Northern Health and Social Care Trust

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Trust Board Performance Report
September 2026

Prepared and issued by

Strategic Planning, Performance & ICT

15 October 2026

WORKING TOGETHER EXCELLENCE COMPASSION OPENNESS & HONESTY

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Introduction

- The transition to encompass has meant that many performance metrics have had to be validated in detail as well as working with epic/encompass on build issues which continue to be affecting a range of reports. As metrics' confidence levels increase they will be included in the Trust Board report and data will be caveated where appropriate. Due to ongoing encompass validation, figures within this report may be refreshed and therefore will not match previous publications.
- The Trust continues to be monitored on the System Oversight Measures (SOMs) which are set by the NI Department of Health.

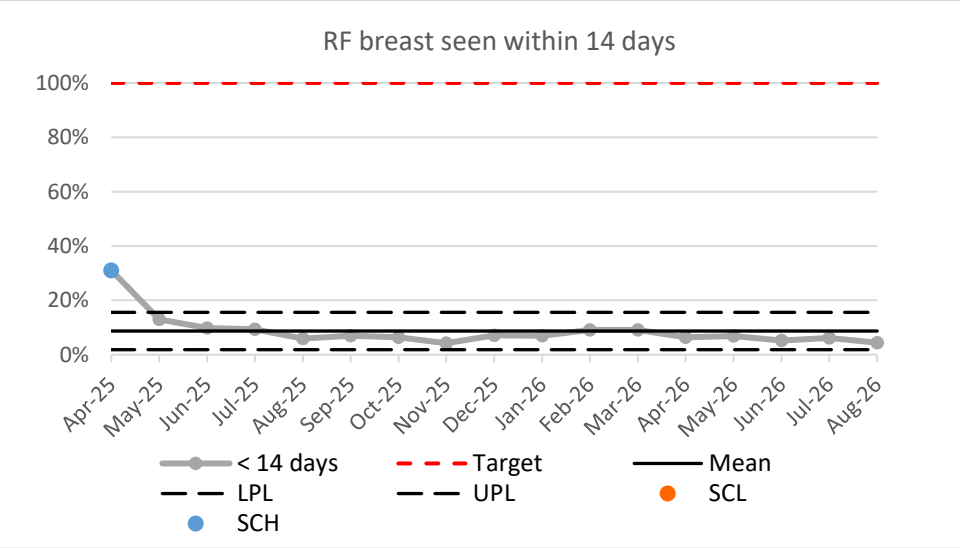


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Cancer Care

14 Day Breast Target – Regional Performance



August 2026 – 4.44% seen within 14 Days

Source: HSC System Oversight Measures (SharePoint)

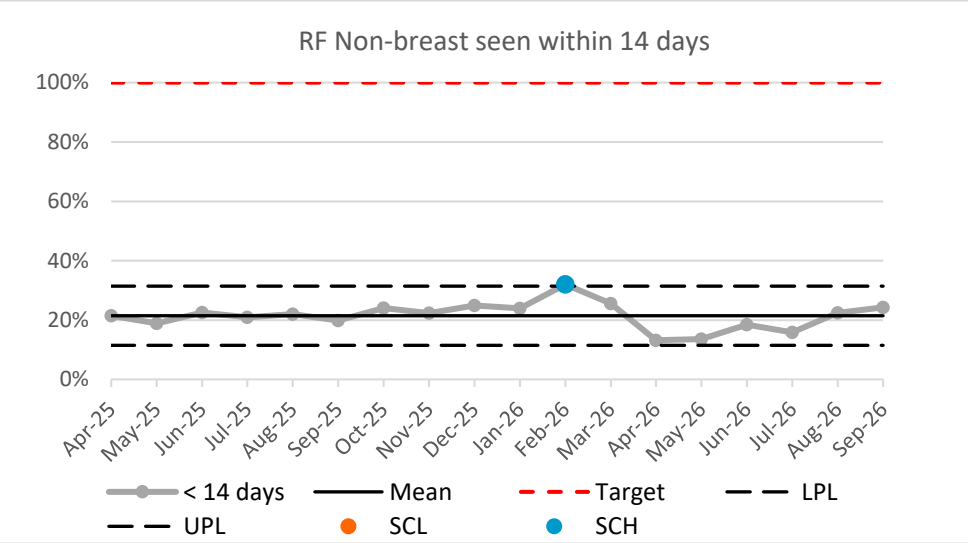
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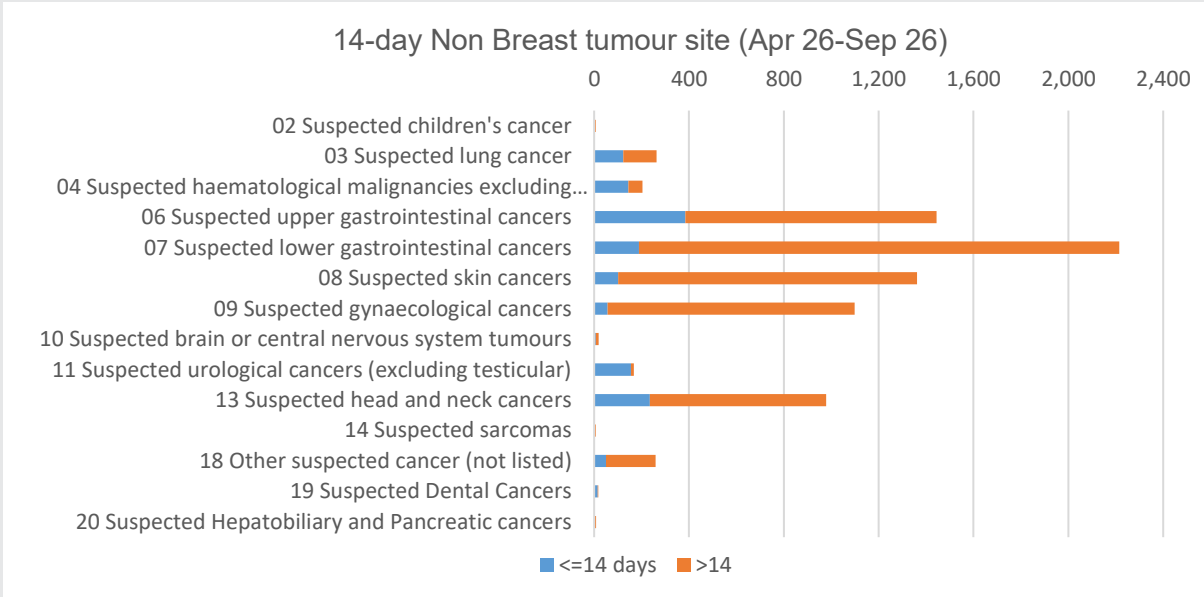
Cancer Care

14 Day Non-Breast Performance



September 2026 – 24.22% seen within 14 Days

14 Day (Non-Breast) by Tumour Site



Source: HSC - PAS Two Week First Seen - EPIC (686119)

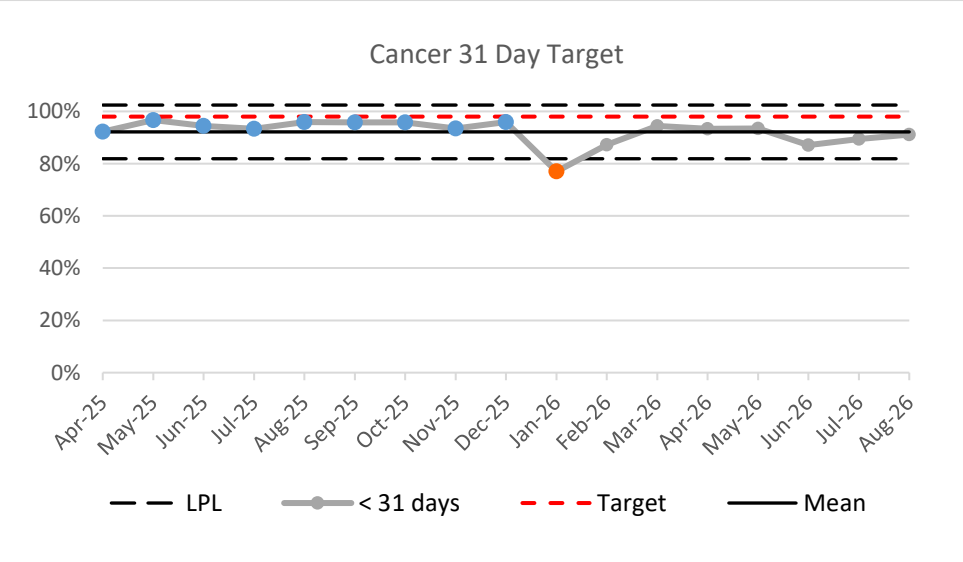
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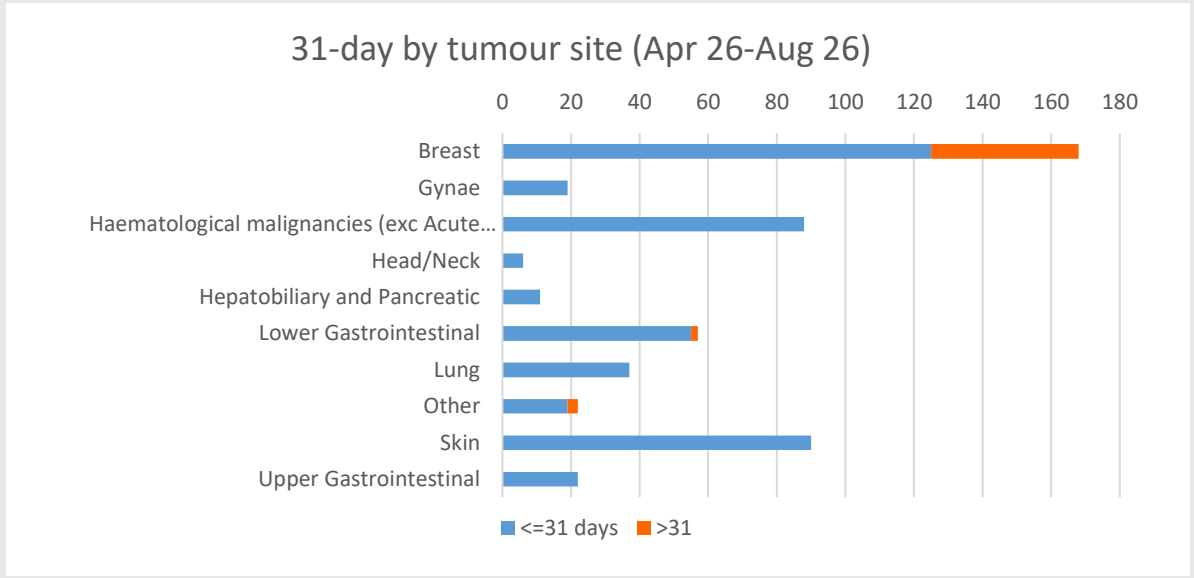
Cancer Care

31 Day Target



August 2026 – 91.09% < 31 Days

31 Day by Tumour Site



Source: Cancer Pathway Management Dashboard – EPIC (101727)

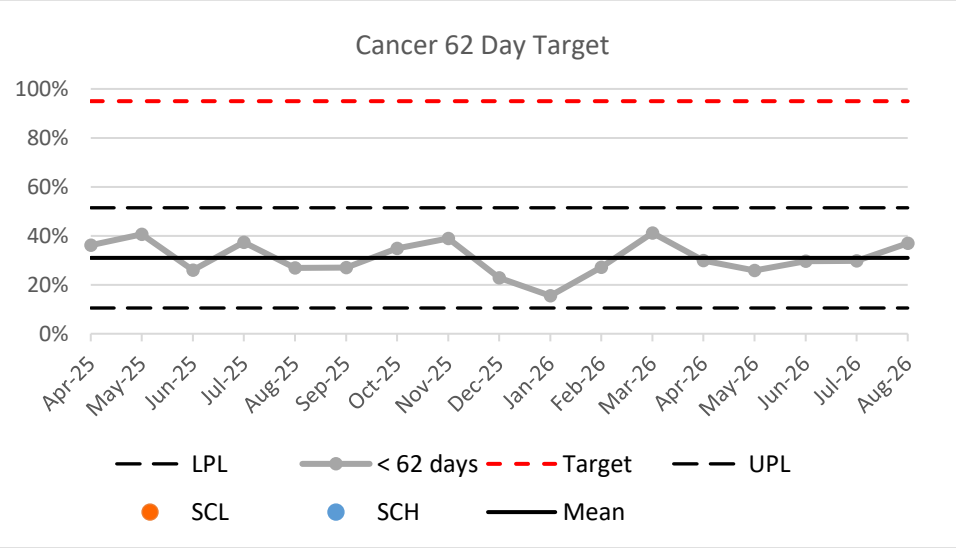
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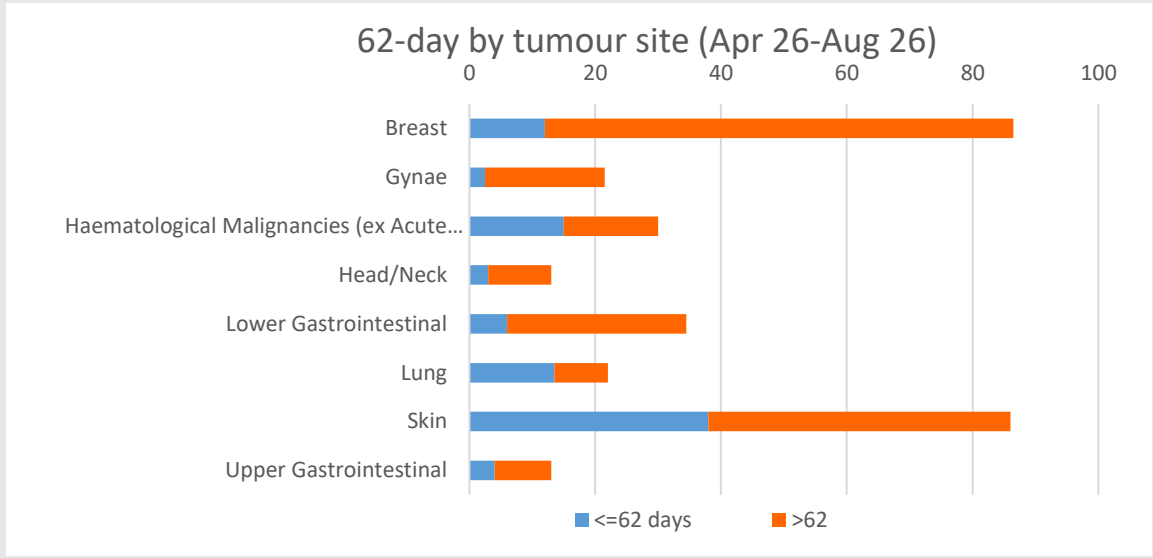
Cancer Care

62 Day Target



August 2026 – 37.00% < 62 Days

62 Day by Tumour Site



Source: Cancer Pathway Management Dashboard – EPIC (101727)

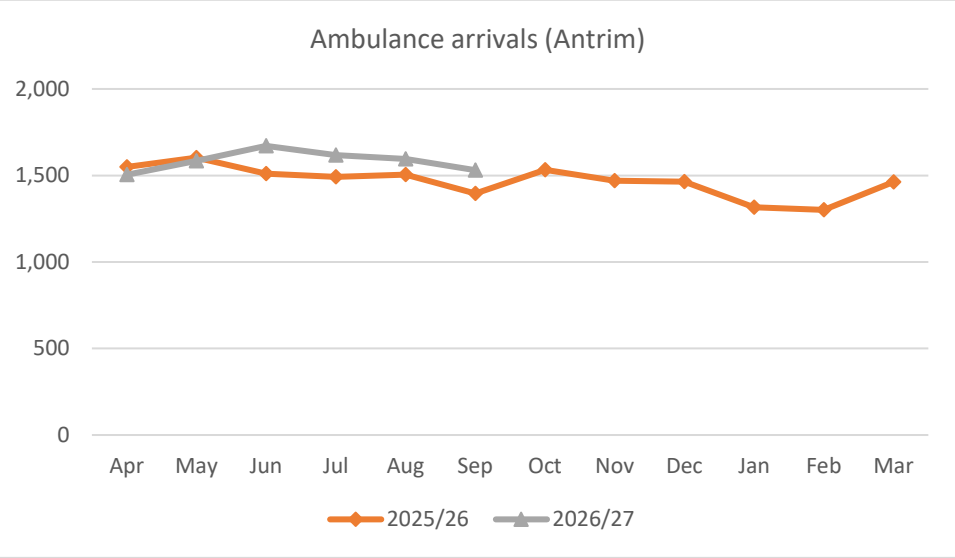
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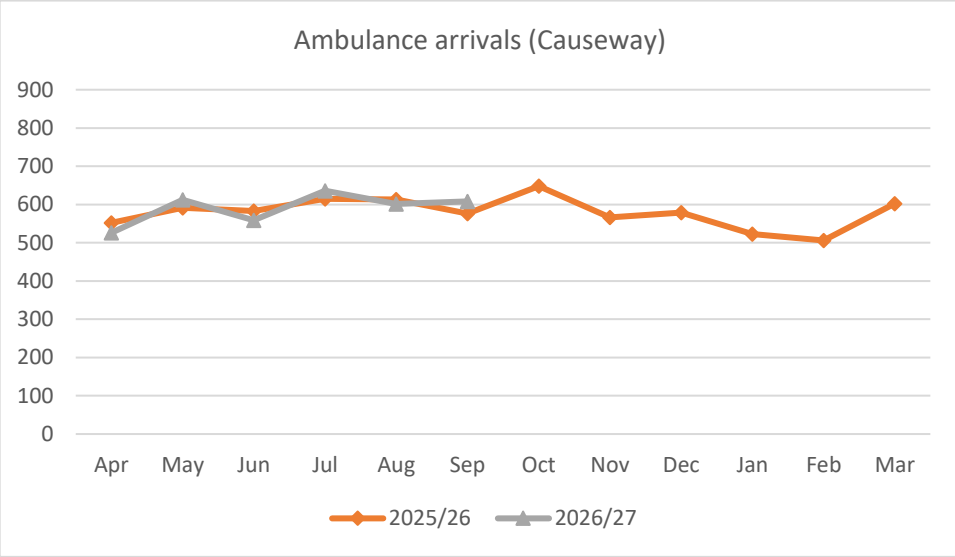
Unscheduled Care
Ambulance Arrivals

Antrim



April – September 2026 4.9% increase YTD compared to same period last year

Causeway



April - September 2026 0.3% increase YTD compared to same period last year

Source: Northern Ireland Ambulance Service (NIAS)

