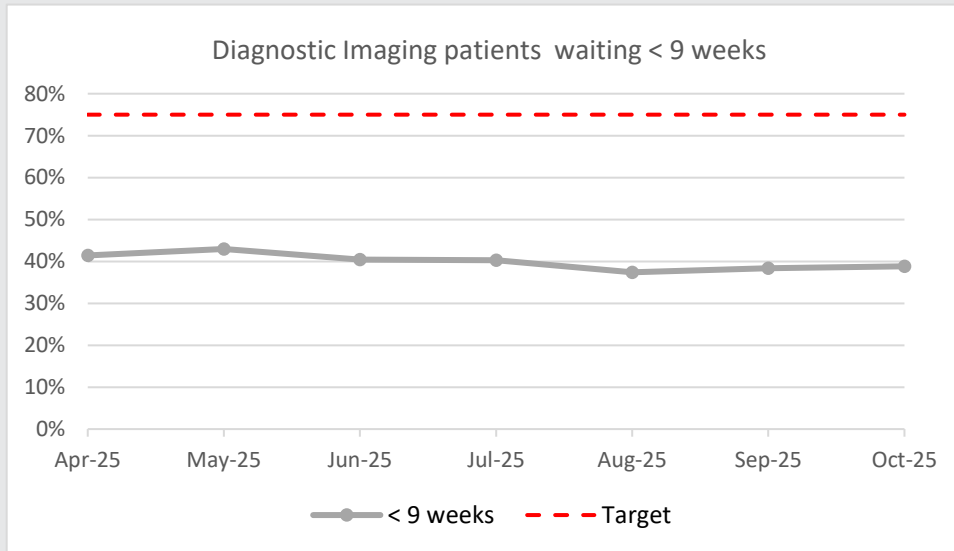
Source: HSC System Oversight Measures (SharePoint)



Elective Care

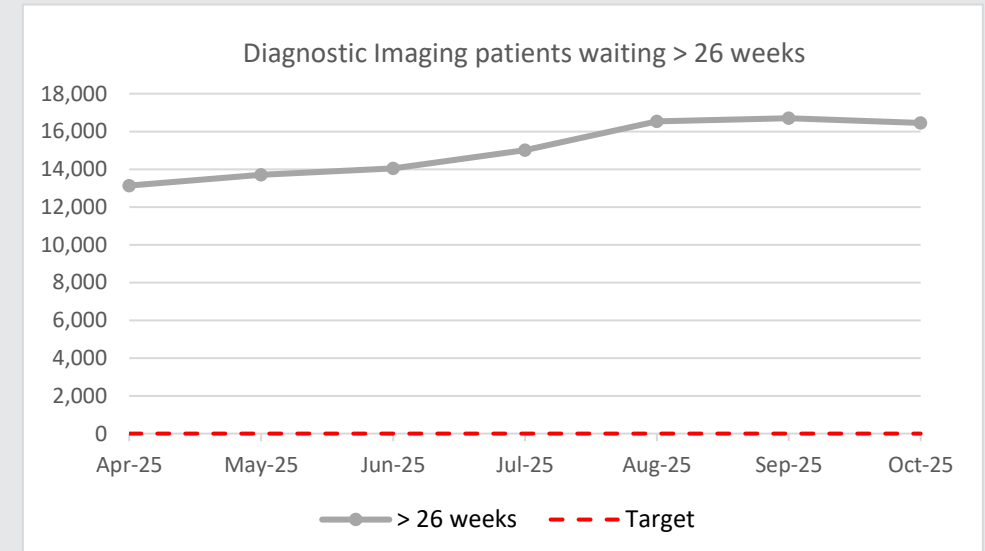
Diagnostics - Imaging

9 Week Waits



October 2025 – 38.79% within 9 weeks against a target of 75%

26 Week Waits



October 2025 – 16,453 waits >26 weeks against a target of 0

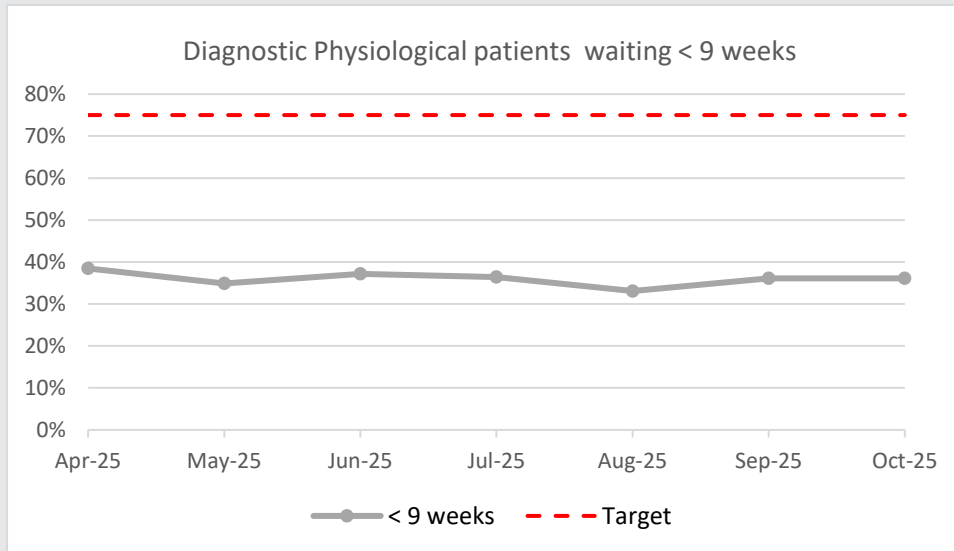
Source: HSC System Oversight Measures (SharePoint)



