



Northern Health
and Social Care Trust



Trust Board Performance Report September 2025

Prepared and issued by
Strategic Planning, Performance & ICT
16 October 2025



Contents

Name	Page Number (s)
Introduction	3
Cancer Care	4 - 7
Unscheduled Care – Ambulance Arrivals & Patient Handover	8 - 12
Unscheduled Care – Emergency Care	13 - 17
Unscheduled Care – Stroke Thrombolysis	18
Elective Care - Outpatients	19 - 21
Elective Care – Inpatients / Day Cases / Length of Stay	22 - 24
Elective Care - Diagnostics	25 – 26
Elective Care – Endoscopy	27 – 28
Elective Care - AHPs	29 – 30
Mental Health & Learning Disability	31 – 33
Children’s Services	34 – 35
Community Services	36 – 37
Safety & Quality	38 - 39



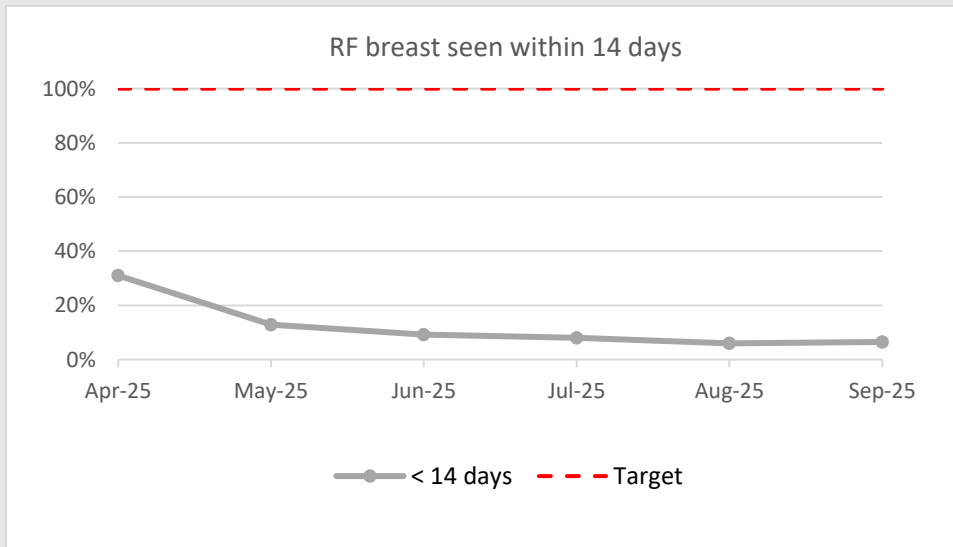
Introduction

- The transition to encompass has meant that many performance metrics have had to be validated in detail as well as working with epic/encompass on build issues which continue to be affecting a range of reports. As metrics' confidence levels increase they will be included in the Trust Board report and data will be caveated where appropriate.
- The Director of SPPICT continues to work with the Performance team and Directors to review and reshape the Trust Board report.
- The Trust is now transitioning from monitoring performance against the Service Delivery Plan which measured rebuild following Covid, to new System Oversight Measures (SOMs). The first of these were published at end of Quarter 1 for validated metrics.



Cancer Care

14 Day Breast Target – Regional Performance



September 2025 – 6.53% seen within 14 Days

Source: HSC System Oversight Measures (SharePoint)

14 Day Waiting Time – Regional Performance

Priority	Northern Trust (31st March 2025, pre-regionalisation)	Latest Regional Position
Red Flag	3.3	4

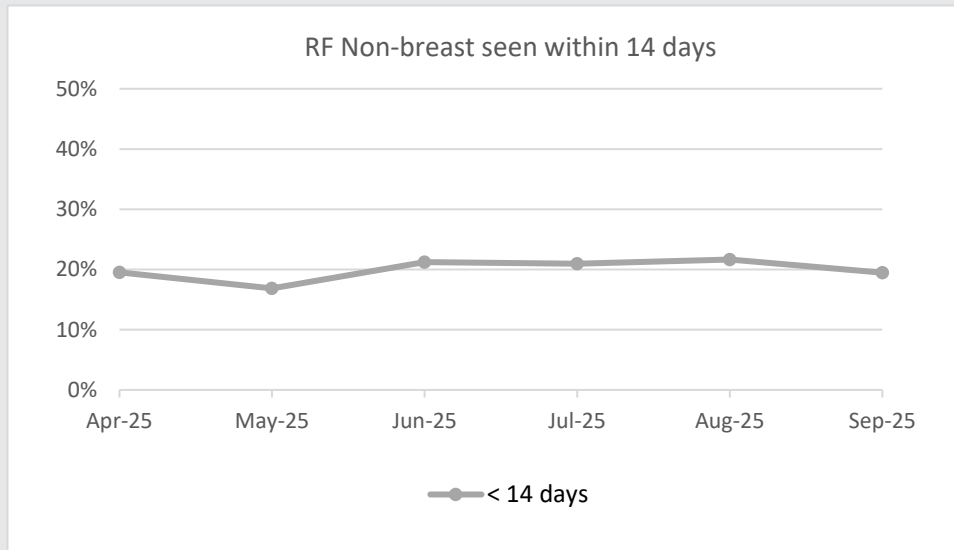
Average Active Wait (Weeks)

Breast Cancer referrals have moved to a regional waiting list hosted by South Eastern Trust.



Cancer Care

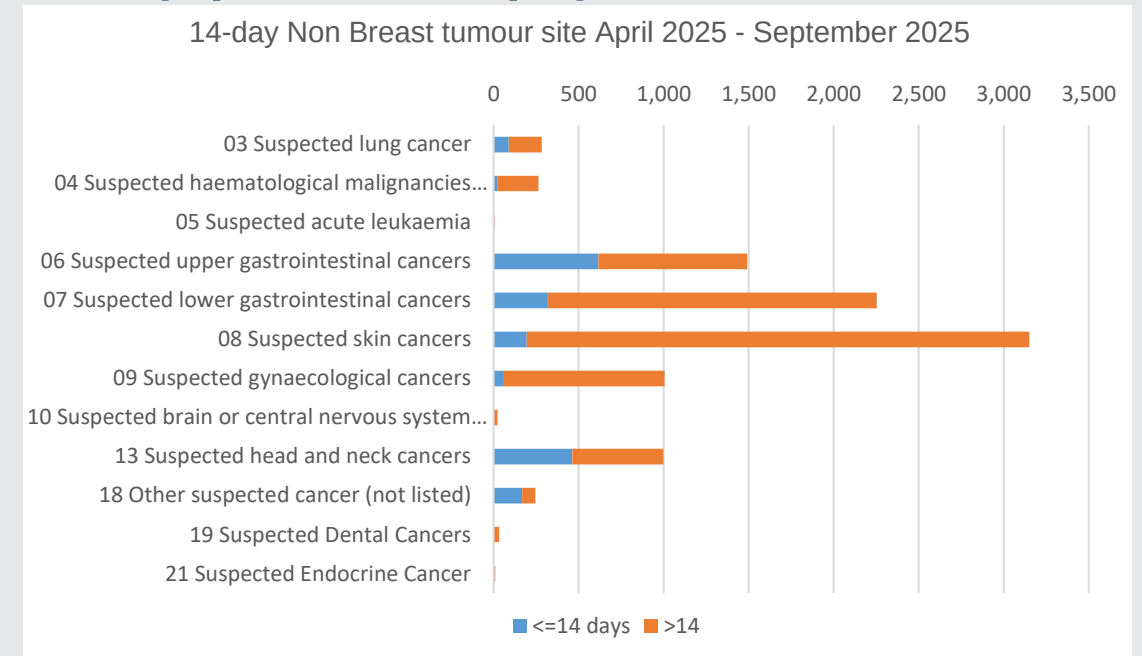
14 Day Non-Breast Performance



September 2025 – 19.45% seen within 14 Days

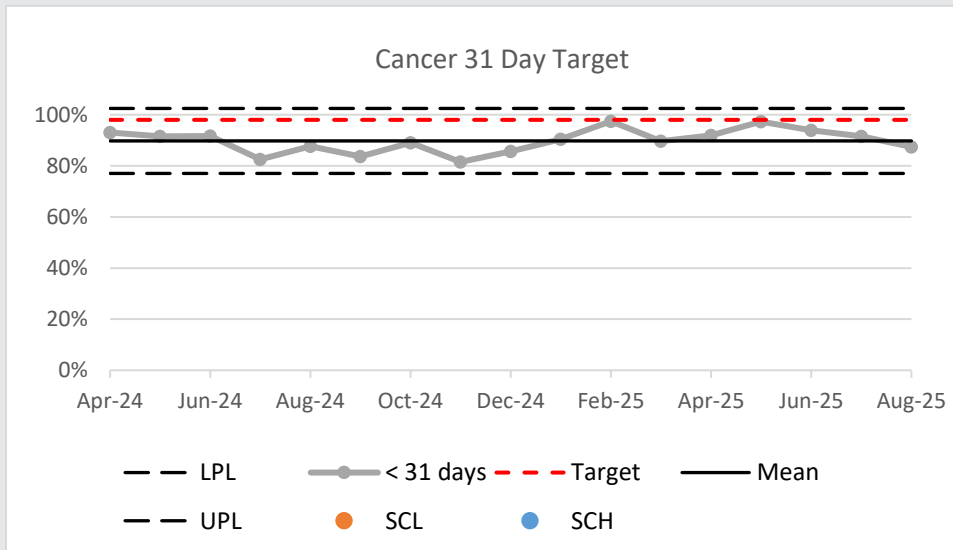
Source: HSC - PAS Two Week First Seen - EPIC (686119)

14 Day (Non-Breast) by Tumour Site



Cancer Care

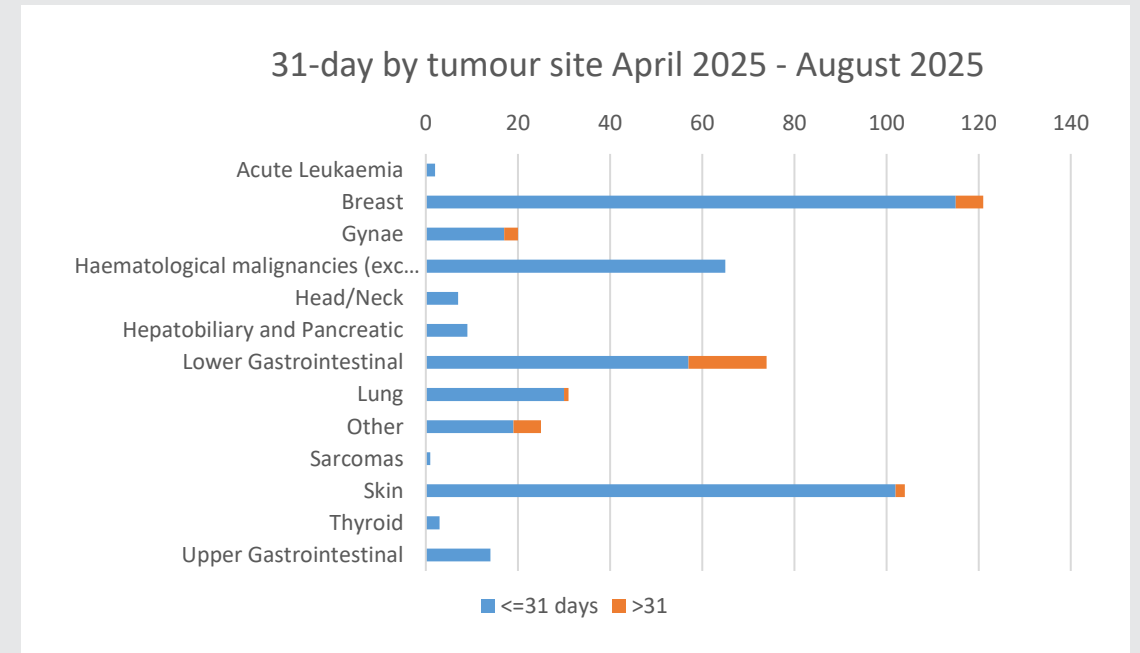
31 Day Target



August 2025 – 87.4% < 31 Days

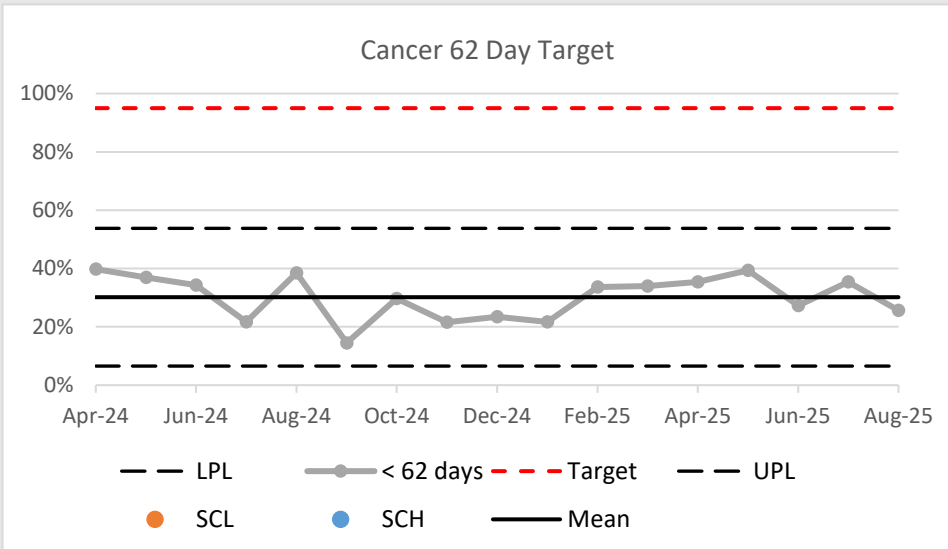
Source: Cancer Pathway Management Dashboard – EPIC (101727)