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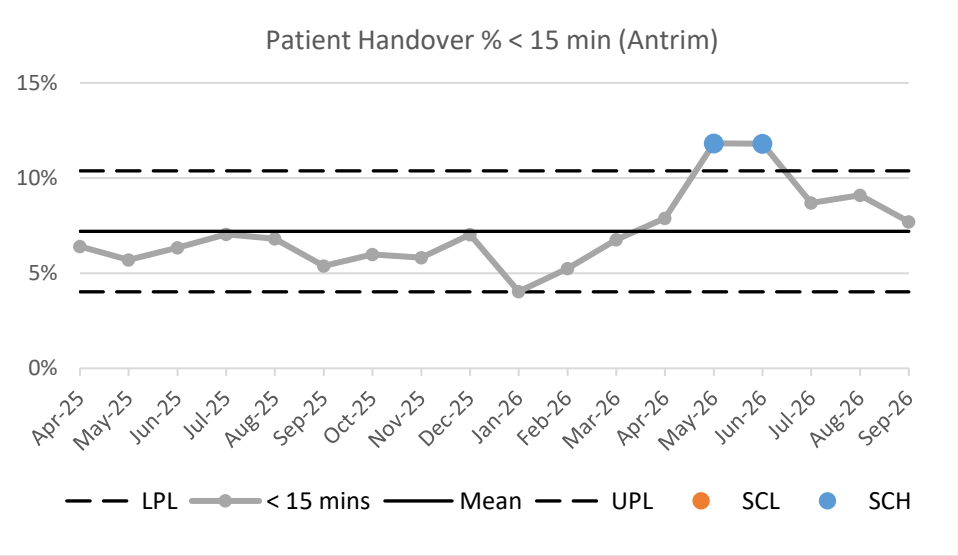
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Unscheduled Care

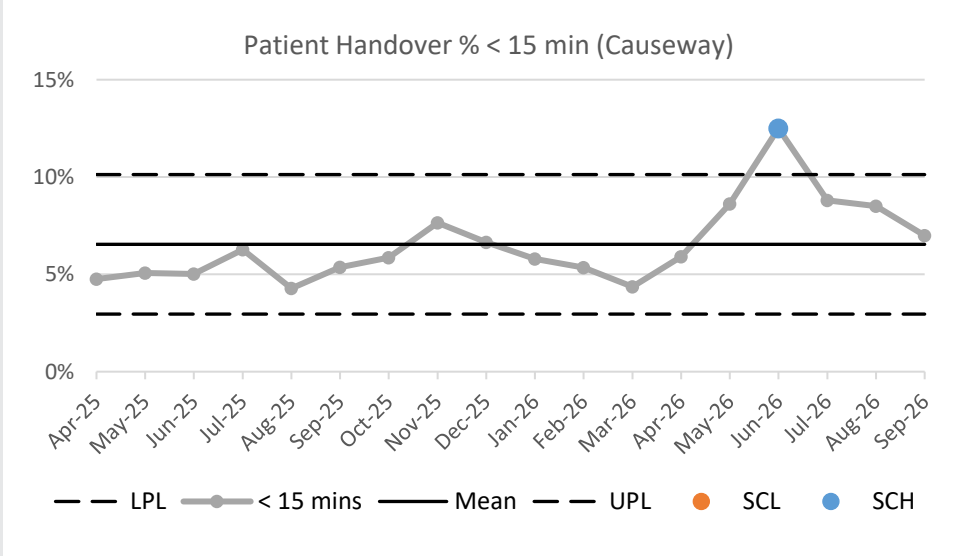
Ambulance Patient Handover within 15 minutes

Antrim



September 2026 – 7.7% within 15 minutes

Causeway



September 2026 – 7.0% within 15 minutes

Source: Northern Ireland Ambulance Service (NIAS)

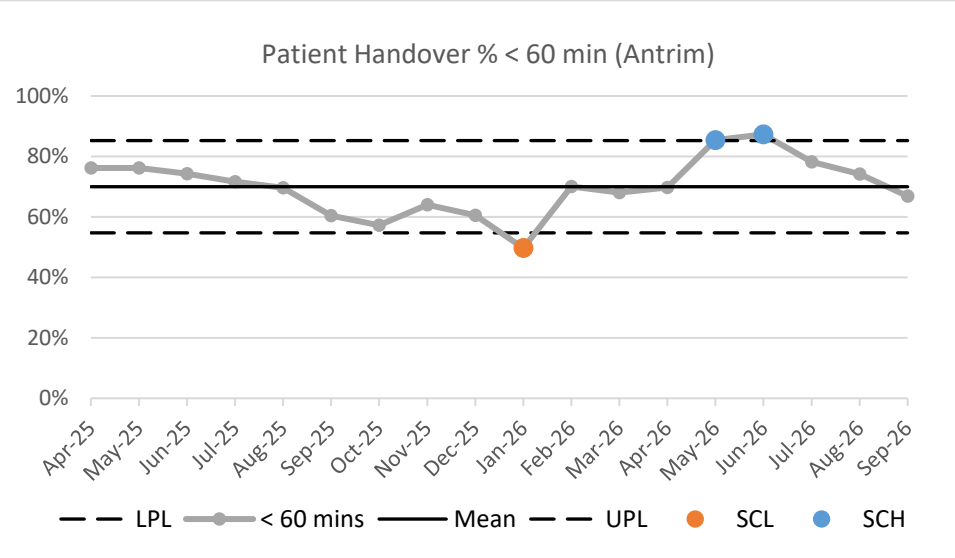
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Unscheduled Care

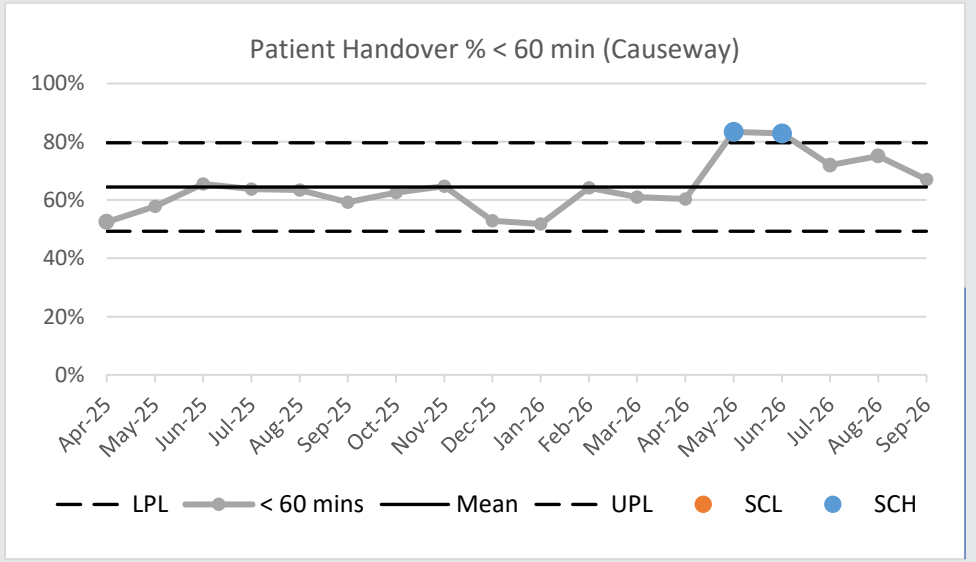
Ambulance Patient Handover within 60 minutes

Antrim



September 2026 – 67% within 60 minutes

Causeway



September 2026 – 67% within 60 minutes

Source: Northern Ireland Ambulance Service (NIAS)

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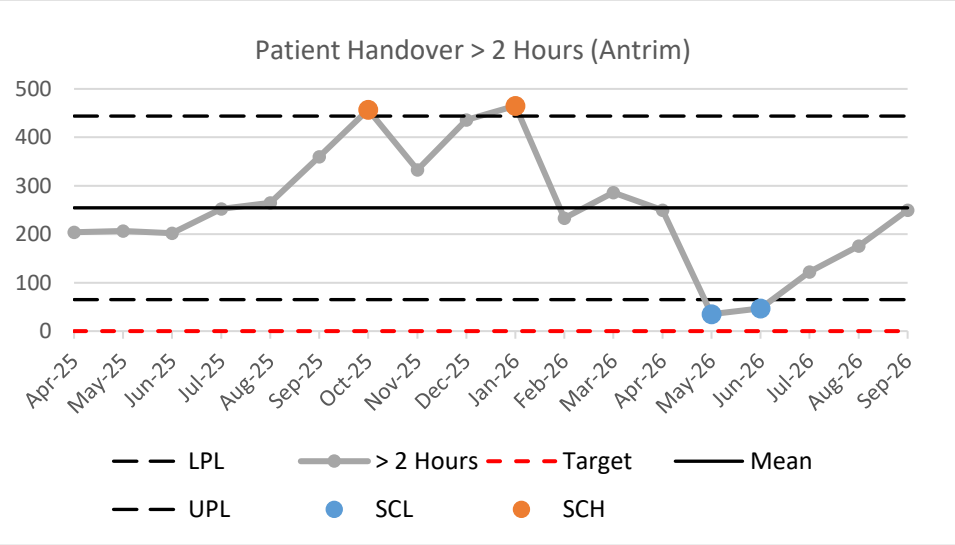
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Unscheduled Care

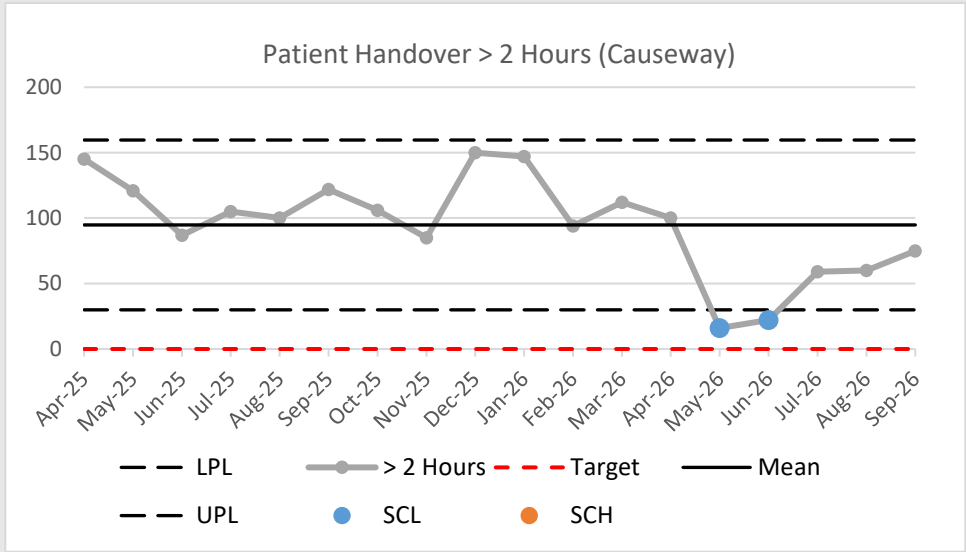
Ambulance Patient Handover > 2 hours

Antrim



September 2026 – 250 over 2 hours

Causeway



September 2026 – 75 over 2 hours

Source: Northern Ireland Ambulance Service (NIAS)

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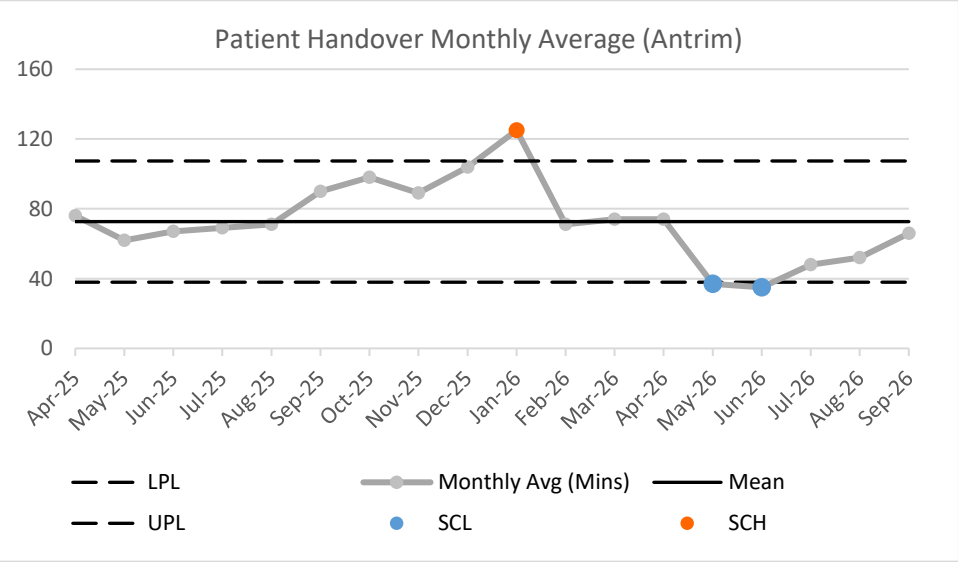
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Unscheduled Care

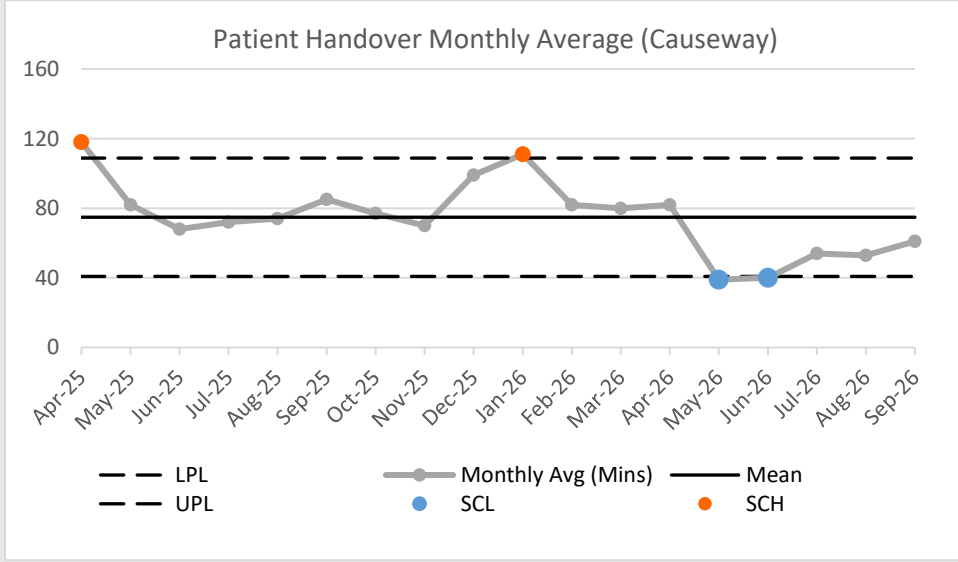
Ambulance Patient Handover, Monthly Average

Antrim



September 2026 – Monthly Average 66 minutes

Causeway



September 2026 – Monthly Average 61 minutes

Source: Northern Ireland Ambulance Service (NIAS)

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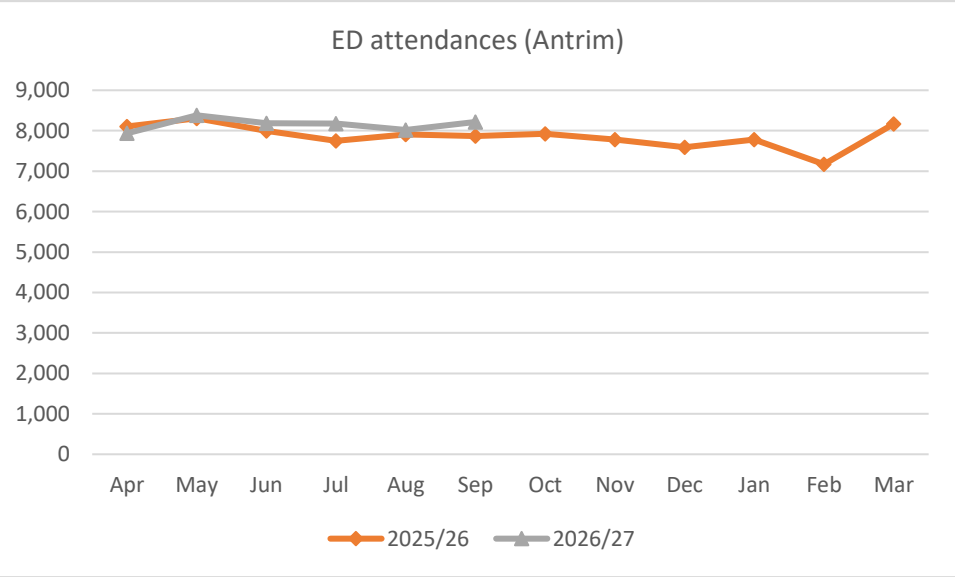
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Unscheduled Care

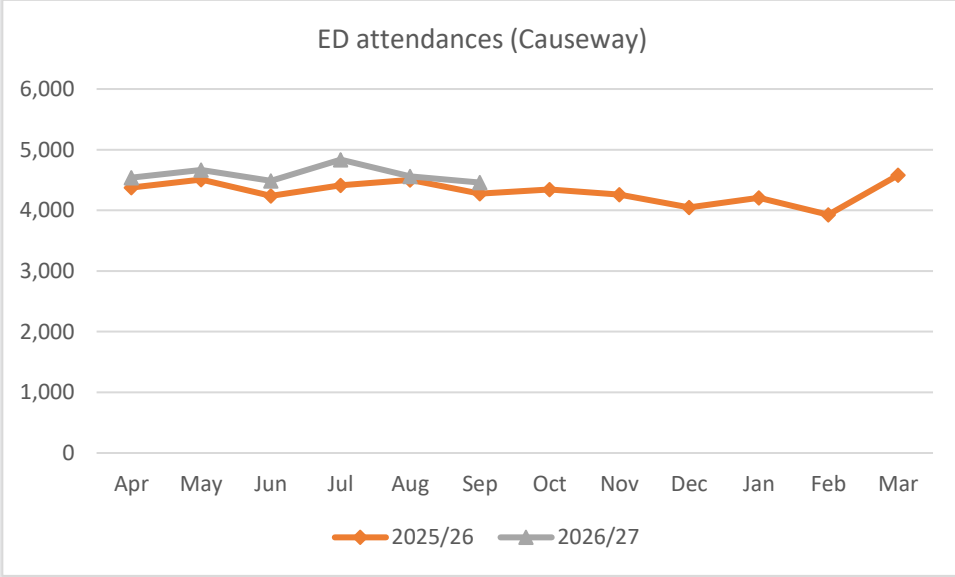
ED Attendances

Antrim



April – September 2026 2.0% increase YTD compared to same period last year

Causeway



April – September 2026 4.7% increase YTD compared to same period last year

Source: HSC Emergency Care Waits – EPIC (692848)