Elective Care

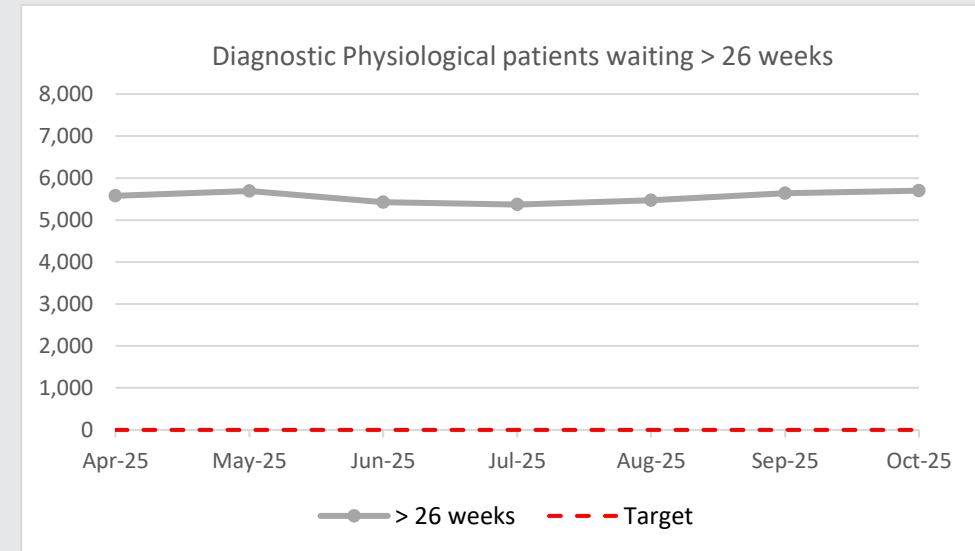
Diagnostics - Physiological

9 Week Waits



October 2025 – 36.07% within 9 weeks against a target of 75%

26 Week Waits



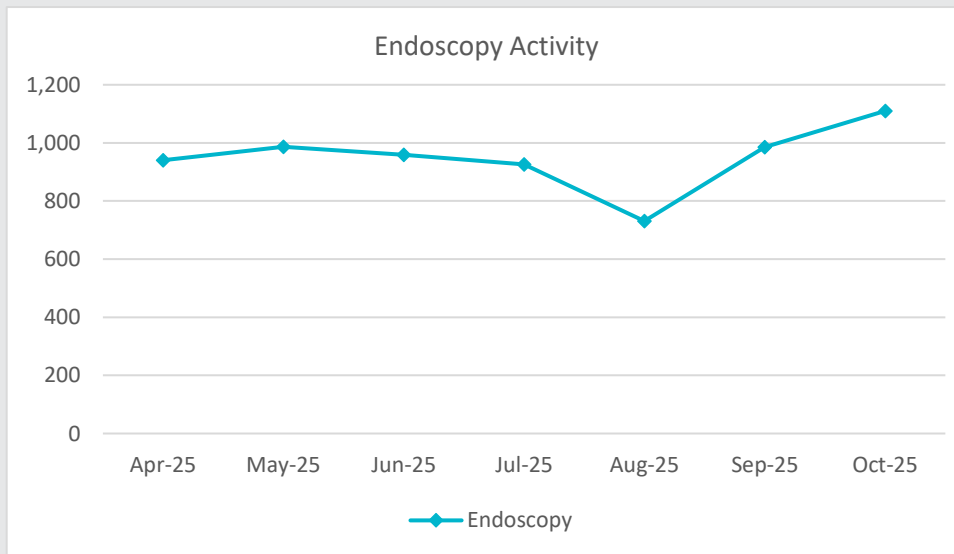
October 2025 – 5,699 waits >26 weeks against a target of 0

Source: HSC System Oversight Measures (SharePoint)



Elective Care

Diagnostics - Endoscopy



October 2025 – 1,110 Patients (Elective)