31 Day by Tumour Site



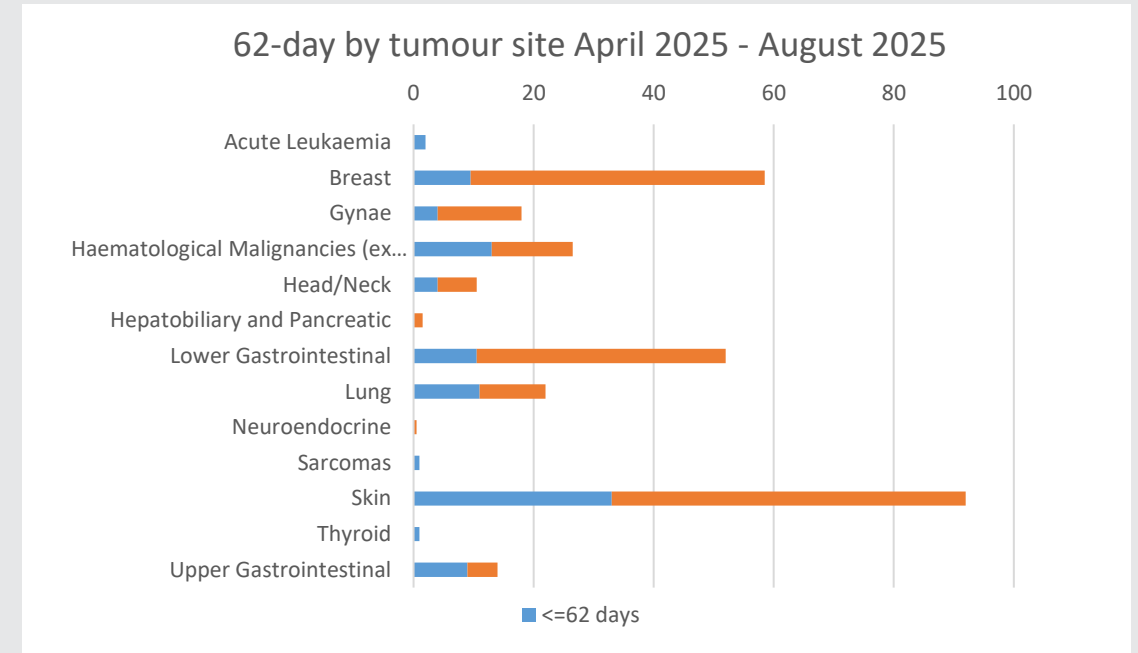
Cancer Care

62 Day Target



August 2025 – 25.7% < 62 Days

62 Day by Tumour Site

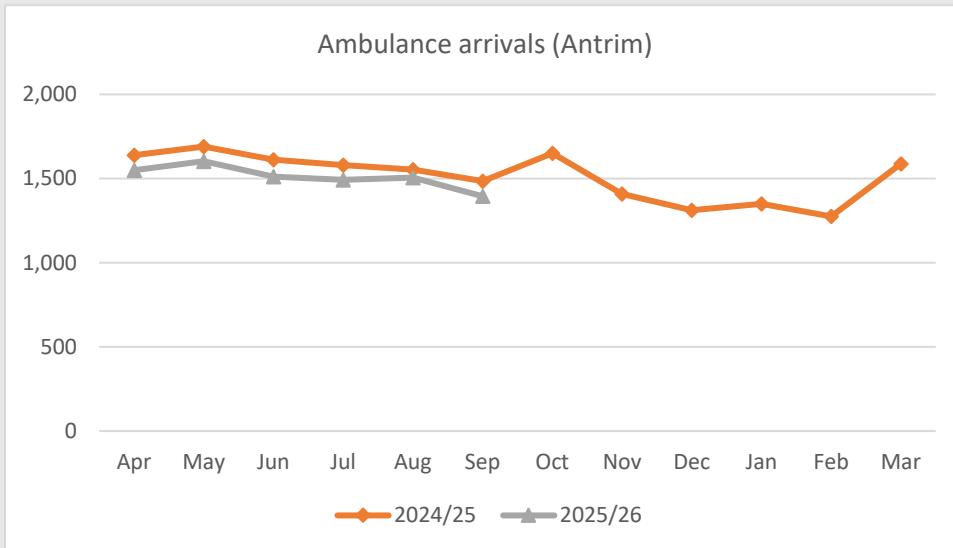


Source: Cancer Pathway Management Dashboard – EPIC (101727)



Unscheduled Care Ambulance Arrivals

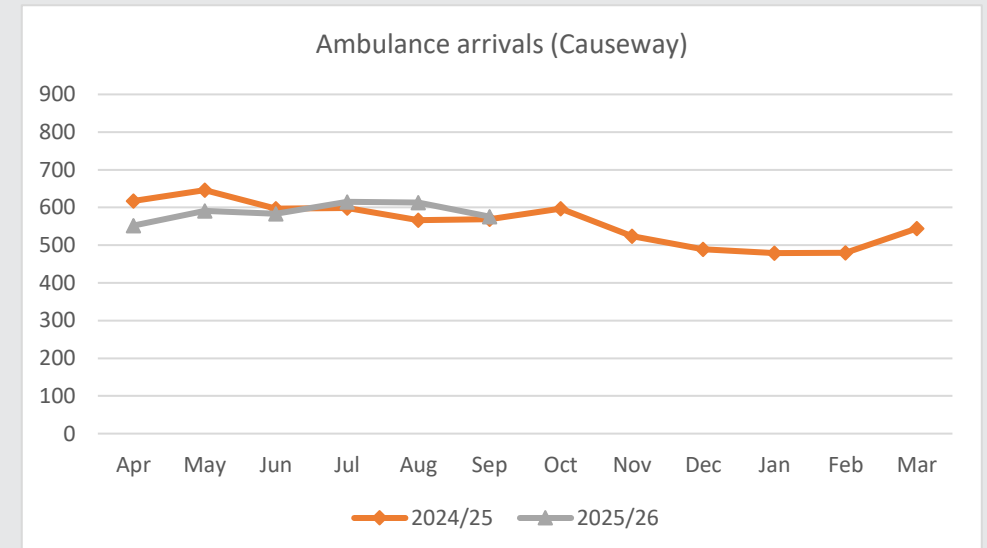
Antrim



September 2025 – 1,395 Ambulance Arrivals

Source: Northern Ireland Ambulance Service (NIAS)

Causeway



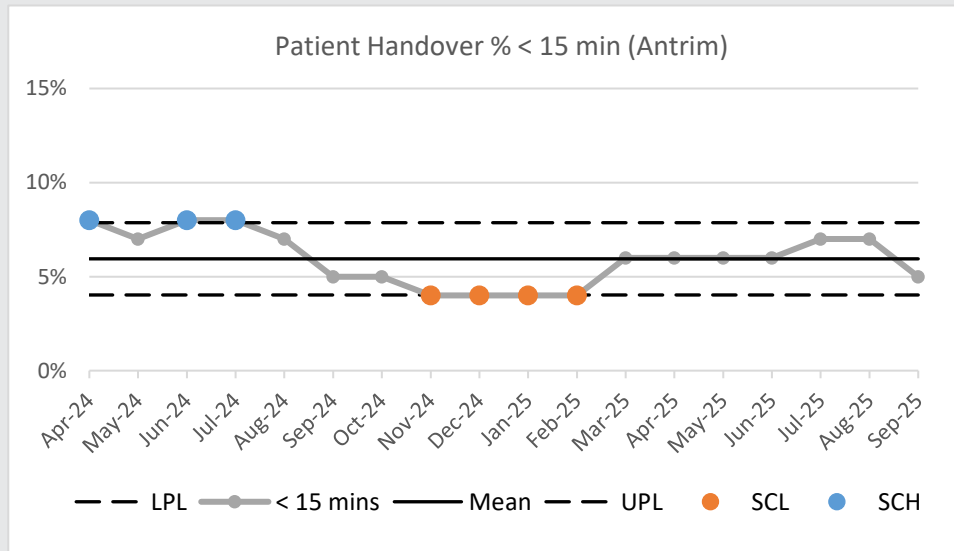
September 2025 – 576 Ambulance Arrivals



Unscheduled Care

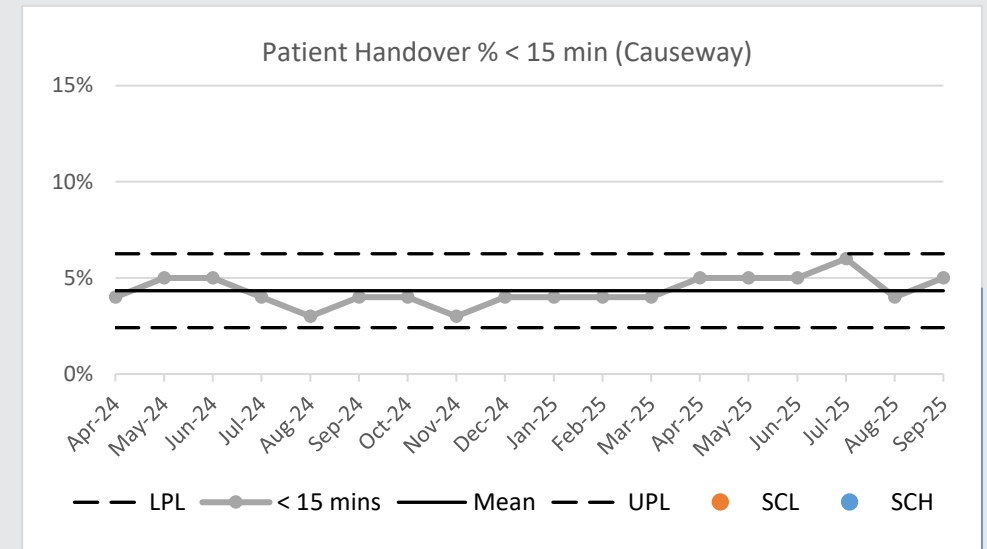
Ambulance Patient Handover within 15 minutes

Antrim



September 2025 – 5% within 15 minutes

Causeway



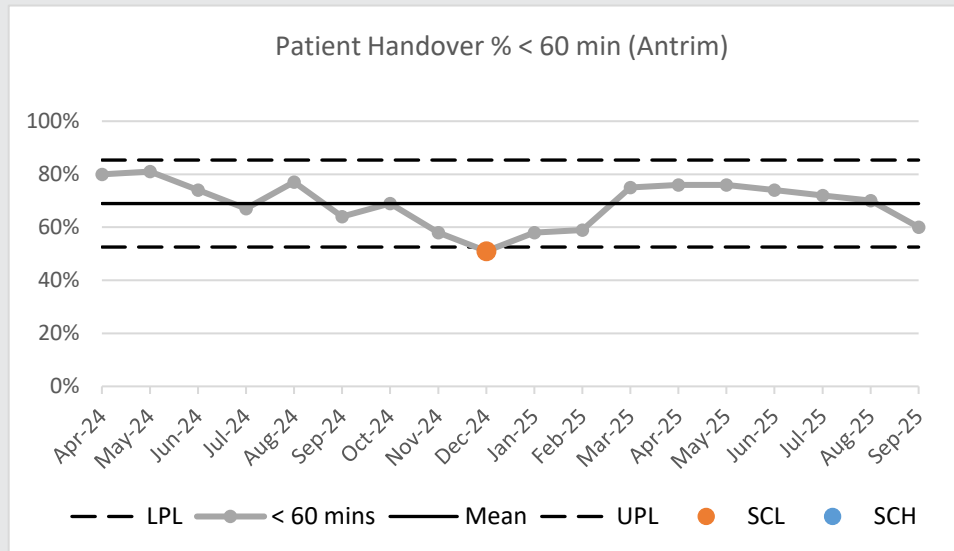
September 2025 – 5% within 15 minutes

Source: Northern Ireland Ambulance Service (NIAS)



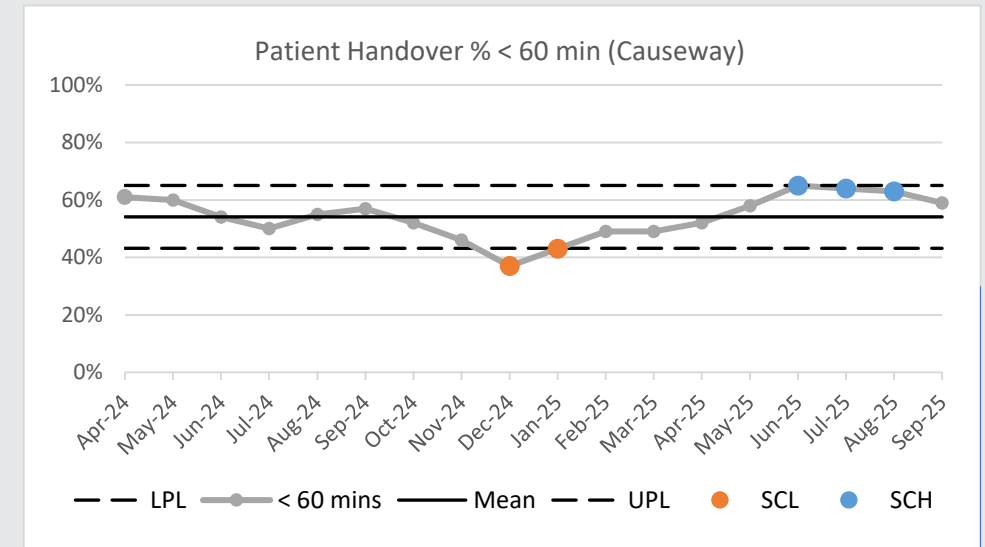
Unscheduled Care Ambulance Patient Handover within 60 minutes

Antrim



September 2025 – 60% within 60 minutes

Causeway



September 2025 – 59% within 60 minutes

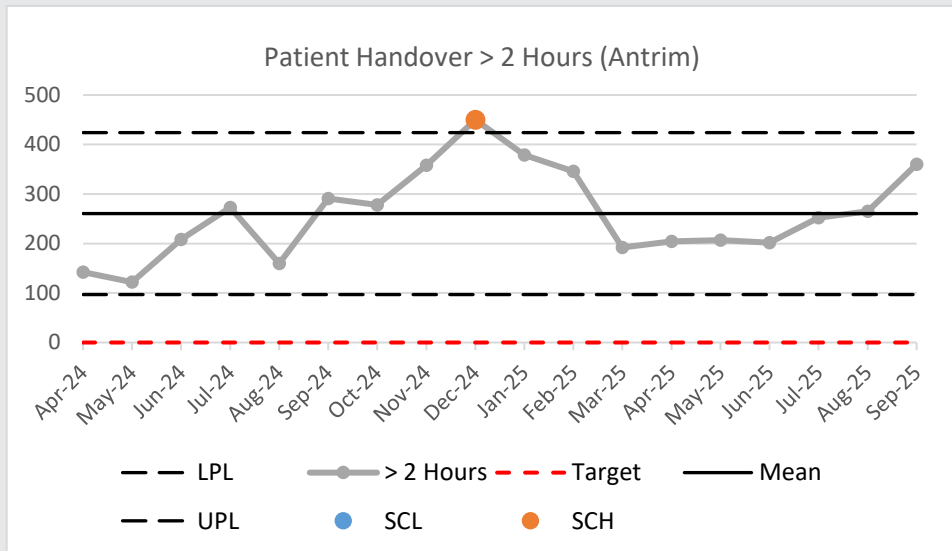
Source: Northern Ireland Ambulance Service (NIAS)