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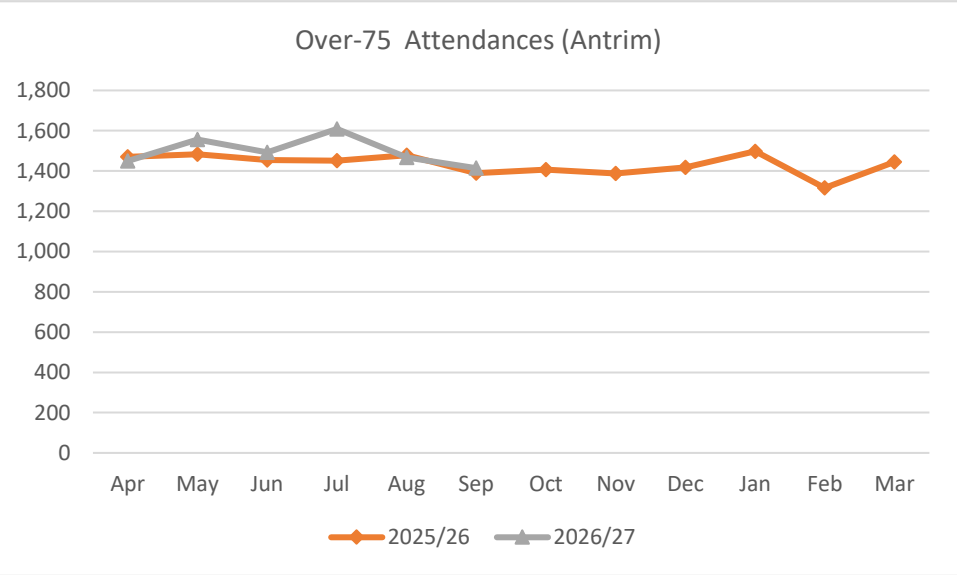
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Unscheduled Care

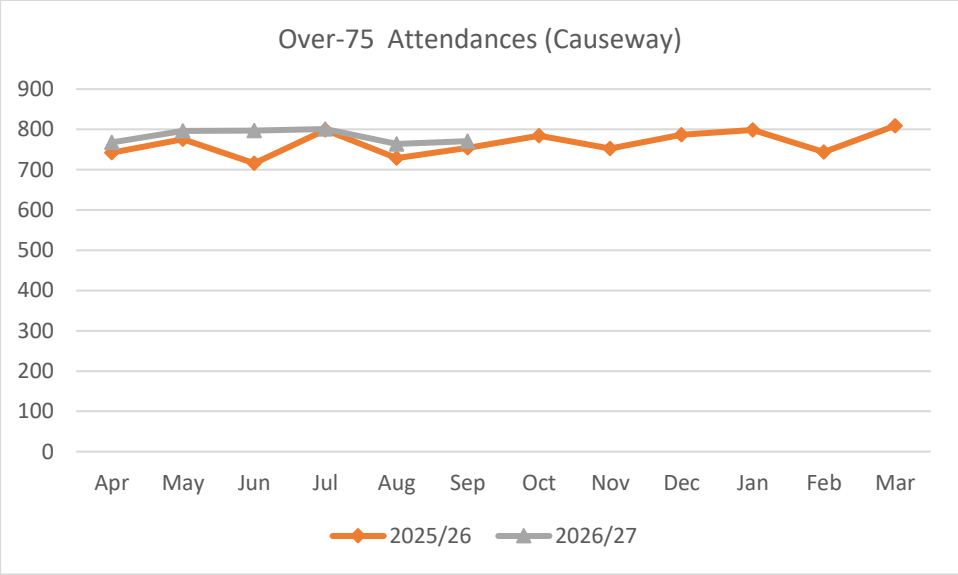
Over - 75 ED Attendances

Antrim



April - September 2026 3.0% increase YTD compared to same period last year

Causeway



April - September 2026 4.0% increase YTD compared to same period last year

Source: HSC Emergency Care Waits – EPIC (692848)

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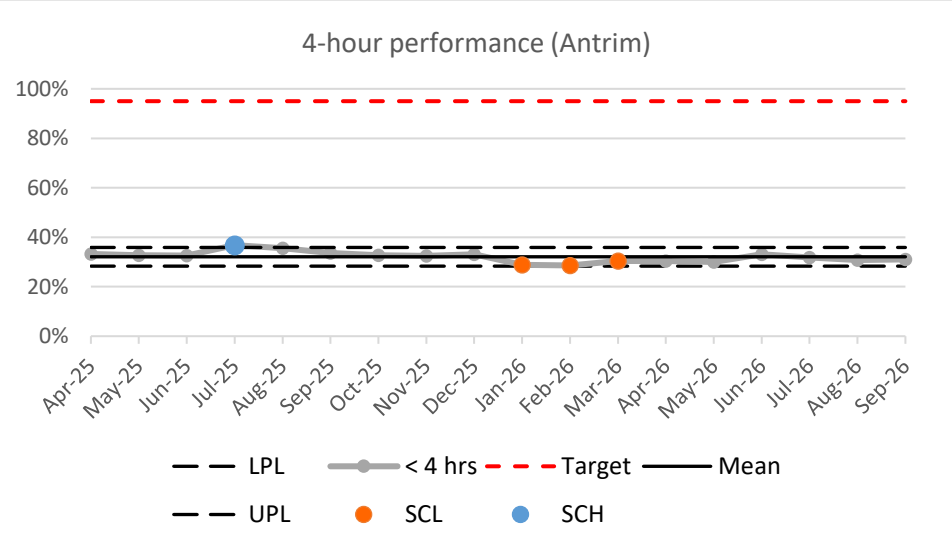
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Unscheduled Care

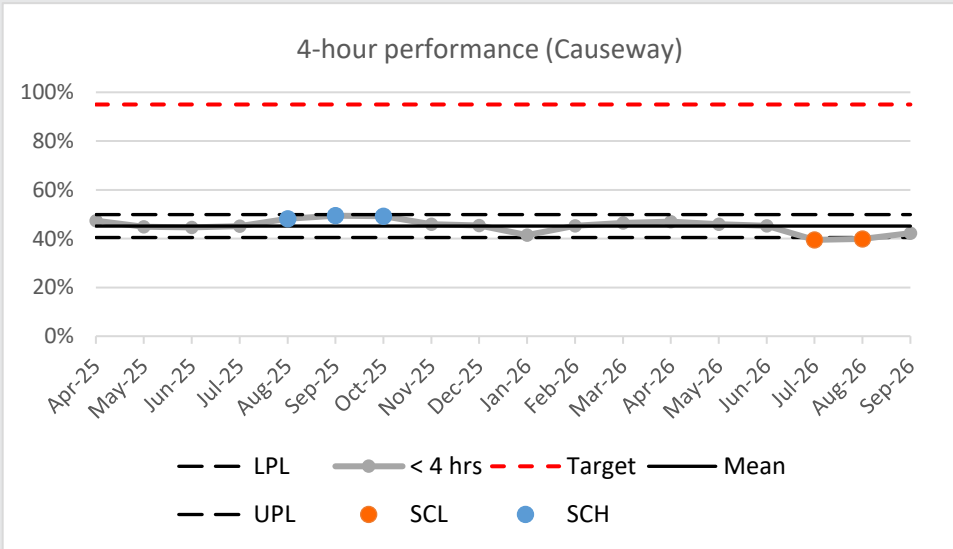
ED 4-hour performance

Antrim



September 2026 – 31.0% within 4 hours

Causeway



September 2026 – 42.2% within 4 hours

Source: HSC Emergency Care Waits – EPIC (692848)

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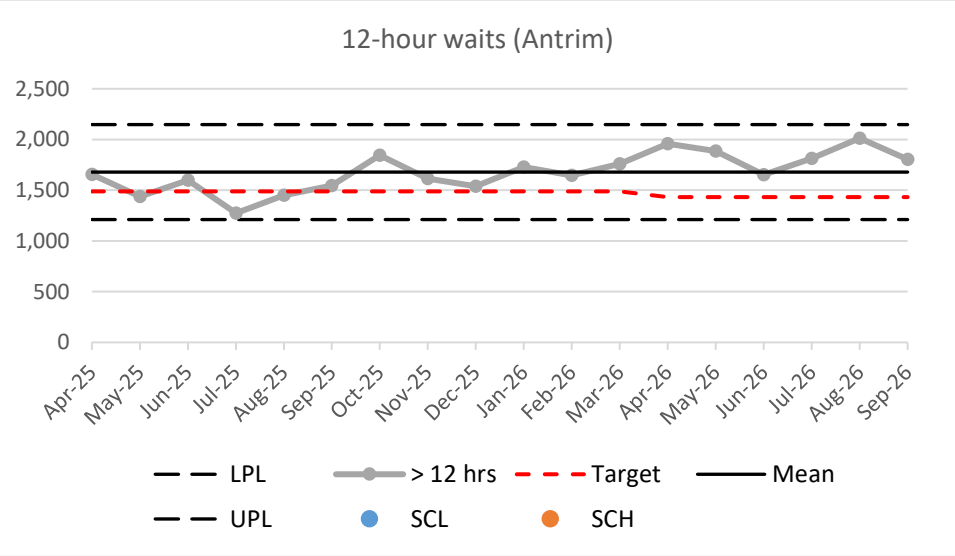
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Unscheduled Care

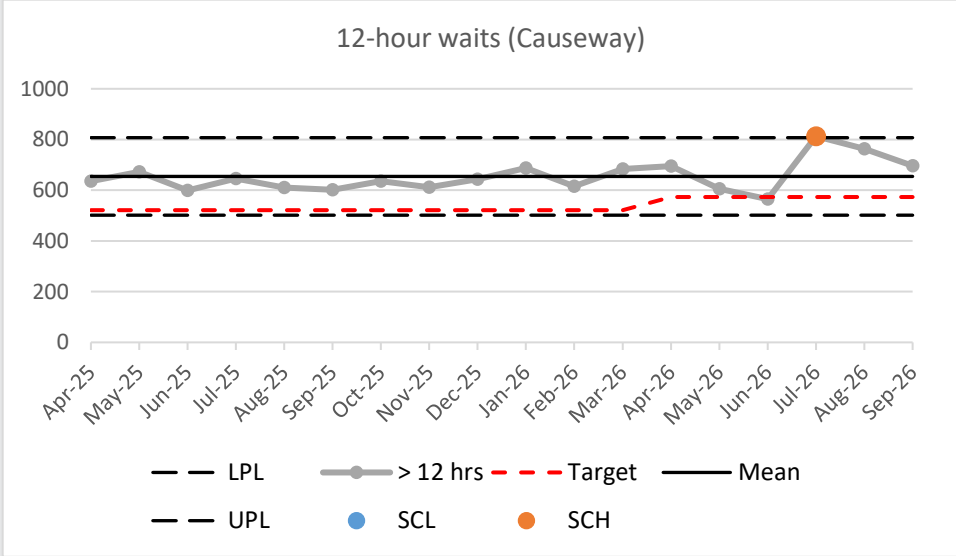
ED 12-hour performance

Antrim



September 2026 – 1,803 over 12 hours

Causeway



September 2026 – 696 over 12 hours

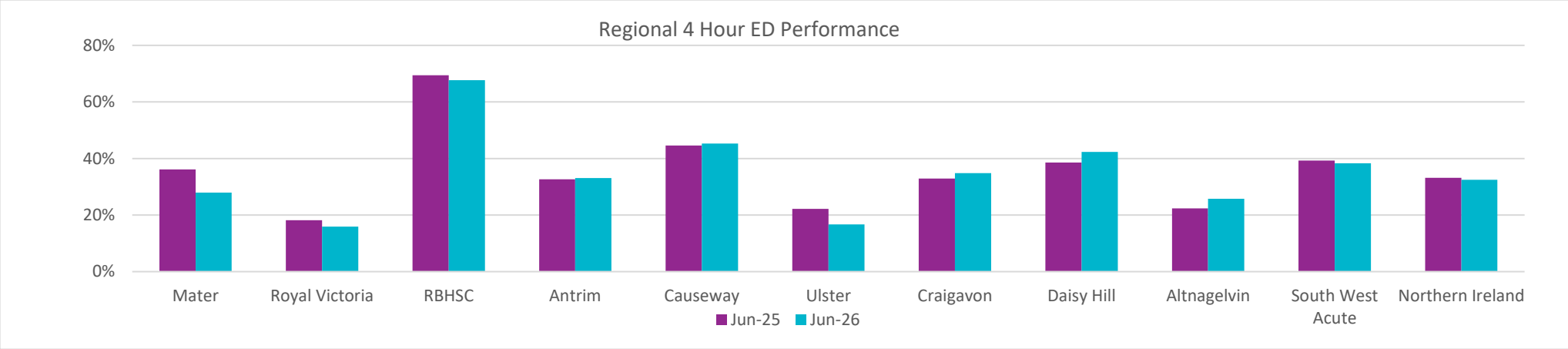
Source: HSC Emergency Care Waits – EPIC (692848)

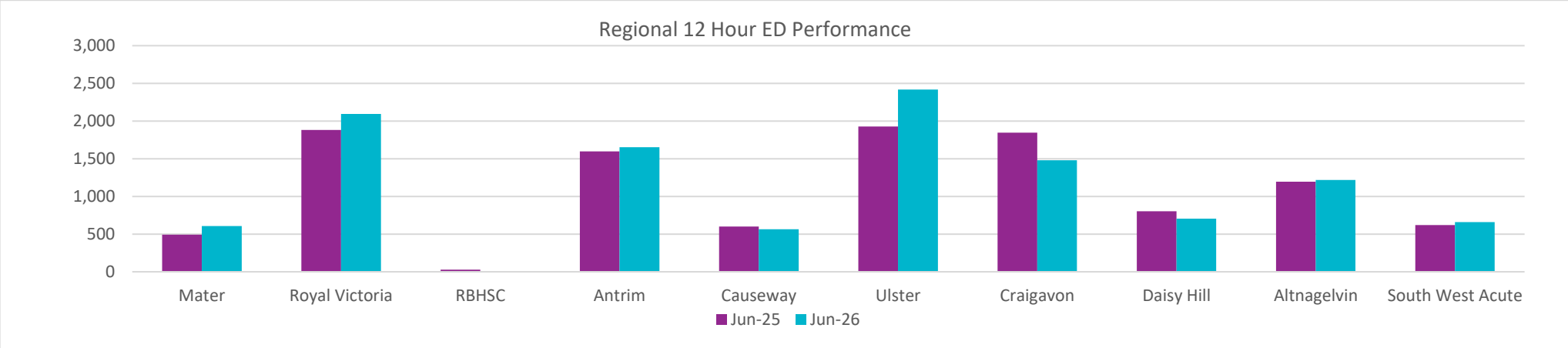
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Unscheduled Care

Regional 4 & 12 Hour ED Performance





Source: Emergency Care Waiting Times – Department of Health

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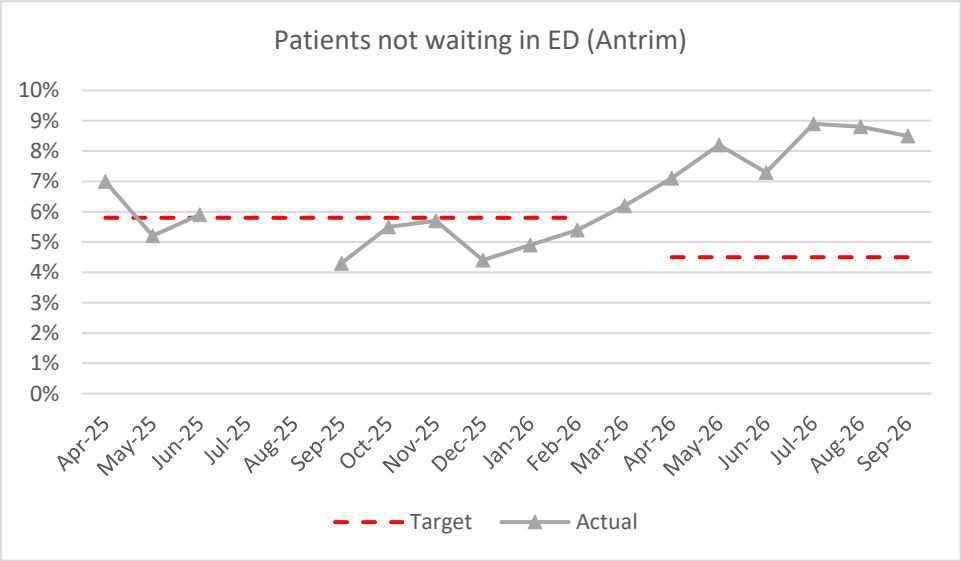
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Unscheduled Care

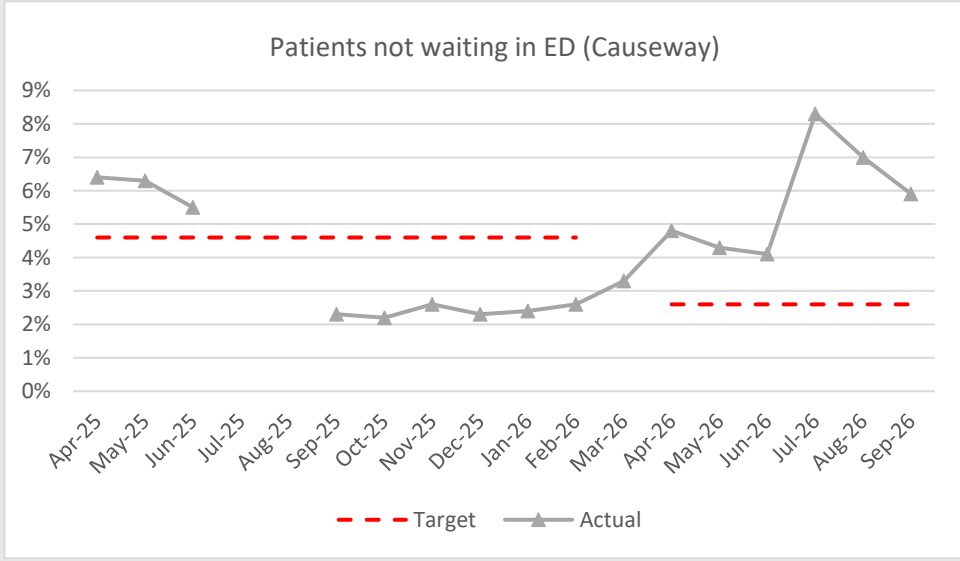
Patients not waiting in ED

Antrim



September 2026 – 8.5% against target of 4.5%

Causeway



September 2026 – 5.9% against target of 2.6%

Source: System Oversight Measures (SOMs)