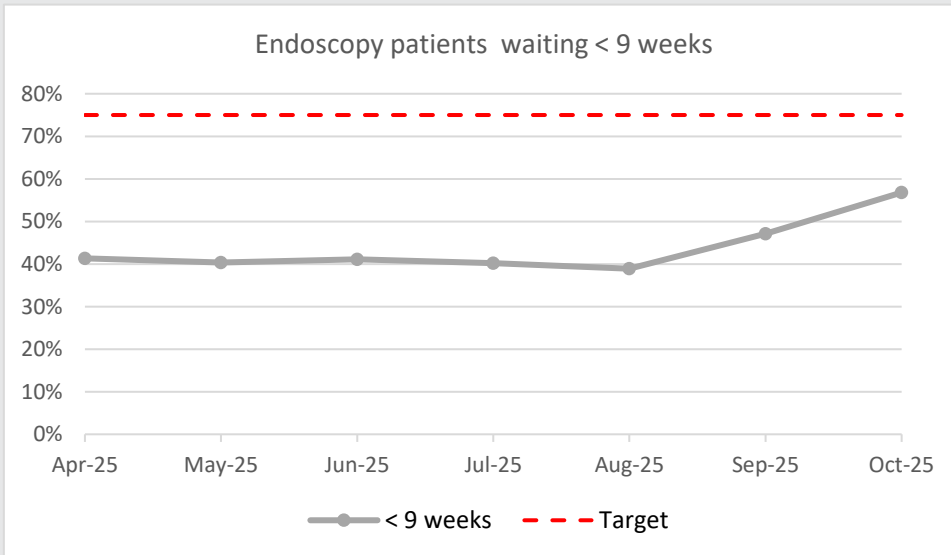
Source: Encompass SDP Dashboard



Elective Care

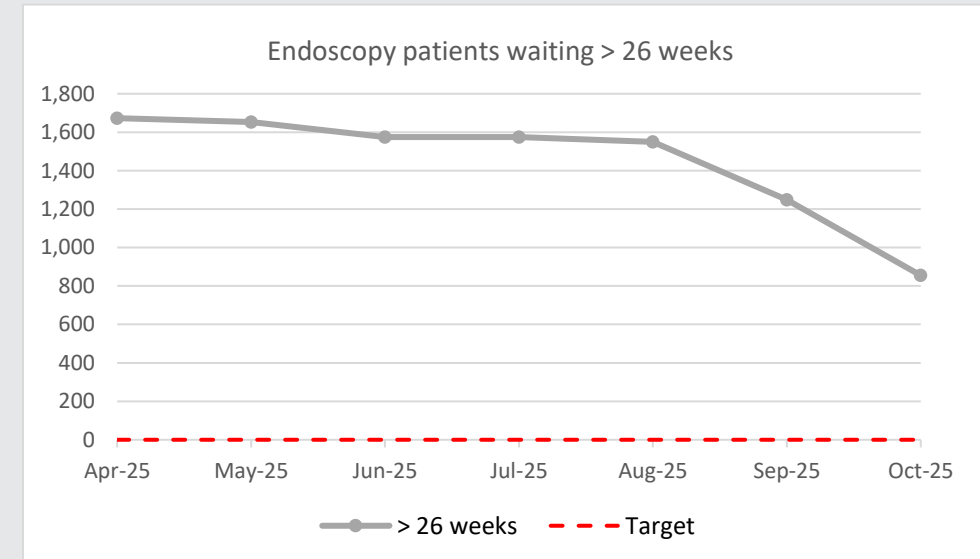
Diagnostics - Endoscopy

9 Week Waits



October 2025 – 56.8% within 9 weeks against a target of 75%

26 Week Waits

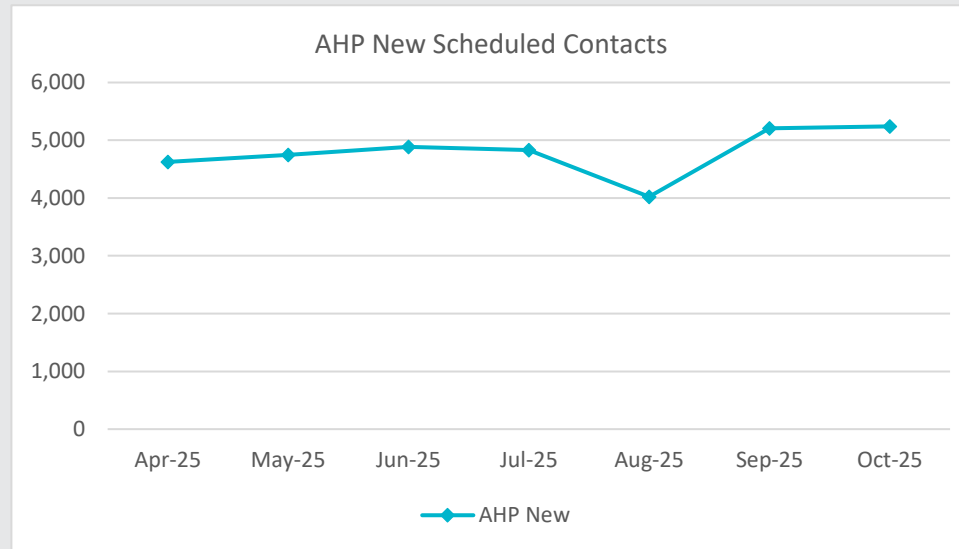


October 2025 – 855 waits >26 weeks against a target of 0

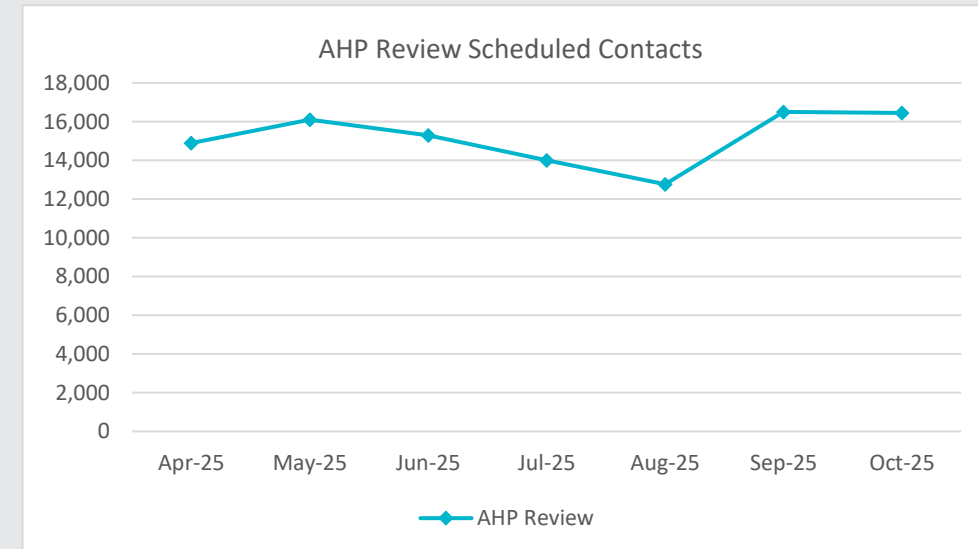
Source: HSC System Oversight Measures (SharePoint)