Unscheduled Care

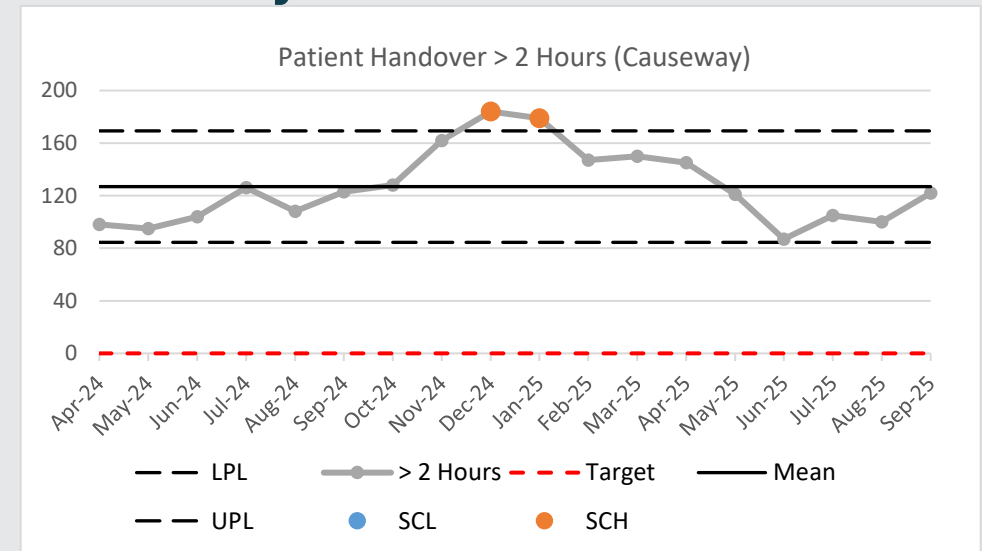
Ambulance Patient Handover > 2 hours

Antrim



September 2025 – 360 over 2 hours

Causeway



September 2025 – 122 over 2 hours

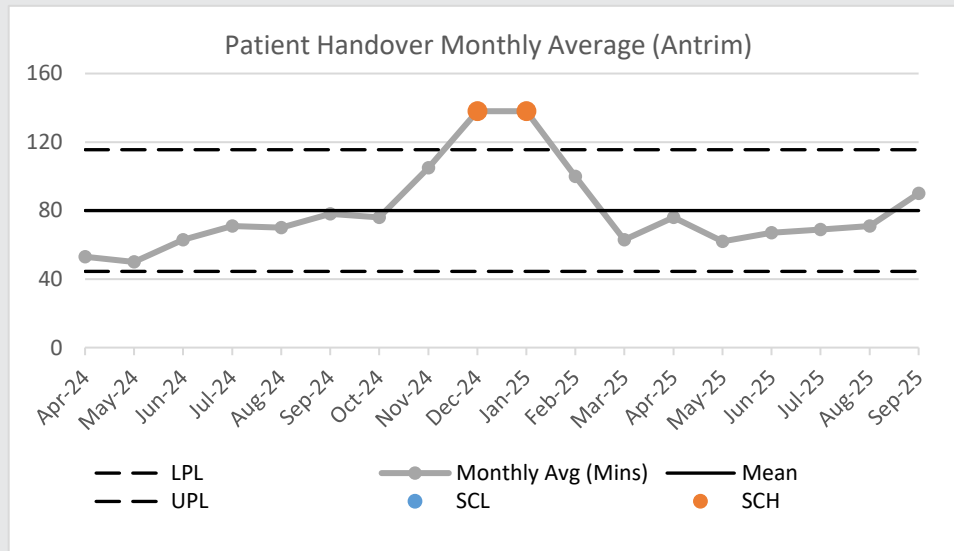
Source: Northern Ireland Ambulance Service (NIAS)



Unscheduled Care

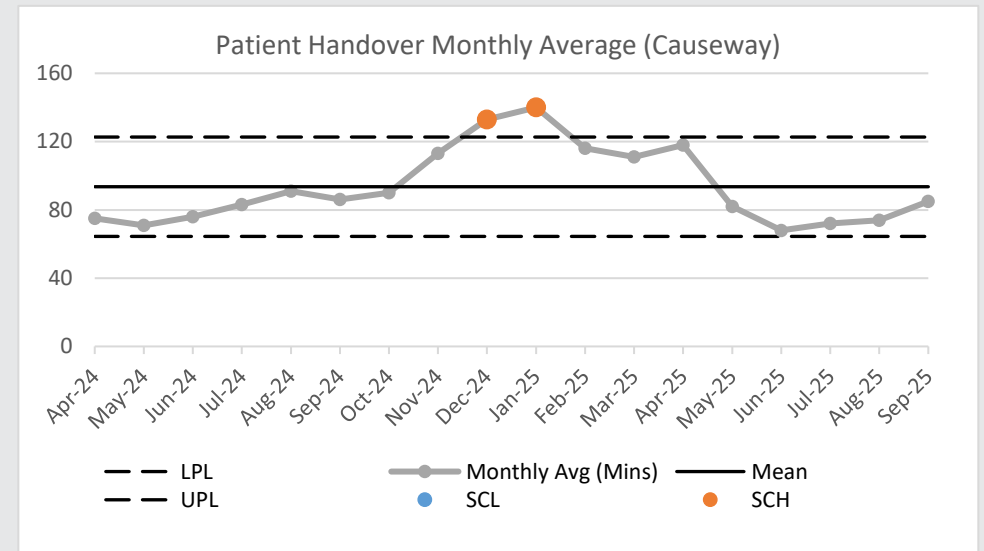
Ambulance Patient Handover, Monthly Average

Antrim



September 2025 – Monthly Average 90 minutes

Causeway



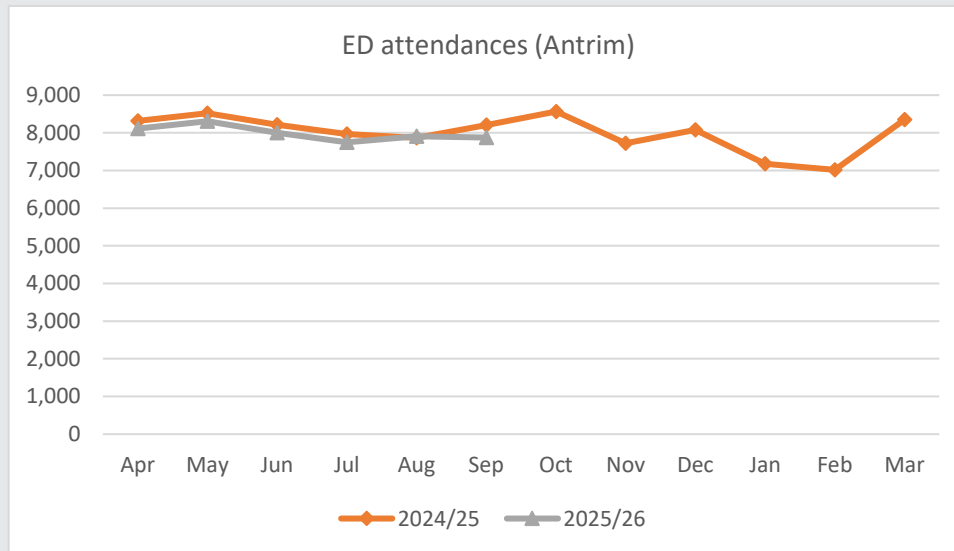
September 2025 – Monthly Average 85 minutes

Source: Northern Ireland Ambulance Service (NIAS)



Unscheduled Care ED Attendances

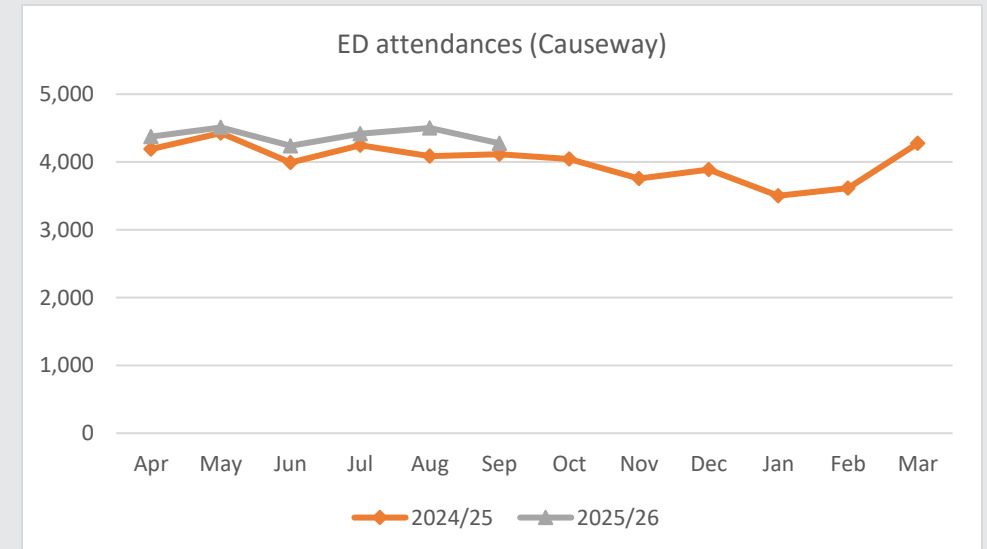
Antrim



September 2025 – 7,872 Attendances

Source: HSC Emergency Care Waits – EPIC (692848)

Causeway

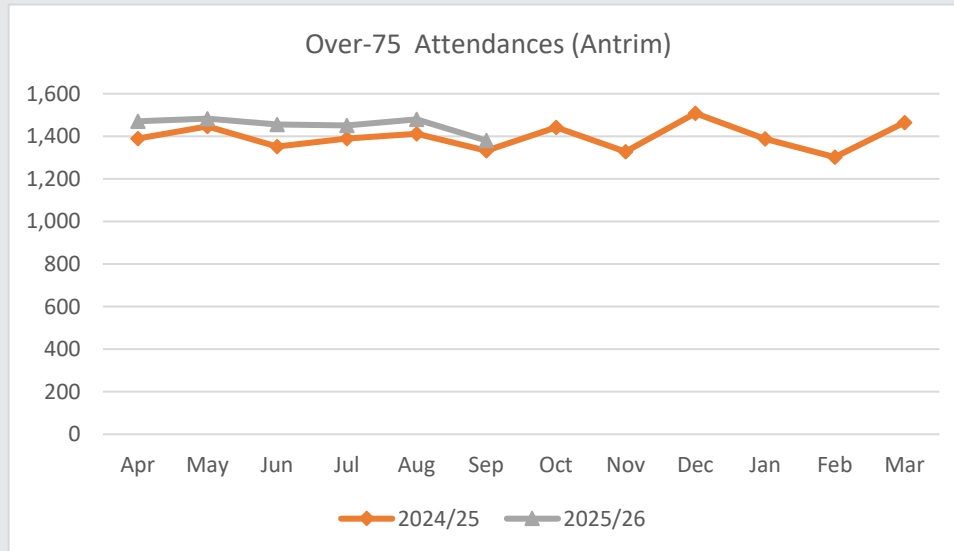


September 2025 – 4,273 Attendances



Unscheduled Care Over - 75 ED Attendances

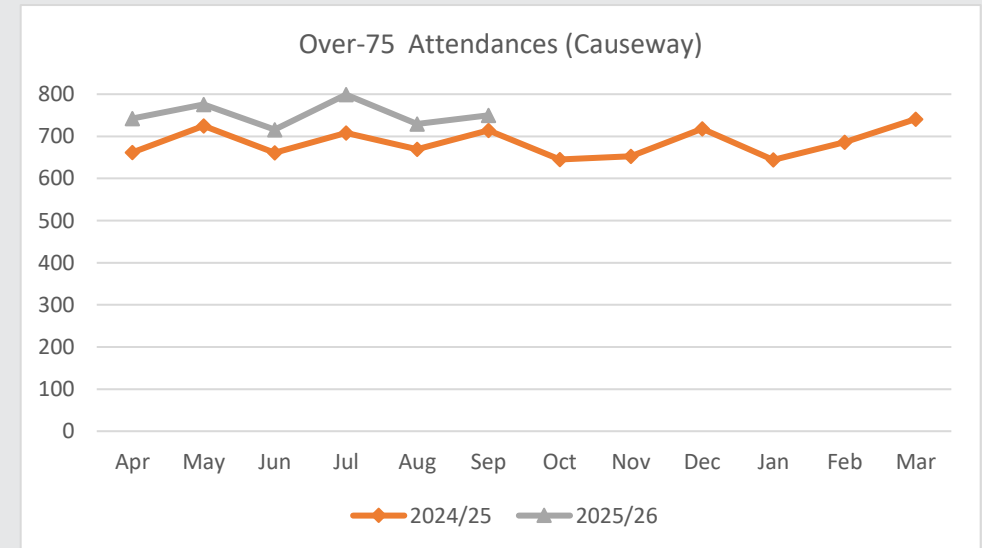
Antrim



September 2025 – 1,380 Attendances

Source: HSC Emergency Care Waits – EPIC (692848)

Causeway



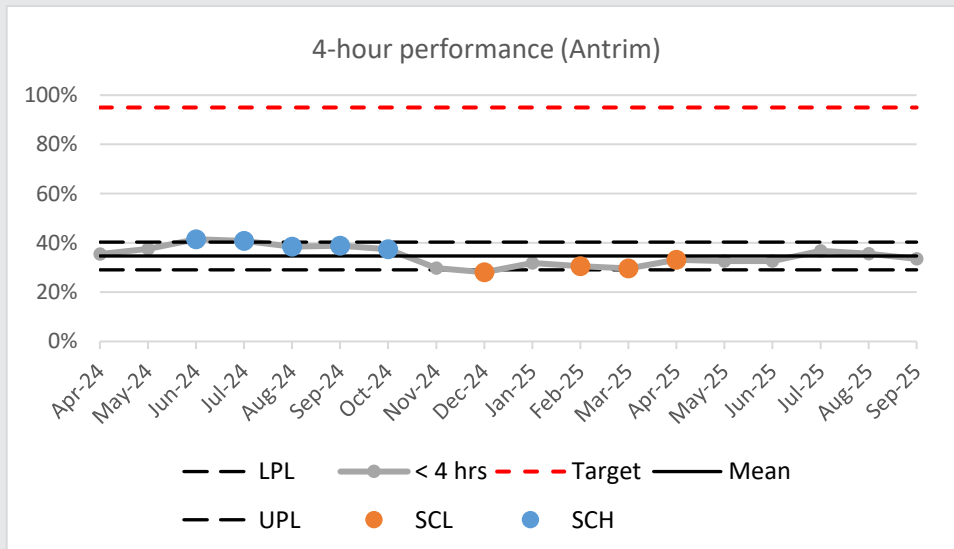
September 2025 – 750 Attendances



Unscheduled Care

ED 4-hour performance

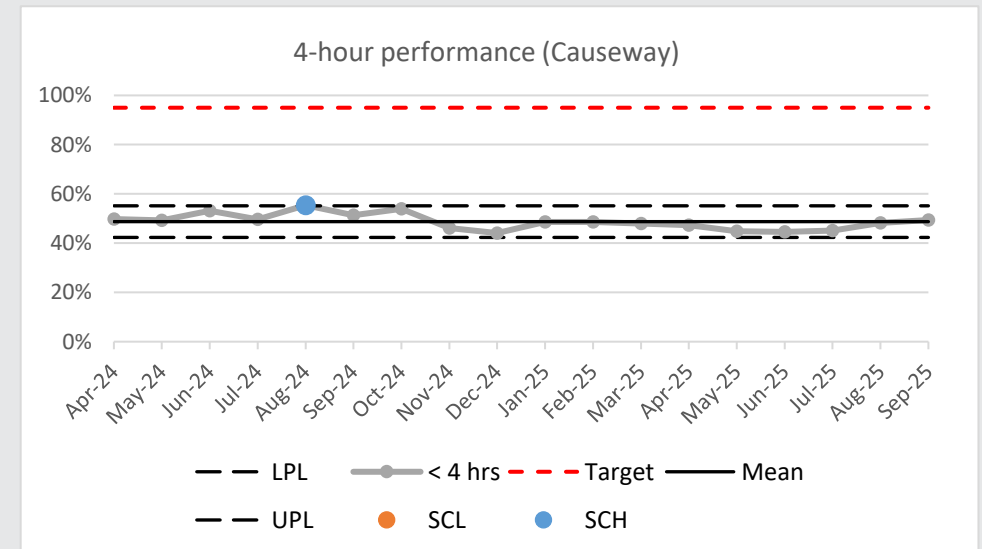
Antrim



September 2025 – 33.6% within 4 hours

Source: HSC Emergency Care Waits – EPIC (692848)