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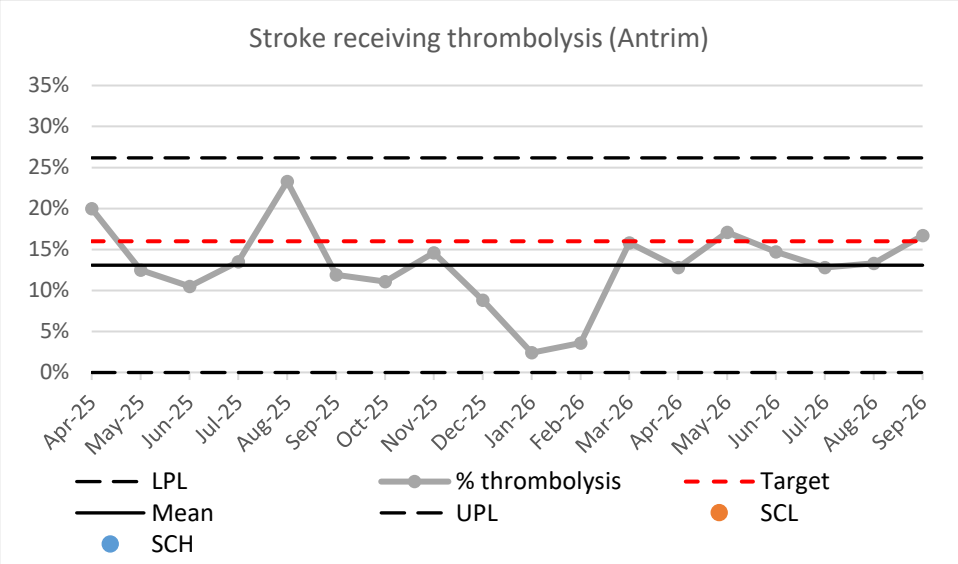
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Unscheduled Care

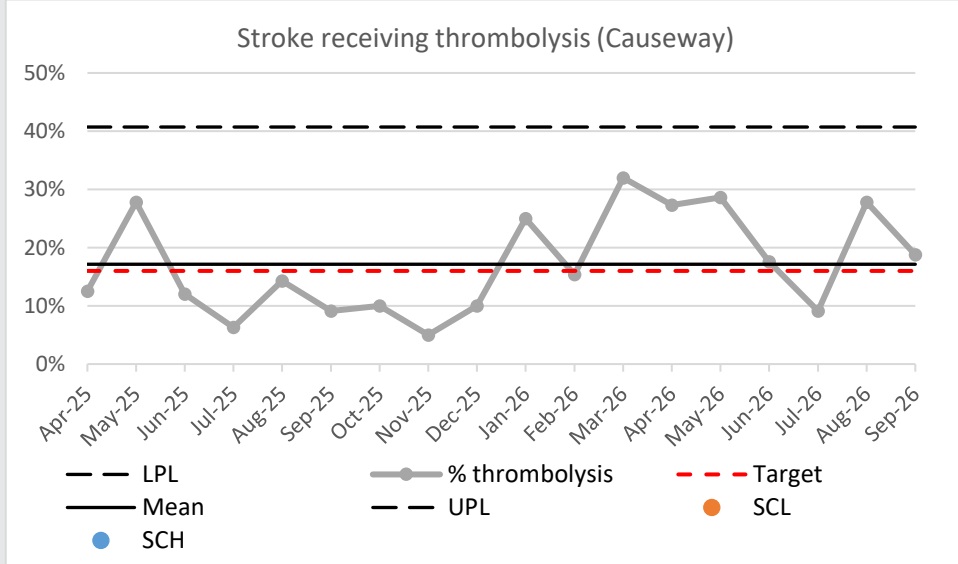
Stroke - Thrombolysis

Antrim



September 2026 – 17% against target of 16%

Causeway



September 2026 – 19% against target of 16%

Source: Manual Return

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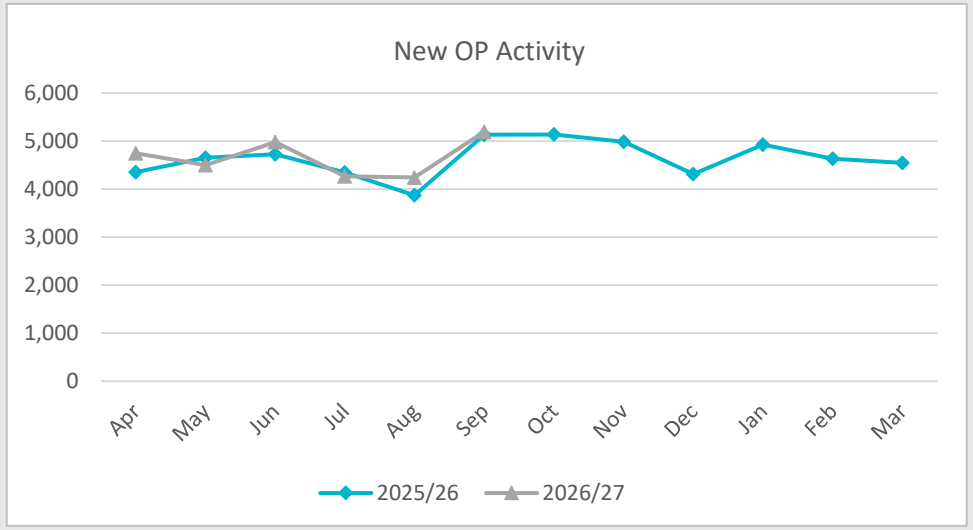
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Elective Care

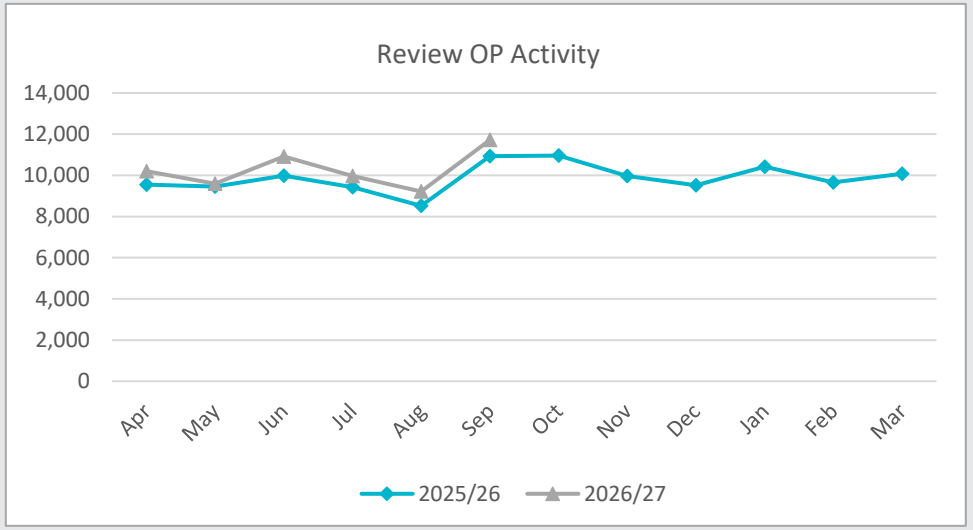
Outpatients

New Attendances



April – September 2026 3.1% increase YTD compared to same period last year

Review Attendances



April – September 2026 6.5% increase YTD compared to same period last year

Source: QOAR & V-QOAR

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Elective Care

Untriaged Outpatient Referrals

	16th September 26						13th October 26					
	Average Active Wait (Days)			Total OP Referrals Awaiting Triage			Average Active Wait (Days)			Total OP Referrals Awaiting Triage		
Specialty	Red Flag	Urgent	Routine	Red Flag	Urgent	Routine	Red Flag	Urgent	Routine	Red Flag	Urgent	Routine
Cardiology	15	9	7	1	76	75		8	8		70	66
Care of the Elderly		3	7		4	3		0	11		4	5
Colorectal Surgery		2			1		0	4	0	1	1	1
Dermatology	2	3	2	137	48	21	0	1	0	75	55	22
Diabetes		1	2		1	6			0			9
Ear,Nose,&Throat (ENT)	1	1	1	8	19	12	0	0	0	23	38	26
Endocrinology			1			3		0	0		2	4
Fractures		12	6		2	13			2			12
Gastroenterology	3	3	10	26	27	13	0	1	5	17	24	20
General Surgery	3	4	4	39	46	45	1	3	3	21	21	22
Gynaecology	1	1	2	7	36	32			0			1
Neurology	1	4	6	1	35	23		6	19		4	2
Paediatric Allergy and Immunology		2	2		3	1		0	4		4	6
Paediatric Medicine		3	7		12	21	0	0	5	2	9	6
Pain Management		2	1		4	2						
Respiratory	1	2	4	1	3	9		0	0		3	4
Rheumatology	2	2	2	1	20	22			0			1

Source: EPIC – 16/09/2026 & 13/10/2026

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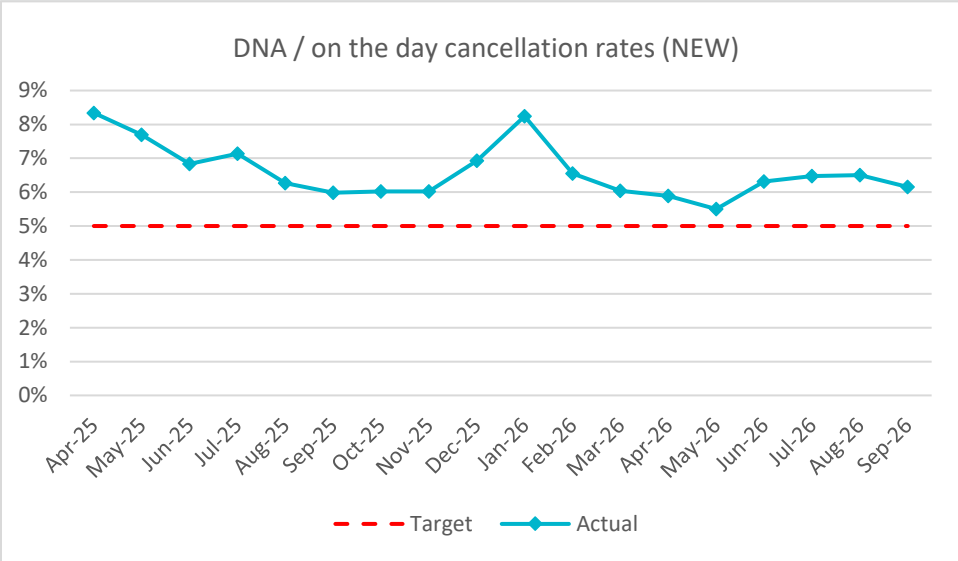
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Elective Care

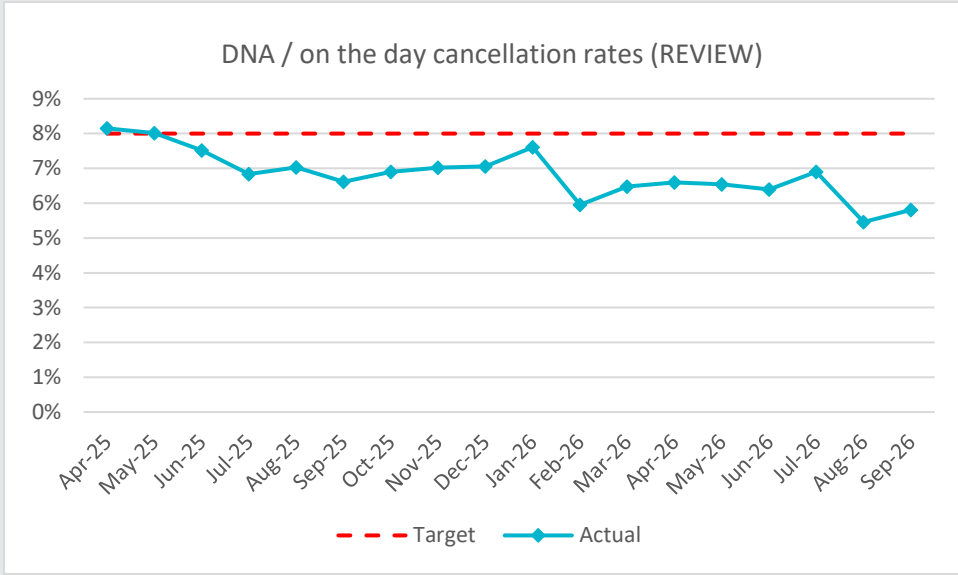
Outpatient DNAs / on the day cancellation rates

New



To Date – 6.60% New Appointment DNA rate

Review



To Date – 6.82% Review Appointment DNA rate

Source: System Oversight Measures (SOMs)

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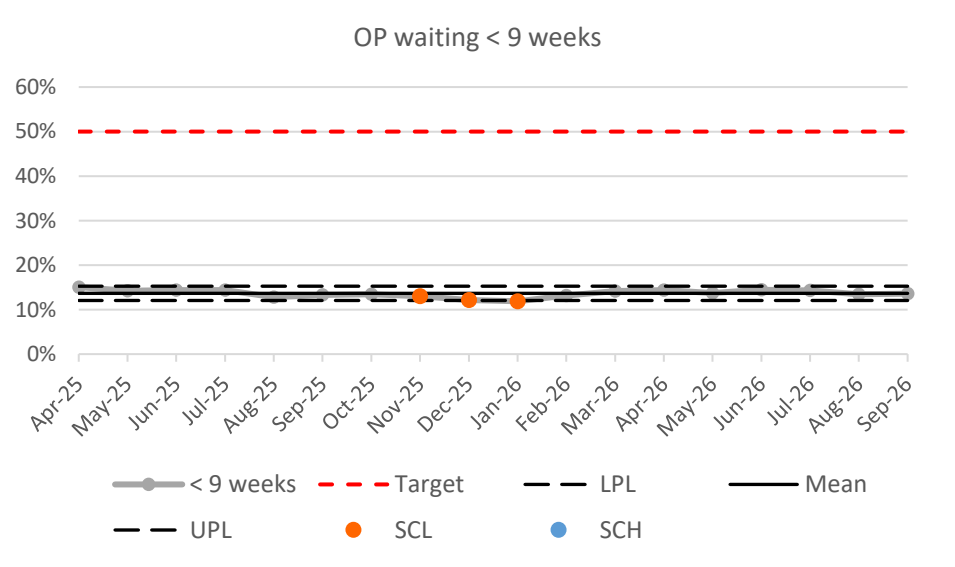
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Elective Care

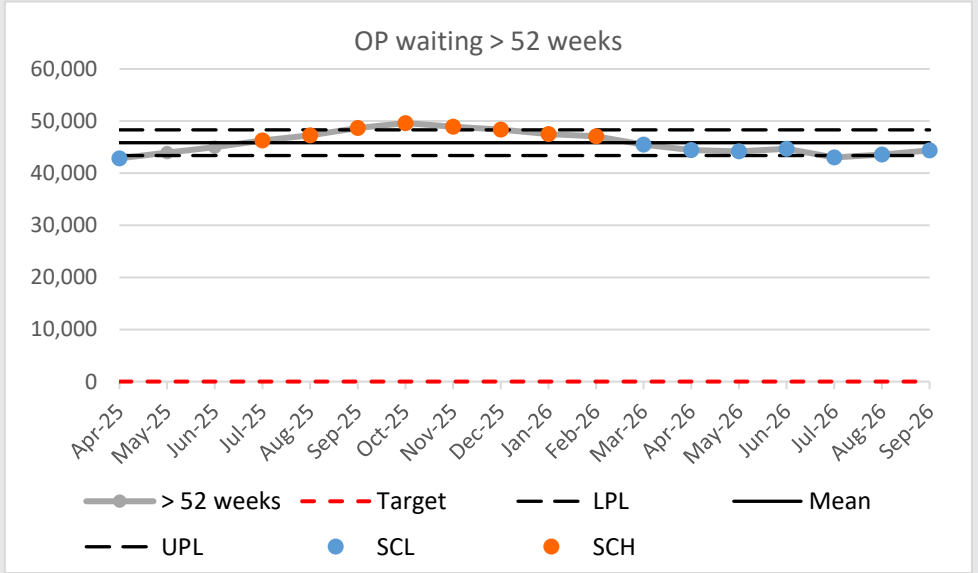
Outpatient Waits

9 Week Waits



September 2026 – 13.58% within 9 weeks against a target of 50%

52 Week Waits



September 2026 – 44,396 waits >52 weeks against a target of 0

Source: System Oversight Measures (SOMs)

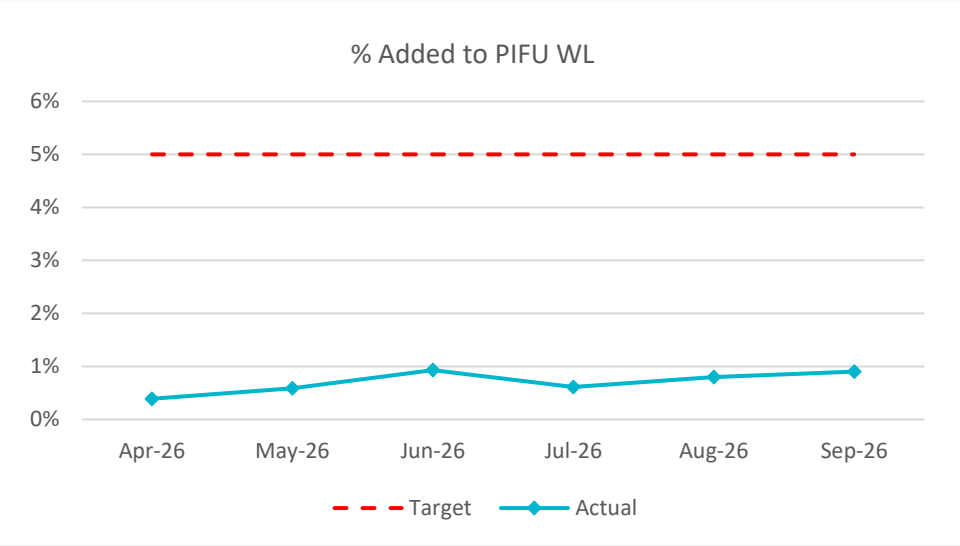
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Elective Care

PIFU (Patient Initiated Follow-Up) in Review Appointments at OP Services



To Date – 0.70% against a target of 5%

Source: System Oversight Measures (SOMs)