Elective Care AHPs



October 2025 – 5,241 New AHP Contacts



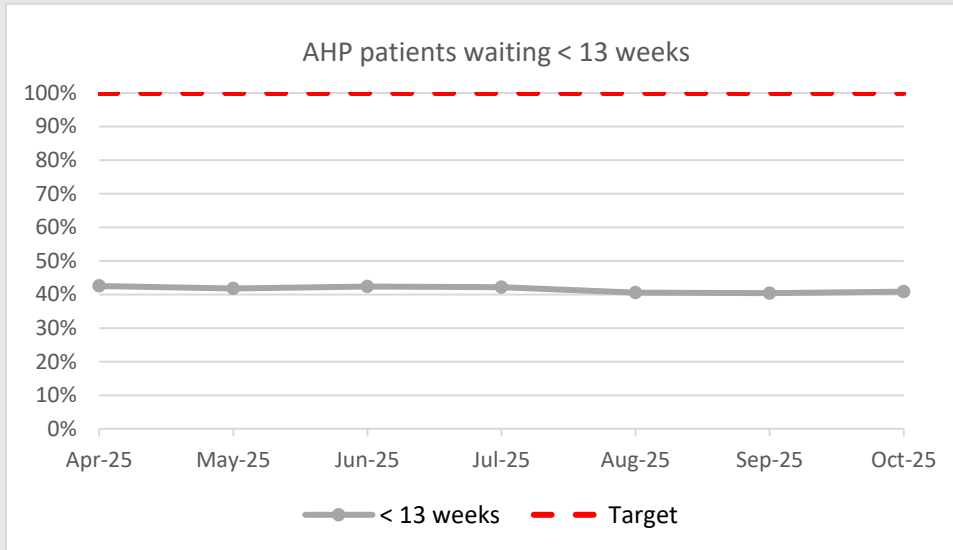
October 2025 – 16,456 Review AHP Contacts

Source: Encompass Report 667793 – AHP Activity



Elective Care AHPs

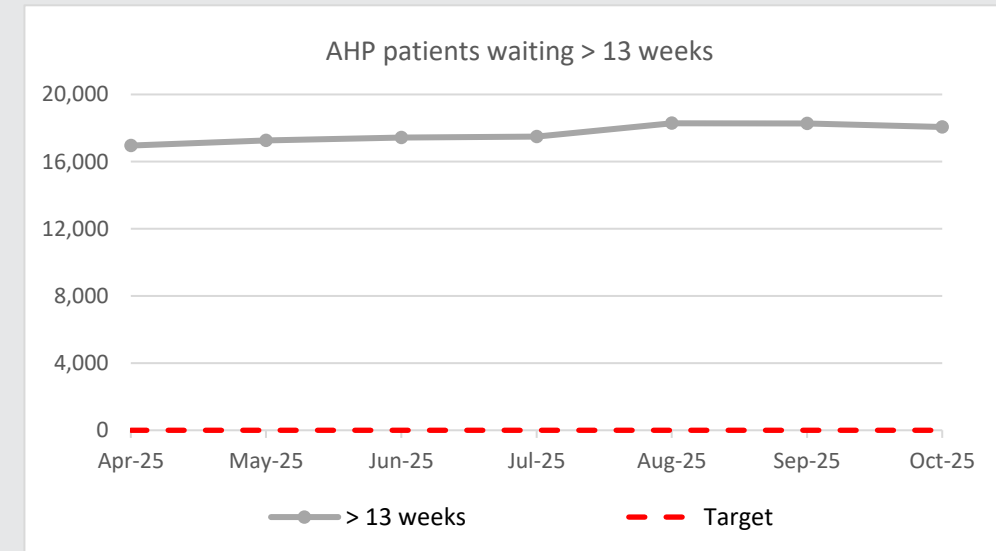
13 Week Waits (%)



October 2025 – 40.81% waiting < 13 Weeks

Source: HSC System Oversight Measures (SharePoint)

13 Week Waits



October 2025 – 18,063 waits >13 weeks against a target of 0



Mental Health & Learning Disability

Adult Mental Health Services

9 Week Waits (%)

Month	% Waiting < 9 Weeks
September 2025	93.51%
October 2025	96.36%

9 Week Waits

Month	Waits > 9 Weeks
September 2025	63
October 2025	36

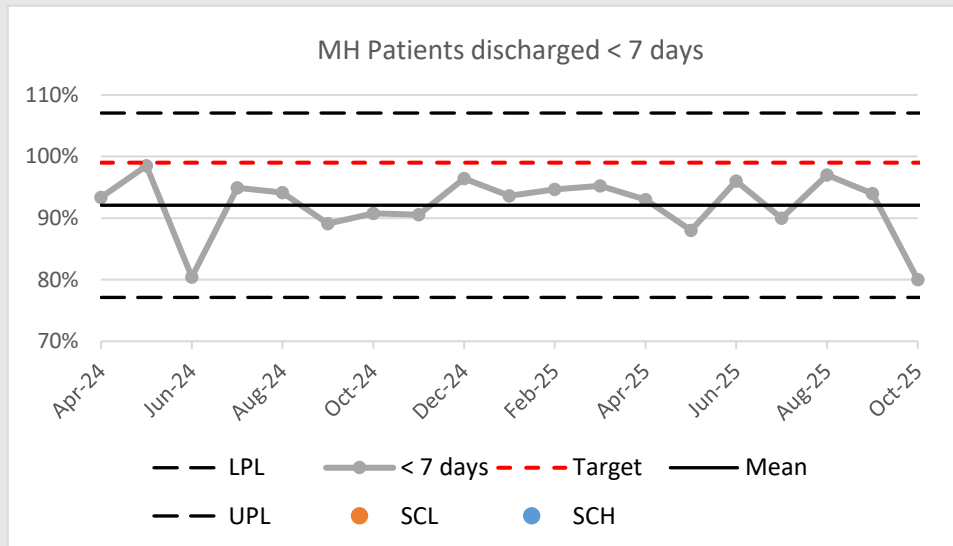
Source: HSC System Oversight Measures (SharePoint)