Causeway

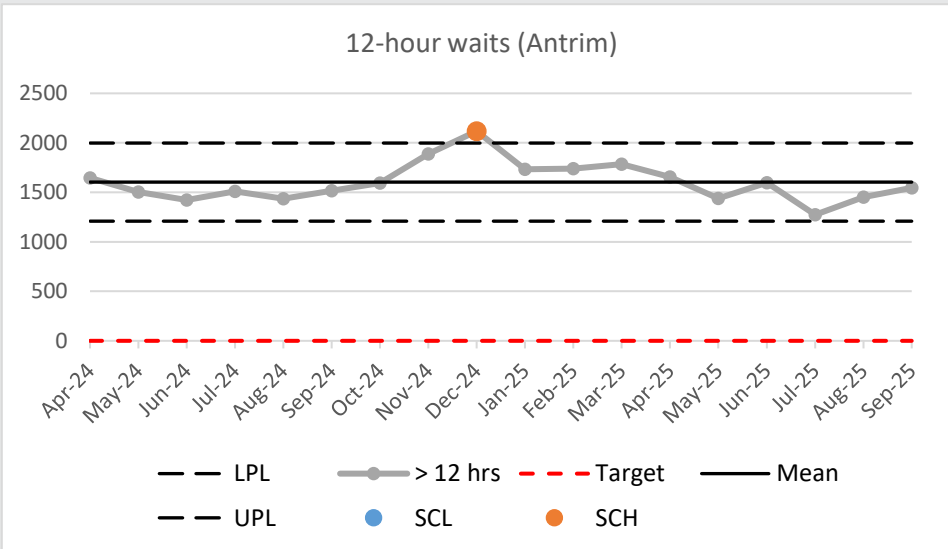


September 2025 – 49.4% within 4 hours



Unscheduled Care ED 12-hour performance

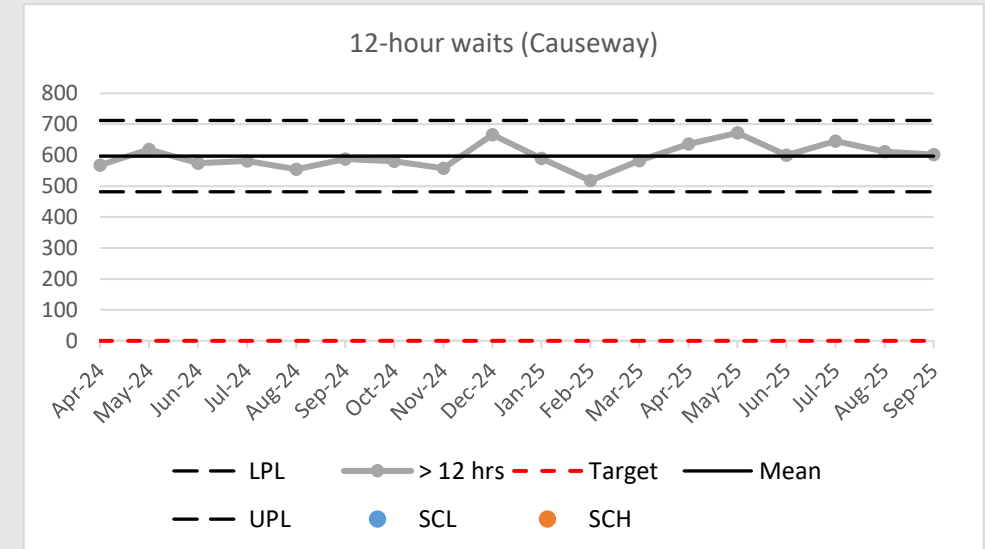
Antrim



September 2025 – 1,546 over 12 hours

Source: HSC Emergency Care Waits – EPIC (692848)

Causeway



September 2025 – 602 over 12 hours



Unscheduled Care

Regional 4 & 12 Hour ED Performance

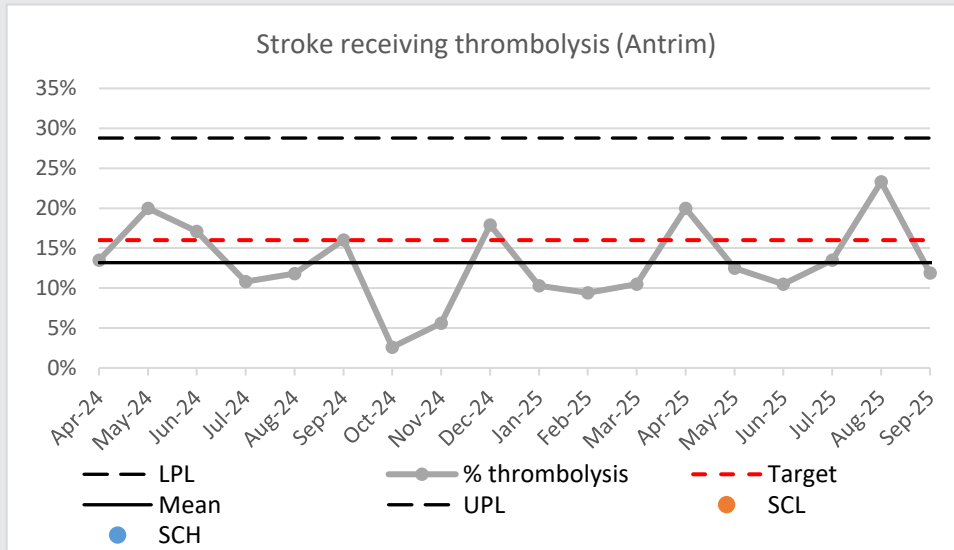
Department	4 Hour Performance		12 Hour Performance		Total Attendances	
	Jun 2024	Jun 2025	Jun 2024	Jun 2025	Jun 2024	Jun 2025
Mater	33.5%	36.1%	690	494	3,394	3,563
Royal Victoria	15.6%	18.2%	2,561	1,881	6,367	6,421
RBHSC	58.4%	69.4%	15	29	3,473	3,372
Antrim Area	41.5%	32.6%	1,422	1,598	8,215	7,998
Causeway	53.1%	44.6%	574	600	3,993	4,237
Ulster	18.7%	22.2%	1,766	1,928	6,919	6,881
Craigavon Area	42.1%	33.0%	1,543	1,844	6,803	6,718
Daisy Hill	49.3%	38.6%	609	801	4,714	4,667
Altnagelvin Area	32.1%	22.4%	1,092	1,196	4,982	4,660
South West Acute	45.9%	39.3%	510	620	3,469	3,363
Type 1	37.0%	33.2%	10,782	10,991	52,329	51,880
Type 3	88.5%	84.6%	85	140	11,044	16,337
Northern Ireland	47.1%	44.7%	10,868	11,131	66,562	68,217

Source: Encompass / Regional Data Warehouse



Unscheduled Care Stroke - Thrombolysis

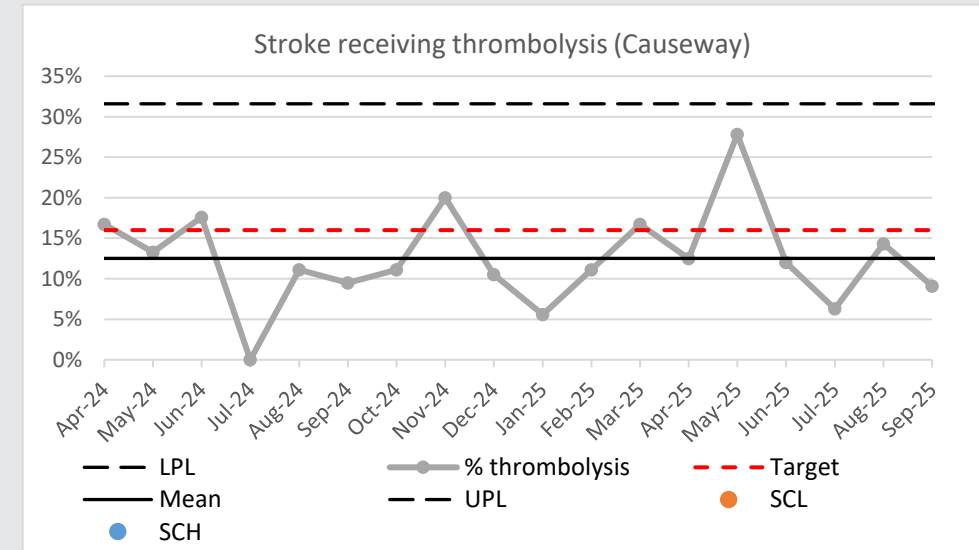
Antrim



September 2025 – 12% against target of 16%

Source: Manual Return

Causeway

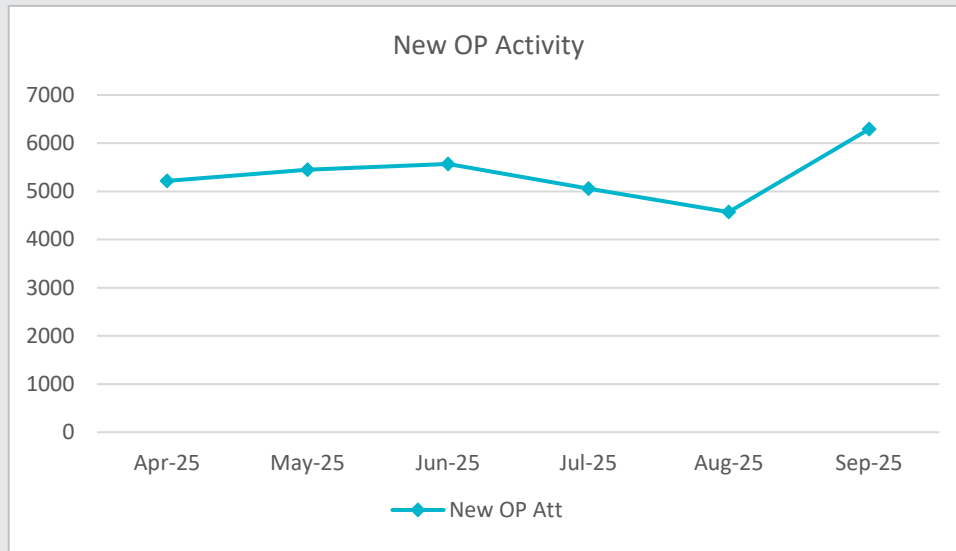


September 2025 – 9% against target of 16%



Elective Care Outpatients

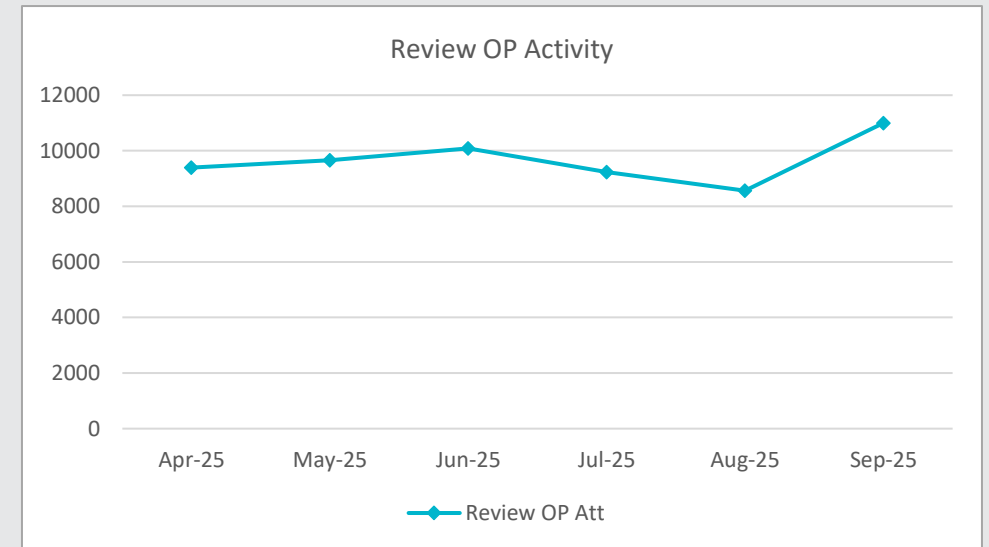
New Attendances



September 2025 – 6,291 New OP Attendances (Consultant)

Source: Encompass SDP Dashboard

Review Attendances



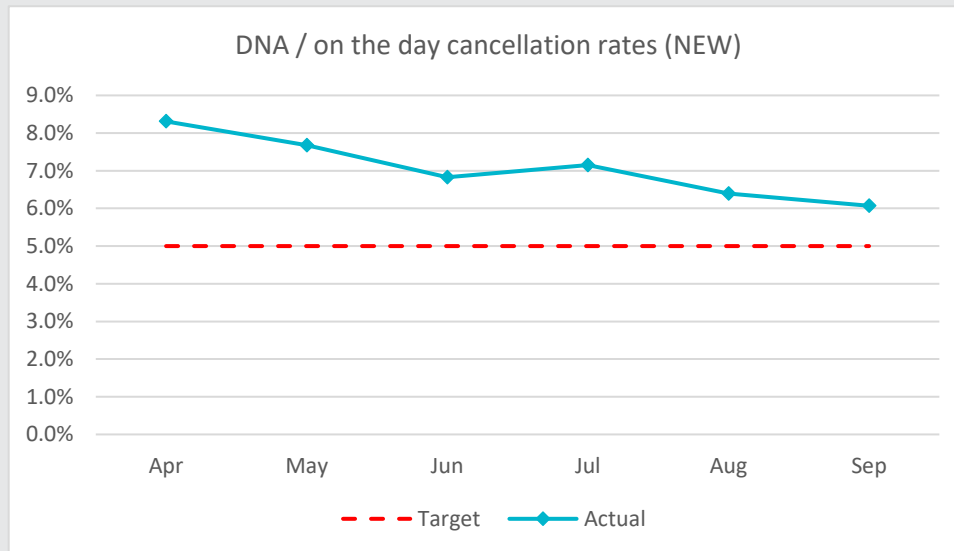
September 2025 – 10,999 Review OP Attendances (Consultant)