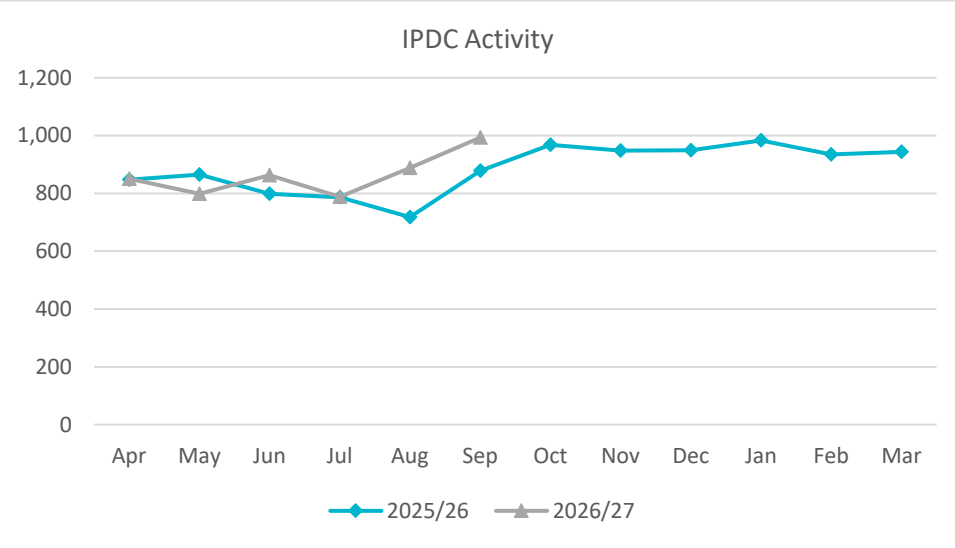
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Elective Care

Inpatients & Day Cases



April – September 2026 5.9% increase YTD compared to same period last year

Source: Encompass SDP Dashboard

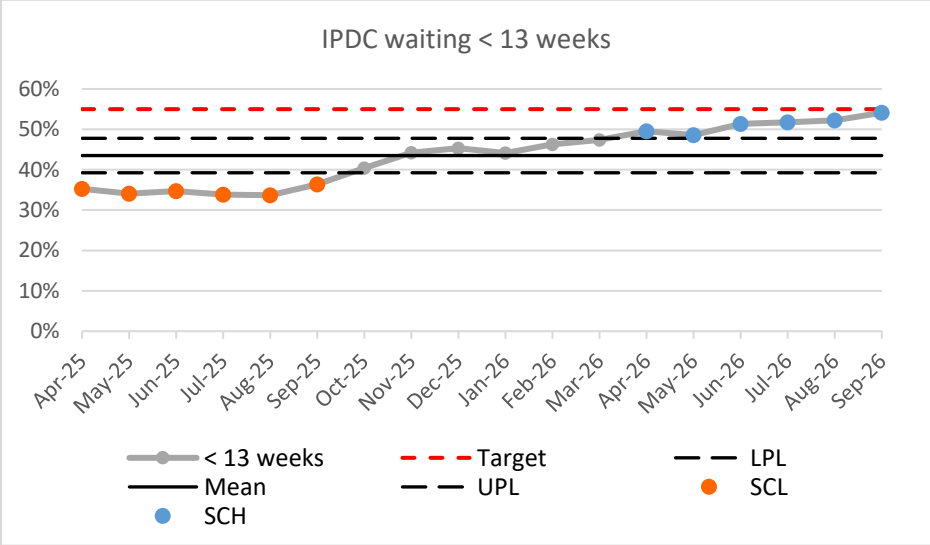
Northern Health and Social Care Trust

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Elective Care

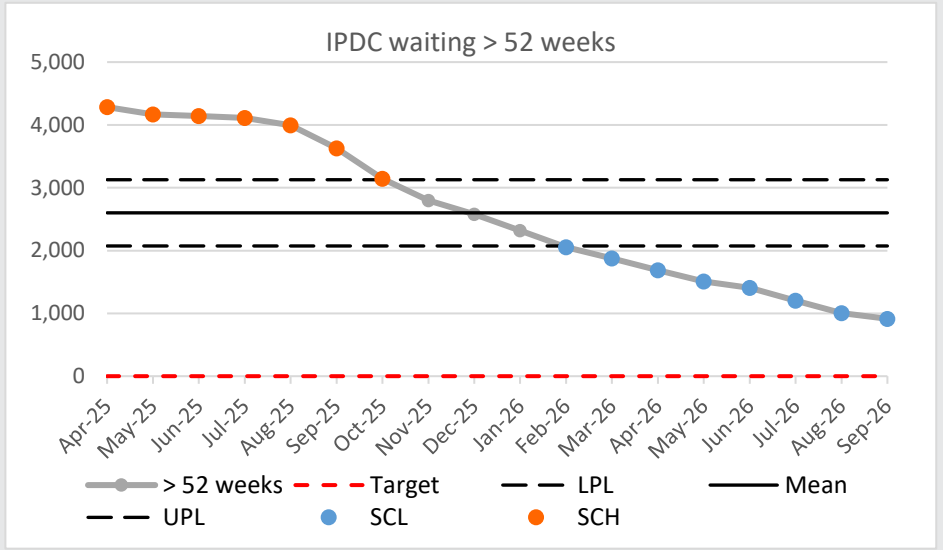
Inpatient / Day Case Waits

13 Week Waits



September 2026 – 54.11% within 13 weeks against a target of 55%

52 Week Waits



September 2026 – 914 waits >52 weeks against a target of 0

Source: System Oversight Measures (SOMs)

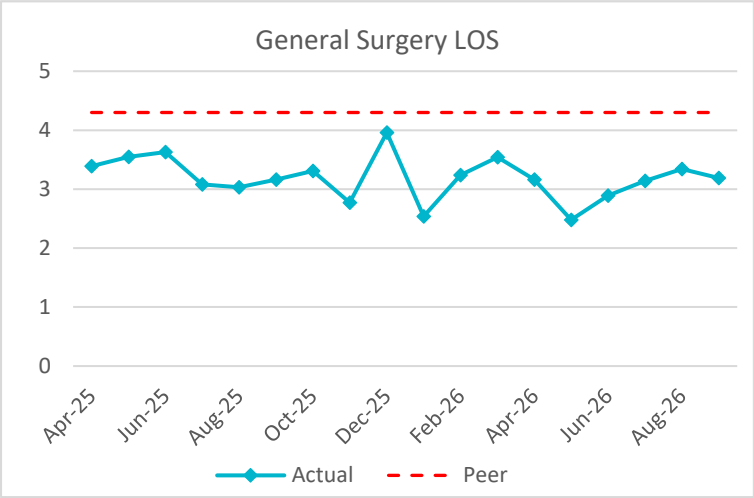
WORKING TOGETHER · EXCELLENCE · COMPASSION · OPENNESS & HONESTY

Northern Health and Social Care Trust

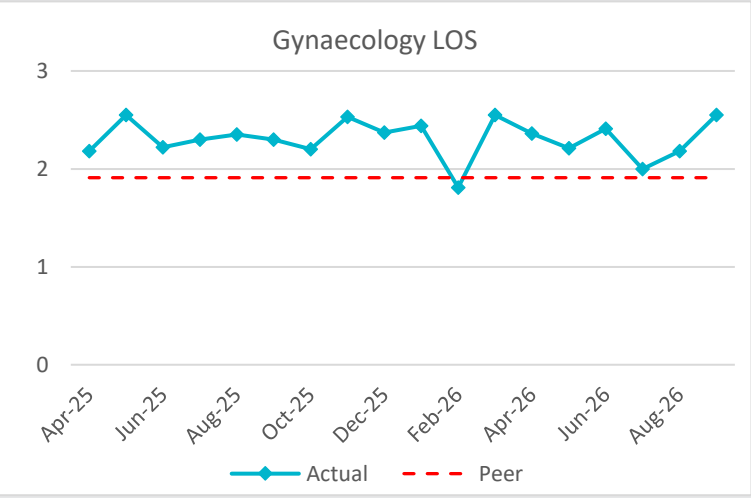
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Elective Care

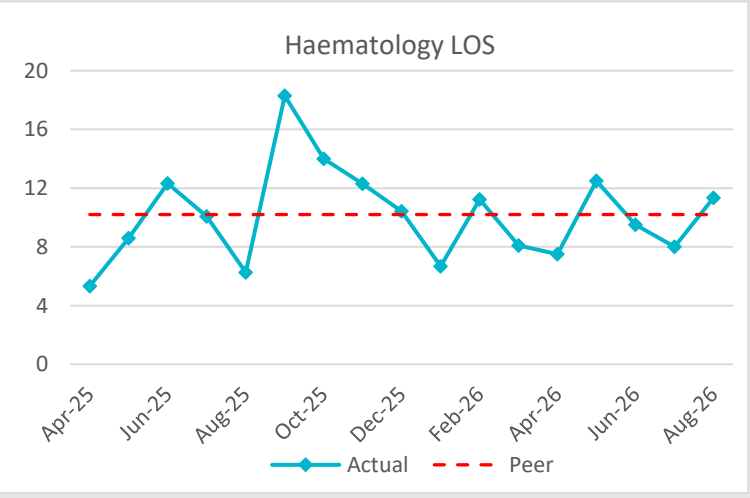
Average Length of Stay



To Date – 3.19 against peer 4.30



To Date – 2.32 against peer 1.91



To Date – 10.05 against peer 10.20

Source: HSC System Oversight Measures (SharePoint)

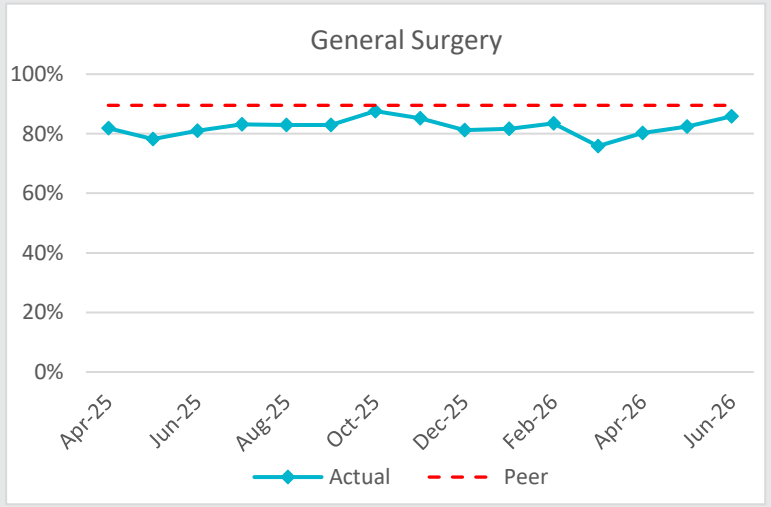
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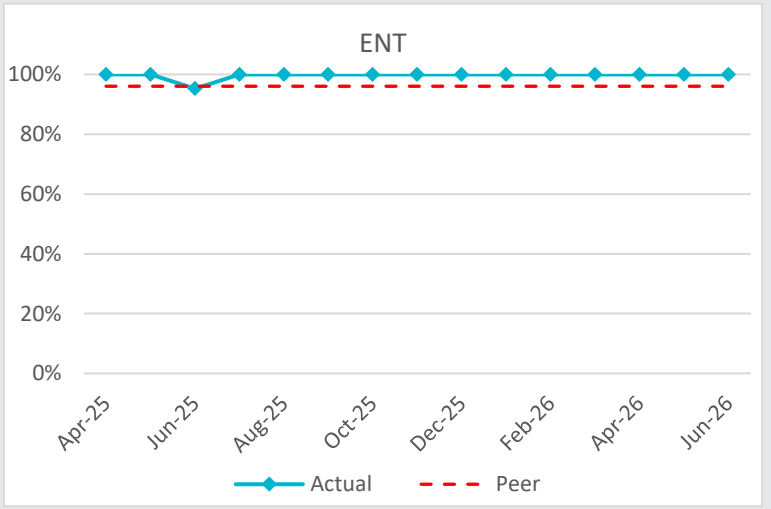
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Elective Care

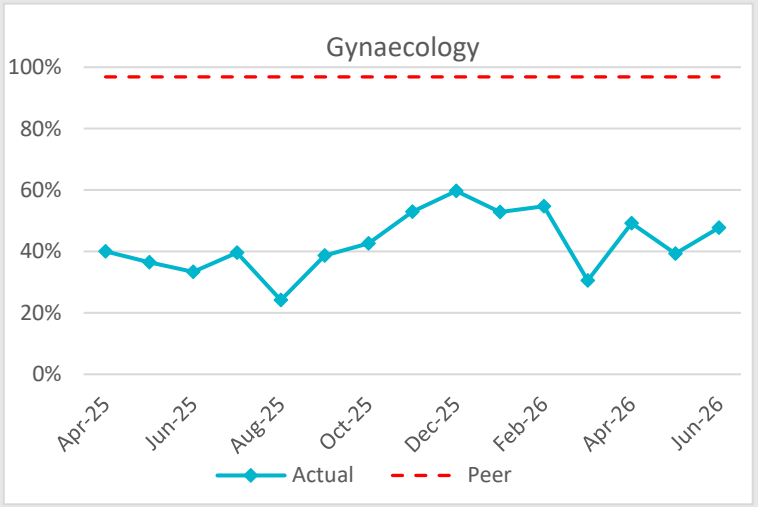
Admissions on Day of Inpatient Surgery



To Date – 82.31% against peer 89.53%



To Date – 99.75% against peer 96.05%



To Date – 43.44% against peer 96.85%

Source: HSC System Oversight Measures (SharePoint)

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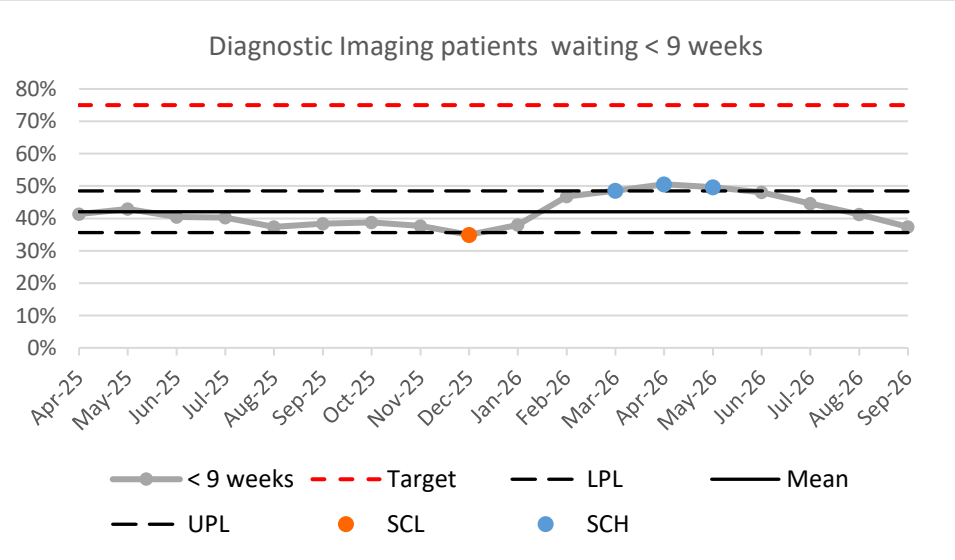
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Elective Care

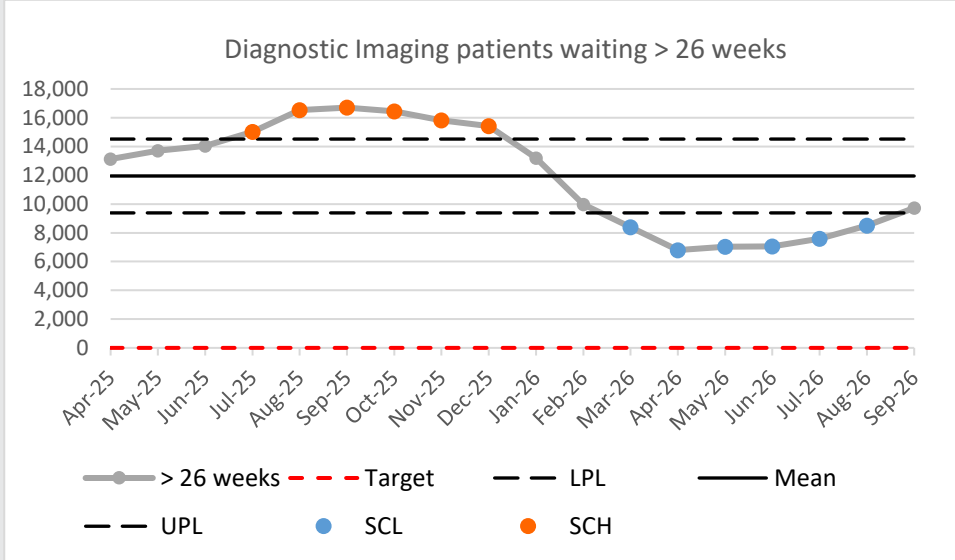
Diagnostics - Imaging

9 Week Waits



September 2026 – 37.40% within 9 weeks against a target of 75%

26 Week Waits



September 2026 – 9,731 waits >26 weeks against a target of 0

Source: HSC System Oversight Measures (SharePoint)

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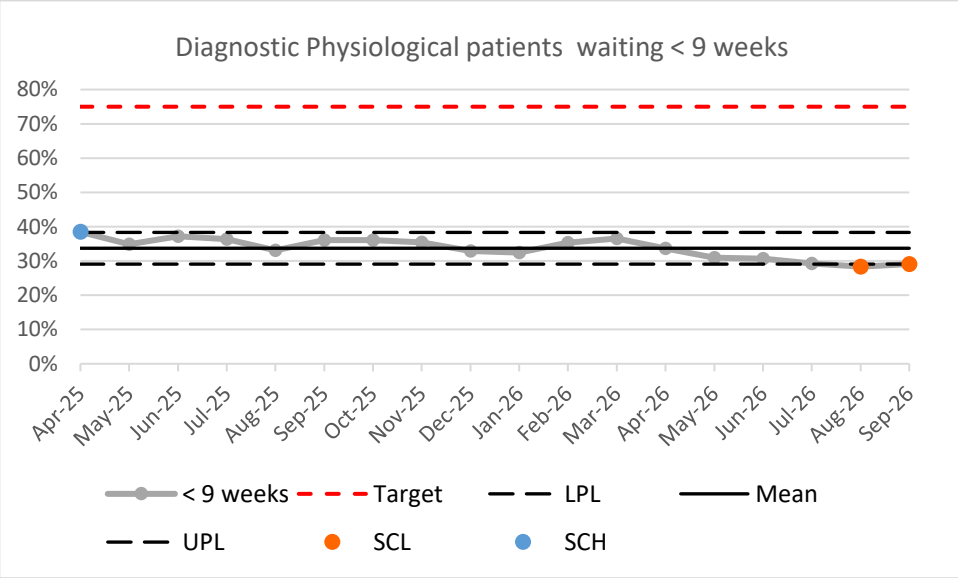
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Elective Care