Mental Health & Learning Disability

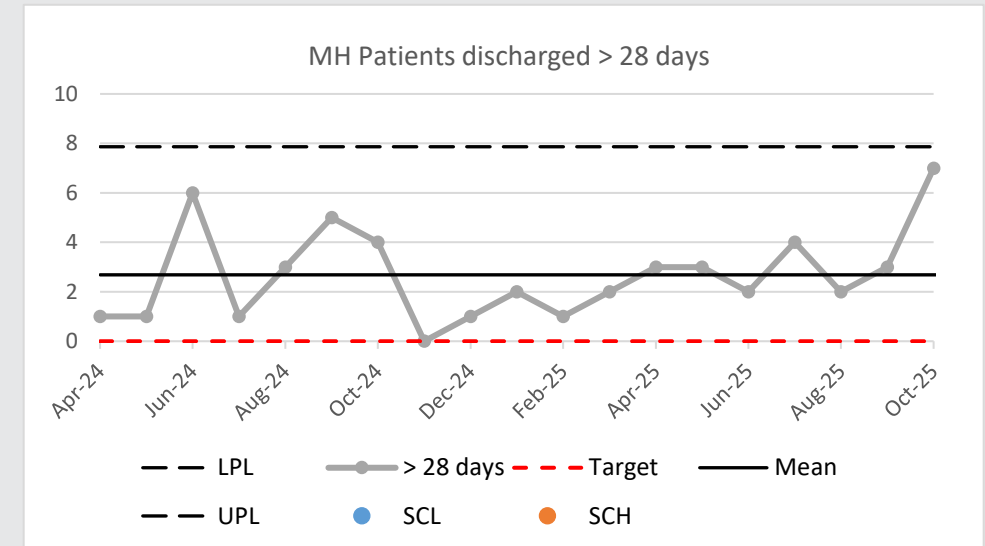
Adult Mental Health Services

7 Day Discharges (%)



October 2025 – 80% discharged within 7 days

28 Day Discharges



October 2025 – 7 patients > 28 days

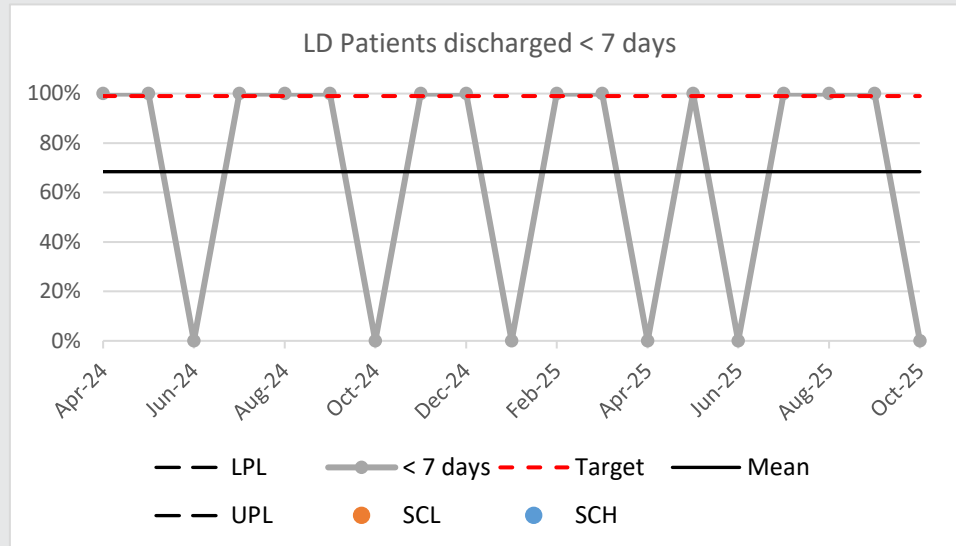
Source: MH Services Monthly Return



Mental Health & Learning Disability

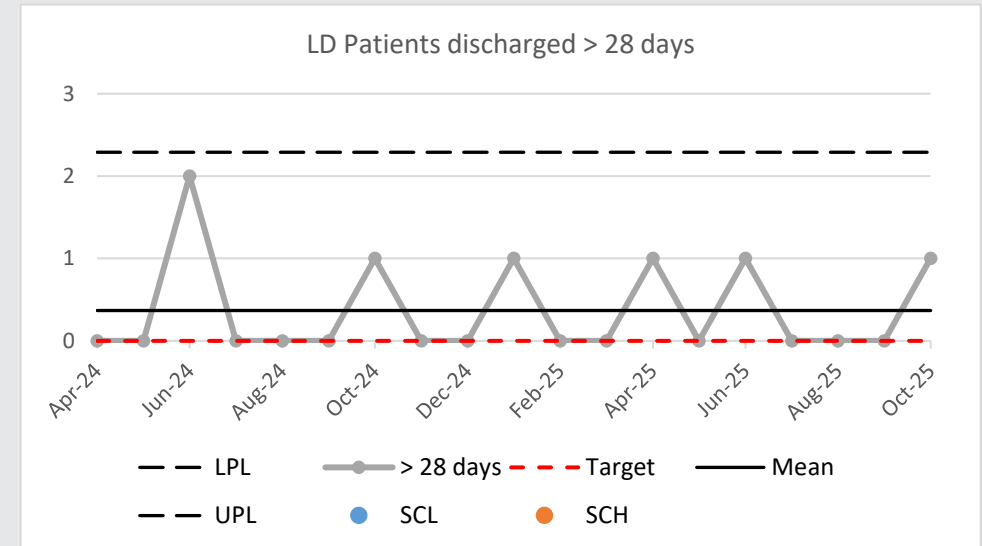
Learning Disability

7 Day Discharges (%)