Elective Care

Outpatient DNAs / on the day cancellation rates

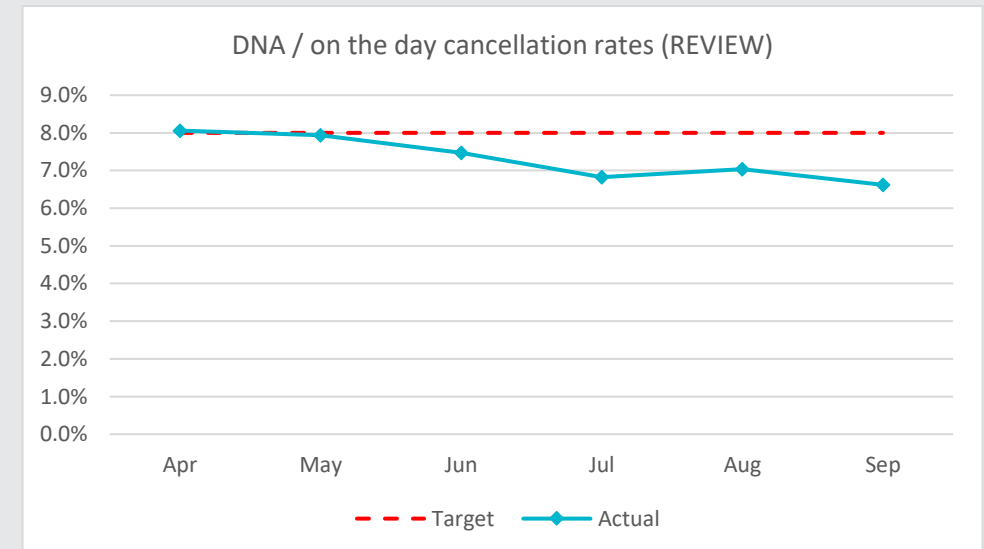
New



September 2025 – 6.07% New Appointment DNA rate

Source: System Oversight Measures (SOMs)

Review

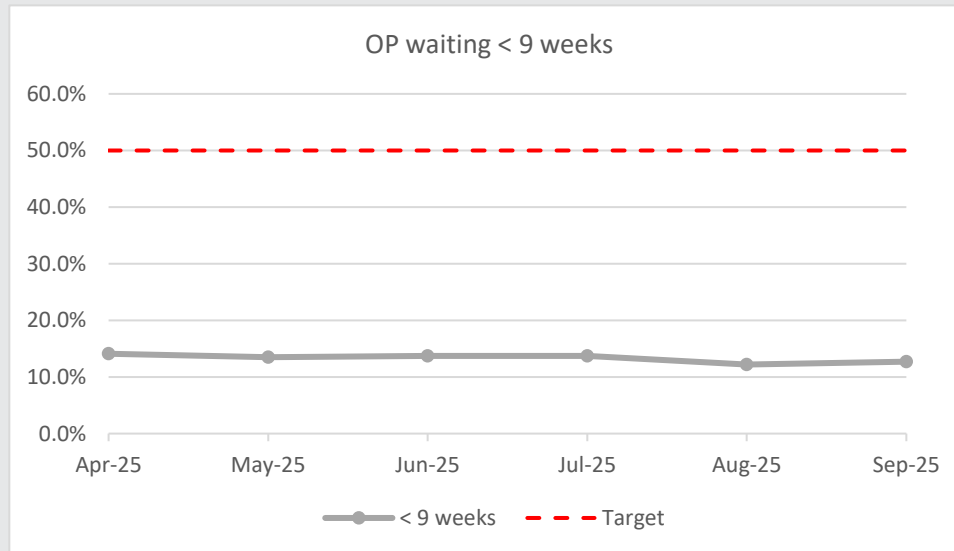


September 2025 – 6.62% Review Appointment DNA rate



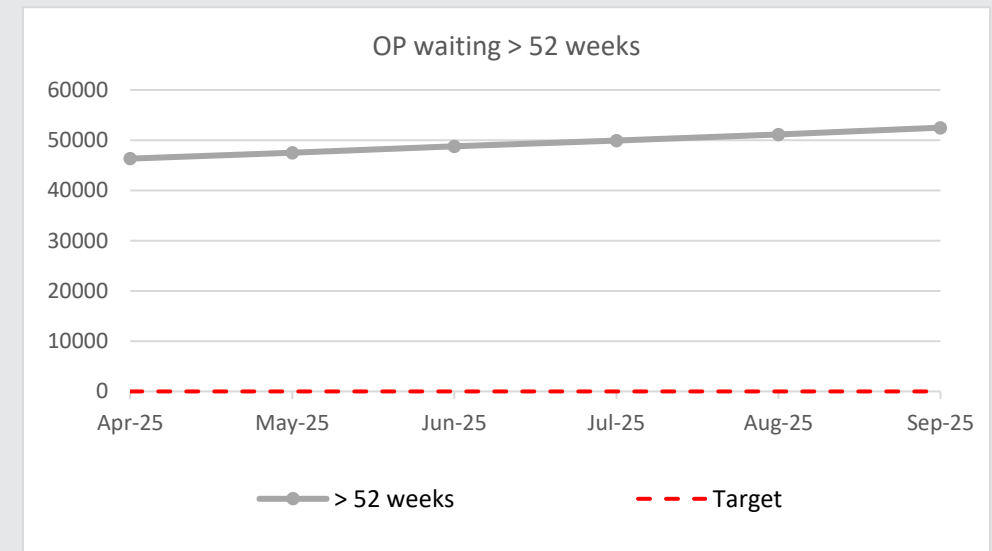
Elective Care Outpatient Waits

9 Week Waits



September 2025 – 12.7% within 9 weeks against a target of 50%

52 Week Waits



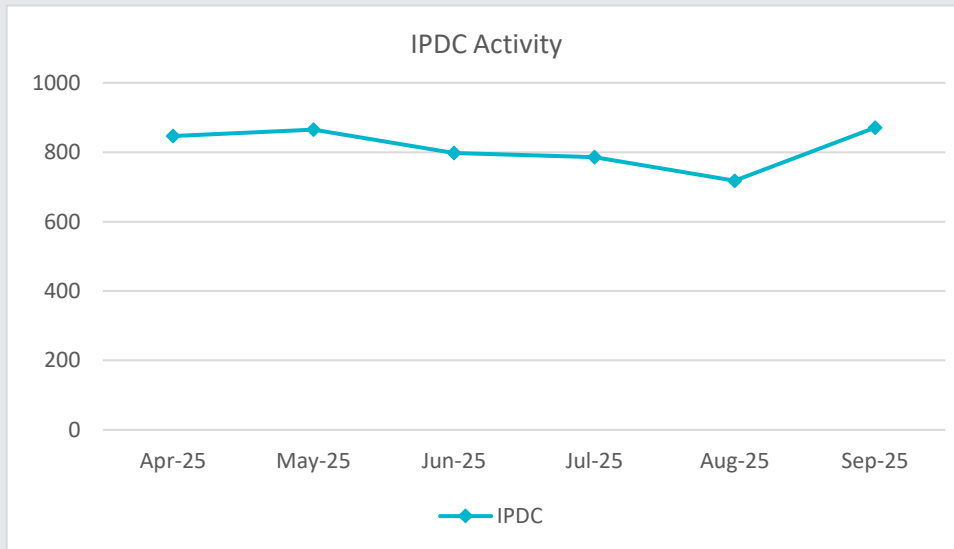
September 2025 – 52,505 waits >52 weeks against a target of 0

Source: HSC System Oversight Measures (SharePoint)



Elective Care

Inpatients & Day Cases



September 2025 – 871 Inpatients & Day Cases

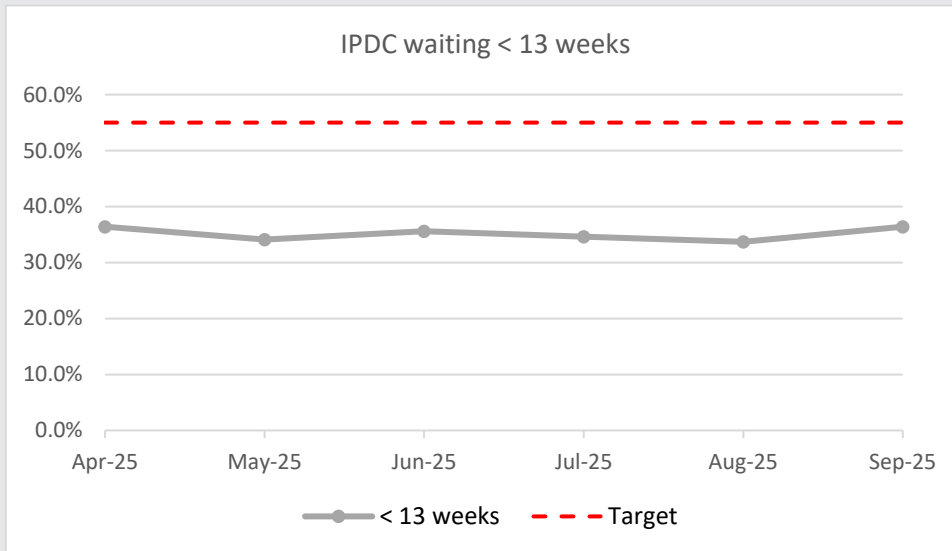
Source: Encompass SDP Dashboard



Elective Care

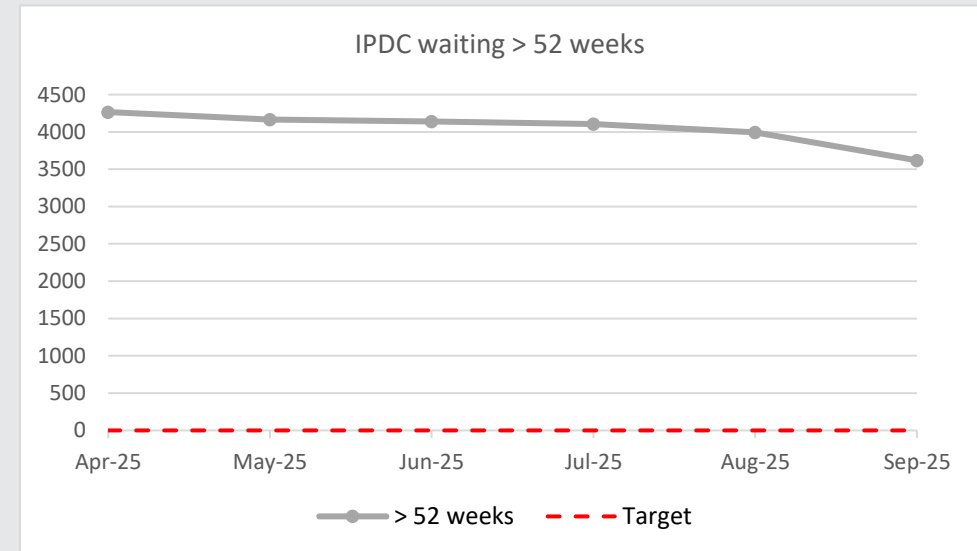
Inpatient / Day Case Waits

13 Week Waits



September 2025 – 36.4% within 13 weeks against a target of 55%

52 Week Waits



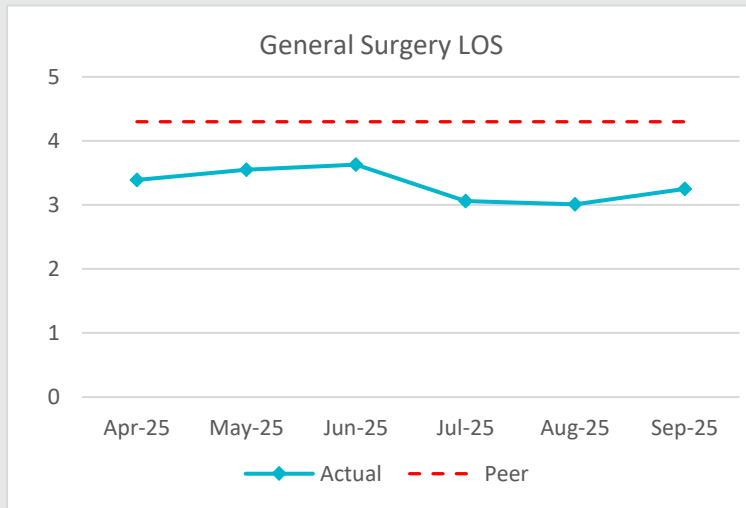
September 2025 – 3,619 waits >52 weeks against a target of 0

Source: HSC System Oversight Measures (SharePoint)