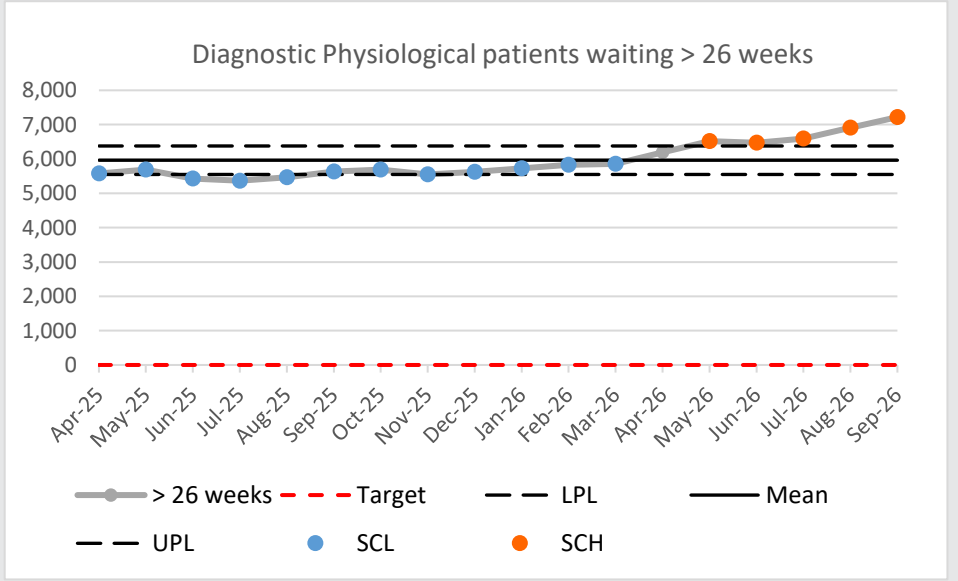
Diagnostics - Physiological

9 Week Waits



September 2026 – 29.03% within 9 weeks against a target of 75%

26 Week Waits



September 2026 – 7,220 waits >26 weeks against a target of 0

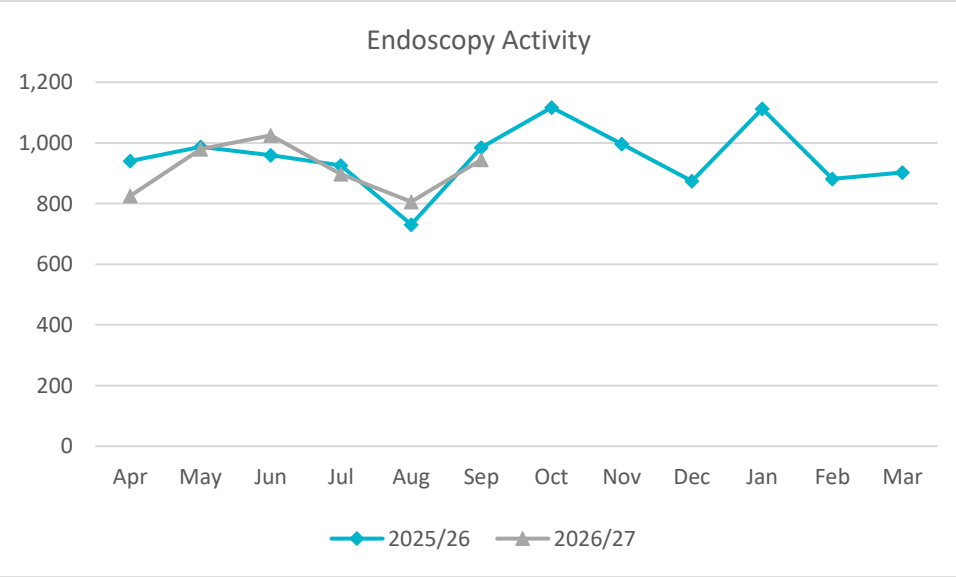
Source: HSC System Oversight Measures (SharePoint)

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Elective Care

Diagnostics - Endoscopy



April – September 2026 0.9% decrease YTD compared to same period last year

Source: Encompass SDP Dashboard

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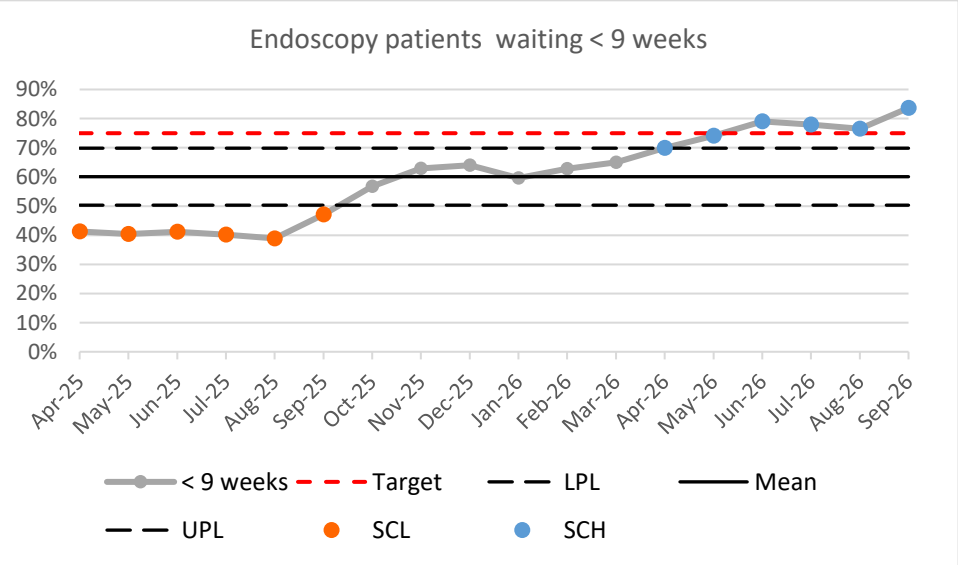
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Elective Care

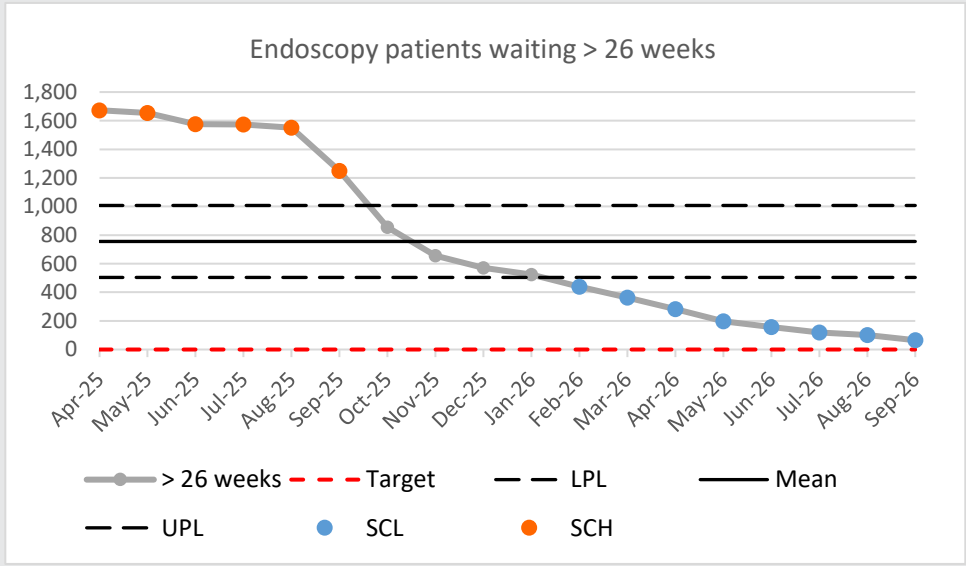
Diagnostics - Endoscopy

9 Week Waits



September 2026 – 83.65% within 9 weeks against a target of 75%

26 Week Waits



September 2026 – 65 waits >26 weeks against a target of 0

Source: HSC System Oversight Measures (SharePoint)

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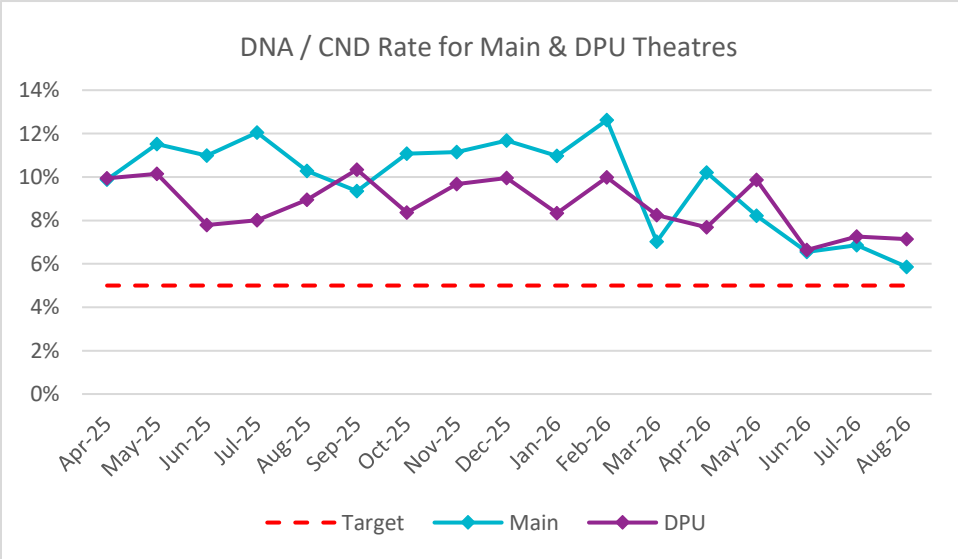
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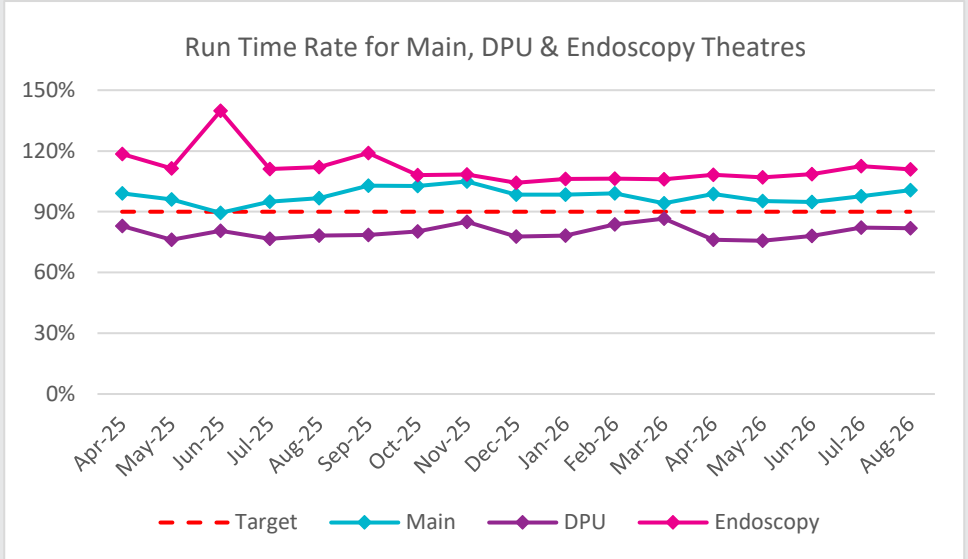
Theatres

DNA / CND Rate for Main & DPU



To Date – Main 9.75% DPU 8.75% against a target of 5%

Run Time Rate for Main, DPU & Endoscopy



To Date – Main 97.99% DPU 79.97% Endoscopy 111.41% against a target of 90%

Source: HSC System Oversight Measures (SharePoint)

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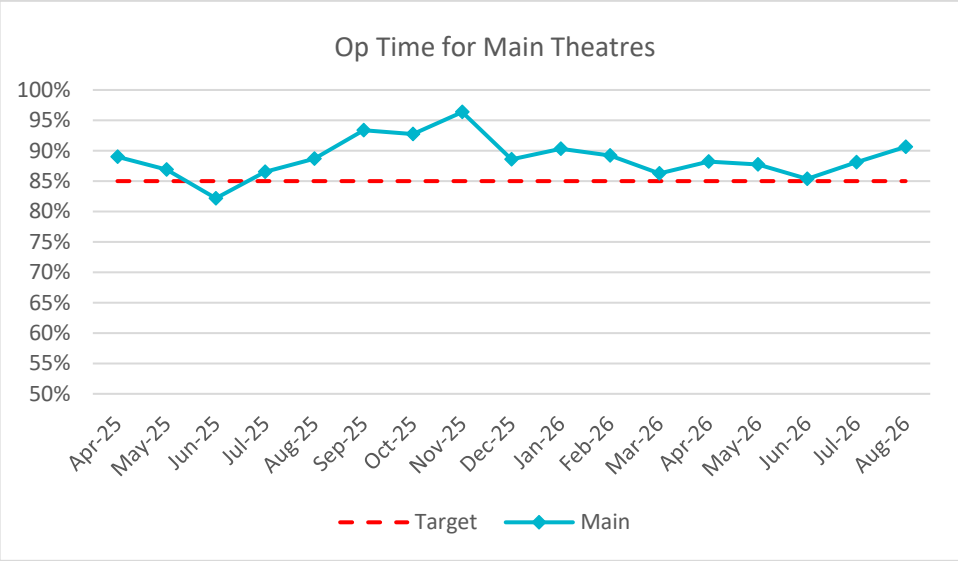
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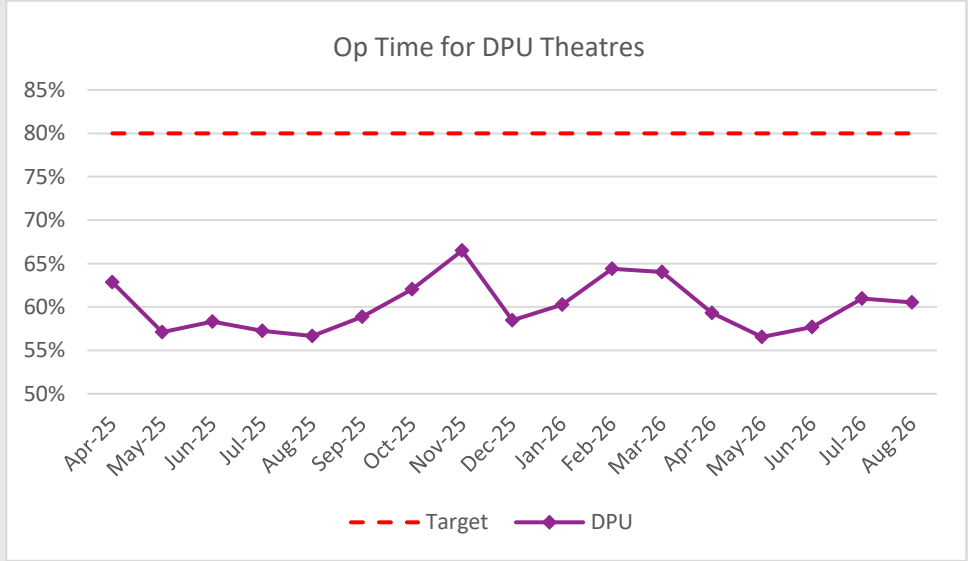
Theatres

Op Time Rate for Main Theatre



To Date – 88.94% against a target of 85%

Op Time Rate for DPU Theatre



To Date – 60.19% against a target of 80%

Source: HSC System Oversight Measures (SharePoint)

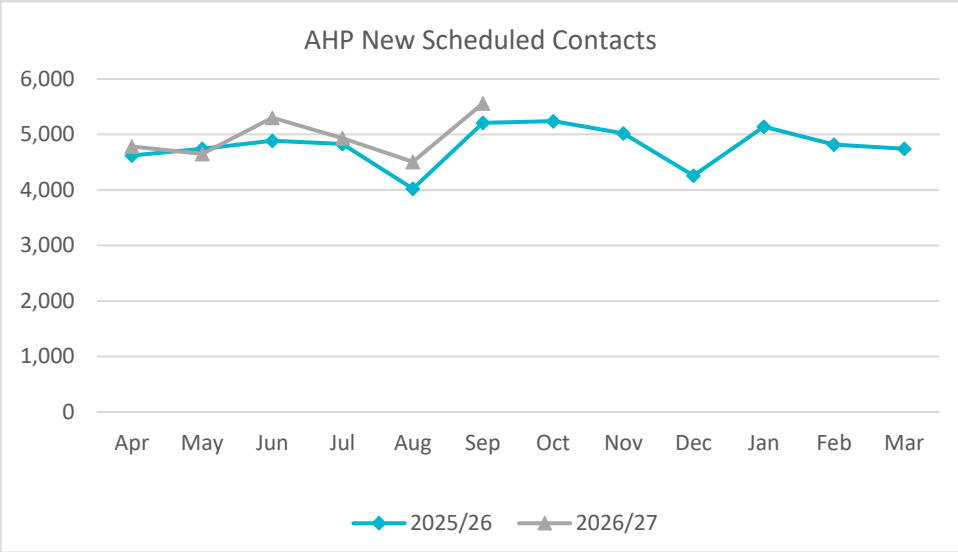
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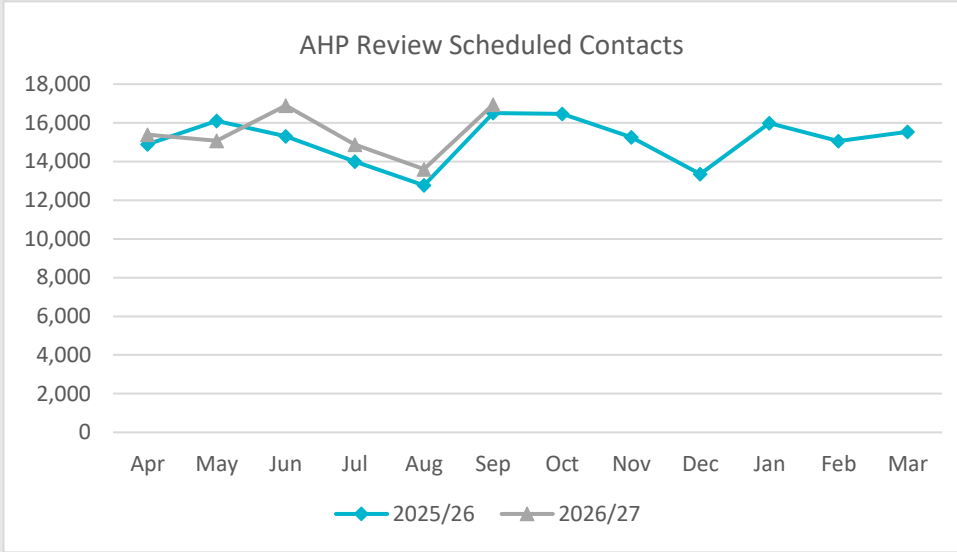
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Elective Care