October 2025 – 0% discharged within 7 days

28 Day Discharges



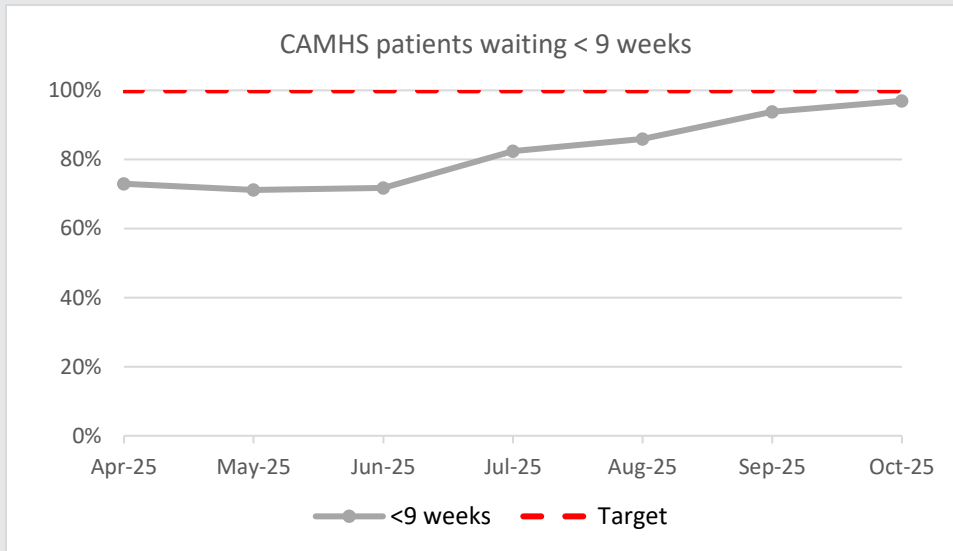
October 2025 – 1 patients > 28 days

Source: LD Services Monthly Return



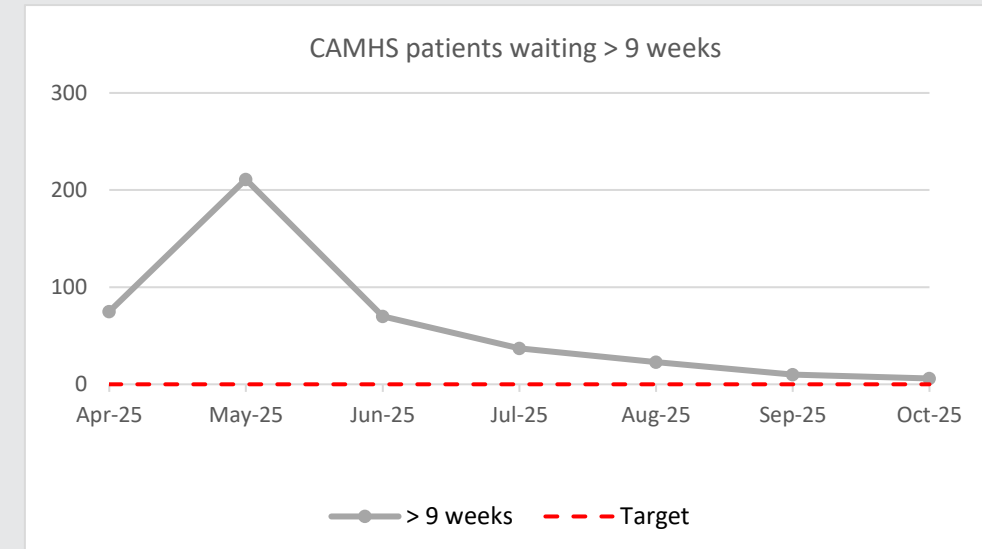
Children's Services CAMHS

9 Week Waits (%)



October 2025 – 96.97% waiting < 9 Weeks

9 Week Waits



October 2025 – 6 waits >9 weeks against a target of 0

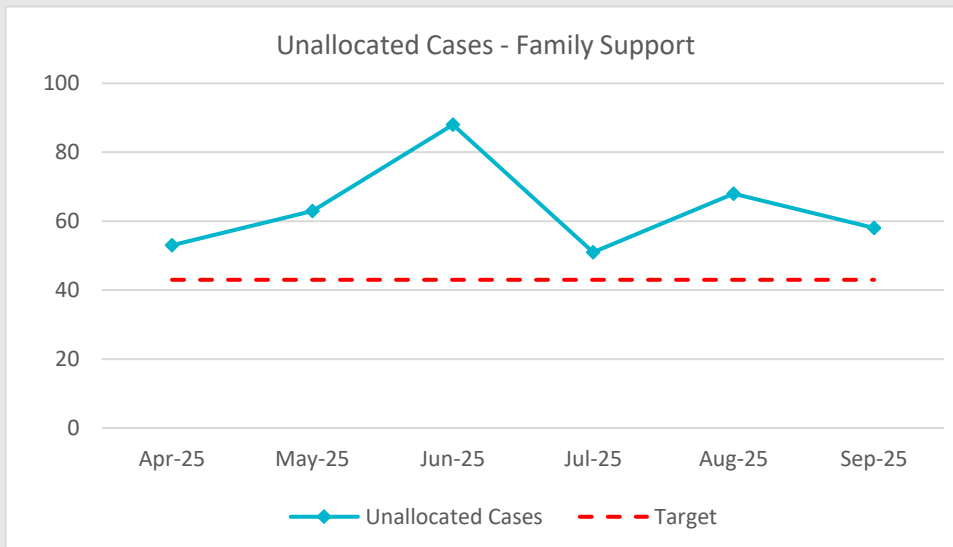
Source: HSC System Oversight Measures (SharePoint)