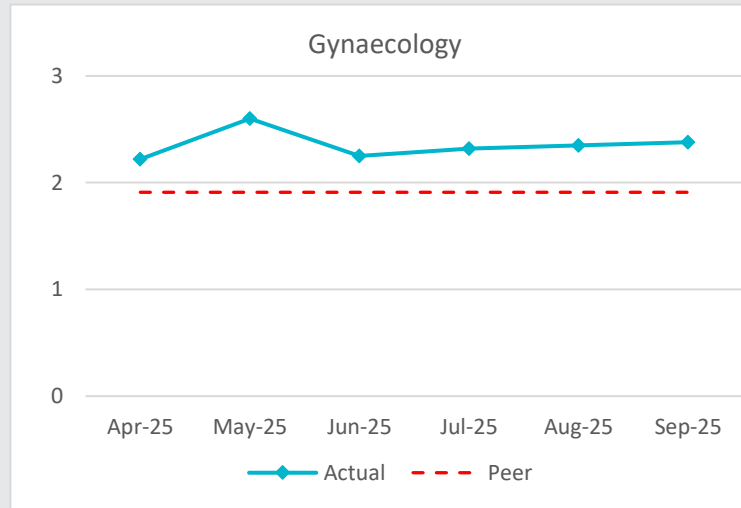


Elective Care

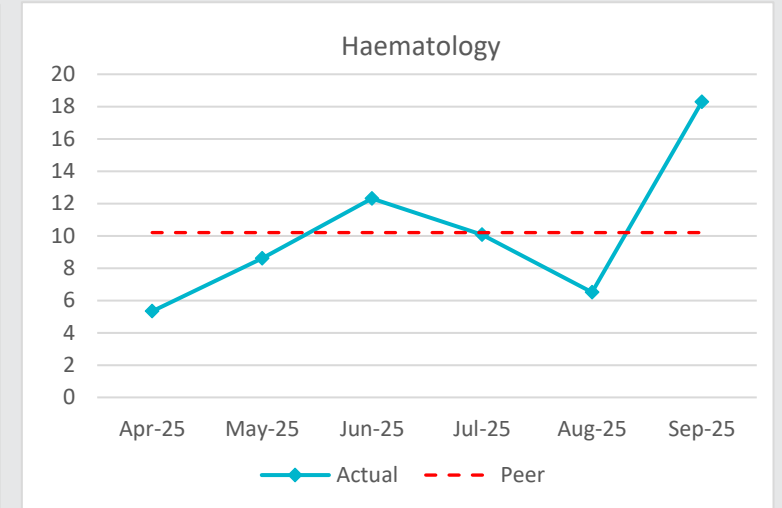
Average Length of Stay



September 25 – 3.25 against peer 4.30



September 25 – 2.38 against peer 1.91



September 25 – 18.29 against peer 10.2

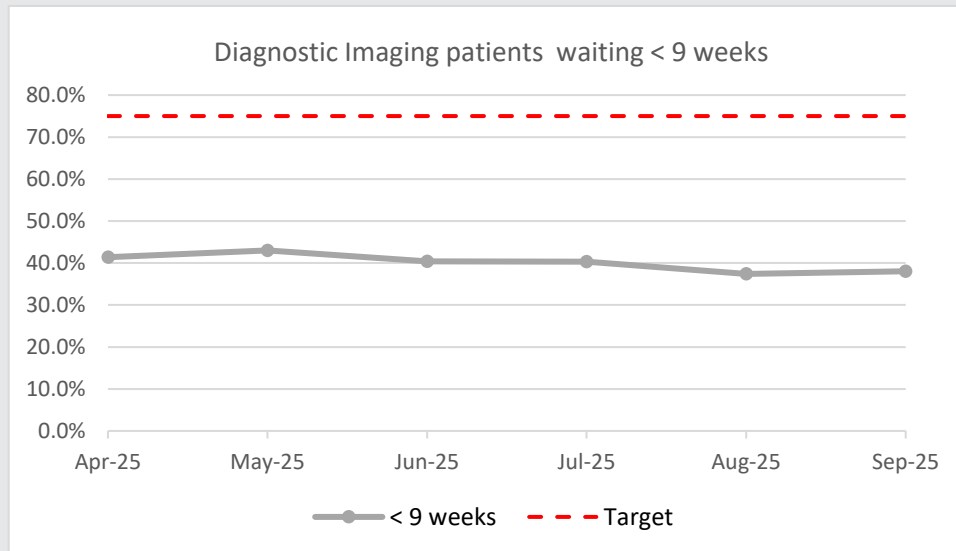
Source: HSC System Oversight Measures (SharePoint)



Elective Care

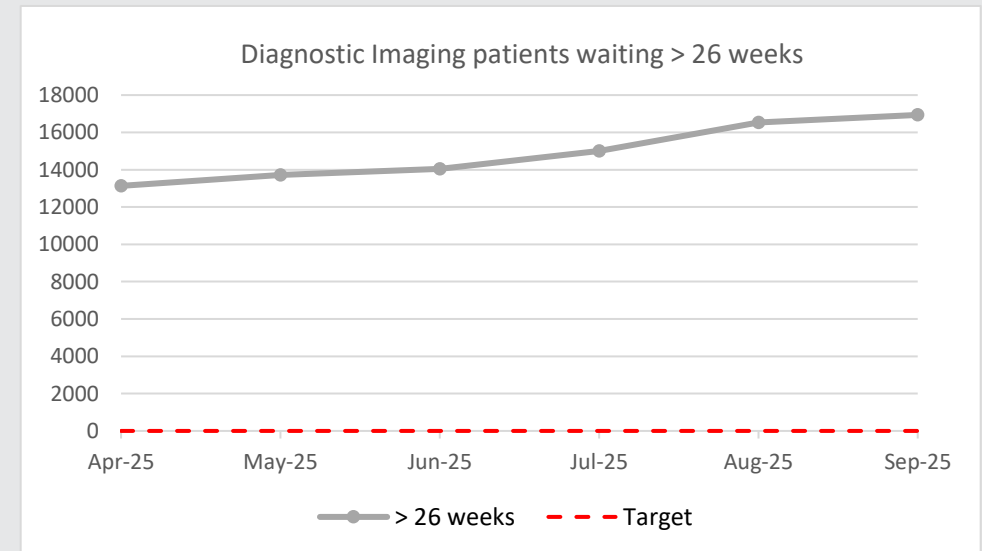
Diagnostics - Imaging

9 Week Waits



September 2025 – 38.0% within 9 weeks against a target of 75%

26 Week Waits



September 2025 – 16,937 waits >26 weeks against a target of 0

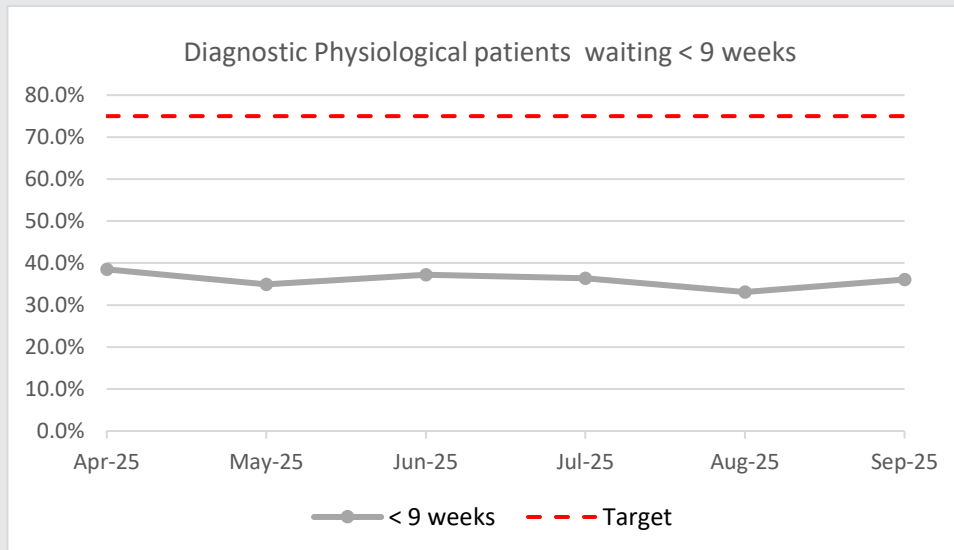
Source: HSC System Oversight Measures (SharePoint)



Elective Care

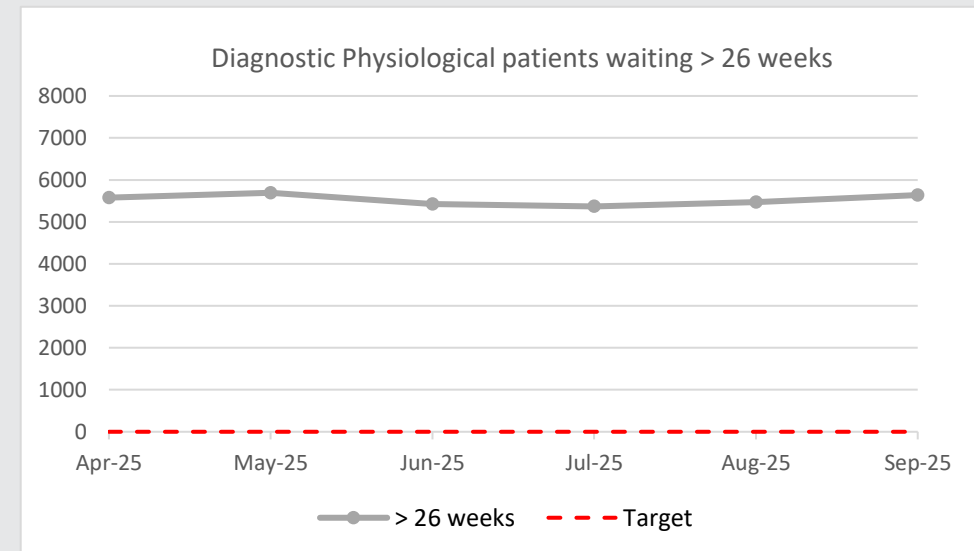
Diagnostics - Physiological

9 Week Waits



September 2025 – 36.1% within 9 weeks against a target of 75%

26 Week Waits



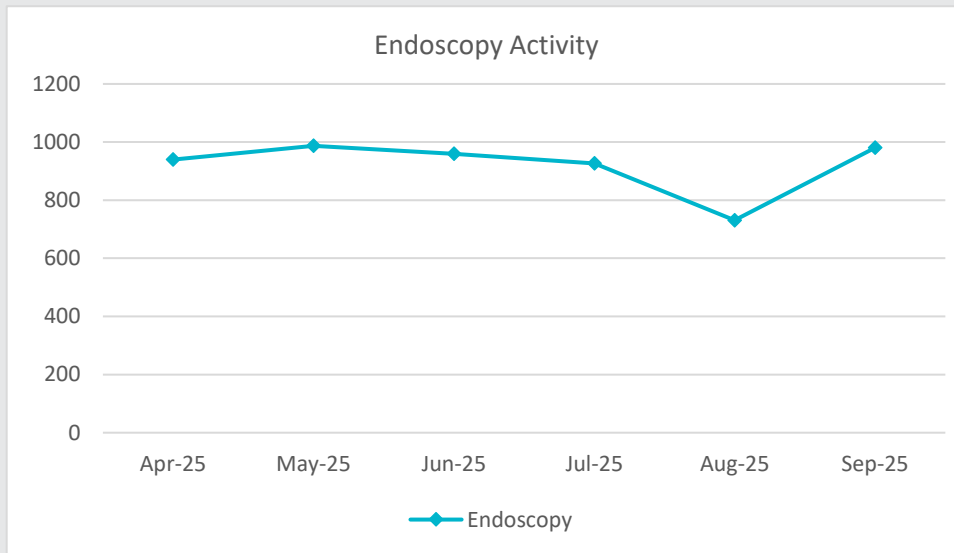
September 2025 – 5,637 waits >26 weeks against a target of 0

Source: HSC System Oversight Measures (SharePoint)



Elective Care

Diagnostics - Endoscopy



September 2025 – 980 Patients (Elective)

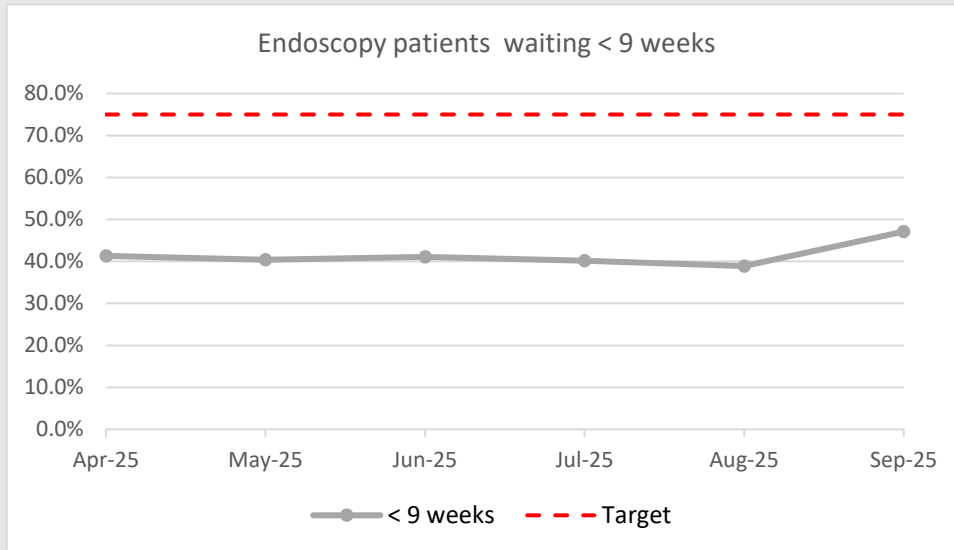
Source: Encompass SDP Dashboard



Elective Care

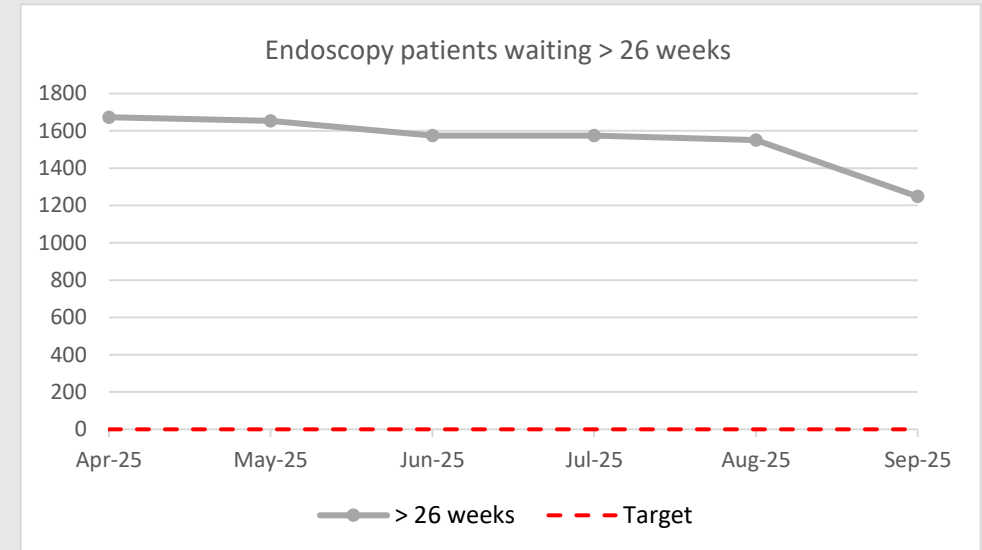
Diagnostics - Endoscopy

9 Week Waits



September 2025 – 47.1% within 9 weeks against a target of 75%

26 Week Waits

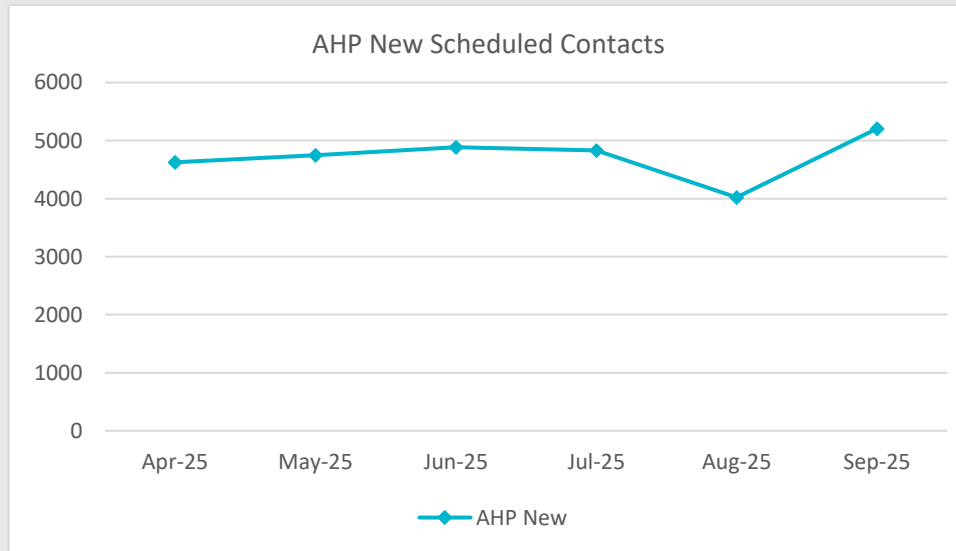


September 2025 – 1,248 waits >26 weeks against a target of 0

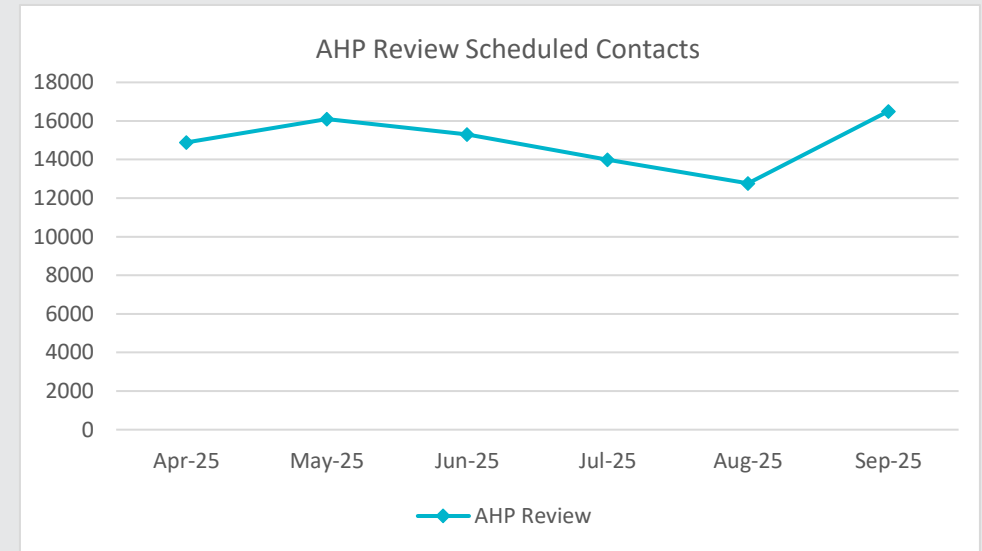
Source: HSC System Oversight Measures (SharePoint)