AHPs



April – September 2026 5.0% increase YTD compared to same period last year



April – September 2026 3.6% increase YTD compared to same period last year

Source: Encompass Report 667793 – AHP Activity

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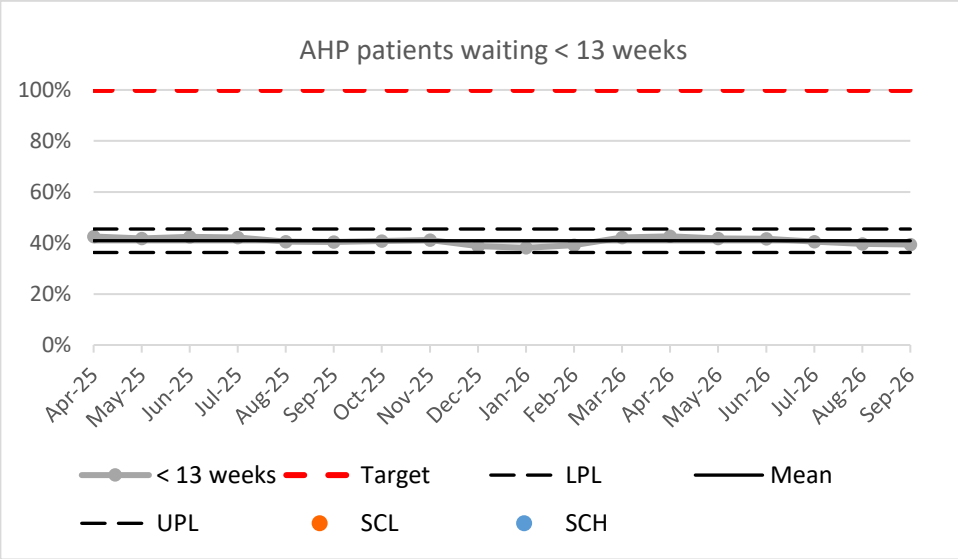
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Elective Care

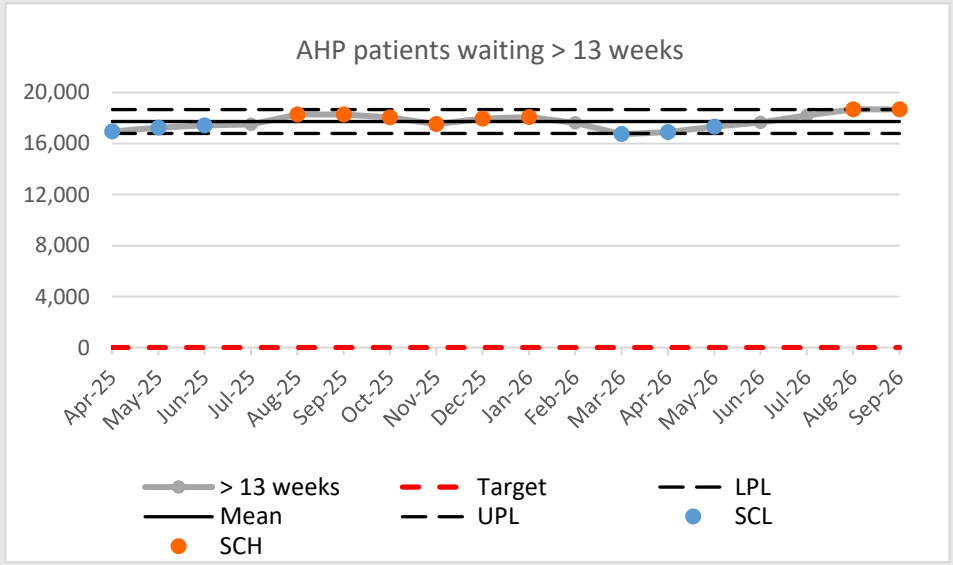
AHPs

13 Week Waits (%)



September 2026 – 39.44% waiting < 13 Weeks

13 Week Waits



September 2026 – 18,675 waits >13 weeks against a target of 0

Source: HSC System Oversight Measures (SharePoint)

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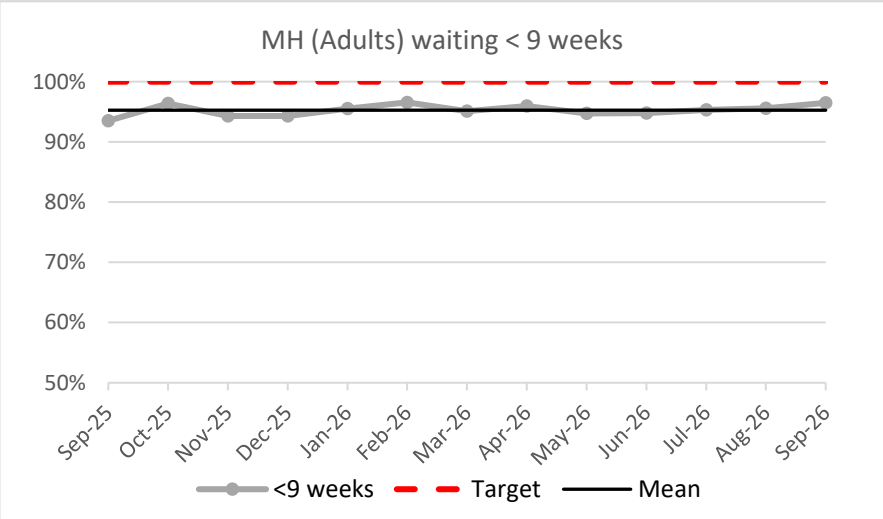
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Mental Health & Learning Disability

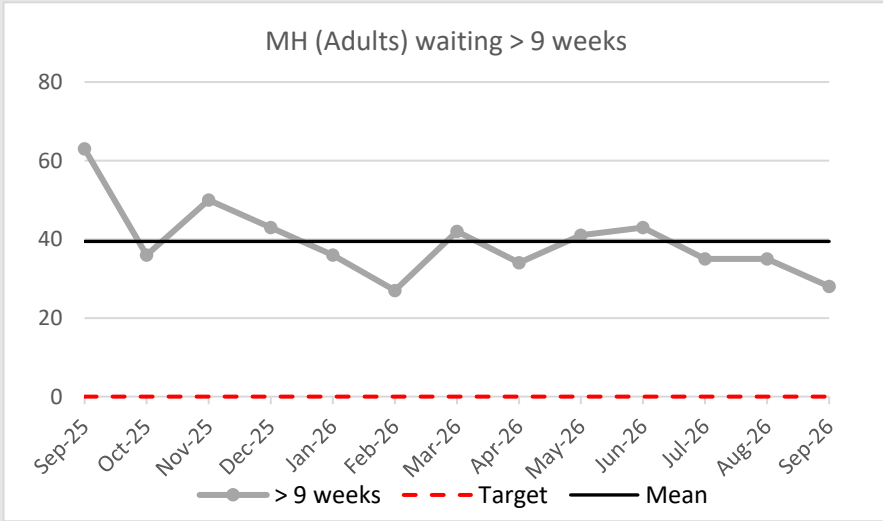
Adult Mental Health Services

9 Week Waits (%)



September 2026 – 96.46% waiting < 9 weeks

9 Week Waits



September 2026 – 28 waits >9 weeks against a target of 0

Source: HSC System Oversight Measures (SharePoint)

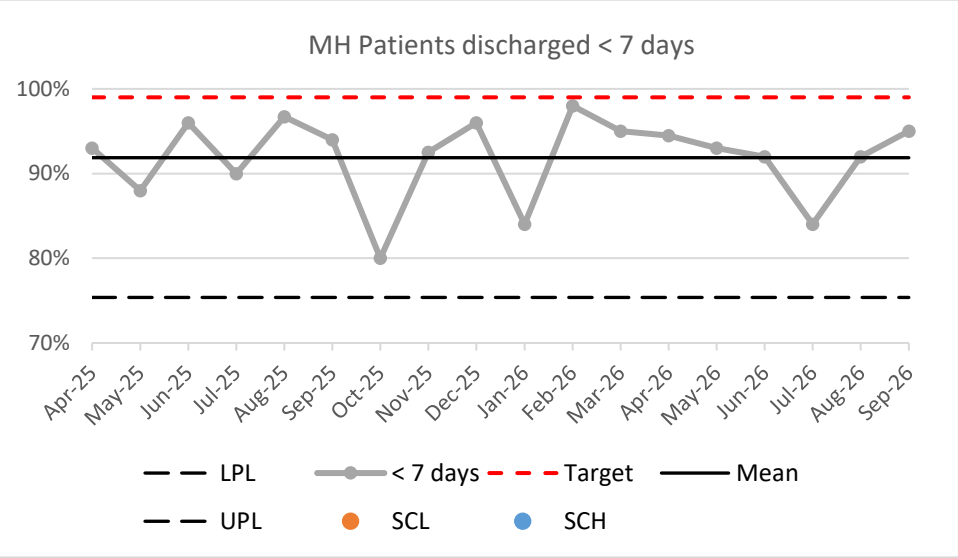
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Mental Health & Learning Disability

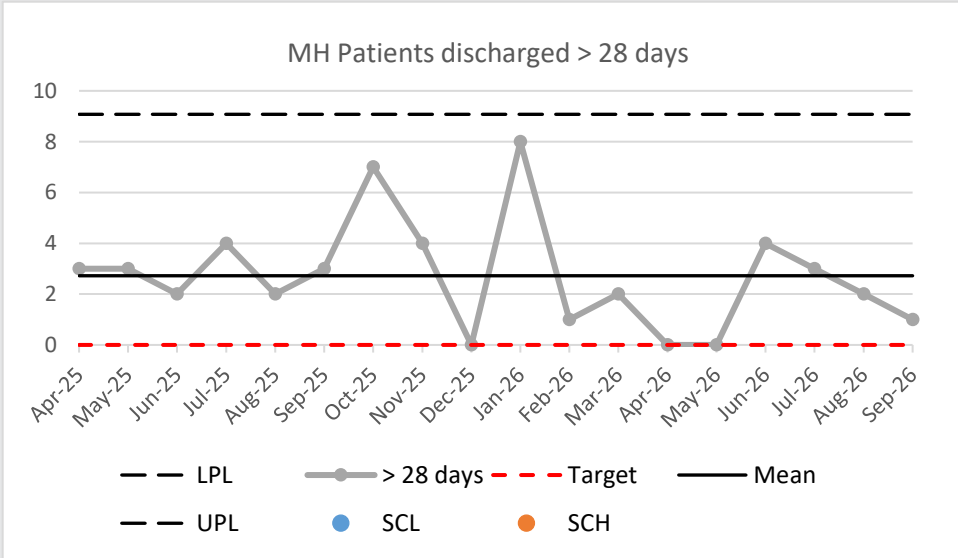
Adult Mental Health Services

7 Day Discharges (%)



September 2026 – 95% discharged within 7 days

28 Day Discharges



September 2026 – 1 patients > 28 days

Source: MH Services Monthly Return

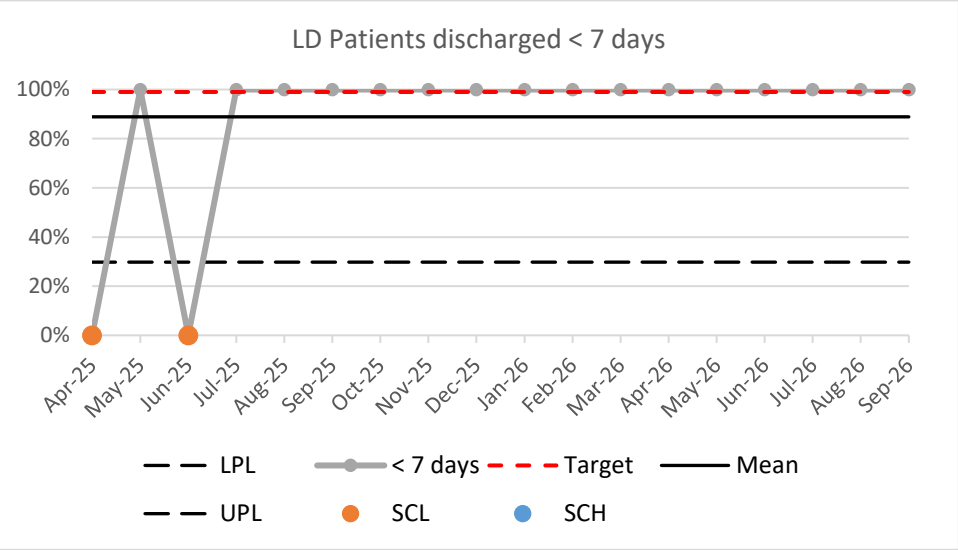
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Mental Health & Learning Disability

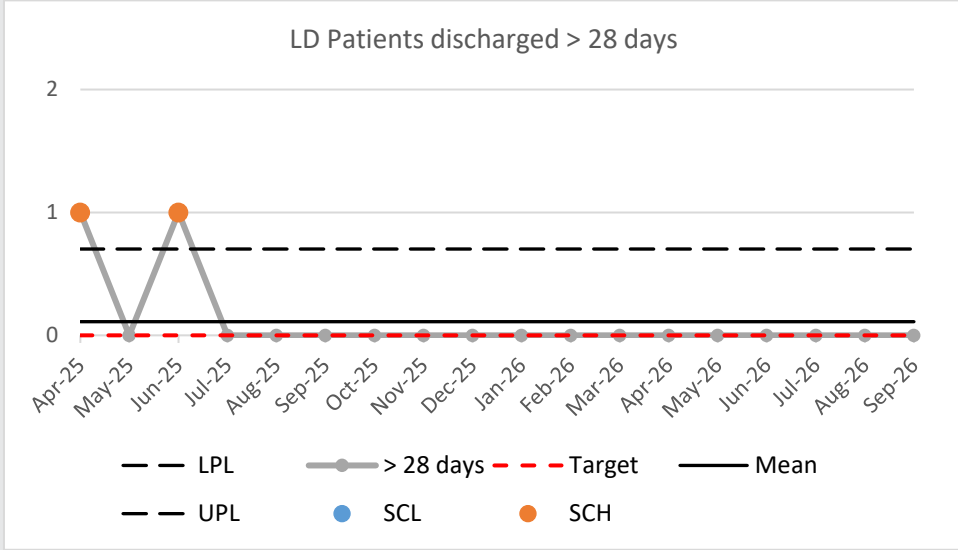
Learning Disability

7 Day Discharges (%)



September 2026 – 100% discharged within 7 days

28 Day Discharges



September 2026 – 0 patients > 28 days

Source: LD Services Monthly Return

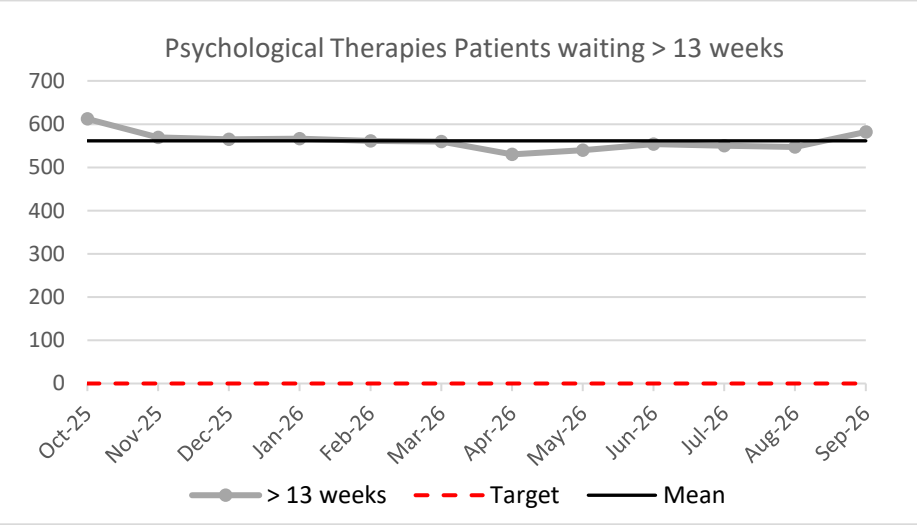
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Mental Health & Learning Disability

Psychological Therapies

13 Week Waits



September 2026 – 582 waits >13 weeks against a target of 0

Source: HSC System Oversight Measures (SharePoint)

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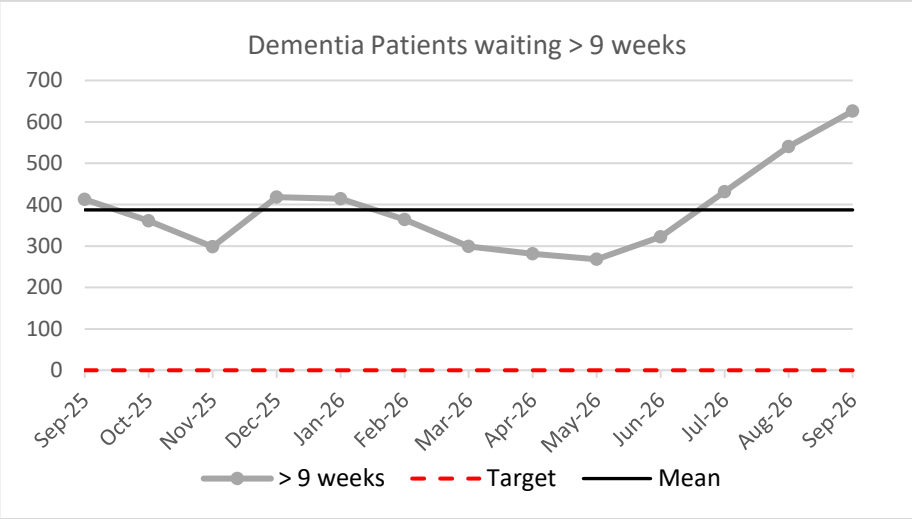
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Mental Health & Learning Disability

Dementia

9 Week Waits



September 2026 – 626 waits >9 weeks against a target of 0

Source: HSC System Oversight Measures (SharePoint)

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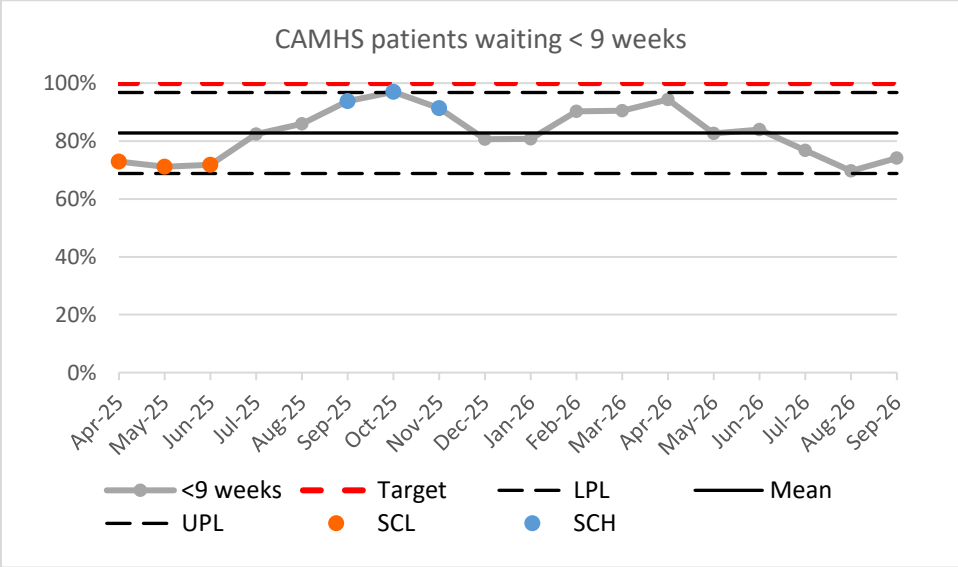
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Children's Services