Children's Services

Unallocated Cases – Family Support

Unallocated Cases > 20 Days



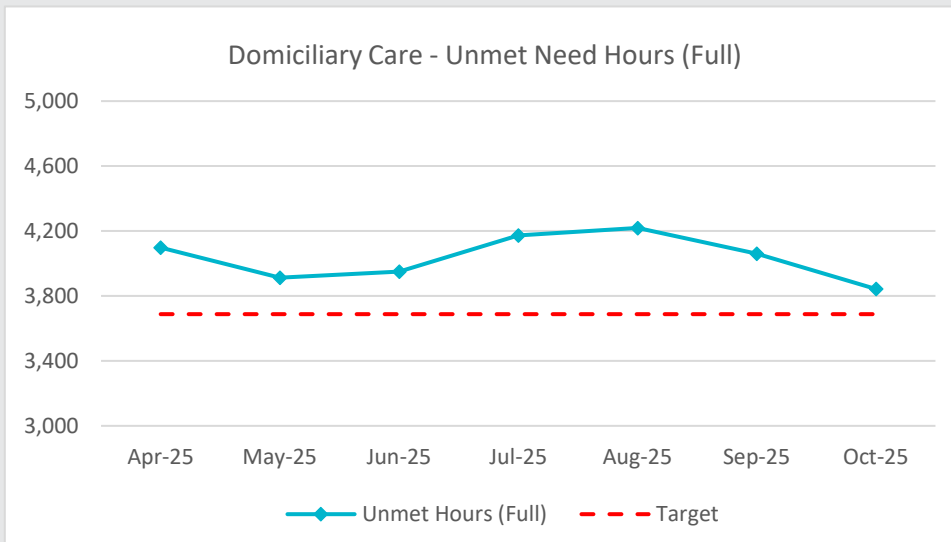
September 2025 – 58 cases > 20 Days

Source: HSC System Oversight Measures (SharePoint)



Community Services Domiciliary Care Packages

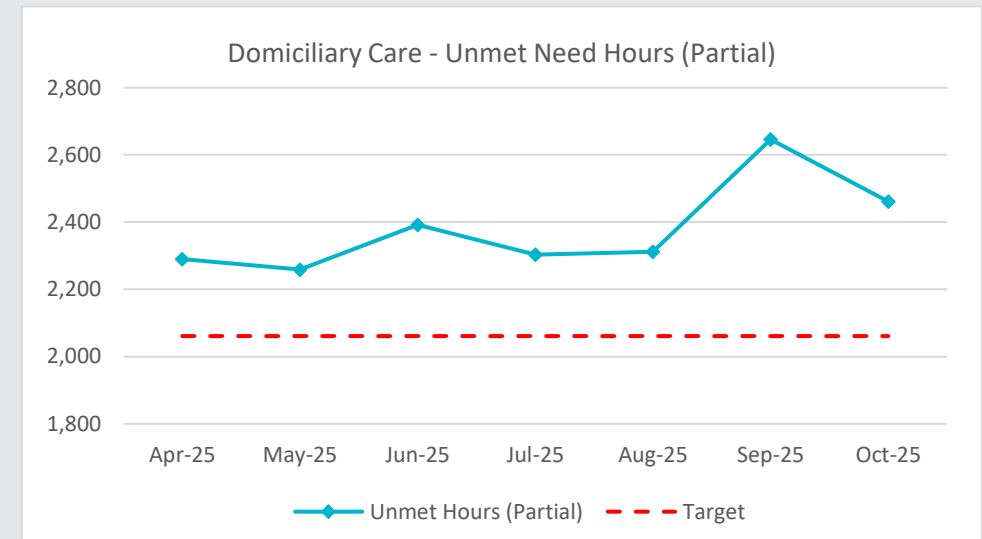
Unmet Need Hours (Full)



October 2025 – 3,843 compared to target of 3,688

Source: HSC System Oversight Measures (SharePoint)

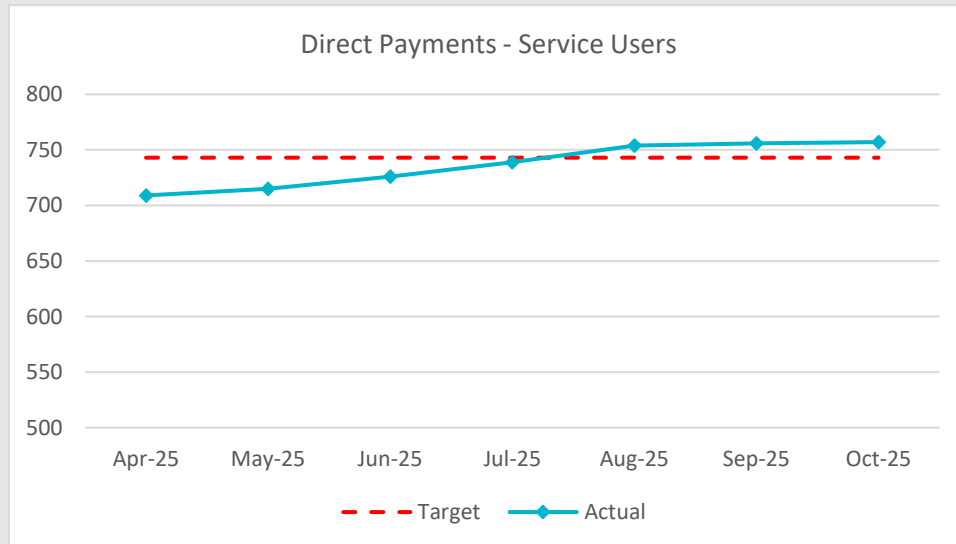
Unmet Need Hours (Partial)



