

Northern Health and Social Care Trust Feedback Report to Trust Board

Report from:	Outcomes and Assurance Committee			
Author of Report:	Carol Diffin, Chair of Outcomes and Assurance Committee			
Lead Director:	Gillian Traub, Director of Operations			
Presented By:	Carol Diffin, Non-Executive Director			
Date of Meeting:	26 th March 2026			
Purpose				
The purpose of this report is to provide a summary of the business undertaken by the Outcomes and Assurance Committee and to offer the views of and the advice of the Committee to Trust Board.				
Strategic Objectives (select)				
<i>Build Northern Partnerships and Integrate Care</i>	<i>Continue to improve Outcomes & Experience</i>	<i>Deliver value by optimising Resources</i>	<i>Nurture our people, enable our talent and build our Teams</i>	<i>Improve population Health and address health and social care inequalities</i>
	X			
Summary of Committee Business				
A copy of the approved minutes of the Outcomes and Assurance Committee meeting held on 11th December 2025 are enclosed for noting.  20251211_Outcomes and Assurance Committee A copy of the draft minutes of the Outcomes and Assurance Committee meeting held on 12th March 2026 are enclosed, along with the action log.   20260312_Outcomes and Assurance Committee 20260313_Action Log - Outcomes and Assurance Committee The final minutes will be tabled for noting at a future Trust Board meeting after approval by the Committee.				
Reports Approved by the Committee				
Included below is a summary of the Committee Business for the meeting held on 12th March 2026. The following report was deferred until the June 2026 meeting:				

- Cervical Screening Annual Report.
- Annual Review of Assurance Framework
- Annual Review of the Committees Terms of Reference

The following reports were approved by the Committee:

- Principal Risk Document, including detailed discussion on:
 - Corporate Risk ID 877 General Surgery waiting times
 - Corporate Risk ID 892 Acute Psychiatric Bed Capacity



20260210_Principal
Risk Register_Febru:

- The Annual Adoption Report 2024-2025

The following reports were presented to the Committee for Assurance:

- Quarterly Risk Management Data Report, Quarter 3: 2025-2026
- Complaints and Compliments Quarterly Report
- Safety and Quality Improvement Plan
- Patient Involvement and Experience Quarterly Report
- Breast Screening Annual Report
- Standards, Compliance and Regulation Steering Group Feedback Report
- Safety and Care Quality Steering Group Feedback Report
- Good Governance Steering Group Feedback Report
- Reform and QI Programme Board feedback Report

The Committee noted a number of positive areas and agreed the following should be highlighted to the Trust Board:

- Completion of overdue SAIs- these have reduced in the past year from 115 to 28 reflecting the huge amount of work undertaken by all divisions.
- The number of compliments (2449) received by Trust staff is consistently 10 times higher than the number of complaints (299) received.

The Committee also had a presentation on the Quality Management System that is being trialled in Maternity, Paeds. and Public Health Nursing.

Items for Escalation to Trust Board

There were no items for escalation to Trust Board arising from the March 2026 Committee meeting.