

Northern Health and Social Care Trust Board Meeting in Public - Cover Sheet

Subject:	Encompass Update Report		Date of Meeting: 24 th October 2024	
Prepared By:	Lorraine Gordon, encompass Lead			
Approved By:	Neil Martin, Director of Strategic Planning, Performance and ICT			
Presented By:	Neil Martin, Director of Strategic Planning, Performance and ICT			
Purpose				
To provide Trust Board with an assurance on the arrangements for encompass Go-Live planned for 7 th November 2024			Approval	
			Assurance	✓
			Update	
			Noting	
Strategic Objectives				
<i>Build Northern Partnerships and Integrate Care</i>	<i>Continue to improve Outcomes & Experience</i>	<i>Deliver value by optimising Resources</i>	<i>Nurture our People, Enable our Talent & Build Our Teams</i>	<i>Improve population Health & address health & social care inequalities</i>
		✓		
Risk – please note if links to any principal, corporate or divisional risk				
Committees/groups where this item has been presented before				
Not applicable				
Acronyms				
GLRA: go live readiness assessment				
Executive Summary				
Not applicable				

NHSCT Encompass Update Report	Trust Programme Board
Reporting period	24 th October 2024

Preparations For Going Live

Planning and preparations are in an advanced stage as we move closer to Go-Live on Thursday 7th November 2024. Go-Live logistics are on track to be in place including Help Hubs, Command Centres and Communication.

A short Go-Live Launch event will take place at switch-on on 7th at 04:00am to mark the end of our preparations and the beginning of our Epic journey.

GLRA 30

The Trust GLRA 30 took place on Tuesday 8th October, this was a very successful event during which we will hosted delegations from SHSCT, WHSCT and East Suffolk and North Essex NHS Foundation Trust.

Significant progress was witnessed with only 3 remaining areas of risk status red:

- End User Devices (the deployment of our new digital devices across service areas) continues to be impacted by enabling works which started late due to funding profiling and are being affected by service changes, challenges of accessing high acuity areas such as NICU and Asbestos survey issues. Estates colleagues are working with contractors to redress the current backlog and mitigation plans are on track to achieve completion of all priority areas prior to go-live.
- Admin Letter Templates which require an extensive quality assurance process and were provided only recently by the encompass Programme
- Statutory Reporting which has been challenging in previous Trusts and is being impacted by an absence in the Regional encompass team.

All of these areas are improving, even since GLRA30 with either plans in place to achieve a safe position for Go-Live or mitigation to ensure a successful implementation. The Trust is holding a further, focussed GLRA15 on Tuesday 22nd October 2024 to ensure the position is satisfactory over all areas of readiness for a safe and successful Go-Live.

People Readiness

Training registration compliance is reported on 23.09.24 as

- Overall 97%, excluding bank and agency staff
- Super Users, 100%
- Bank Staff 57%
- GP's 69%

The HR team continue to run Training Drop-In Clinics across the Trust to improve the Affiliate User training compliance with encouraging these staff when on shift to access LearnHSCNI and book their training.

Approximately 700 Pay it Forward/Pay it Back Super Users have come forward from Trusts across the Region to support our Go-Live efforts. All of these are already trained or being trained up appropriately to support our staff across services and across the Trust. These staff will be placed on our overarching Super User Rota according to their role to fill any gaps in support.

Post Live Proposed Governance Structure

A Post-Live governance structure was agreed by Trust SMT on 15th October 2024, this proposed stabilisation structure builds on learning from the other 2 live Trusts and reflects the new steering requirements for both technical and service areas ensuring a stable state is reached as soon as possible. Both divisional and workstream leads will report into a single encompass Stabilisation Group, co-chaired by Director of Planning and Director of Operations. Fig 1 refers.

Services will be tracked back through recovery, measuring against a baseline of November/December 2023 delivery immediately from Go-Live.

Figure 1