October 2025 – 2,461 compared to target of 2,061



Community Services Direct Payments



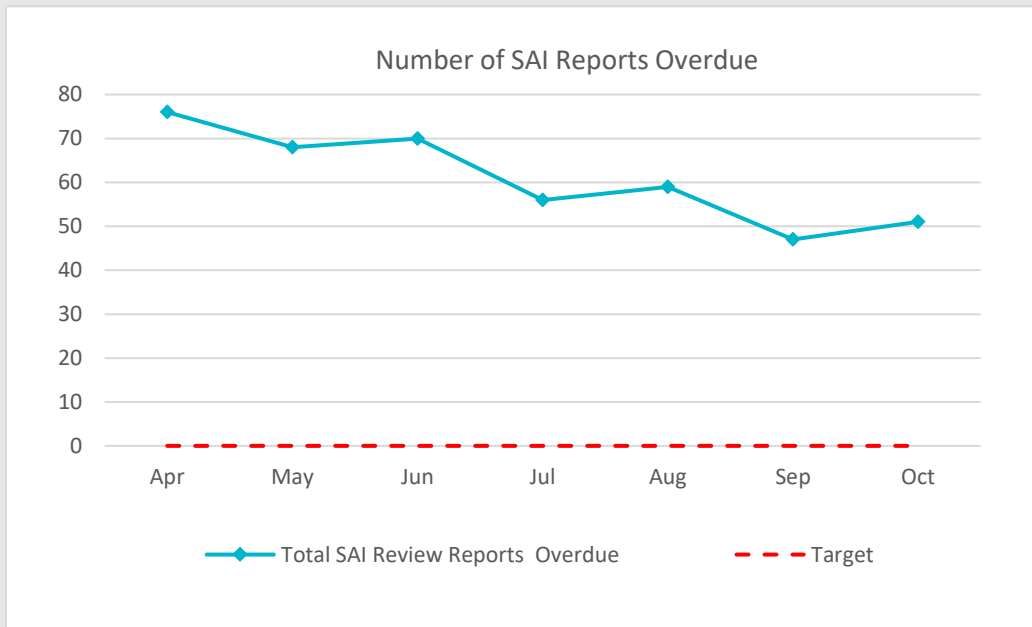
October 2025 – 757 compared to target of 743

Source: HSC System Oversight Measures (SharePoint)



Safety & Quality

Compliance with SAI Process



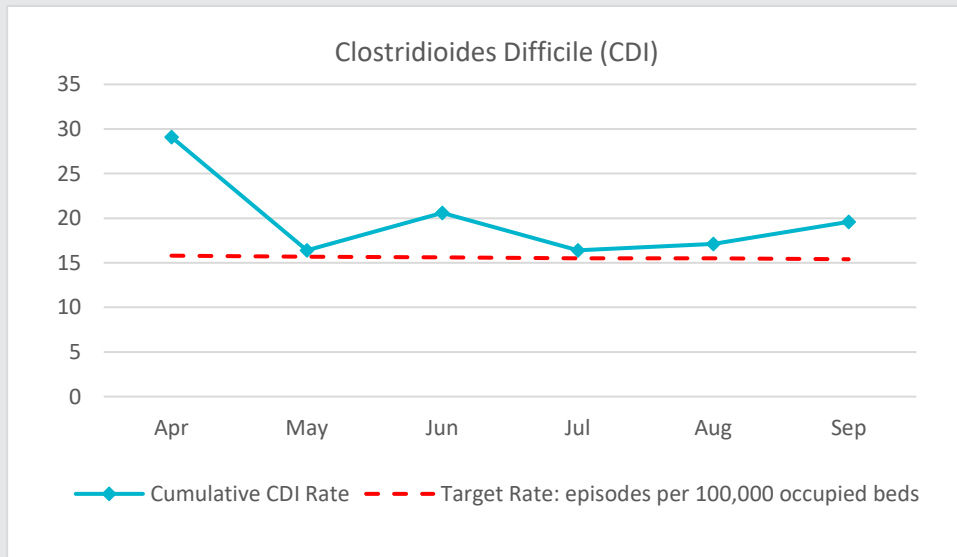
Source: HSC System Oversight Measures (SharePoint)



Safety & Quality

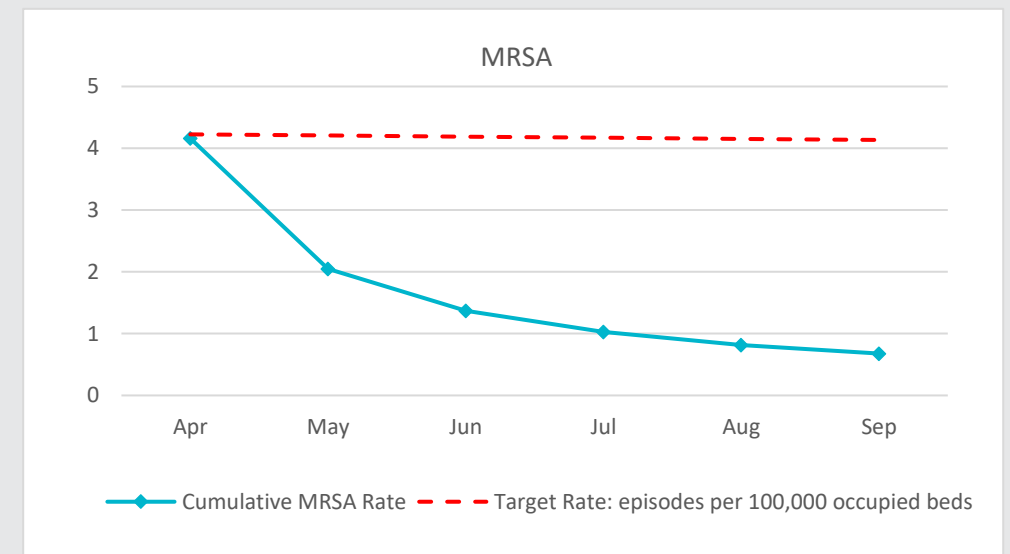
Reduce Hospital Acquired Infections

CDIFF



Cumulative CDI Rate September 25 – 19.6

MRSA



Cumulative MRSA Rate September 25 – 0.678

Source: PHA Monthly Target Monitoring Report