Elective Care AHPs



September 2025 – 5,208 New AHP Contacts



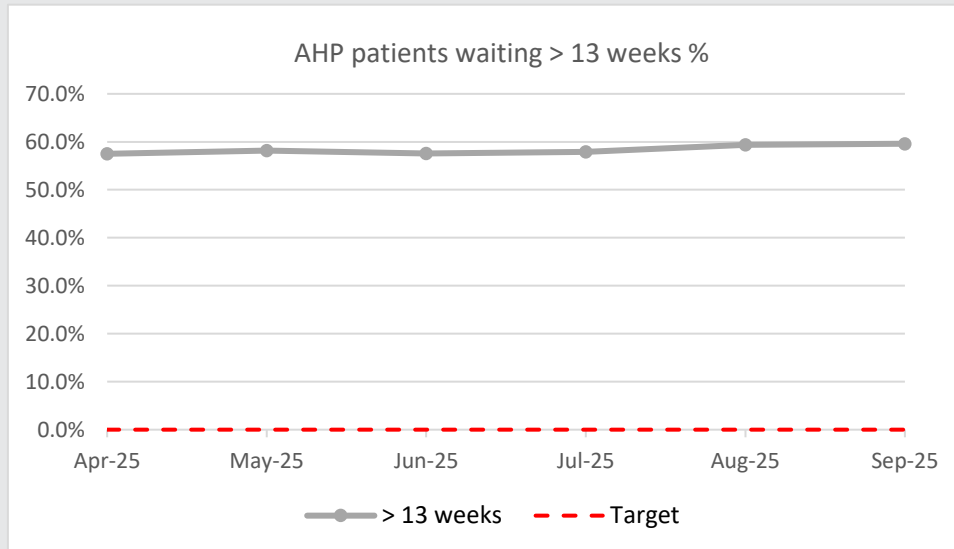
September 2025 – 16,504 Review AHP Contacts

Source: Encompass Report 667793 – AHP Activity



Elective Care AHPs

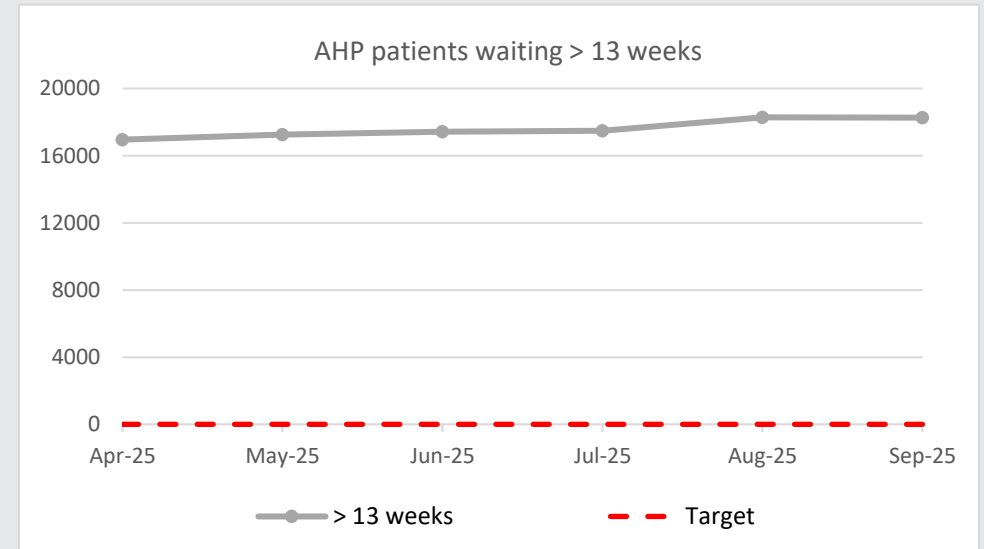
13 Week Waits (%)



September 2025 – 59.6% waiting > 13 Weeks

Source: HSC System Oversight Measures (SharePoint)

13 Week Waits



September 2025 – 18,273 waits >13 weeks against a target of 0



Mental Health & Learning Disability

Adult Mental Health Services

9 Week Waits (%)

Month	% Waiting > 9 Weeks
September 2025	6.5%

9 Week Waits

Month	Waits > 9 Weeks
September 2025	63

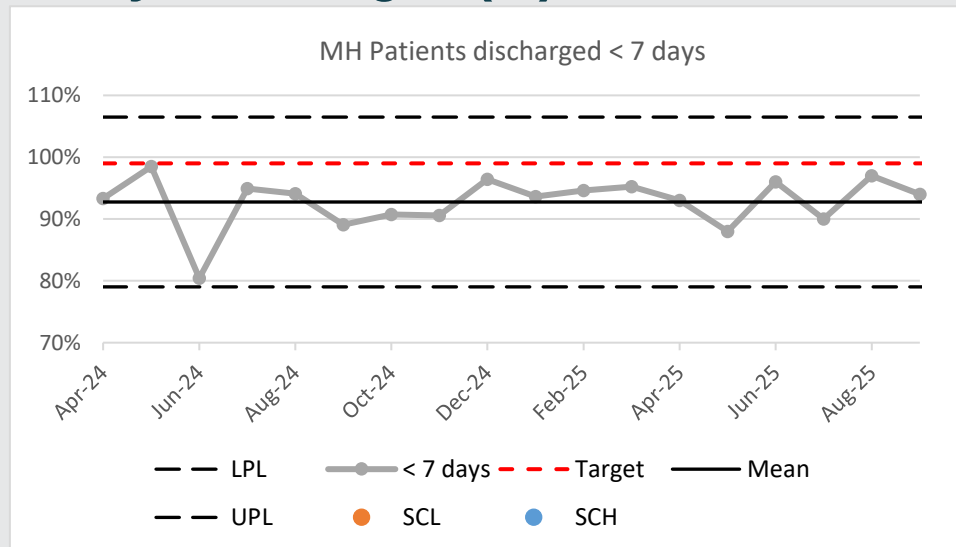
Source: HSC System Oversight Measures (SharePoint)