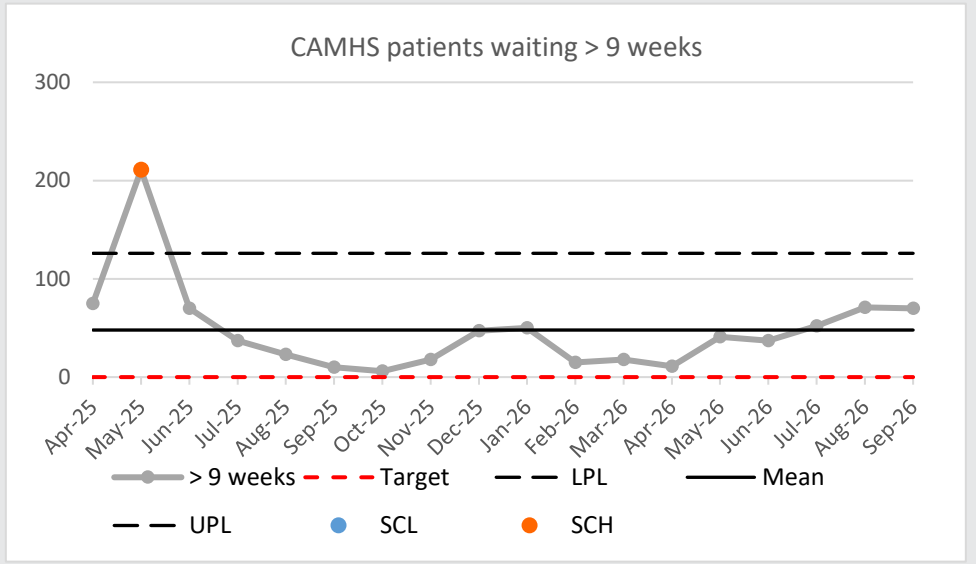
CAMHS

9 Week Waits (%)



September 2026 – 74.07% waiting < 9 Weeks

9 Week Waits



September 2026 – 70 waits >9 weeks against a target of 0

Source: HSC System Oversight Measures (SharePoint)

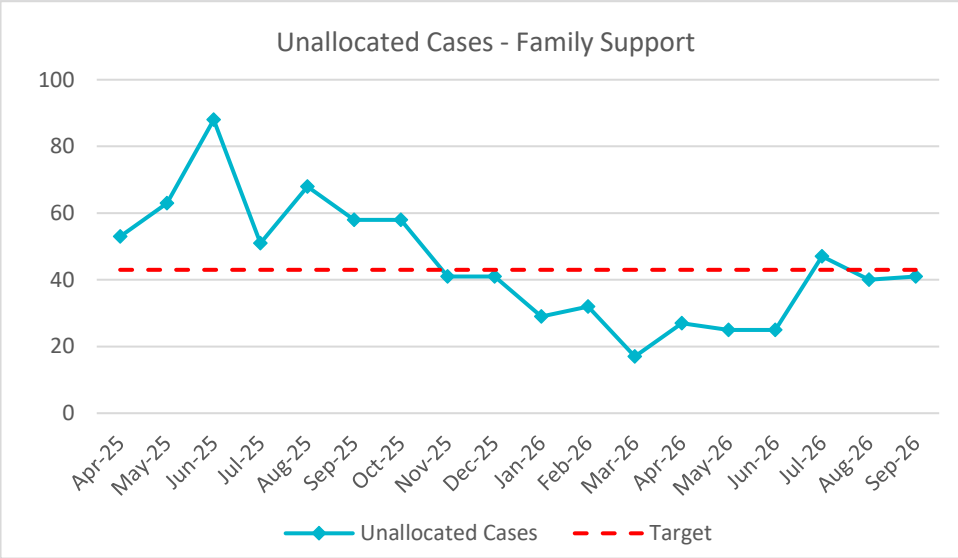
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Children's Services

Unallocated Cases – Family Support

Unallocated Cases > 20 Days



September 2026 – 41 cases > 20 Days against a target of 43 cases

Source: HSC System Oversight Measures (SharePoint)

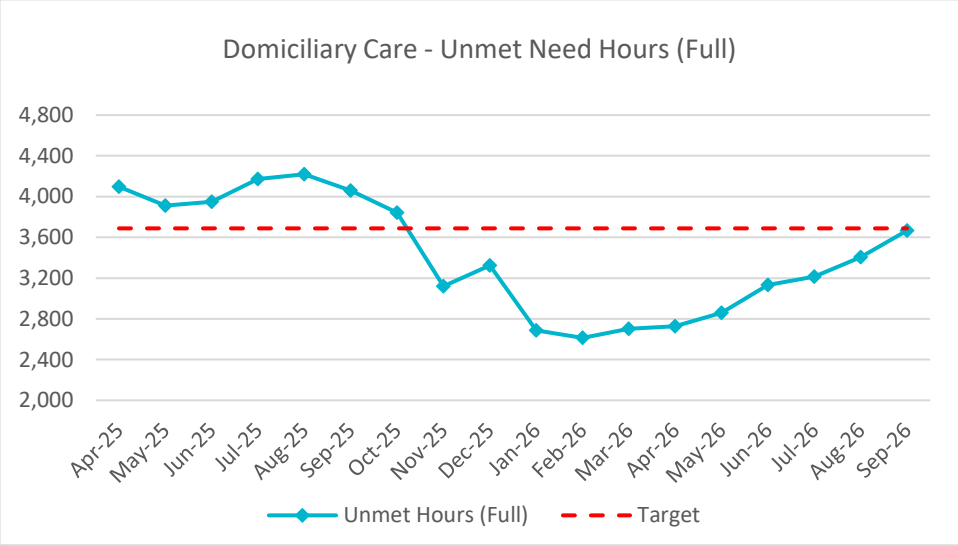
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Community Services

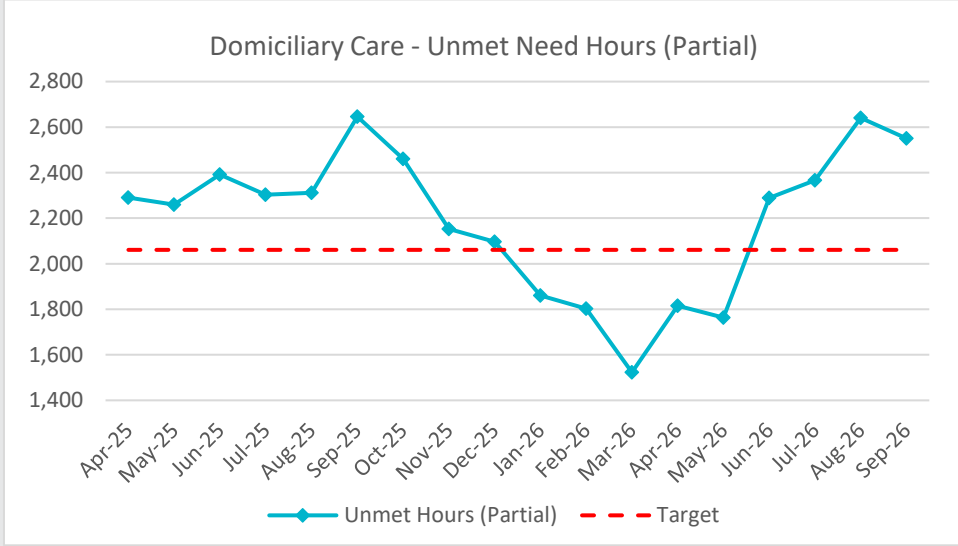
Domiciliary Care Packages

Unmet Need Hours (Full)



September 2026 – 3,667 compared to target of 3,688

Unmet Need Hours (Partial)



September 2026 – 2,551 compared to target of 2,061

Source: HSC System Oversight Measures (SharePoint)

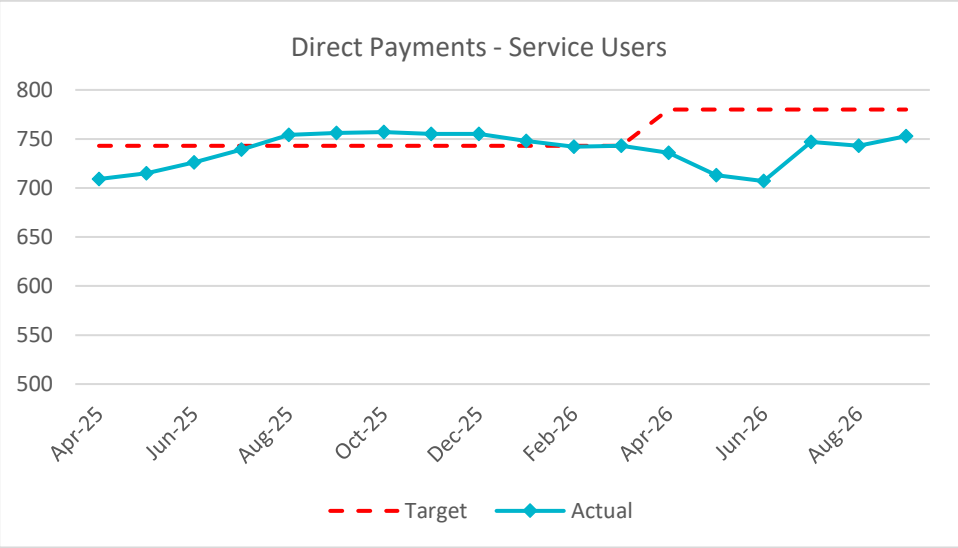
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Community Services

Direct Payments



September 2026 – 753 compared to target of 780

Source: HSC System Oversight Measures (SharePoint)

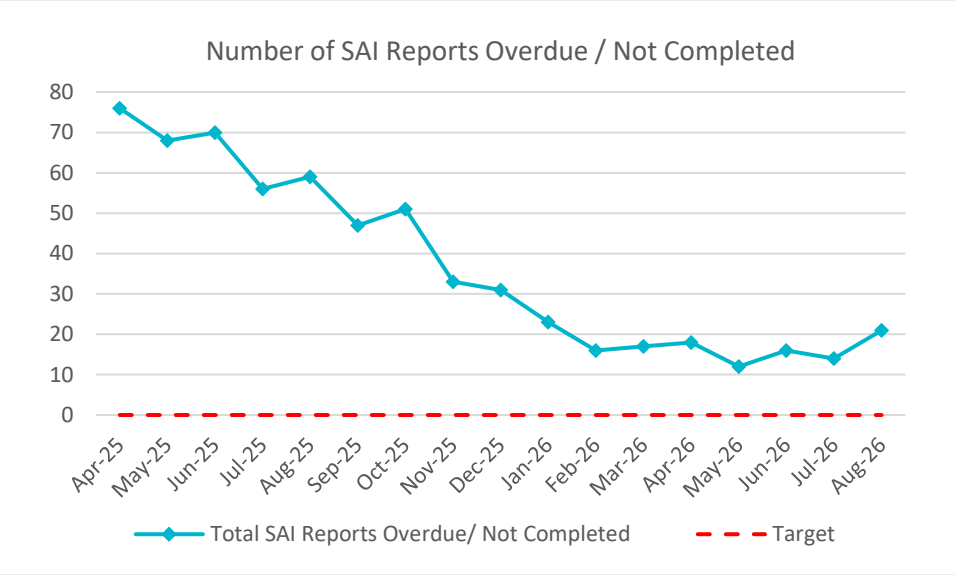
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Safety & Quality

Compliance with SAI Process



August 2026 – 21 SAI reports overdue / not completed

Source: HSC System Oversight Measures (SharePoint)

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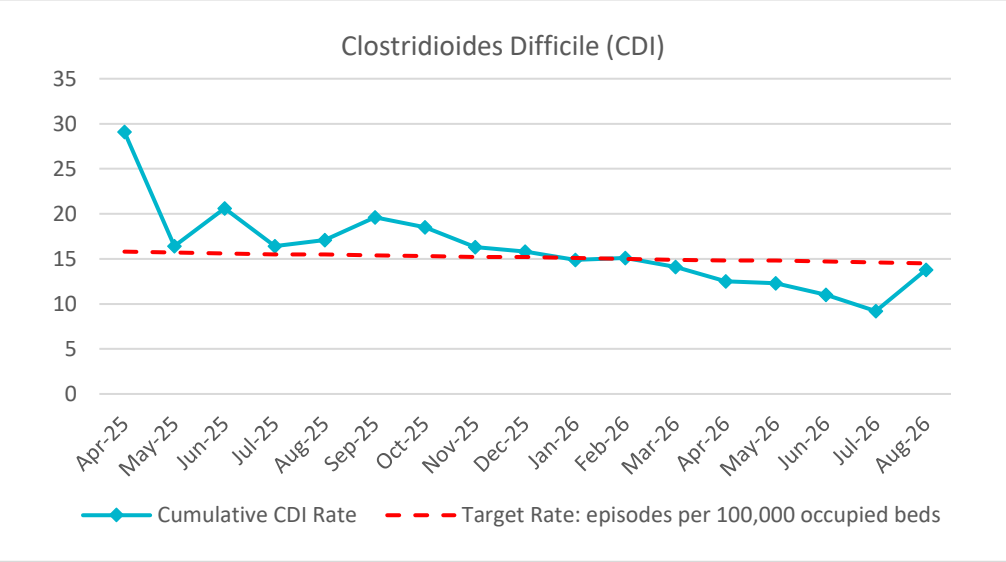
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Safety & Quality

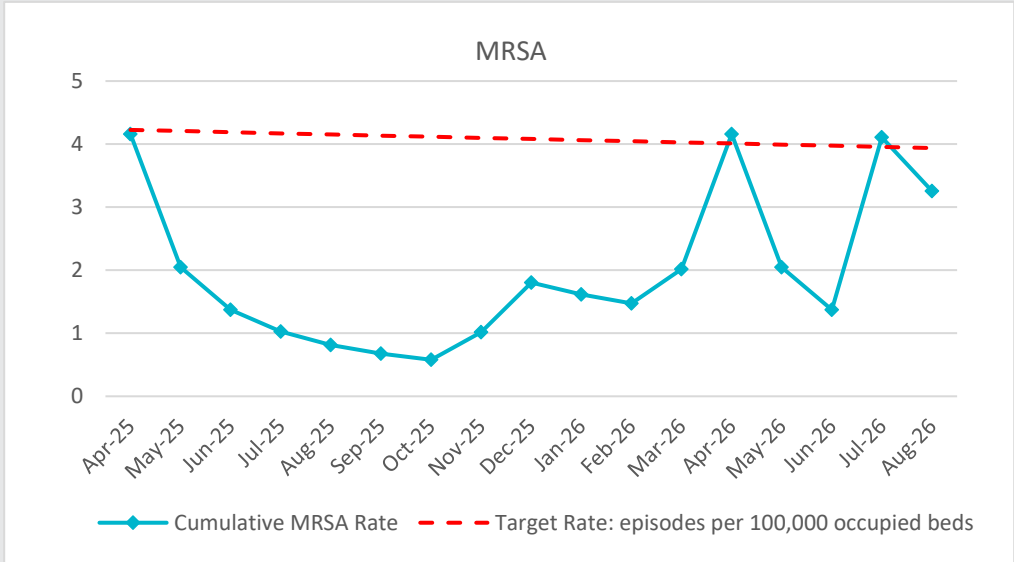
Reduce Hospital Acquired Infections

CDIFF



Cumulative CDI Rate August 26 – 13.8

MRSA



Cumulative MRSA Rate August 26 – 3.255

Source: PHA Monthly Target Monitoring Report

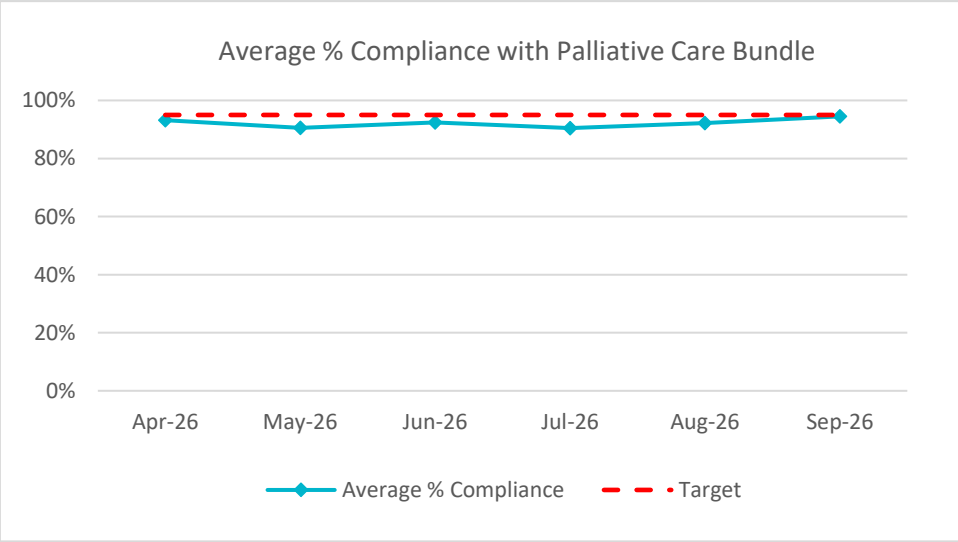
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Safety & Quality

% Compliance with elements of Palliative Care Bundle



September 26 – 94.51% Average Compliance against target of 95%

Source: HSC System Oversight Measures (SharePoint)

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Support & Intervention Framework (SIF) Escalations

Northern Trust Escalations at 7 October 2026	
Level 1	
NTSIF24-003	Ongoing inability to provide short breaks for Children with Disabilities
NTSIF24-002	Non-compliance with timescales for the Regional Procedure for the reporting and follow-up of SAIs
Level 2	
NTSIF25-011	Neurology Services
NTSIF26-012	Community Stroke Service
Level 3	
NTSIF25-008	Ambulance Handover
NTSIF25-009	Reducing Time Spent in ED for patients (with a particular focus on 12 hours waits)
NTSIF25-007	Establishment of Hospital at Home Service
NTSIF26-013	Use of Unregulated Placements

Source: SPPG

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