Mental Health & Learning Disability

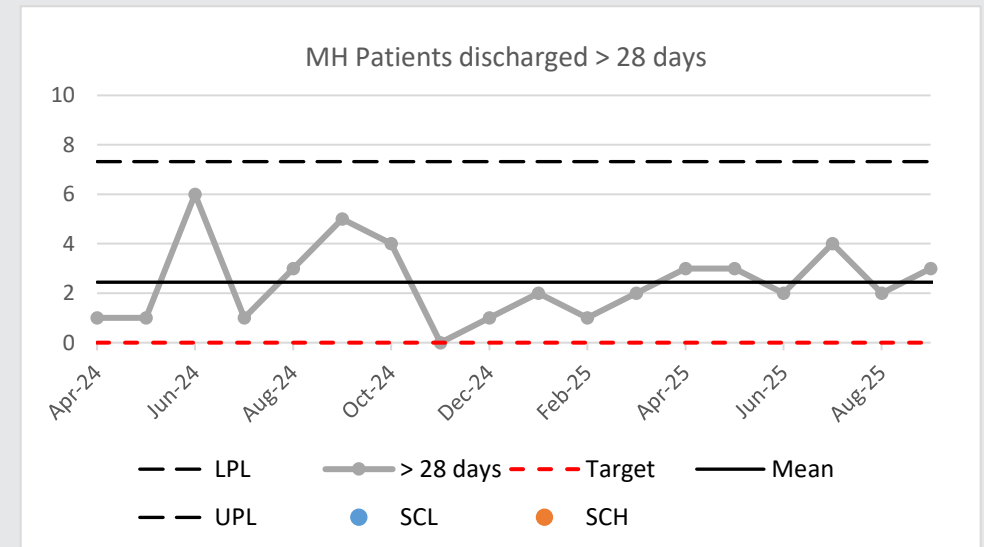
Adult Mental Health Services

7 Day Discharges (%)



September 2025 – 94% discharged within 7 days

28 Day Discharges



September 2025 – 3 patients > 28 days

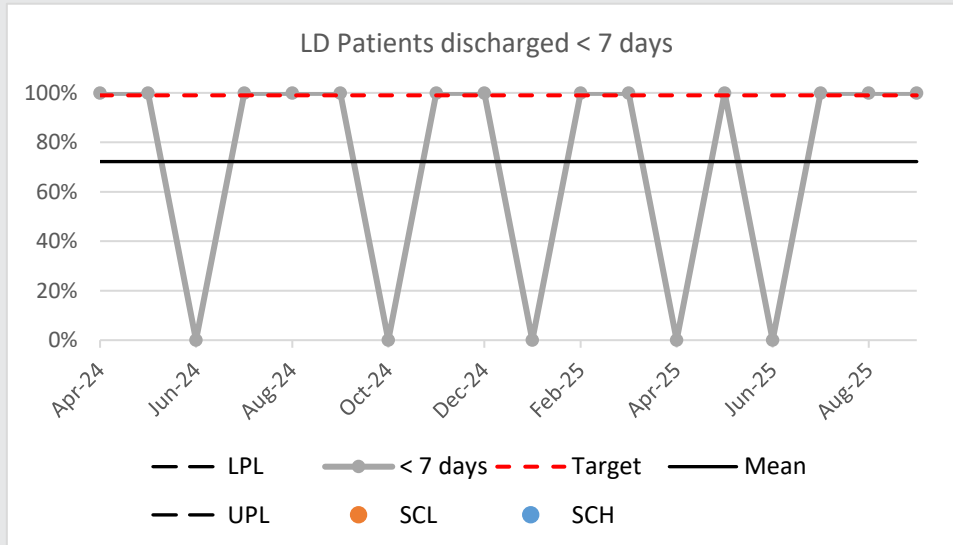
Source: MH Services Monthly Return



Mental Health & Learning Disability

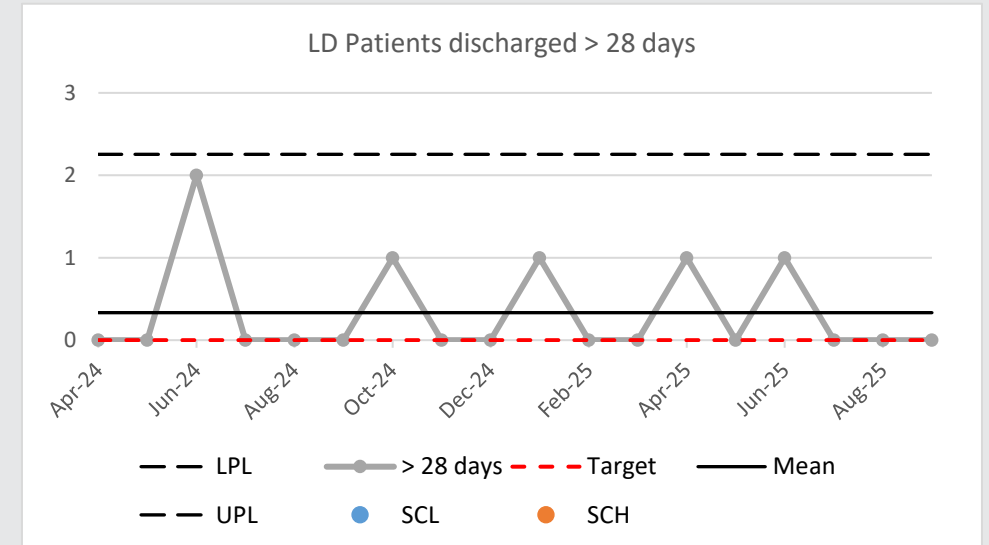
Learning Disability

7 Day Discharges (%)



September 2025 – 100% discharged within 7 days

28 Day Discharges



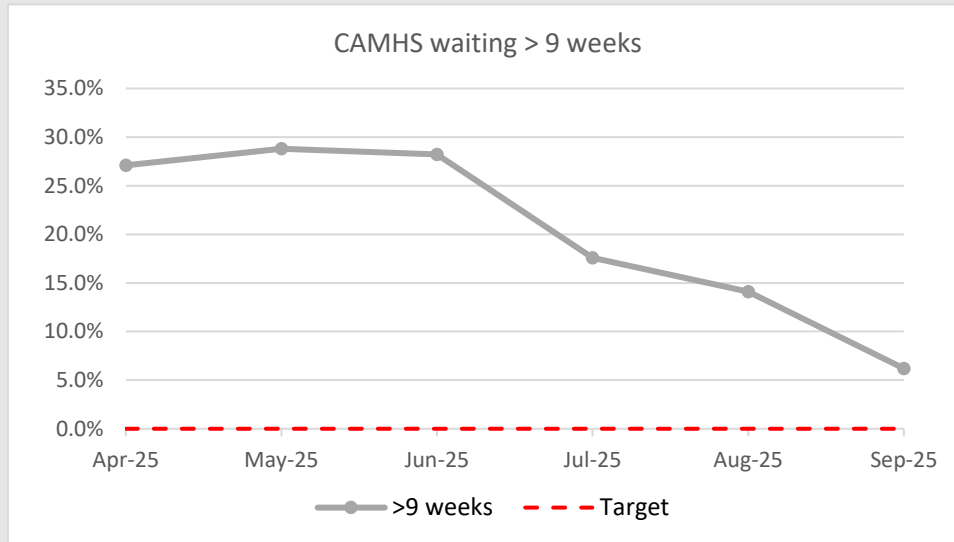
September 2025 – 0 patients > 28 days

Source: LD Services Monthly Return



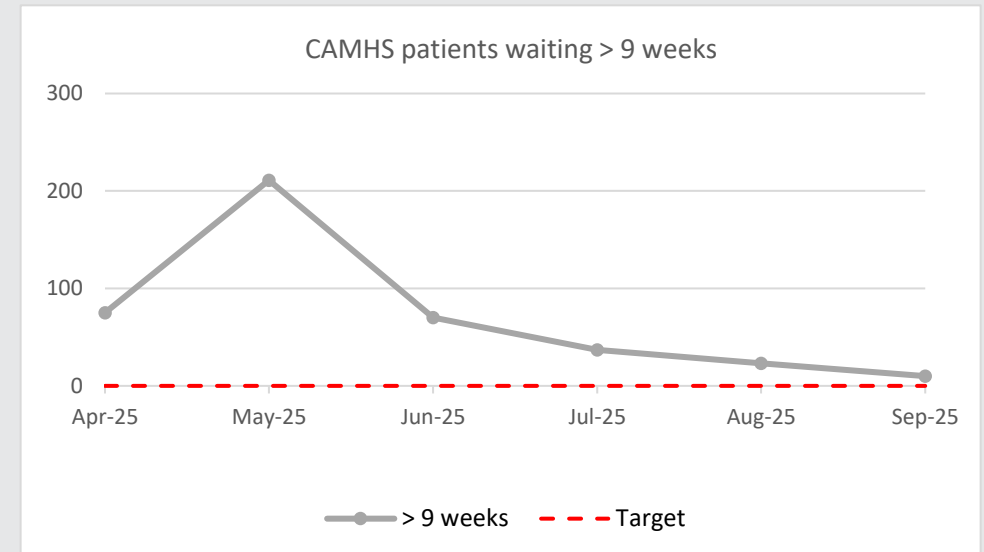
Children's Services CAMHS

9 Week Waits (%)



September 2025 – 6.2% waiting > 9 Weeks

9 Week Waits



September 2025 – 10 waits >9 weeks against a target of 0

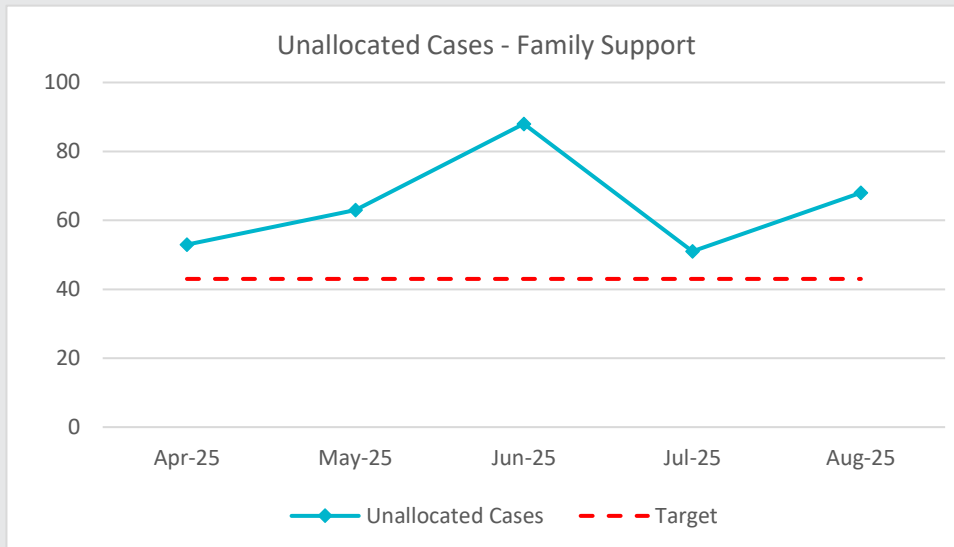
Source: HSC System Oversight Measures (SharePoint)



Children's Services

Unallocated Cases – Family Support

Unallocated Cases > 20 Days



August 2025 – 68 cases > 20 Days

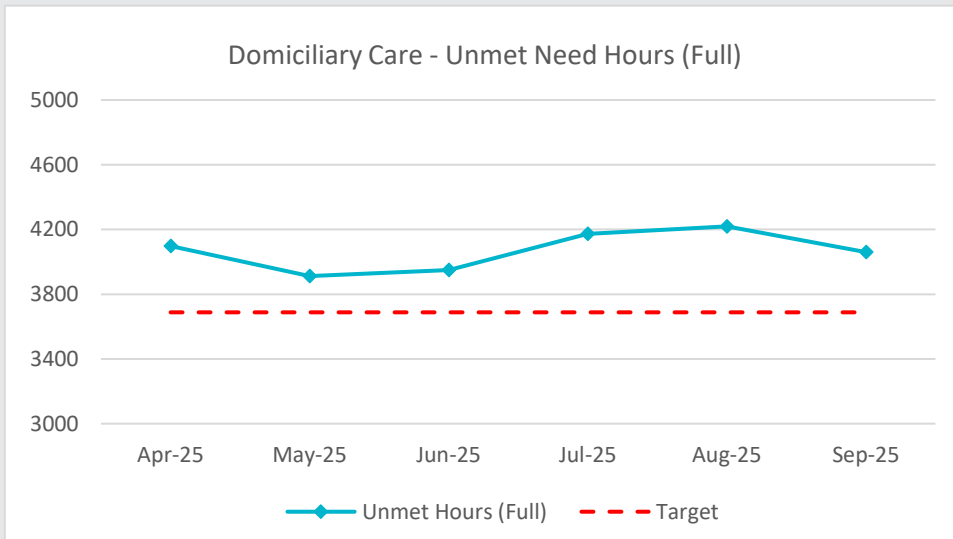
Source: HSC System Oversight Measures (SharePoint)



Community Services

Domiciliary Care Packages

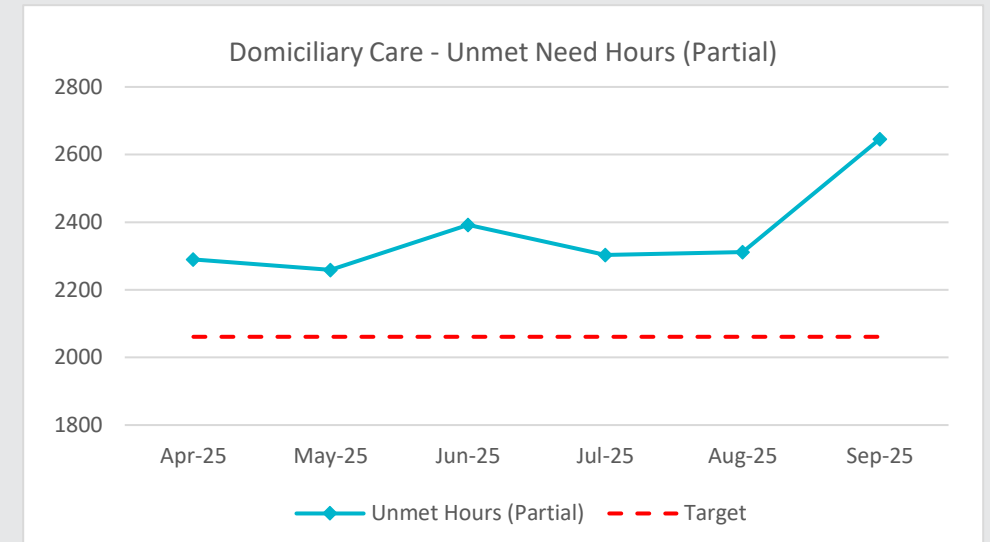
Unmet Need Hours (Full)



September 2025 – 4,060 compared to target of 3,688

Source: HSC System Oversight Measures (SharePoint)

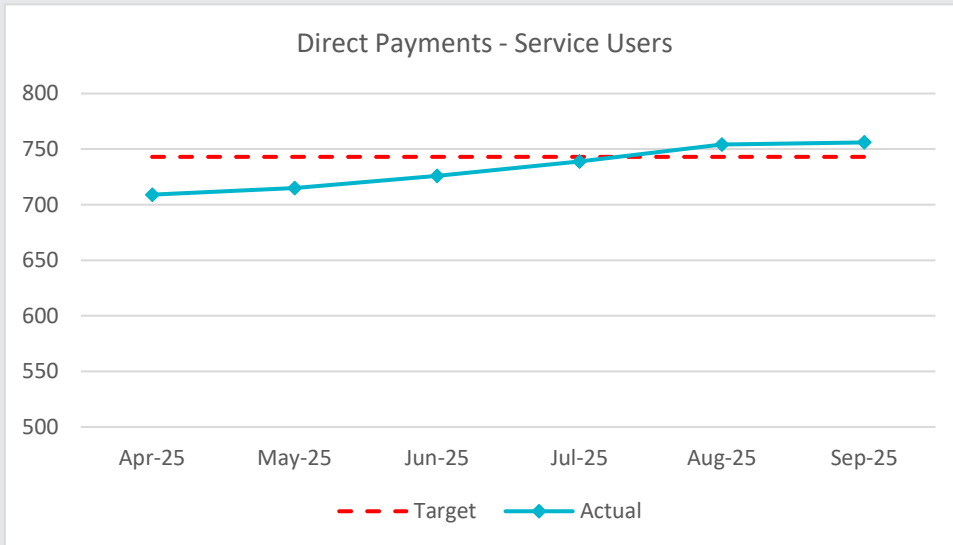
Unmet Need Hours (Partial)



September 2025 – 2,646 compared to target of 2,061



Community Services Direct Payments



September 2025 – 756 compared to target of 743

Source: HSC System Oversight Measures (SharePoint)



Safety & Quality

Compliance with SAI Process & Level of Complaints

Target detail	Performance	April	May	June	July	August	September
Number of Terms of Reference overdue (4 weeks from date of notification of SAI)	Target	0	0	0	0	0	0
	Performance	6	6	6	3	4	3
Number of SAI Review Reports overdue (Level 1 - 8 weeks)	Target	0	0	0	0	0	0
	Performance	67	61	62	48	52	39
Number of SAI Review Reports overdue (Level 2 - 12 weeks)	Target	0	0	0	0	0	0
	Performance	7	5	6	6	7	8
Number of SAI Review Reports overdue (Level 3 - date as agreed by SPPG/PHA and HSC Trust)	Target	0	0	0	0	0	0
	Performance	2	2	2	2	0	0
Number of action plans overdue for Combined Level 2 and Level 3 SAIs (12 weeks)	Target	0	0	0	0	0	0
	Performance	5	4	4	5	3	3
Number of Complaints linked to Adverse Incidents - Graded	Actual	1	0	1	0	0	
Number of Complaints Referred and Upheld by NIPSO	Actual	1	1	3	0	0	

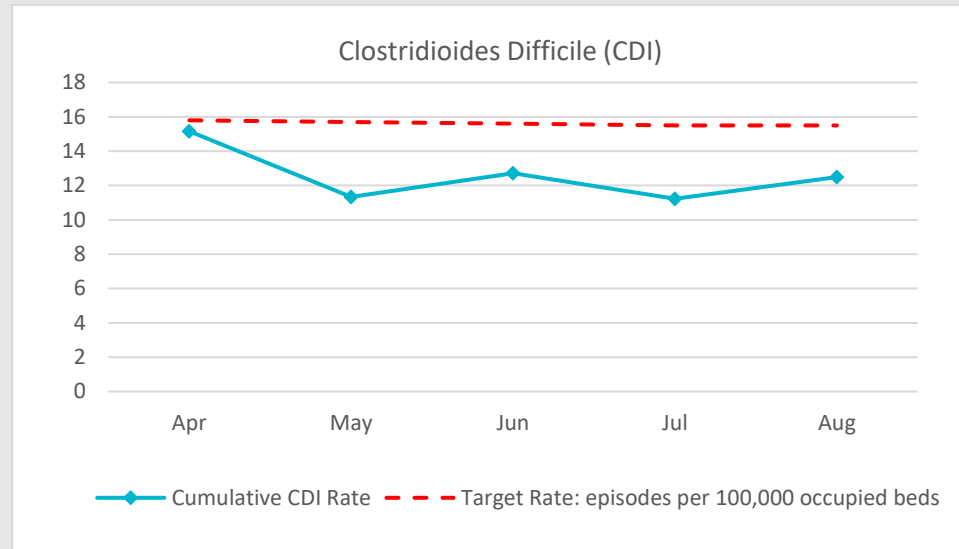
Source: HSC System Oversight Measures (SharePoint)



Safety & Quality

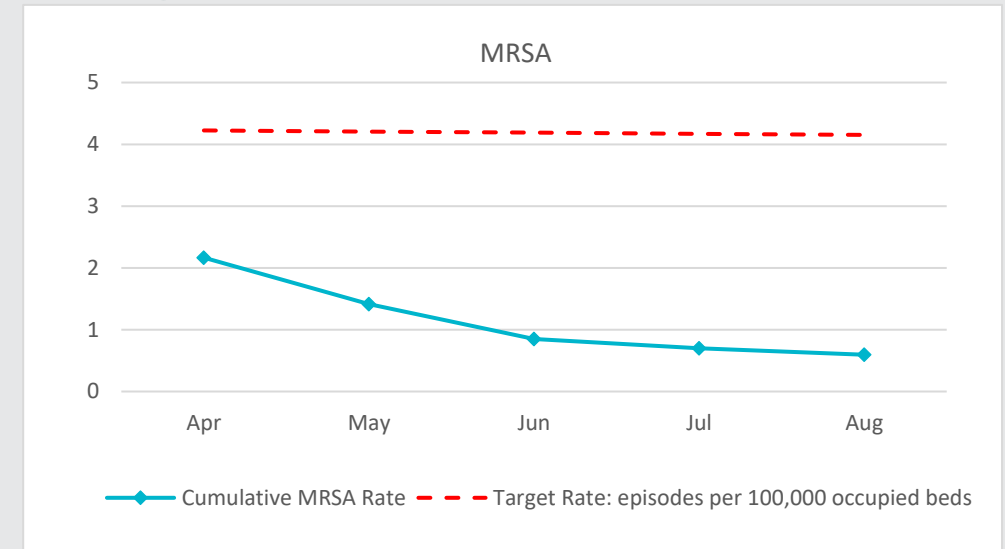
Reduce Hospital Acquired Infections

CDIFF



Cumulative CDI Rate August 25 – 12.50

MRSA



Cumulative MRSA Rate August 25 – 0.595

Source: PHA Monthly Target Monitoring Report

